



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
OCT - 3 2012
26-JUL-2012

Repository ☐
Reference No.
10467761

OWNER INFORMATION (Type or Print)

Name **[REDACTED]**
Address **[REDACTED]**
City **BROOKVILLE** State **IN** Zip Code **[REDACTED]**

Daytime Telephone Number **[REDACTED]** E-mail Address
Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JS1CP51AX92 [REDACTED] Make **SUZUKI** Model **AN650** Model Year **2009**
Date Purchased **7-2011** Dealer's Name and Telephone Number **HONDA OF FLORENCE** Engine: No: Cylinders **4** Fuel Type: **Reg used GAS**
Original Owner ☒ Dealer's City **FLORENCE** State **KY** Zip Code **41042**
Transmission Type ☐ Antilock Brakes Powertrain Multiple Failure: Incident Date(s) **16-JUL-2012**
5 SPD Auto ☐ Cruise Control **2CYL. OHV**

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: ENGINE (PWS), 110000 ELECTRICAL SYSTEM **RAC TI FER ASSY** Failure Mileage **1100** Failure Speed **40**

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment Failure Location:
☐ Prior Repair
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured **0** Number of Deaths **0** Reported to Police **N**

Narrative Description of Incident(s), Crash(es), and Injury(ies).

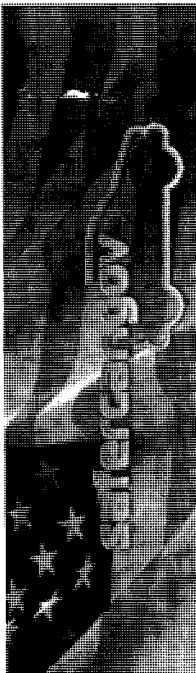
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2009 SUZUKI 650 AN MOTORCYCLE. THE CONTACT STATED THAT WHILE TRAVELING 40 MPH, THE VEHICLE DECELERATED INDEPENDENTLY BEFORE STALLING. THE CONTACT TOWED THE VEHICLE TO A MECHANIC SHOP. THE CAUSE OF THE FAILURE WAS UNKNOWN. THE MANUFACTURER WAS NOTIFIED AND STATED THAT THE FAILURE MOST LIKELY WAS NOT ELECTRICAL AND PROVIDED NO FURTHER ASSISTANCE. THE FAILURE MILEAGE WAS 1,100.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owners: Check for NHTSA
U.S. Department of Transportation
National Highway Traffic Safety Administration



US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

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of Transportation
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1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382
Official Business
Penalty for Private Use \$300

ATTACH ADDITIONAL SHEETS IF NECESSARY

SUZUKI CLAIMS NO PROBLEMS HOWEVER
THE RECTIFIER ASSEMBLY PART NUMBER HAS
BEEN SUPERCEDED FROM 32800-10900 TO
32800-10G20 TELLS ME IT FAILS TALKED SEVRAL
DIFFERENT PARTS MANAGERS HINTED WAS PROBLEM
HAVEN'T RIDDEN BIKE SINCE THIS PART NEEDS
RECALLED MAKES BIKE DANGEROUS CK BURGMAN RIDER
WEBSITE OTHER RIDERS HAVE ALMOST BEEN RUN OVER WHEN OCCURS
HAS NO CHARGE GAGE OR LIGHT TO WARN YOU

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)