

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                     |                                                                                      |                   |                                                                                                   |                |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|--------------------------------------------------------------------------------------|-------------------|---------------------------------------------------------------------------------------------------|----------------|
| <div style="text-align: center;"> <b>DOT Auto Safety Hotline</b><br/> <b>Vehicle Owner's Questionnaire</b><br/> <b>To Report Vehicle Safety Defects</b><br/> <b>1-888-DASH-2-DOT</b><br/> <b>(1-888-327-4236)</b><br/> <b>INTERNET:www.nhtsa.dot.gov/hotline</b> </div>                                                                                                                                                                                                                                                                                                          |                                                                     |                                                                                      |                   | FOR AGENCY USE ONLY 100148                                                                        |                |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                     |                                                                                      |                   | Date Received<br><div style="text-align: center; font-size: 1.2em;">AUG 23 2012</div> 27-JUL-2012 |                |
| <b>OWNER INFORMATION (Type or Print)</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                     |                                                                                      |                   |                                                                                                   |                |
| Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                     | Address                                                                              |                   | Daytime Telephone Number                                                                          | E-mail Address |
| City                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                     | State                                                                                | Zip Code          | Evening Telephone Number                                                                          |                |
| FORTWORTH                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                     | TX                                                                                   |                   |                                                                                                   |                |
| <i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>                                                                                                                                                                                                                                                         |                                                                     |                                                                                      |                   |                                                                                                   |                |
| <b>VEHICLE INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                     |                                                                                      |                   |                                                                                                   |                |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                     |                                                                                      | Make              | Model                                                                                             | Model Year     |
| 1F7DU32X4N                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                     |                                                                                      | FORD              | EXPLORER                                                                                          | 1992           |
| Date Purchased                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Dealer's Name and Telephone Number                                  |                                                                                      |                   | Engine:                                                                                           | Fuel Type:     |
| Original Owner <input type="checkbox"/>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Dealer's City                                                       |                                                                                      |                   | No: Cylinders                                                                                     |                |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                     |                                                                                      |                   | V6                                                                                                | Gas            |
| Transmission Type                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <input checked="" type="checkbox"/> Antilock Brakes                 | Powertrain                                                                           | Multiple Failure: | Incident Date(s)                                                                                  |                |
| Automatic                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <input checked="" type="checkbox"/> Cruise Control                  |                                                                                      |                   | 13-JUL-2012                                                                                       |                |
| <b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                     |                                                                                      |                   |                                                                                                   |                |
| Vehicle Component Codes: ENGINE (PWS), 180000 VEHICLE SPEED CONTROL                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                     |                                                                                      |                   | Failure Mileage                                                                                   | Failure Speed  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                     |                                                                                      |                   | 102000                                                                                            | 40 mph         |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                     |                                                                                      |                   |                                                                                                   |                |
| Tire Make                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                     | Tire Model (Name or Number)                                                          |                   | Tire Size (Example P215/65R15)                                                                    |                |
| DOT No. (Example: DOTM9ABC036)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                     | <input type="checkbox"/> Original Equipment<br><input type="checkbox"/> Prior Repair |                   | Failure Location:                                                                                 |                |
| Tire Component Code                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                     |                                                                                      |                   | Tire Failure Type:                                                                                |                |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                     |                                                                                      |                   |                                                                                                   |                |
| Make:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                     | Date Manufactured:                                                                   |                   | Model No./Name:                                                                                   |                |
| Seat Type:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                     | Installation System:                                                                 |                   |                                                                                                   |                |
| Child Seat Component Code:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                     | Failed Part:                                                                         |                   |                                                                                                   |                |
| <b>APPLICABLE INCIDENT INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                     |                                                                                      |                   |                                                                                                   |                |
| (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                     |                                                                                      |                   |                                                                                                   |                |
| Crash                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Fire                                                                | Number of Persons Injured                                                            | Number of Deaths  | Reported to Police                                                                                |                |
| <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | 0                                                                                    | 0                 | N                                                                                                 |                |
| <b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b><br>Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).                                                                                                                                                                                                                                                                                               |                                                                     |                                                                                      |                   |                                                                                                   |                |
| TL* THE CONTACT OWNS A 1992 FORD EXPLORER. THE CONTACT STATED THAT HE ATTEMPTED TO STOP THE VEHICLE, BUT THE VEHICLE CONTINUED TO ACCELERATE. THE CONTACT SLAMMED THE GEAR INTO PARK AND TURNED THE ENGINE OFF. UPON RESTART, THE VEHICLE FUNCTIONED AS NORMAL. THE CONTACT STATED THAT HE INSPECTED THE VEHICLE AND NOTICED THAT THERE WAS A PIECE OF PLASTIC IN THE HOSE THAT RAN FROM AIR FILTER TO THE AIR INTAKE. THE VEHICLE WAS REPAIRED. THE MANUFACTURER AND DEALER WERE NOT NOTIFIED. THE FAILURE MILEAGE WAS 102,000.                                                 |                                                                     |                                                                                      |                   |                                                                                                   |                |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                     |                                                                                      |                   |                                                                                                   |                |
| ATTACH ADDITIONAL SHEETS IF NECESSARY                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                     |                                                                                      |                   |                                                                                                   |                |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. |                                                                     |                                                                                      |                   |                                                                                                   |                |

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

It is also important to note that the rubber ring under the C-clamp that the plastic hose is attached to the air-intake with was the reason for the malfunction. The rubber corroded to the point that a piece of it broke off and was sucked into the engine. I had to replace the entire hose because they don't sell that part seperately;

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210**

1200 New Jersey Avenue SE.

Washington, D.C. 20077-9382

1200 New Jersey Avenue SE.

1200 New Jersey Avenue SE.

**NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES**



**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**[www.safercar.gov](http://www.safercar.gov)**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**

**NHTSA**

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Washington, D.C. 20077-9382



300 West Loop 820 South  
Fort Worth, TX 76108  
Telephone: (817) 935-7000  
Fax: (817) 935-7040

SOLD TO

SHIPPED TO

CASH SALE

WE STOCK PARTS FOR: LINCOLN MERCURY

THIS ACCOUNT DUE AND PAYABLE IN FORT WORTH, TARRANT COUNTY, TEXAS ON THE 10TH OF THE MONTH FOLLOWING STATEMENT. NO REFUNDS ON ELECTRICAL OR SPECIAL ORDER PARTS.  
NO GOODS ACCEPTED FOR CREDIT OR REFUND UNLESS RETURNED WITH THIS INVOICE WITHIN 20 DAYS. TEN WORKING DAYS WAITING PERIOD WHEN PAID BY CHECK.

A 10% RESTOCKING FEE FOR ALL RETURNED PARTS.

THANK YOU! WE APPRECIATE YOUR BUSINESS!

**DISCLAIMER OF WARRANTIES:** All warranties on the products sold hereby are those made by the manufacturer. The seller, TEXAS MOTORS FORD, hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and TEXAS MOTORS FORD, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

| YOUR PURCHASE ORDER                                        |                           | TERMS                            |        | INVOICE DATE               |        | INVOICE NUMBER / PG. |  |
|------------------------------------------------------------|---------------------------|----------------------------------|--------|----------------------------|--------|----------------------|--|
| Verbal                                                     |                           |                                  |        | 7/14/12                    |        | 5152652 1            |  |
| SHIP VIA                                                   |                           |                                  |        | SALESPERSON'S NAME         |        |                      |  |
| Customer Pickup                                            |                           |                                  |        | MIKE MORGAN                |        |                      |  |
| QTY.                                                       | DESCRIPTION               | SOURCE                           | LIST   | NET                        | AMOUNT |                      |  |
| 1                                                          | F47Z 9B659 A : HOSE - AIR | 2015                             | 145.53 | 145.53                     | 145.53 |                      |  |
|                                                            | Engine Outlet             |                                  |        |                            |        |                      |  |
|                                                            | Tube                      |                                  |        |                            |        |                      |  |
|                                                            | Plastic Air Hose          |                                  |        |                            |        |                      |  |
| DATE PRINTED                                               |                           | 7/14/12                          |        | TIME                       |        | 11:02:08             |  |
| PARTS DEPARTMENT HOURS                                     |                           | 7:00 a.m. to 7:00 p.m. Mon - Fri |        | 7:00 a.m. to 3:00 p.m. Sat |        | Thank You!           |  |
| NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS. |                           | SERVICES OR EQUIPMENT            |        |                            |        | 145.53               |  |
|                                                            |                           | SHIPPING                         |        |                            |        |                      |  |
|                                                            |                           | C.O.D. CHARGE                    |        |                            |        |                      |  |
|                                                            |                           | SALES TAX OR TAX I.D.            |        |                            |        | 12.01                |  |
|                                                            |                           | DEPOSIT ON CONTRACT              |        |                            |        |                      |  |
|                                                            |                           | TOTAL                            |        |                            |        | 157.54               |  |
|                                                            |                           | ** Initial Invoice **            |        |                            |        |                      |  |