

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

**From:** [Wells, Cynthia CTR \(NHTSA\)](#)  
**To:** [Fogle, Brenda CTR \(NHTSA\)](#)  
**Subject:** FW: NHTSA: Follow up to ODI Complaint: 10467825  
**Date:** Monday, August 06, 2012 9:07:29 AM

EQ-10467825-8504

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**From:** EVOQ (NHTSA)  
**Sent:** Monday, August 06, 2012 7:06 AM  
**To:** Wells, Cynthia CTR (NHTSA)  
**Subject:** FW: NHTSA: Follow up to ODI Complaint: 10467825

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**From:** [REDACTED] 1  
**Sent:** Friday, August 03, 2012 1:07 PM  
**To:** EVOQ (NHTSA)  
**Subject:** RE: NHTSA: Follow up to ODI Complaint: 10467825

Please remove my complaint as I will be working directly with GM on this issue. There were 2 issues here and I worked as a mechanic - the 1st is the ruptured metal line. The placement of the line on the frame with a poor plastic frame support for the metal line. Once that plastic goes - so goes that line - metal to metal wear. The present recall for gm trucks should include these cars. The 2nd issue is the designed safety of a master cylinder and brakes. A split system is designed so if you loose pressure in one line (some are front and back and others are split diag. front and back such as left front and right rear) so that you would continue to always have at least partial braking. In this case the rear line burst and there was no braking power what so ever in the other line. This is a major safety issue. Just think how many older cars are on the road today with such a system. Poor poor design.

again I will be talking directly with Gm so please pull my complaint .

Thx [REDACTED]

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**From:** [EVOQ@dot.gov](mailto:EVOQ@dot.gov)  
**To:** [REDACTED]  
**Subject:** FW: NHTSA: Follow up to ODI Complaint: 10467825  
**Date:** Fri, 3 Aug 2012 13:41:47 +0000



Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to [dataquality@dot.gov](mailto:dataquality@dot.gov) or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation

