

Complaint Detail

EQ=10467342-9218

19-JUL-2012

Complaint Information

ODI#: 10467342	Referral Source:	Num. Injured:	Property Damage: N	
Received Date: 19-JUL-2012	Incident Date: 23-APR-2012	Crash: N	Police Report: N	
Description: I AM THE ORIGINAL OWNER OF A 2008 F-550 SUPERDUTY USED FOR MY BUSINESS. IT HAS APPROXIMATELY 108,000 AND HAS REQUIRED THE REPLACEMENT OF THE ENTIRE ENGINE ASSEMBLY TWICE. IN BOTH INSTANCES THE TRUCK WAS TRAVELING DOWN THE INTERSTATE AT HIGHWAY SPEEDS WHEN THE FAILURES OCCURRED AND THE DRIVER WAS UNABLE TO GET TO THE SHOULDER OF THE ROAD. BOTH FAILURES ALSO GAVE NO WARNING. THE FIRST FAILURE OCCURRED IN AUGUST 2009 @ 32,225 WHEN THE DRIVER HEARD A LOUD NOISE COMING FROM THE ENGINE AND IT IMMEDIATELY STALLED. THE TRUCK WAS TOWED TO THE DEALER UPON WHICH IT WAS DETERMINED A CONNECTING ROD HAD GONE THROUGH THE BLOCK. THERE WAS NO EXPLANATION PROVIDED EXCEPT THE ENGINE WAS STILL UNDER THE POWERTRAIN WARRANTY. THE SECOND FAILURE OCCURRED IN APRIL 2012 @ 107,000 WHILE THE DRIVER WAS ON HIS WAY TO THE DEALER TO GET THE RADIATOR FIXED DUE TO A LEAK. HE WAS ON THE BELTWAY WHEN HE IMMEDIATELY STARTED TO LOOSE POWER AND IT STALLED WITH A CHANCE OF GETTING TO THE SHOULDER. WHEN TOWED TO THE DEALER, IT WAS DIAGNOSED AS EXCEEESIVE COOLANT IN THE OIL PAN (3 GALLONS) WHICH CAUSED INTERNAL FAILURE TO THE BEARINGS/CRANK/RODS. THE ENGINE HAD TO BE REPLACED AGAIN. THIS TIME THE FAILURE WAS CAUSED BY THE WATER PUMP FRONT COVER THAT WAS SEVERELY PITTED ALLOWING COOLANT TO ENTER THE ENGINE. THIS FRONT COVER HAD BEEN REPLACED AROUND 71,000 FOR THE SAME PROBLEM, WHICH ACCORDING TO THE MECHANIC, IS COMMON WITH THE 6.4L ENGINE. I HAVE SERVICED THIS TRUCK ACCORDING TO FORDS RECOMMENDATIONS AND HAVE HAD THE OIL CHANGED MORE FREQUENTLY THAN THE 10,000 MILE THAT IS RECOMMENDED FOR THE TYPE OF USAGE. THE DEALER AGREED THAT 7,500 MILES BETWEEN OIL CHANGES WAS SUFFICIENT SINCE THE TRUCK WAS NOT USED IN SEVERE OPERATING CONDITIONS. I'M CONCERNED FOR THE SAFETY OF MY DRIVER SINCE THIS TRUCK HAS STALLED TWICE ON THE ROAD RESULTING IN MAJOR ENGINE REPAIRS EVEN THOUGH I HAVE PROPERLY MAINTAINED THE TRUCK. I HAVE GOOGLLED AND FOUND MANY OTHER OWNERS OF FORD TRUCKS WITH THE 6.4L DIESEL THAT HAVE HAD THE SAME PROBLEMS I HAVE HAD.	Fire: N	Num. Occurrences: 2	Num. Deaths:	Confidential: N

Consumer Information

Title:	Address: [REDACTED]	Zip Code: [REDACTED]	Evening Phone: [REDACTED]	Country Phone Code:
Name: [REDACTED]	City: JESSUP	Country: UNITED STATES	Email:	
Org.:	State: MARYLAND	Daytime Phone: [REDACTED]	Fax:	

Product Information

Vehicle Information

Product: Product Type :VEHICLE Product Category :BUSES, MEDIUM & HEAVY VEHICLES Manufacturer :FORD MOTOR COMPANY Make :FORD Model :F-550 SD Model Year :2008 Type :TRUCK	Failure Mileage: 106923	Antilock Brakes: Y
VIN: 1FDAW57R88E [REDACTED]	Original Owner: Y	Body Style: PICKUP TRUCK
		Speed: 55

of Cylinders: 8
Cruise Control: Y
Current Mileage: 108000

Engine Size: 6.4
Vehicle Usage: MULTIPURPOSE
Transmission Type: AUTOMATIC

Fuel Type: DIESEL
Purchase Date: 31-DEC-2007

Powertrain: 4 WHEEL DRIVE
Fuel System: TURBO

Component: 061200 ENGINE AND ENGINE COOLING:ENGINE:DIESEL

Dealer Type: SERVICE DEALER
Address1: 600 NORTH FREDERICK AVE
Address2:
City: GAITHERSBURG
Country: US

Dealer Name: SHEEHY FORD
Work Phone: 240-912-0660
Home Phone:
Fax:
Email:

State: MD
Zip Code: 20878
Country Ext.:



10467342

Motorcraft
EXCEEDS THE NEED

600 NORTH FREDERICK AVE
GAITHERSBURG, MD 20879
PHONE 240-912-0660
www.sheehy.com

MONTGOMERY COUNTY, MD
DEALER CODE: 00564

DIESEL

WE SERVICE ALL FORD AND LINCOLN MERCURY PRODUCTS.

CUSTOMER NO. 866219	ADVISOR RON KAROLICK	TAG NO. 369208	INVOICE DATE 05/14/12	CELL: INV GTCS72135
[REDACTED]	LICENS. NO. [REDACTED]	MILEAGE 106,923	COLOR WHITE/	STOCK NO.
JESSUP, MD [REDACTED]	YEAR / MAKE / MODEL 08/FORD TRUCK/F550	DELIVERY DATE	DELIVERY MILES	
[REDACTED]	VEHICLE I.D. NO. 1 F D A W 5 7 R 8 8 E [REDACTED]	SELLING DEALER NO.	PRODUCTION DATE	
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 04/23/12	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

MO: 106923

JOB# 1 CHARGES-----

LABOR-----
J# 1 09FTZ FUEL/DRIVABILITY TECH(S):364242 BT00 3750.00
REPLACE HIGH PRESSURE FUEL PUMP
REPLACED ENGINE ASSY COMPLETE, 3 YEAR/UNLIMITED MILEAGE WARRANTY
REPLACED INTERCOOLER, RADIATOR, GLOW PLUG HARNESS'S, STARTER, BELT, COOLANT RESERVOIR, AIR FILTER

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE	
	1		8C3Z-6007-AARM	ENGINE ASY 8C3Z-600	15400.00	15400.00
			SERIAL#409497			
	1		3C3Z-7A248-AA	SEAL ASY - OIL 3C3Z	9.53	9.53
	1		8C3Z-8009-B	RADIATOR ASY 8C3Z-8	686.42	686.42
	4		VC-7-B	ANTI-FREEZE VC-7-B	16.71	66.84
	1		8C3Z-12A690-BA	WIRE ASY 8C3Z-12A69	44.00	44.00
	1		8C3Z-12A690-AA	WIRE ASY 8C3Z-12A69	44.00	44.00
	1		7C3Z-11002-AA	STARTER MOTOR 7C3Z-	362.46	362.46
	1		JK6-401-A	V-BELT JK6-401-A V-	29.18	29.18
	1		JK8-872-D	V-BELT JK8-872-D V-	49.70	49.70
	2		XT-5-DM	FLUID - TRANSM XT-5	4.23	8.46
			FOR RECEIPT ONLY			
	1		7C3Z-9601-B	ELEMENT ASY - 7C3Z-	57.65	57.65
	1		UPGRADE-PACKAGE	UPGRADE UPGRADE-PAC	1000.00	1000.00
	-1		7C3Z-11002-AA	CORE RETURN	35.00	-35.00
	-1		8C3Z-6007-AARM	CORE RETURN	3200.00	-3200.00
	1		7C3Z-6K775-C	COOLER ASY - E 7C3Z	524.33	524.33
	1		9C3Z-8A080-AA	TANK ASY - RAD 9C3Z	135.82	135.82
				TOTAL - PARTS		15183.39

Authorized Signature And Date
ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.

SUBLET-----PO#-----VEND INV#-INV. DATE-DESCRIPTION-----
400050 44055 04/24/12 TOW TO DEALER 166.25
TOTAL - SUBLET 166.25

JOB# 1 TOTALS-----
LABOR 3750.00
PARTS 15183.39
SUBLET 166.25

JOB# 2 CHARGES-----
JOB# 1 JOURNAL PREFIX GTCS JOB# 1 TOTAL 19099.64

LABOR-----
J# 2 30FTZZ99P MULTIPOINT INSPECT TECH(S):364242 0.00
PERFORM MULTI-POINT INSPECTION
CUSTOMER REQUESTED
PERFORMED MULTI-POINT INSPECTION

JOB# 2 TOTALS-----
JOB# 2 JOURNAL PREFIX GTCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----
LABOR-----

I certify that this vehicle has been tested or test driven when needed and that the mechanic's work was performed satisfactorily.

Authorized Signature
All labor performed and parts replaced were necessary to perform repairs.

The Reynolds and Reynolds Company - ERM/IT/IVE CCB44560 0 (12/08)



Motorcraft
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600 NORTH FREDERICK AVE
GAITHERSBURG, MD 20879
PHONE 240-912-0660
www.sheehy.com

MONTGOMERY COUNTY REG. NO. [REDACTED]
DEALER CODE: 00664

DIESEL

WE SERVICE ALL FORD AND LINCOLN MERCURY PRODUCTS.

CUSTOMER NO. 866219	ADVISOR RON KAROLICK	TAG NO. 369208	INVOICE DATE 05/14/12	CELL [REDACTED]
[REDACTED]	LICENSE NO. [REDACTED]	MILEAGE 106,923	COLOR WHITE/	STOCK NO. GTCS72135
JESSUP, MD	YEAR / MAKE / MODEL 08/FORD TRUCK/F550	VEHICLE I.D. NO. 1 F D A W 5 7 R 8 8 E	DELIVERY DATE	DELIVERY MILES
[REDACTED]	R.T.E. NO.	P.O.	SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	R. O. DATE 04/23/12	

MO: 106923

LABOR
J# 3+79FTZGBATT GREEN BATTERY TECH(S):BT00 0.00
BATTERY TEST PERFORMED AND BATTERY OK AT THIS VISIT
BATTERY TEST RESULTS "GOOD"
YOUR BATTERY IS TESTING GOOD AT THIS TIME.
FREQUENT BATTERY TESTING IS RECOMMENDED, AS
ANY BATTERY CAN FAIL WITHOUT WARNING.

JOB# 3 TOTALS-----
JOB# 3 JOURNAL PREFIX GTCS JOB# 3 TOTAL 0.00

LABOR
J# 4+79FTZGTIRE GREEN TIRES TECH(S):BT00 0.00
PERFORM QCM TIRE INSPECTION
7/32" (5MM) OR GREATER TREAD REMAINING
YOUR TIRES MEASURE GREEN AT THIS TIME. FREQUENT TIRE
INSPECTIONS ARE RECOMMENDED FOR YOUR SAFETY

JOB# 4 TOTALS-----
JOB# 4 JOURNAL PREFIX GTCS JOB# 4 TOTAL 0.00

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
JOB # A QSS T/C SHOP SUPPLIES
TOTAL - MISC 35.00

ESTIMATE-----
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$0.00 (+TAX)
APPROVED REVISED ESTIMATE (# 1) OF \$20000.00 (+TAX) ON 05/14/12 AT 03:22pm
BY [REDACTED] COMMENTS
COMMENTS-----
DELETED OPERATION(S)-----
08FTZ COOLING SYSTEM

Authorized Signature And Date
ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

I certify that this vehicle has been tested or test driven when needed and that the mechanic's work was performed satisfactorily.

Authorized Signature
All labor performed and parts replaced were necessary to perform repairs.

Motorcraft
EXCEEDS THE NEED

600 NORTH FREDERICK AVE
 GAITHERSBURG, MD 20879
 PHONE 240-912-0660
 www.sheehy.com

MONTGOMERY COUNTY REG. NO. 01873
 DEALER CODE: 00664

DIESEL

WE SERVICE ALL FORD AND LINCOLN MERCURY PRODUCTS.

CUSTOMER NO. 866219	ADVISOR RON KAROLICK	TAG NO. 369208 4197	INVOICE DATE 05/14/12	CELL # GTCS72135
	LABOR RATE	LICENSE NO.	COLOR WHITE/	STOCK NO.
		MILEAGE 106,923	DELIVERY DATE	DELIVERY MILES
JESSUP, MD	YEAR / MAKE / MODEL 08/FORD TRUCK/F550		SELLING DEALER NO.	PRODUCTION DATE
	VEHICLE I.D. NO. 1 F D A W 5 7 R 8 8 E		R. O. DATE 04/23/12	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	MO: 106923	

TOTALS

NEXT APPT: DATE:..... TIME:.....

* CASH..... CHECK#..... CREDIT CARD:.....*	TOTAL LABOR....	3750.00
* CHARGE ACCT#..... CASHIER INIT:.....*	TOTAL PARTS....	15183.39
*****	TOTAL SUBLET...	166.25
..... HOW WAS YOUR VISIT?	TOTAL G.O.G....	0.00
CIRCLE ONE	TOTAL MISC CHG.	35.00
COMPLETELY SATISFIED	TOTAL MISC DISC	0.00
LESS THAN COMPLETELY SATISFIED	TOTAL TAX.....	913.11

TOTAL INVOICE \$ 20047.75

Authorized Signature And Date

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.

AUTHORIZATION OF ESTIMATE:

CUSTOMER SIGNATURE

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

I certify that this vehicle has been tested or test driven when needed and that the mechanic's work was performed satisfactorily.

Authorized Signature
 All labor performed and parts replaced were necessary to perform repairs.

Ask your Service Consultant or Cashier how you can earn \$1913.50 in SHEEHY VIP Bucks Today.

PAGE 1
**CENTURY
 FORD**
MT. AIRY

302 Century Dr., P.O. Box 200
 Mount Airy, MD 21771

(301) 829-2800 (301) 831-6252 (301) 829-2800
 Fax (301) 829-0877 Email CenturyFord@centuryford.com

JESSUP, MD

PAUL BRINKLEY

DATE READY	STOCK NO	VEHICLE IDENTIFICATION	INSTR NO	TAG NO	P.O. NO	DATE	TIME	
11NOV11	88227	1FD0AW7R88E	3893400	T4880		25NOV11	141437	
TIME	DATE READY	YEAR	MAKE & MODEL	TELEPHONE NO.	LAST PAY (LABOR RATE)	DELIVERY DATE	REPORT NO	TIME
16:34	16:34	08	FORD F550		105.00	31DEC07	6959	6144
PLATE NO	LICENSE NO							
97206								

THERMOSTAT STUCK OPEN.
 CAUSE: SELF TEST P0128, CHECKED OASIS, PINPONT
 TEST, COOLANT LEVEL AND CONDITION OK,
 REMOVED THERMOSTAT S AS PER WSM AND
 FOUND STUCK OPEN, REPLACE
 800EF ENGINE PERFORMANCE DIAGNOSTICS -
 DIESEL ENGINE - DIAGNOSIS - L
 1703 MILHIMES, PETE LIC#: 1703
 WAR94
 L 803Z*8575*L
 THERMOSTAT ASY
 L VC*7*B ANTI-FREEZE
 857EB THERMOSTAT-COOLING SYSTEM -
 DIAGNOSIS - L
 1703 MILHIMES, PETE LIC#: 1703
 WAR94
 8575B1 THERMOSTAT - TEST AND/OR REPLACE
 8575: - L
 1703 MILHIMES, PETE LIC#: 1703
 WAR94
 WD 8575
 1703 MILHIMES, PETE LIC#: 1703
 WAR94
 PO: 829 41

(N/C)
 (N/C)
 (N/C)
 (N/C)
 (N/C)

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS OIL LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

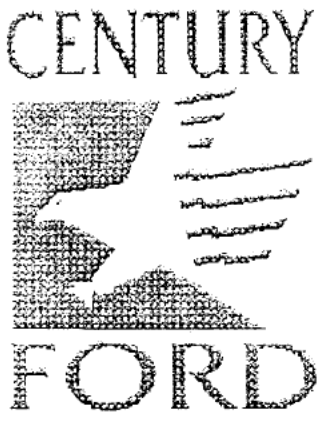
Customer and charges are based on the labor rate and standard time which is an average repair time. Actual repair time may be more or less than the standard time. No standard of time exists for any vehicle.

MOUNTAIN VIEW, WA 98043
 parts must be replaced or repaired within 30 days of purchase. We will not accept or refund of any kind of the parts. We will not accept or refund of any kind of the parts. We will not accept or refund of any kind of the parts.

Dealer not required under this warranty. We will not accept or refund of any kind of the parts. We will not accept or refund of any kind of the parts.

are new unless otherwise specified. Refund of amount paid by an "ACT" or "REAT" in the past month.

CUSTOMER SIGNATURE
 X



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Manufacturer Special Incentive Adjustment Programs
 Federal law requires manufacturers to disclose any National Highway Traffic Safety Administration (NHTSA) safety recalls. We will not accept or refund of any kind of the parts. We will not accept or refund of any kind of the parts.

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PAGE 2
**CENTURY
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MT. AIRY

302 Century Dr., P.O. Box 200
 Mount Airy, MD 21771

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 Fax: (301) 829-0877 · Email: CenturyMtAiry@aol.co

JESSUP, MD

SERVICE ADVISOR **PAUL BRINKLEY**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
21NOV11	25NOV11	88227	1FDAW57R88E	3693400	T4880		25NOV11	241633
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
12:15	16:34	08	FORD F550		105.00	31DEC07	6959	6144
MILEAGE IN	LICENSE NO.							
97202	97206							

TECH. TYPE HOURS DISTANCE REPAIRS TOTAL

PART#: 8C3Z*8575*D
 COUNT:
 CLAIM TYPE:
 AUTH CODE:
 1703
 97206 THERMOSTATS STUCK OPEN SELF TEST
 P0128, CHECKED OASIS, PINPONT TEST, COOLANT
 LEVEL AND CONDITION OK, REMOVED THERMOSTATS AS
 PER WSM AND FOUND STUCK OPEN, REPLACED T STATS
 AS PER WSM, REASSEMBLED, CLEARED CODES, RETEST
 OK AT THIS TIME, REPROGRAMED PCM. ALSO M TIME
 FOR R AND I CRANE CONTROLS MOUNTED TO DRIVERS
 SIDE BATTERY
 B STILL SMELLS INSIDE CAB WHEN IN EXHAUST
 CLEANING MODE.
 CAUSE: NPF AT THIS TIME
 UTD UNABLE TO DUPLICATE CONCERN AT THIS
 TIME
 1703 MILHIMES, PETE LIC#: 1703
 CP 0.00 0.00
 97206 NPF AT THIS TIME TEST DROVE CLEANING
 FILTER MESSAGE DISPLAYED AND NO SMELL OF
 EXHAUST AT THIS TIME
 C HEATED SEAT NOT WORKING.

DESCRIPTION	TOTALS	
LABOR AMOUNT		Customer labor charges are based on flat rate hours. We standard time which is an average repair time. Actual time for repair may be more or less than the standard average time. Wf no standard time exists, we use actual time. LIMITED EXPRESS WARRANTY Parts found to be defective in factory-supplied material or workmans will be repaired, replaced, or exchanged at Dealer's discretion for a peri of twelve months or 12,000 miles, whichever occurs first. Warranty dc not include wear items. Dealers workmanship is warranted for nine days or 4,000 miles, whichever occurs first. Vehicle must be returned Dealer for repairs under this warranty. All labor performed and pa replaced were necessary to perform repairs unless by request customer. Vehicles may be tested or test-driven when needed. All pa are new unless otherwise specified. Remanufactured parts are indicat by an "X" or "RM" in the part number.
PARTS AMOUNT		
GAS, OIL, LUBE		
SUBLET AMOUNT		
MISC. CHARGES		
TOTAL CHARGES		
LESS INSURANCE		
SALES TAX		
PLEASE PAY THIS AMOUNT		



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Mervand House 811 1057
 THAT WHILE THE CUSTOMER'S MOTOR VEHICLE IS ON THE PREMISES OF THE AUTOMOTIVE REPAIR FACILITY, THE AUTOMOTIVE REPAIR FACILITY MAY NOT BE RESPONSIBLE FOR DAMAGE TO THE CUSTOMER'S MOTOR VEHICLE UNDER CERTAIN CIRCUMSTANCES, AND THAT THE CUSTOMER SHOULD ASK A REPRESENTATIVE OF THE AUTOMOTIVE REPAIR FACILITY ABOUT THE EXTENT OF ITS RESPONSIBILITY, INCLUDING THE EXTENT OF THE INSURANCE COVERAGE OF THE AUTOMOTIVE REPAIR FACILITY.

Manufacturer Special Policy Adjustment Programs
 Federal law requires manufacturers to furnish the National Highway Traffic Safety Administration (N.H.T.S.A.) with bulletins describing any defects in their vehicles. You may obtain copies of these bulletins from either the manufacturer or N.H.T.S.A. In addition, certain consumer publications or organizations publish this information, which may be available for a fee or for free.

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PAGE 3
**CENTURY
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 Fax: (301) 829-0877 · Email: CenturyMtAiry@aol.cc

JESSUP, MD

SERVICE ADVISOR **PAUL BRINKLEY**

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TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
12:15	16:34	08	FORD F550		105.00	31DEC07	6959	6144
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
97202	97206							

CAUSE: EATC MODULE
 CK CHECK OUT TIME ONLY
 1703 MILHIMES, PETE LIC#: 1703
 IOIL (N/C)
 , , , , 97206 EATC MODULE VERIFIED CONCERN,
 CHECKED FUSES OK, PINPOINT TEST FOUND PWR AT
 BOTH HEATED SEAT RELAYS BUT NO GROUND FROM
 CONTROL. DIAG CONTROL HEAD FOUND INTERNAL
 PROBLEM. DID MASTER RESET AND GOT IT TO WORK
 BUT DO NOT KNOW FOR HOW LONG. RECOMEND
 REPLACING ELECTRONIC AUTOMATIC HEATER CONTROL
 (EATC)
 D CHANGE OIL AND FILTER - LUBRICATE FITTINGS -
 CHECK AND TOP OFF FLUIDS - CHECK TIRE
 PRESSURE
 CAUSE: LOF AND SET TIRE PRESSURES
 2P CHANGE OIL AND FILTER - LUBRICATE
 FITTINGS - CHECK AND TOP OFF FLUIDS -
 CHECK TIRE PRESSURE
 1703 MILHIMES, PETE LIC#: 1703
 CHT 24.95 24.95
 1 3C3Z*6731*AA KIT -
 ELEMENT & GASKET - OIL
 F 29.00 29.00 29.00

DESCRIPTION	TOTALS	
LABOR AMOUNT		Customer labor charges are based on flat rate hours. We standard time which is an average repair time. Actual time for repair may be more or less than the standard average time. WI no standard time exists, we use actual time. LIMITED EXPRESS WARRANTY Parts found to be defective in factory-supplied material or workmans will be repaired, replaced, or exchanged at Dealer's discretion for a per of twelve months or 12,000 miles, whichever occurs first. Warranty do not include wear items. Dealers workmanship is warranted for nin days or 4,000 miles, whichever occurs first. Vehicle must be returned Dealer for repairs under this warranty. All labor performed and pt replaced were necessary to perform repairs unless by request customer. Vehicles may be tested or test-driven when needed. All pt are new unless otherwise specified. Remanufactured parts are indica by an "X" or "RM" in the part number.
PARTS AMOUNT		
GAS,OIL, LUBE		
SUBLET AMOUNT		
MISC. CHARGES		
TOTAL CHARGES		
LESS INSURANCE		
SALES TAX		
PLEASE PAY THIS AMOUNT		



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Maryland House Bill 1057
 THAT WHILE THE CUSTOMER'S MOTOR VEHICLE IS ON THE PREMISES OF THE AUTOMOTIVE REPAIR FACILITY, THE AUTOMOTIVE REPAIR FACILITY MAY NOT BE RESPONSIBLE FOR DAMAGE TO THE CUSTOMER'S MOTOR VEHICLE UNDER CERTAIN CIRCUMSTANCES, AND THAT THE CUSTOMER SHOULD ASK A REPRESENTATIVE OF THE AUTOMOTIVE REPAIR FACILITY ABOUT THE EXTENT OF ITS RESPONSIBILITY, INCLUDING THE EXTENT OF THE INSURANCE COVERAGE OF THE AUTOMOTIVE REPAIR FACILITY.

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[REDACTED]
 JESSUP, MD [REDACTED]

SERVICE ADVISOR **PAUL BRINKLEY**

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12:15	16:34	08	FORD F550	[REDACTED]	105.00	31DEC07	6959	6144
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
97202	97206							

ITEM	TYPE	HOURS	LIST UNIT	NET UNIT	TOTAL
15 15W40 OIL			4.15	4.15	62.25
97206 LOF AND SET TIRE PRESSURES					
E PERFORM MULTI-POINT INSPECTION					
CAUSE: MPI					
99P PERFORM MULTI-POINT INSPECTION					
1703 MILHIMES, PETE LIC#: 1703					
CHT			0.00		0.00
97206 MPI					
EST: 0.00		21NOV11 12:15			SA: 6144
CUSTOMER PAY SHOP SUPPLY & ENVIRONMENTAL CHARGE					2.50

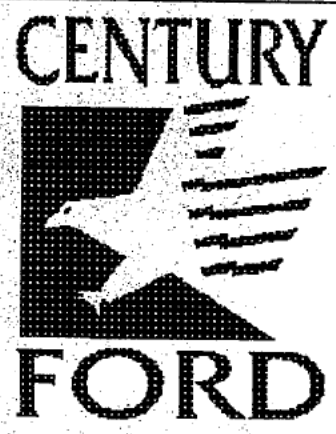
**** PRE-INVOICE ****

DESCRIPTION	TOTALS
LABOR AMOUNT	24.95
PARTS AMOUNT	91.25
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	2.50
TOTAL CHARGES	118.70
LESS INSURANCE	0.00
SALES TAX	5.63
PLEASE PAY THIS AMOUNT	124.33

Customer labor charges are based on flat rate hours. We standard time which is an average repair time. Actual time for repair may be more or less than the standard average time. We no standard time exists, we use actual time.

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CUSTOMER SIGNATURE _____



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Maryland House Bill 1067
 THAT WHILE THE CUSTOMER'S MOTOR VEHICLE IS ON THE PREMISES OF THE AUTOMOTIVE REPAIR FACILITY, THE AUTOMOTIVE REPAIR FACILITY MAY NOT BE RESPONSIBLE FOR DAMAGE TO THE CUSTOMER'S MOTOR VEHICLE UNDER CERTAIN CIRCUMSTANCES, AND THAT THE CUSTOMER SHOULD ASK A REPRESENTATIVE OF THE AUTOMOTIVE REPAIR FACILITY ABOUT THE EXTENT OF ITS RESPONSIBILITY INCLUDING THE EXTENT OF THE INSURANCE COVERAGE OF THE AUTOMOTIVE REPAIR FACILITY.

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 Fax: (301) 829-0877 · Email: CenturyMtAiry@aol.com

JESSUP, MD

SERVICE ADVISOR **CHRIS MULLEN**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
19SEP11	26SEP11	88227	1FDAW57R88E	3693400			26SEP11	239828
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	SA
14:03	10:36	08	FORD F550		105.00	31DEC07	6959	6959
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
93316	93316							

DESCRIPTION	HOURS	NET UNIT	TOTAL
CHT		24.95	24.95
1 3C3Z*6731*AA KIT - ELEMENT & GASKET - OIL			
F	29.00	29.00	29.00
15 15W40 OIL	4.15	4.15	62.25
C PERFORM MULTI-POINT INSPECTION			
99P PERFORM MULTI-POINT INSPECTION			
1703 MILHIMES, PETE LIC#: 1703			
CP	0.00		0.00
GBATT BATTERY(S) CHECKED AND OK			
1703 MILHIMES, PETE LIC#: 1703			
CP	0.00		0.00
GTIRE TIRES CHECKED AND OK, TREAD DEPTH 7/32 OR GREATER			
1703 MILHIMES, PETE LIC#: 1703			
CP	0.00		0.00
RBK FRONT BRAKES LOW, ESTIMATE FOR CALIPERS, PADS AND ROTORS 1100.00			
1703 MILHIMES, PETE LIC#: 1703			
CP	0.00		0.00
EST: 0.00	19SEP11	14:03	SA: 6959
CUSTOMER PAY SHOP SUPPLY & ENVIRONMENTAL CHARGE			2.50

SEP 26 2011
 BY *[Signature]*

** PRE-INVOICE **

DESCRIPTION	TOTALS
LABOR AMOUNT	24.95
PARTS AMOUNT	91.25
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	2.50
TOTAL CHARGES	118.70
LESS INSURANCE	0.00
SALES TAX	5.63
PLEASE PAY THIS AMOUNT	124.33

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JESSUP, MD

SERVICE ADVISOR **CHRIS MULLEN**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
3JUL11	14JUL11	88227	1FDAW57R88E	3693400			14JUL11	237994
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	SIA
14:38	07:55	08	FORD F550		105.00	31DEC07	6959	6959

MILEAGE IN	LICENSE NO.
87970	87970

DESCRIPTION	HOURS	LABOR	TOTAL
CHANGE OIL AND FILTER - LUBRICATE FITTINGS - CHECK AND TOP OFF FLUIDS - CHECK TIRE PRESSURE			
2P CHANGE OIL AND FILTER - LUBRICATE FITTINGS - CHECK AND TOP OFF FLUIDS - CHECK TIRE PRESSURE			
1703 MILHIMES, PETE LIC#: 1703			
CP	24.95		24.95
15 15W40 OIL	4.15	4.15	62.25
1 3C3Z*6731*AA KIT - ELEMENT & GASKET - OIL			
F	29.00	29.00	29.00
1 3C3Z*6734*AA GASKET	8.19	8.19	8.19
PERFORM MULTI-POINT INSPECTION			
99P PERFORM MULTI-POINT INSPECTION			
1703 MILHIMES, PETE LIC#: 1703			
CP	0.00		0.00
GBATT BATTERY(S) CHECKED AND OK			
1703 MILHIMES, PETE LIC#: 1703			
CP	0.00		0.00
GTIRE TIRES CHECKED AND OK, TREAD DEPTH 7/32 OR GREATER			
1703 MILHIMES, PETE LIC#: 1703			
CP	0.00		0.00



DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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CUSTOMER SIGNATURE
X



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Virginia House Bill 1057
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Diesel Multi-Point Inspection Report Card as Recommended by Ford Motor Company

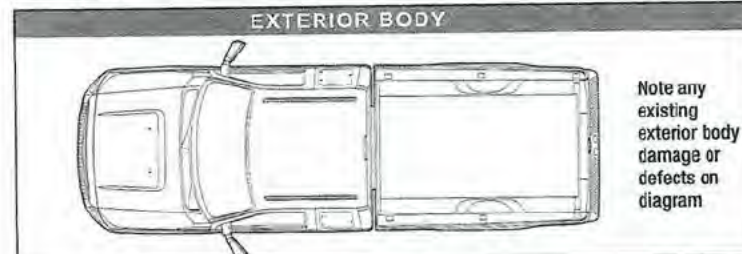
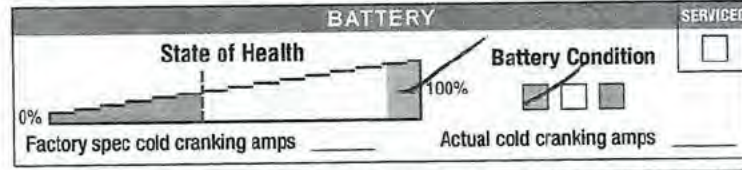
Name: [Redacted]
 E-Mail Address: _____
 Today's Date: 7/14/11 RO/Tag: 237994

Make/Model/Year: 08 F550 State Inspec. Month: _____
 Diesel Engine Hours: _____ Mileage: 87970
 VIN #: _____ Plate #: _____

SCHEDULED MAINTENANCE ITEMS DUE*			
DUE	SERVICED	DUE	SERVICED
<input type="checkbox"/> THE WORKS FUEL TOWER PACKAGE	<input type="checkbox"/>	<input type="checkbox"/> Fuel Filters	<input type="checkbox"/>
<input checked="" type="checkbox"/> Oil & Filter Change	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Check Air Filter Minder	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Tire Rotation	<input checked="" type="checkbox"/>	<input type="checkbox"/> Transmission Filter	<input type="checkbox"/>
<input checked="" type="checkbox"/> Multi Point Inspection	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Transmission Fluid	<input checked="" type="checkbox"/>
<input type="checkbox"/> Engine Coolant (anti-freeze and anti-corrosion)	<input type="checkbox"/>	<input type="checkbox"/> Drain Water Separator	<input type="checkbox"/>

*This is only a partial list of vehicle maintenance items and is NOT all-inclusive. Please consult your Owners Manual or visit www.genuineservice.com for vehicle specific maintenance requirements.

CHECK FLUID LEVELS AND FILL				SERVICED
OK FILL	OK FILL	OK FILL	OK FILL	
<input checked="" type="checkbox"/> Engine Oil	<input checked="" type="checkbox"/> Power Steering	<input checked="" type="checkbox"/> Oil and/or fluid leaks	<input type="checkbox"/>	
<input type="checkbox"/> Brake Reservoir	<input type="checkbox"/> Transmission (if equipped with dipstick)	OK FILL N/A	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Window Washer	<input type="checkbox"/> Coolant Recovery Reservoirs	<input type="checkbox"/> Diesel Exhaust Fluid (if applicable)		



SYNC VEHICLE HEALTH REPORT (VHR)				ACTIVATED
VHR Activation	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A	<input type="checkbox"/>

LEGEND May contribute to vehicle efficiency and promote a greener environment

Checked and OK at this time May require future attention Requires immediate attention

CHECK FOLLOWING SYSTEMS/COMPONENTS			SERVICED
BRAKE SYSTEM			
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Brake system (including lines, hoses, and parking brake) and wheel end for end-play and bearing noise	<input type="checkbox"/>
STEERING AND SUSPENSION			
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Shocks/struts and other suspension components for leaks and/or damage	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Steering and steering linkages	<input type="checkbox"/>
EXHAUST SYSTEM			
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Exhaust system (leaks, damage, loose parts)	<input type="checkbox"/>
TRANSMISSION AND DRIVE AXLE			
<input type="checkbox"/>	<input type="checkbox"/>	Clutch operation (if equipped)	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Constant velocity (CV) drive axle boots (if equipped)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Drive shaft, transmission, u-joint and shift linkage (if equipped) and lubricate (as needed)	<input type="checkbox"/>
LIGHTS/ELECTRICS/WINDSHIELD			
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Operation of horn, interior lights, exterior lamps, turn signals, hazard and brake lamps	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Windshield washer spray, wiper operation and wiper blades	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Windshield for cracks, chips and pitting	<input type="checkbox"/>
BELTS/HOSES/MOUNTS			
<input checked="" type="checkbox"/>	<input type="checkbox"/>	HVAC system and hoses/lines for leaks and/or damage	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Engine Cooling System(s), radiator, hoses and clamps	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Accessory drive belt(s)	<input type="checkbox"/>

TIRE/BRAKE WEAR			
TIRE TREAD	7/32" and greater	4/32" to 6/32"	3/32" and less
BRAKE LINING	Over 5mm or 7/32" (Disc) or Over 3mm or 3/32" (Drum)	3 to 5mm or 4/32" to 7/32" (Disc) or 1.01 to 2mm (Drum) or 2/32" to 3/32"	Less than 3mm or 4/32" (Disc) or 1mm or 2/32" or less (Drum)



TIRE WEAR INDICATES:	SERVICED
<input type="checkbox"/> Alignment check needed	<input type="checkbox"/>
<input type="checkbox"/> Wheel balance needed	<input type="checkbox"/>
<input type="checkbox"/> Tire repair needed	<input type="checkbox"/>
<input type="checkbox"/> Brake measurements not taken this service visit	<input type="checkbox"/>
TIRE RECALLS	
<input type="checkbox"/> Check for open tire recalls	<input type="checkbox"/>

LEFT FRONT		SERVICED	RIGHT FRONT		SERVICED
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Tire Tread Depth <u>8</u> /32" Tire Age _____	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Tire Tread Depth <u>8</u> /32" Tire Age _____
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Tire Wear Pattern/Damage & Valve Stem	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Tire Wear Pattern/Damage & Valve Stem
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Tire Pressure - set to factory recommended PSI	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Tire Pressure - set to factory recommended PSI
<input type="checkbox"/>	<input type="checkbox"/>	Brake Lining _____ mm /32"	<input type="checkbox"/>	<input type="checkbox"/>	Brake Lining _____ mm /32"
LEFT OUTSIDE REAR		SERVICED	RIGHT OUTSIDE REAR		SERVICED
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Tire Tread Depth <u>14</u> /32" Tire Age _____	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Tire Tread Depth <u>14</u> /32" Tire Age _____
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Tire Wear Pattern/Damage & Valve Stem	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Tire Wear Pattern/Damage & Valve Stem
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Tire Pressure - set to factory recommended PSI	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Tire Pressure - set to factory recommended PSI
<input type="checkbox"/>	<input type="checkbox"/>	Brake Lining _____ mm /32"	<input type="checkbox"/>	<input type="checkbox"/>	Brake Lining _____ mm /32"
LEFT INSIDE REAR (Dual Wheels)		SERVICED	RIGHT INSIDE REAR (Dual Wheels)		SERVICED
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Tire Tread Depth _____ /32" Tire Age _____	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Tire Tread Depth _____ /32" Tire Age _____
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Tire Wear Pattern/Damage & Valve Stem	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Tire Wear Pattern/Damage & Valve Stem
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Tire Pressure - set to factory recommended PSI	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Tire Pressure - set to factory recommended PSI
<input type="checkbox"/>	<input type="checkbox"/>	Brake Lining _____ mm /32"	<input type="checkbox"/>	<input type="checkbox"/>	Brake Lining _____ mm /32"
SPARE TIRE		SERVICED			
<input type="checkbox"/>	<input type="checkbox"/>	Tire Pressure - set to factory recommended PSI			

Be sure to visit FordOwner.com today!

Comments: _____

Advisor: 6959 Tech: 1703
 Customer Signature: _____

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JESSUP, MD

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REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
09MAY11	13MAY11	88227	1FDAW57R88E	3693400	T2905		13MAY11	236224
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DEIVERY DATE	PREPARED BY	S/A
13:06	09:33	08	FORD F550		99.00	31DEC07	6959	6959
MILEAGE IN	LICENSE NO.							
83200	83200							

TECH	TYPE	HOURS	ADJUST	NET/UNIT	TOTAL
A CHECK ENGINE LIGHT ON					
CAUSE: EXHAUST SENSOR FAILURE, SEIZED IN PIPE					
6005F ENGINE PERFORMANCE DIAGNOSTICS -					
DIESEL ENGINE - DIAGNOSIS - L					
1703 MILHIMES, PETE LIC#: 1703					
WAR94 (N/C)					
6005F1 KEY ON ENGINE OFF - KOEO CHECK -					
TEST - L					
1703 MILHIMES, PETE LIC#: 1703					
WAR94 (N/C)					
6005F1X1 KEY ON ENGINE OFF - KOEO CHECK -					
TEST - L EXTRA TIME TO REPEAT FINAL					
QUICK TEST					
1703 MILHIMES, PETE LIC#: 1703					
WAR94 (N/C)					
6005F45 DIESEL ENGINE PERFORMANCE -					
DIAGNOSTIC PIN POINT TEST - L					
1703 MILHIMES, PETE LIC#: 1703					
WAR94 (N/C)					
6005F6 KEY ON ENGINE RUNNING - KOER CHECK					
- TEST - L					
1703 MILHIMES, PETE LIC#: 1703					
WAR94 (N/C)					
6007B CAB ASSEMBLY - REMOVE AND INSTALL					

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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13:06	09:33	08	FORD F550		99.00	31DEC07	6959	6959
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
83200	83200							

RECH.	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
(01B24)	- L				
		1703	MILHIMES, PETE LIC#: 1703		
			WAR94		(N/C)
MT 6007B		1703	MILHIMES, PETE LIC#: 1703		
			WAR94		(N/C)
MT 6K854		1703	MILHIMES, PETE LIC#: 1703		
			WAR94		(N/C)
1	8C3Z*12B591*E		SENSOR		(N/C)
	- EXHAUST GAS - TEMPERA				(N/C)
1	8C3Z*6K854*A		ADAPTOR		(N/C)
3	8C3Z*6N640*A		GASKET		(N/C)
6	*W302494*		NUT		(N/C)
1	7C3Z*6L612*B		GASKET		(N/C)
4	XL*14*		FLUID - POWER		(N/C)
	ASSISTED STEERIN				(N/C)
FC:	E29 42				
PART#:	8C3Z*12B591*E				
COUNT:					
CLAIM TYPE:	S07				
AUTH CODE:	1703				
VERIFY CONCERN. SELF TEST P040B. CK OASIS.					

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	
	CUSTOMER SIGNATURE
	X

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 Fax: (301) 829-0877 · Email: CenturyMtAiry@aol.com

[REDACTED]
 JESSUP, MD [REDACTED]

SERVICE ADVISOR: CHRIS MULLEN

REPAIR ORDER WRITTEN	DATE READY	STOCK NO	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO	P.O. NO.	INVOICE PRINTED	INVOICE NO.
09MAY11	13MAY11	88227	1FDAW57R88E [REDACTED]	3693400	T2905		13MAY11	236224
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	SIA
13:06	09:33	08	FORD F550	[REDACTED]	99.00	31DEC07	6959	6959
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
83200	83200							

PCED PINPOINT TEST WAI WA7 YES, SENSOR STRIPPED AND BROKE DURING REMOVAL. REPL PASS EXHAUST MANIFOLD TO TURBO PIPE AND SENSOR, R&R CAB FOR ACCESS FOR THIS, EXTRA TIME FOR ACCESSORY WIRING FOR BOOM, CLEAR CODES RETEST OK

EST: 0.00 09MAY11 13:06 SA: 6959

** PRE-INVOICE **



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DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

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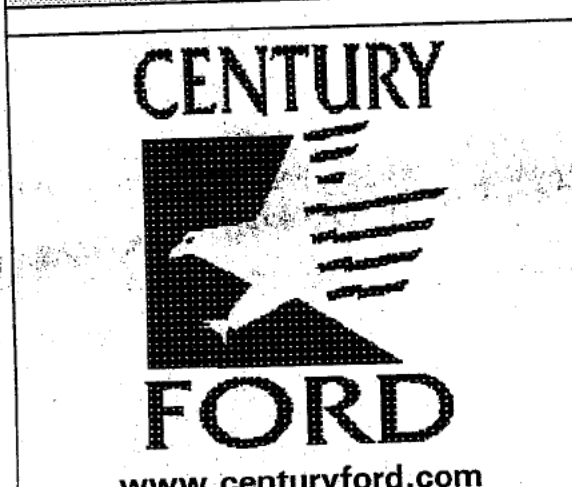
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JESSUP, MD

SERVICE ADVISOR **RICH BUCHEIMER**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
28MAR11	30MAR11	88227	1FDAW57R88E	3693400	T3070		30MAR11	235117
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	GUEST PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
08:09	13:38	08	FORD F550		99.00	31DEC07	6959	8202
MILEAGE IN		LICENSE NO.						
79369	79369							

TECH.	TYPE	HOURS	LIST PRICE	NET AMT.	TOTAL
A CUST STATES RR BRAKES METAL TO METAL					
RPE REPAIR PER ESTIMATE					
1703 MILHIMES, PETE LIC#: 1703					
	TOIL				(N/C)
	2 5C3Z*2C026*CA ROTOR				(N/C)
	ASY - BRAKE				(N/C)
	1 8U9Z*2001*C KIT -				(N/C)
	BRAKE LINING				(N/C)
	2 5C3Z*1S175*GA SEAL				(N/C)
	2 6C3Z*2C150*BA PIN -				(N/C)
	LOCATING				(N/C)
	1 REPLACE LEFT REAR CALIPER, PISTONS				
	BLOWN OUT FROM PADS/ROTORS METAL TO				
	METAL, BLEED SYSTEM				
	1703 MILHIMES, PETE LIC#: 1703				
	CPD		84.15		84.15
	1 5C3Z*2B120*BA CALIPER				
	ASY - BRAKE - LESS PAD	149.97	149.97		149.97
	1 PM*1*C FLUID - BRAKE	4.78	4.78		4.78
	CUSTOMER PAY DEDUCTIBLE FOR LINE A				765.00
B REPLACE FUEL FILTER F-SERIES 250 AND ABOVE (DIESEL)					
FFD REPLACE FUEL FILTER F-SERIES 250 AND ABOVE (DIESEL)					



DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
28MAR11	30MAR11	88227	1FDAW57R88E	3693400	T3070		30MAR11	235117
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CLST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
08:09	13:38	08	FORD F550		99.00	31DEC07	6959	8202
MILEAGE IN		LICENSE NO.						
79369	79369							

TECH.	TYPE	HOURS	UNIT	NET/UNT	TOTAL
		1703 MILHIMES, PETE LIC#: 1703			
	CP			99.00	99.00
	1 8C3Z*9N184*C ELEMENT	99.98	99.98		99.98
C	CHANGE OIL AND FILTER - LUBRICATE FITTINGS - CHECK AND TOP OFF FLUIDS - CHECK TIRE PRESSURE				
	2P CHANGE OIL AND FILTER - LUBRICATE FITTINGS - CHECK AND TOP OFF FLUIDS - CHECK TIRE PRESSURE				
	1703 MILHIMES, PETE LIC#: 1703				
	CP			24.95	24.95
	15 15W40 OIL	3.69	3.69		55.35
	1 3C3Z*6731*AA KIT - ELEMENT & GASKET - OIL				
F		29.00	29.00		29.00
D	RECALL 11B23 REPROGRAMMING PCM CAUSE: PERFORM PROGRAM PER INSTRUCTION 11B23B REPROGRAMMED POWERTRAIN CONTROL MODULE				
	1703 MILHIMES, PETE LIC#: 1703				
	WRC94				(N/C)
FC:	PART#:	COUNT:			
CLAIM TYPE:	11B23				
AUTH CODE:					

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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28MAR11	30MAR11	88227	1FDAW57R88E	3693400	T3070		30MAR11	235117
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	SA
08:09	13:38	08	FORD F550		99.00	31DEC07	6959	8202
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
79369	79369							

TECH.	TYPE	HOURS	LIST UNIT	NET UNIT	TOTAL
		1703			
		EST: 0.00	28MAR11	08:09	SA: 8202
		CUSTOMER PAY SHOP SUPPLY & ENVIRONMENTAL CHARGE			20.81

MAR 31 2011

WSTC

**** PRE-INVOICE ****

DESCRIPTION	TOTALS
LABOR AMOUNT	208.10
PARTS AMOUNT	339.08
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	20.81
TOTAL CHARGES	1332.99
LESS INSURANCE	0.00
SALES TAX	21.60
PLEASE PAY THIS AMOUNT	1354.59

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14DEC10	13JAN11	88227	1FDAW57R88E	3693400	T1393		13JAN11	232556
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	SIA
13:05	14:18	08	FORD F550		99.00	31DEC07	6959	6959
MILEAGE IN		LICENSE NO.						
71523	71523							

A TOWED TO SHOP OIL IN COOLING SYSTEM
 CAUSE: ENGINE OIL COOLER FAILURE
 6007B CAB ASSEMBLY - REMOVE AND INSTALL
 (01B24) - L

1703 MILHIMES, PETE LIC#: 1703
 WAR94

1 8C3Z*6A642*A OIL COOLER ASY	(N/C)
4 *W302508* GASKET	(N/C)
4 *W302512* SEAL	(N/C)
4 *W302511* SEAL	(N/C)
1 8C3Z*9T514*C KIT - HARDWARE	(N/C)
2 3C3Z*9439*AA GASKET - INTAKE MANIFOLD	(N/C)
1 8C3Z*6019*C COVER	(N/C)
1 8C3Z*6020*C GASKET	(N/C)
1 8C3Z*6700*A SEAL ASY - CRANKSHAFT OIL - FR	(N/C)
1 *W301924* HARDWARE - MISCELLANEOUS	(N/C)
4 8C3Z*6N640*A GASKET	(N/C)
1 8C3Z*6N640*B GASKET	(N/C)
14 *W302649* BOLT	(N/C)



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PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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14DEC10	13JAN11	88227	1FDAW57R88E	3693400	T1393		13JAN11	232556
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY. LABOR RATE	DELIVERY DATE	PREPARED BY	SLK
13:05	14:18	08	FORD F550		99.00	31DEC07	6959	6959
MILEAGE IN		LICENSE NO.						
71523	71523							

QTY	TYPE	HOURS	LASTYNT	REFLUNT	TOTAL
12	*W302494*				(N/C)
1	7C3Z*6B209*D				(N/C)
	TENSIONER				
1	7C3Z*8678*B KIT -				(N/C)
	TENSION PULLEY				
1	8C3Z*8507*B GASKET -				(N/C)
	WATER PUMP				
1	*W301924* HARDWARE -				(N/C)
	MISCELLANEOUS				(N/C)
1	*W302448* SEAL				(N/C)
1	TA*31* SEALANT -				(N/C)
	SILICONE				
4	7L1Z*8B365*B CLIP -				(N/C)
	HOSE				
1	3C3Z*6731*AA KIT -				(N/C)
	ELEMENT & GASKET - OIL				
F					(N/C)
1	3C3Z*7223*AA GASKET				(N/C)
6	*W712878*S439 BOLT				(N/C)
4	*W712879*S439 BOLT				(N/C)
15	15W40 OIL				(N/C)
5	XL*14* FLUID - POWER				(N/C)
	ASSISTED STEERIN				(N/C)
4	28412 3/4 HOSE				(N/C)



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PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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14DEC10	13JAN11	88227	1FDAW57R88E [REDACTED]	3693400	T1393		13JAN11	232556
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
13:05	14:18	08	FORD F550	[REDACTED]	99.00	31DEC07	6959	6959
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
71523	71523							

TECH.	TYPE	HOURS	DIAGNOSTIC	NET/UNIT	TOTAL
1	7C3Z*17603*A KIT - JET				(N/C)
2	VC*9* CLEANER - OXIDATION NEUTRALIZA				(N/C)
1	8C3Z*8575*D THERMOSTAT ASY				(N/C)
3	VC*7*B ANTI-FREEZE				(N/C)
1	AC3Z*8260*A HOSE ASY				(N/C)
1	9C3Z*5H221*A FILTER ASY - DIESEL PARTICLE				(N/C)
1	7C3Z*5H247*B KIT - EXHAUST SYSTEM MOUNTINGS				(N/C)
	6007B44 COOLER - OIL - REMOVE AND INSTALL OR REPLACE (6A642) - L				
	1703 MILHIMES, PETE LIC#: 1703 WAR94				(N/C)
	6020A GASKET OR CYLINDER FRONT COVER - REMOVE AND INSTALL OR REPLACE (6019/6020/6608) - L				
	1703 MILHIMES, PETE LIC#: 1703 WAR94				(N/C)
	100705A FLUSH ENGINE COOLING SYSTEM PER SERVICE PROCEDURE				

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER SIGNATURE
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Maryland House Bill 1057
 THAT WHILE THE CUSTOMER'S MOTOR VEHICLE IS ON THE PREMISES OF THE AUTOMOTIVE REPAIR FACILITY, THE AUTOMOTIVE REPAIR FACILITY MAY NOT BE RESPONSIBLE FOR DAMAGE TO THE CUSTOMER'S MOTOR VEHICLE UNDER CERTAIN CIRCUMSTANCES, AND THAT THE CUSTOMER SHOULD ASK A REPRESENTATIVE OF THE AUTOMOTIVE REPAIR FACILITY ABOUT THE EXTENT OF ITS RESPONSIBILITY, INCLUDING THE EXTENT OF THE INSURANCE COVERAGE OF THE AUTOMOTIVE REPAIR FACILITY.

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REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
14DEC10	13JAN11	88227	1FDAW57R88E	3693400	T1393		13JAN11	232556
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CURT. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	SIA
13:05	14:18	08	FORD F550		99.00	31DEC07	6959	6959
MILEAGE IN	LICENSE NO.							
71523	71523							

TECH.	TYPE	HOURS	LIST/UNIT	REMARKS	TOTAL
				1703 MILHIMES, PETE LIC#: 1703 WAR94	(N/C)
				MT 8A080	
				1703 MILHIMES, PETE LIC#: 1703 WAR94	(N/C)
				FC: D50 01 PART#: 8C3Z*6A642*A COUNT: CLAIM TYPE: S07 AUTH CODE: 1703	
				SUBL ULTIMATE TOWING WAR94	(N/C)
				... , VERIFY CONCERN, SELF TEST P2002. REMOVE CAB PER WSM, EXTRA TIME FOR CRANE ON BACK AND WIRING TO LEFT BATT. . REPL OIL COOLER, R&R WATER PUMP INSPECT FRT COVER PITTED REPL IT W DAMAGED TENSIONER & IDLER PULLEYS. FLUSH COOLANT PER TSB 10-7-5	
				EST: 0.00 14DEC10 13:05 SA: 6959	

**** PRE-INVOICE ****

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

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REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.C. NO.	INVOICE PRINTED	INVOICE NO.
14DEC10	13JAN11	88227	1FDAW57R88E	3693400	T1393		13JAN11	232556
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	SA
13:05	14:18	08	FORD F550		99.00	31DEC07	6959	6959
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
71523	71523							

A TOWED TO SHOP OIL IN COOLING SYSTEM
CAUSE: ENGINE OIL COOLER FAILURE
6007B CAB ASSEMBLY - REMOVE AND INSTALL
(01B24) - L
1703 MILHIMES, PETE LIC#: 1703
WAR94

1 8C3Z*6A642*A OIL COOLER ASY	(N/C)
4 *W302508* GASKET	(N/C)
4 *W302512* SEAL	(N/C)
4 *W302511* SEAL	(N/C)
1 8C3Z*9T514*C KIT - HARDWARE	(N/C)
2 3C3Z*9439*AA GASKET - INTAKE MANIFOLD	(N/C)
1 8C3Z*6019*C COVER	(N/C)
1 8C3Z*6020*C GASKET	(N/C)
1 8C3Z*6700*A SEAL ASY - CRANKSHAFT OIL - FR	(N/C)
1 *W301924* HARDWARE - MISCELLANEOUS	(N/C)
4 8C3Z*6N640*A GASKET	(N/C)
1 8C3Z*6N640*B GASKET	(N/C)
14 *W302649* BOLT	(N/C)

DESCRIPTION	TOTALS	
LABOR AMOUNT		Customer labor charges are based on flat rate hours. We use standard time which is an average repair time. Actual time for a repair may be more or less than the standard average time. Where no standard time exists, we use actual time.
PARTS AMOUNT		LIMITED EXPRESS WARRANTY
GAS, OIL, LUBE		Parts found to be defective in factory-supplied material or workmanship will be repaired, replaced, or exchanged at Dealer's discretion for a period of twelve months or 12,000 miles, whichever occurs first. Warranty does not include wear items. Dealer's workmanship is warranted for ninety days or 4,000 miles, whichever occurs first. Vehicle must be returned to Dealer for repairs under this warranty. All labor performed and parts replaced were necessary to perform repairs unless by request of customer. Vehicles may be tested or test-driven when needed. All parts are new unless otherwise specified. Remanufactured parts are indicated by an "X" or "RM" in the part number.
SUBLET AMOUNT		
MISC. CHARGES		
TOTAL CHARGES		
LESS INSURANCE		
SALES TAX		
PLEASE PAY THIS AMOUNT		CUSTOMER SIGNATURE X

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14DEC10	13JAN11	88227	1FDAW57R88E	3693400	T1393		13JAN11	232556
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LAOR RATE	DELIVERY DATE	PREPARED BY	S/A
13:05	14:18	08	FORD F550		99.00	31DEC07	6959	6959
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
71523	71523							

TECH	TYPE	HOURS	LIST UNIT	REMARK	TOTAL
12				*W302494* NUT	(N/C)
1				7C3Z*6B209*D TENSIONER	(N/C)
1				7C3Z*8678*B KIT - TENSION PULLEY	(N/C)
1				8C3Z*8507*B GASKET - WATER PUMP	(N/C)
1				*W301924* HARDWARE - MISCELLANEOUS	(N/C)
1				*W302448* SEAL	(N/C)
1				TA*31* SEALANT - SILICONE	(N/C)
4				7L1Z*8B365*B CLIP - HOSE	(N/C)
1				3C3Z*6731*AA KIT - ELEMENT & GASKET - OIL F	(N/C)
1				3C3Z*7223*AA GASKET	(N/C)
6				*W712878*S439 BOLT	(N/C)
4				*W712879*S439 BOLT	(N/C)
15				15W40 OIL	(N/C)
5				XL*14* FLUID - POWER ASSISTED STEERIN	(N/C)
4				28412 3/4 HOSE	(N/C)

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	X

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14DEC10	13JAN11	88227	1FDAW57R88E	3693400	T1393		13JAN11	232556
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
13:05	14:18	08	FORD F550		99.00	31DEC07	6959	6959
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
71523	71523							

TECH.	TYPE	HOURS	LABOR	REPAIR	TOTAL
1	7C3Z*17603*A	KIT - JET			(N/C)
2	VC*9*	CLEANER - OXIDATION NEUTRALIZA			(N/C)
1	8C3Z*8575*D	THERMOSTAT ASY			(N/C)
3	VC*7*B	ANTI-FREEZE			(N/C)
1	AC3Z*8260*A	HOSE ASY			(N/C)
1	9C3Z*5H221*A	FILTER ASY - DIESEL PARTICLE			(N/C)
1	7C3Z*5H247*B	KIT - EXHAUST SYSTEM MOUNTINGS			(N/C)
	6007B44	COOLER - OIL - REMOVE AND INSTALL OR REPLACE (6A642) - L 1703 MILHIMES, PETE LIC#: 1703 WAR94			(N/C)
	6020A	GASKET OR CYLINDER FRONT COVER - REMOVE AND INSTALL OR REPLACE (6019/6020/6608) - L 1703 MILHIMES, PETE LIC#: 1703 WAR94			(N/C)
	100705A	FLUSH ENGINE COOLING SYSTEM PER SERVICE PROCEDURE			(N/C)

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
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TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	SA
13:05	14:18	08	FORD F550		99.00	31DEC07	6959	6959
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
71523	71523							

TRK	TYPE	HOURS	LIST UNIT	NET UNIT	TOTAL
		1703	MILHIMES, PETE LIC#: 1703		(N/C)
		WAR94			
		MT 8A080			
		1703	MILHIMES, PETE LIC#: 1703		(N/C)
		WAR94			
		FC: D50 01			
		PART#: 8C3Z*6A642*A			
		COUNT:			
		CLAIM TYPE: S07			
		AUTH CODE:			
		1703			
		SUBL ULTIMATE TOWING			
		WAR94			(N/C)
		,,,,,VERIFY CONCERN, SELF TEST P2002. REMOVE CAB PER WSM, EXTRA TIME FOR CRANE ON BACK AND WIRING TO LEFT BATT.. REPL OIL COOLER, R&R WATER PUMP INSPECT FRT COVER PITTED REPL IT W DAMAGED TENSIONER & IDLER PULLEYS. FLUSH COOLANT PER TSB 10-7-5			
		EST: 0.00	14DEC10	13:05	SA: 6959

** PRE-INVOICE **		DESCRIPTION	TOTALS
		LABOR AMOUNT	0.00
		PARTS AMOUNT	0.00
		GAS,OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		MISC. CHARGES	0.00
		TOTAL CHARGES	0.00
		LESS INSURANCE	0.00
		SALES TAX	0.00
		PLEASE PAY THIS AMOUNT	0.00
			X

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REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
14JUN10	17JUN10	88227	1FDAW57R88E	3693400			17JUN10	228056
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
14:21	10:21	08	FORD F550		95.00	31DEC07	6959	6959
MILEAGE IN		LICENSE NO.						
57283	57283							

A CHECK ENGINE LIGHT ON
CAUSE: SELF TEST P0128 PINPT TEST K1 YES K8 YES K9 NO C1 NO C2 YES C4 YES REPLACE THERMOSTATS AND RETEST OK
8575B THERMOSTAT-COOLING SYSTEM - DIAGNOSIS - L
 1703 MILHIMES, PETE LIC#: 1703 WAR94
 1 *W301924* HARDWARE - (N/C)
 MISCELLANEOUS (N/C)
 1 8C3Z*8575*D THERMOSTAT ASY (N/C)
 8575B1A THERMOSTAT - TEST AND/OR REPLACE (8575) - L
 1703 MILHIMES, PETE LIC#: 1703 WAR94 (N/C)
 FC: E29 42
 PART#: 8C3Z*8575*D
 COUNT:
 CLAIM TYPE: S07
 AUTH CODE: 1703

B CHANGE OIL AND FILTER - LUBRICATE FITTINGS - CHECK AND TOP OFF FLUIDS - CHECK TIRE

JUN 17 2010
Charge

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	
	CUSTOMER SIGNATURE
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Maryland House Bill 1057
 THAT WHILE THE CUSTOMER'S MOTOR VEHICLE IS ON THE PREMISES OF THE AUTOMOTIVE REPAIR FACILITY, THE AUTOMOTIVE REPAIR FACILITY MAY NOT BE RESPONSIBLE FOR DAMAGE TO THE CUSTOMER'S MOTOR VEHICLE UNDER CERTAIN CIRCUMSTANCES, AND THAT THE CUSTOMER SHOULD ASK A REPRESENTATIVE OF THE AUTOMOTIVE REPAIR FACILITY ABOUT THE EXTENT OF ITS RESPONSIBILITY, INCLUDING THE EXTENT OF THE INSURANCE COVERAGE OF THE AUTOMOTIVE REPAIR FACILITY.

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Fax: (301) 829-0877 · Email: CenturyMtAiry@aol.com

JESSUP, MD

SERVICE ADVISOR **CHRIS MULLEN**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
14JUN10	17JUN10	88227	1FDAW57R88E	3693400			17JUN10	228056
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	SIA
14:21	10:21	08	FORD F550		95.00	31DEC07	6959	6959
MILEAGE IN		LICENSE NO.						
57283	57283							

TECH.	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
PRESSURE					
2P CHANGE OIL AND FILTER - LUBRICATE					
FITTINGS - CHECK AND TOP OFF FLUIDS -					
CHECK TIRE PRESSURE					
1703 MILHIMES, PETE LIC#: 1703					
	CHT			24.95	24.95
1 3C3Z*6731*AA KIT -					
ELEMENT & GASKET - OIL					
	F		29.00	29.00	29.00
	15 15W40 OIL		3.35	3.35	50.25
C REPLACE FUEL FILTER F-SERIES 250 AND ABOVE (
DIESEL)					
FFD REPLACE FUEL FILTER F-SERIES 250 AND					
ABOVE (DIESEL)					
1703 MILHIMES, PETE LIC#: 1703					
	CHT		110.00		110.00
	1 8C3Z*9N184*C ELEMENT	104.98	104.98		104.98
D MOUNT AND BALANCE 2-8 LUG TRUCK TIRES					
OSL OUTSIDE LABOR					
1703 MILHIMES, PETE LIC#: 1703					
	CHT		0.00		0.00
	2 9002*0478211*0000				
	225/70R19.5	238.95	238.95		477.90
SUBL LISBON CITGO					

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	
CUSTOMER SIGNATURE	X



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14JUN10	17JUN10	88227	1FDAW57R88E	3693400			17JUN10	228056
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
14:21	10:21	08	FORD F550		95.00	31DEC07	6959	6959
MILEAGE IN		LICENSE NO.						
57283	57283							

TECH.	TYPE	HOURS	LIST/UNT	NET/UNT	TOTAL
	CP			60.00	60.00
E ALIGN FRONT SUSPENSION (TRUCK)					
NSP NO SERVICE PERFORMED					
1703 MILHIMES, PETE LIC#: 1703					
	CHT			0.00	0.00
EST: 0.00 14JUN10 14:21 SA: 6959					
CUSTOMER PAY SHOP SUPPLY & ENVIRONMENTAL CHARGE					13.50

** PRE-INVOICE **



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DESCRIPTION	TOTALS
LABOR AMOUNT	134.95
PARTS AMOUNT	662.13
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	60.00
MISC. CHARGES	13.50
TOTAL CHARGES	870.58
LESS INSURANCE	0.00
SALES TAX	40.54
PLEASE PAY THIS AMOUNT	911.12 X

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CUSTOMER SIGNATURE

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Maryland House BR 1057
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SERVICE ADVISOR **PAUL BRINKLEY**

REPAIR ORDER NUMBER	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
02MAR10	02MAR10	88227	1FDAW57R88E	3693400	T1629		02MAR10	225581
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	QUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
07:37	09:41	08	FORD F550		95.00	31DEC07	6144	6144
MILEAGE IN		LICENSE NO.						
48720	48720							

DESCRIPTION	EST.	DATE	TIME	SA	TOTAL
BI PERFORMED BRAKE INSPECTION. CUSTOMER TO RETURN FOR BRAKE WORK.					
1703 MILHIMES, PETE LIC#: 1703 CP					24.95
MESS FRONT PADS AND ROTORS \$751.00, REAR PADS, ROTORS AND AXLE SEALS \$1102.00					
1703 MILHIMES, PETE LIC#: 1703 CP					0.00
E CHECK FOR LEAKS					
MESS LEAK LOOKS LIKE IT'S COMING FROM THE PTO.					
1703 MILHIMES, PETE LIC#: 1703 CP					0.00
EST: 0.00	02MAR10	07:37		SA: 6959	
CUSTOMER PAY SHOP SUPPLY & ENVIRONMENTAL CHARGE					15.99

*Just Pads
 \$305.00 per
 AXLE.*

**** PRE-INVOICE ****



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DESCRIPTION	TOTALS
LABOR AMOUNT	159.90
PARTS AMOUNT	155.40
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	15.99
TOTAL CHARGES	331.29
LESS INSURANCE	0.00
SALES TAX	10.29
PLEASE PAY THIS AMOUNT	341.58 X

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REPAIR ORDER WRITER	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
02MAR10	02MAR10	88227	1FDAW57R88E	3693400	T1629		02MAR10	225581
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
07:37	09:41	08	FORD F550		95.00	31DEC07	6144	6144
MILEAGE IN.		LICENSE NO.						
48720	48720							

TECH.	TYPE	HOURS	LIST UNIT	NET UNIT	TOTAL
A CHANGE OIL AND FILTER - LUBRICATE FITTINGS - CHECK AND TOP OFF FLUIDS - CHECK TIRE PRESSURE					
2P CHANGE OIL AND FILTER - LUBRICATE FITTINGS - CHECK AND TOP OFF FLUIDS - CHECK TIRE PRESSURE					
1703 MILHIMES, PETE LIC#: 1703					
	CP		24.95		24.95
	1 3C3Z*6731*AA KIT - ELEMENT & GASKET - OIL				
	F	29.00	29.00		29.00
	15 15W40 OIL	3.35	3.35		50.25
B REPLACE FUEL FILTER F-SERIES 250 AND ABOVE (DIESEL)					
FFD REPLACE FUEL FILTER F-SERIES 250 AND ABOVE (DIESEL)					
1703 MILHIMES, PETE LIC#: 1703					
	CHT		110.00		110.00
	1 8C3Z*9N184*A ELEMENT	76.15	76.15		76.15
C PERFORM MULTI-POINT INSPECTION					
99P PERFORM MULTI-POINT INSPECTION					
1703 MILHIMES, PETE LIC#: 1703					
	CP		0.00		0.00
D CHECK BRAKES					

PAID
 MAR 02 2010
 By *WST*

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	X

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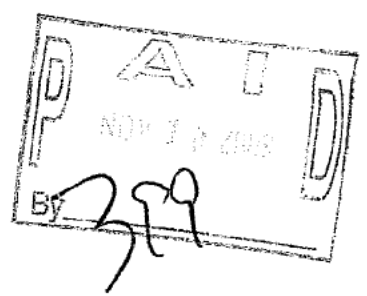
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[REDACTED]
 JESSUP, MD [REDACTED]

SERVICE ADVISOR **CHRIS MULLEN**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
10NOV09	10NOV09	88227	1FDAW57R88E [REDACTED]	3693400	T2530		10NOV09	222962
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CURR. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	SIA
07:33	09:24	08	FORD F550	[REDACTED]	95.00	31DEC07	6959	6959
MILEAGE IN	LICENSE NO.							
39530	39530							

TECH	TYPE	HOURS	LIST/AMT	NET/AMT	TOTAL
A CHANGE OIL AND FILTER - LUBRICATE FITTINGS -					
CHECK AND TOP OFF FLUIDS - CHECK TIRE PRESSURE					
2P CHANGE OIL AND FILTER - LUBRICATE FITTINGS - CHECK AND TOP OFF FLUIDS - CHECK TIRE PRESSURE					
1703 MILHIMES, PETE LIC#: 1703					
	CP		24.95		24.95
	15 15W40 OIL	3.35	3.35		50.25
	1 3C3Z*6731*AA KIT - ELEMENT & GASKET - OIL				
	F	29.00	29.00		29.00
B EXHAUST ODOR WHEN IN REGEN MODE					
NO NORMAL OPERATION					
1703 MILHIMES, PETE LIC#: 1703					
	CP		0.00		0.00
C GLOW PLUG LIGHT NEVER COMES ON					
12650D84 PCM REPROGRAMMING - TEST (RECAL) - L					
1703 MILHIMES, PETE LIC#: 1703					
	IOIL				(N/C)
D CHECK FIREWALL INSULATION					
NLC NO LABOR CHARGES					
1703 MILHIMES, PETE LIC#: 1703					



DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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PAGE 2
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10NOV09	10NOV09	88227	1FDAW57R88E	3693400	T2530		10NOV09	222962
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
07:33	09:24	08	FORD F550		95.00	31DEC07	6959	6959
MILEAGE IN		LICENSE NO.						
39530	39530							

TECH.	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
	CP			0.00	0.00
E NOISE ON DEACCEL					
UTD UNABLE TO DUPLICATE CONCERN AT THIS TIME					
1703 MILHIMES, PETE LIC#: 1703					
	CP			0.00	0.00
EST: 0.00 10NOV09 07:33 SA: 6959					
CUSTOMER PAY SHOP SUPPLY & ENVIRONMENTAL CHARGE					2.50

** PRE-INVOICE **



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DESCRIPTION	TOTALS
LABOR AMOUNT	24.95
PARTS AMOUNT	79.25
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	2.50
TOTAL CHARGES	106.70
LESS INSURANCE	0.00
SALES TAX	4.91
PLEASE PAY THIS AMOUNT	111.61

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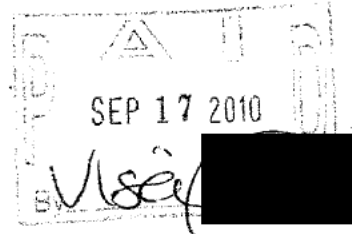
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ICE ADVISOR

ORDER DATE	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
SEP10	17SEP10	88227	1FDAW57R88E	3693400			17SEP10	230402
ME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
07:25	07:29	08	FORD F550		99.00	31DEC07	6959	6959
PLATE IN	PLATE	LICENSE NO.						
64462	64462							

TECH.	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
CHANGE OIL AND FILTER - LUBRICATE FITTINGS - CHECK AND TOP OFF FLUIDS - CHECK TIRE PRESSURE					
2P CHANGE OIL AND FILTER - LUBRICATE FITTINGS - CHECK AND TOP OFF FLUIDS - CHECK TIRE PRESSURE					
1703 MILHIMES, PETE LIC#: 1703 CHT 24.95 24.95					
1 3C3Z*6731*AA KIT - ELEMENT & GASKET - OIL					
F		29.00	29.00		29.00
15	15W40 OIL	3.53	3.53		52.95
EST: 0.00 17SEP10 07:25 SA: 6959					
CUSTOMER PAY SHOP SUPPLY & ENVIRONMENTAL CHARGE 2.50					



PRE-INVOICE **

CENTURY
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DESCRIPTION	TOTALS
LABOR AMOUNT	24.95
PARTS AMOUNT	81.95
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	2.50
TOTAL CHARGES	109.40
LESS INSURANCE	0.00
SALES TAX	5.07
PLEASE PAY THIS AMOUNT	114.47 X

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nd House BR 1057
WHILE THE CUSTOMER'S MOTOR
IS ON THE PREMISES OF THE
REPAIR FACILITY, THE
REPAIR FACILITY MAY NOT BE
RESPONSIBLE FOR DAMAGE TO THE
CUSTOMER'S MOTOR VEHICLE UNDER
ANY CIRCUMSTANCES, AND THAT THE
CUSTOMER SHOULD ASK A REPRESENTATIVE
OF THE AUTOMOTIVE REPAIR FACILITY
FOR THE EXTENT OF ITS RESPONSIBILITY,
AND THE EXTENT OF THE INSURANCE
COVERAGE OF THE AUTOMOTIVE REPAIR
FACILITY.

**Manufacturer Special Policy
Adjustment Programs**
Federal law requires manufacturers to
furnish the National Highway Traffic Safety
Administration (NHTSA) with bulletins
describing any defects in their vehicles.
You may obtain copies of these bulletins
from either the manufacturer or NHTSA.
In addition, certain consumer publications or
organizations publish this information, which
may be available for a fee or for free.

"At Your Service"

CUSTOMER COPY

ENGINE HEADS
1395

PAGE 1
**CENTURY
FORD**
MT. AIRY

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Mount Airy, MD 21771
(301) 829-2800 · (301) 831-5252 · (401) 795-5333
Fax: (301) 829-0877 · Email: CenturyMtAiry@aol.com

JESSUP, MD

SERVICE ADVISOR RICH BUCHEIMER

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
24JUN09	04AUG09	88227	1FDAW57R88E	3693400	T2252		04AUG09	219843
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	GUEST PAY LABOR RATE	DELIVERY DATE	PREPARED BY	SIA
13:49	09:55	08	FORD F550		95.00	31DEC07	6959	8202
MILEAGE IN		LICENSE NO.						
32225	32237							

TECH.	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
A CK FOR ENGINE FAILURE					
CAUSE: VERIFY NO START, VISUAL INSPECT HOLE IN BLOCK FROM ROD. REMOVE CAB, ENGINE, VALVE COVER AND OIL PAN F OR INSP.					
CONTACT HOTLINE REQ R&R HEADS					
6007E ENGINE EXCHANGE DIAGNOSIS - PRIOR APPROVAL (6006/6007/6012) - M					
		1703 MILHIMES, PETE LIC#: 1703		WAR94	(N/C)
6007B CAB ASSEMBLY - REMOVE AND INSTALL (1B24) - L					
		1703 MILHIMES, PETE LIC#: 1703		WAR94	(N/C)
6005E11 BLEED THE HIGH PRESSURE FUEL SYSTEM - L					
		1703 MILHIMES, PETE LIC#: 1703		WAR94	(N/C)
6007B34 SERVICE ENGINE ASSEMBLY - FR (FORD REMANUFACTURED ENGINE)/OEM LONG BLOCK - REPLACE (6006) - L					
		1703 MILHIMES, PETE LIC#: 1703		WAR94	(N/C)
1 9C3Z*6007*T ENGINE ASY					
					(N/C)

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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CUSTOMER SIGNATURE
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Maryland House Bill 1057
THAT WHILE THE CUSTOMER'S MOTOR VEHICLE IS ON THE PREMISES OF THE AUTOMOTIVE REPAIR FACILITY, THE AUTOMOTIVE REPAIR FACILITY MAY NOT BE RESPONSIBLE FOR DAMAGE TO THE CUSTOMER'S MOTOR VEHICLE UNDER CERTAIN CIRCUMSTANCES, AND THAT THE CUSTOMER SHOULD ASK A REPRESENTATIVE OF THE AUTOMOTIVE REPAIR FACILITY ABOUT THE EXTENT OF ITS RESPONSIBILITY, INCLUDING THE EXTENT OF THE INSURANCE COVERAGE OF THE AUTOMOTIVE REPAIR FACILITY.

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JESSUP, MD

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TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	SIA
13:49	09:55	08	FORD F550		95.00	31DEC07	6959	8202
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
32225	32237							

TECH.	TYPE	HOURS	LIBRARY	RETRY	TOTAL
1	PARTS-ALLOWANCE				(N/C)
1	7C3Z*5H247*B KIT - EXHAUST SYSTEM MOUNTINGS				(N/C)
8	*W711327*S900 STUD ASY - FASTENER				(N/C)
1	7C3Z*9J454*A TUBE ASY				(N/C)
2	7L1Z*8B365*B CLIP - HOSE				(N/C)
1	8C3Z*8009*B RADIATOR ASY				(N/C)
1	8C3Z*12B591*D SENSOR - EXHAUST GAS - TEMPERA				(N/C)
6	*W712878*S439 BOLT				(N/C)
4	*W712879*S439 BOLT				(N/C)
1	8C3Z*9N184*A ELEMENT				(N/C)
1	7C3Z*9601*B ELEMENT ASY - AIR CLEANER				(N/C)
2	*388898*S SEAL				(N/C)
4	ATF5 MERK-V				(N/C)
3	VC*7*B ANTI-FREEZE				(N/C)
1	PM*1*C FLUID - BRAKE				(N/C)
5	XT*6*OSP FLUID -				(N/C)

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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CUSTOMER SIGNATURE
X

CENTURY



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Maryland House 88 1057
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13:49	09:55	08	FORD F550		95.00	31DEC07	6959	8202
MILEAGE IN	LICENSE NO.							
32225	32237							

DESCRIPTION	TOTAL
TRANSMISSION (N/C)	
6007E1 INSPECT AND DETERMINE ENGINE CONDITION - CHECK (6675) - L 1703 MILHIMES, PETE LIC#: 1703 WAR94	(N/C)
7000A7 AUTOMATIC TRANSMISSION SEAL - FRONT PUMP, OR CONVERTER - REPLACE (7A248/7F401) - L 1703 MILHIMES, PETE LIC#: 1703 WAR94	(N/C)
1 3C3Z*7A248*AA SEAL ASY - OIL	(N/C)
5212B CATALYTIC CONVERTER - REMOVE AND INSTALL OR REPLACE (5E212/5E213/5F250/5G218) - L 1703 MILHIMES, PETE LIC#: 1703 WAR94	(N/C)
1 9C3Z*5H267*A CATALYST ASY	(N/C)
5221A FILTER - DIESEL PARTICULATE - REPLACE (5H221) - L 1703 MILHIMES, PETE LIC#: 1703 WAR94	(N/C)
1 9C3Z*5H221*A FILTER	(N/C)

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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MILEAGE IN	MILEAGE OUT	LICENSE NO.						
32225	32237							

TECH	TIME	HOURS	LIST/UNIT	NET/UNIT	TOTAL
ASY - DIESEL PARTICLE					(N/C)
MT 6007B14T					
1703 MILHIMES, PETE LIC#: 1703					
WAR94					(N/C)
7000A4 AUTOMATIC TRANSMISSION CONVERTER ASSEMBLY - CONTAMINATION INSPECTION (7A283/7052/7902) - L					
1703 MILHIMES, PETE LIC#: 1703					
WAR94					(N/C)
FC: D02 01					
PART#: 6211					
COUNT:					
CLAIM TYPE:					
AUTH CODE: PAAPU					
1703					
EST: 0.00	24JUN09	13:49	SA: 8202		

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00 X

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PARTS & SERVICE DEPARTMENT HOURS
 MONDAY - FRIDAY 6:30 AM TO 6:00 PM

MONTCOMERY COUNTY REG. NO. 01873
 DEALER CODE: 00664

WE SERVICE ALL FORD AND LINCOLN MERCURY PRODUCTS. CELL: [REDACTED]

CUSTOMER NO. 866219	ADVISOR RON KAROLICK	TAX NO. 369208	INVOICE DATE 08/21/08	INVOICE NO. C0CP523595
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 11,208	COLOR WHITE/
JESSUP, MD [REDACTED]	YEAR / MAKE / MODEL 08/FORD TRUCK/F550	VEHICLE I.D. NO. 1 F D A W 5 7 R 8 8 E	DELIVERY DATE	STOCK NO.
[REDACTED]	F.Y.E. NO.	P.O. NO.	SELLER'S DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE	[REDACTED]	COMMENTS	P.O. DATE 08/18/08	REPRINT# 1
				MO: 11209

JOB# 1 CHARGES

LABOR
J# 1 30FTZZ2P DIESEL OIL CHANGE TECH(S):365401 TROO 45.00
 CHANGE OIL AND FILTER. DIESEL ONLY
 CUSTOMER REQUESTED
 CHANGE OIL AND FILTER. DIESEL ONLY

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT	PRICE
	1		3C3Z-6731-AA	KIT - ELEMENT 3C3Z		23.00
	3		X0-15W40-5QSD	OIL - ENGINE X0-15W		19.86
TOTAL PARTS						82.58

JOB# 1 TOTALS **JOB# 1 JOURNAL PREFIX COCP JOB# 1 TOTAL 127.58**

LABOR PARTS 45.00
 PARTS 82.58

JOB# 2 CHARGES

LABOR
J# 2 30FTZZ99P * MULTIPPOINT INSPECT TECH(S):TROO 0.00
 PERFORM MULTI-POINT INSPECTION
 CUSTOMER REQUESTED
 PERFORMED MULTI-POINT INSPECTION

JOB# 2 TOTALS **JOB# 2 JOURNAL PREFIX COCP JOB# 2 TOTAL 0.00**

JOB# 3 CHARGES

LABOR
J# 3 07FTZ ENGINE TECH(S):365401 TROO WARRANTY
 CHECK IDLE KEEPS GOING UP
 VERIFY CUST COMPLAINT OF IDLE GOING UP, PERFORM TSB 8-13-2,
 REPROGRAM MODULES TO CONTROL REGENERATION EPISODES & RECK-OK

JOB# 3 TOTALS **JOB# 3 JOURNAL PREFIX COCP JOB# 3 TOTAL 0.00**

JOB# 4 CHARGES

LABOR
J# 4 06FTZ STEERING AND SUSP. TECH(S):TROO INTERNAL
 CUSTOMER STATES VIBRATING AT 70 MPH
 TEST DROVE VEH-COULD NOT OPERATE VEH SAFELY TO 70MPH,
 VIBRATION NOT PRESENT AROUND 60MPH

JOB# 4 TOTALS **JOB# 4 JOURNAL PREFIX COCP JOB# 4 TOTAL 0.00**

JOB# 5 CHARGES

LABOR

Ask your Service Consultant or Cashier how you can earn \$28.84 in SHEEHY VIP Bucks Today

Authorized Signature And Date
 ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.

I certify that this vehicle has been tested or test driven when needed and that the mechanic's work was performed satisfactorily.

Authorized Signature
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THE FORD MOTOR COMPANY MEMBER, LINCOLN MERCURY

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PARTS & SERVICE DEPARTMENT HOURS
 MONDAY - FRIDAY 8:30 AM TO 6:00 PM

MONTGOMERY COUNTY REG. NO. 01079
 DEALER CODE: 00864

DIESEL

WE SERVICE ALL FORD AND LINCOLN MERCURY PRODUCTS. CELL: [REDACTED]

866219	ADVISOR RON KAROLICK	TAX ID 369208	TAX RATE X908	INVOICE DATE 08/21/08	INVENTORY NO. C0CP523595
[REDACTED]	LABOR RATE	LICENSE NO.	RELEASE 11,208	COLOR WHITE /	STOCK NO.
JESSUP, MD	YEAR / MAKE / MODEL 08/FORD TRUCK/F550			DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1FDAW57R88E			SELLING DEALER NO.	PRODUCTION DATE
	R.T.E. NO.	P.O. NO.		R.O. DATE 08/18/08	REPRINT# 1
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS			MO: 11209

MISC - CODE	DESCRIPTION	CONTROL NO.	
JOD # A	QSS TYC SHOP SUPPLIES		13.50
		TOTAL	13.50

ESTIMATE - CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+TAX)
 APPROVED REVISED ESTIMATE (# 1) OF \$300.00 (+TAX) ON 08/21/08 AT 02:44pm
 BY [REDACTED] COMMENTS

 * NEXT RECOMMENDED SERVICE: *
 * 08/18/2008 / 16209 MI 80FTZLOF CHANGE OIL & FILTER *

QUALITY CHECK	PARKING SPOT	TOTAL LABOR....	135.00
* CASH..... CHECK #..... CREDIT CARD..... *		TOTAL PARTS....	139.90
* CHARGE ACCT #..... CASHIER INIT..... *		TOTAL SUBLET...	0.00
		TOTAL G.O.G.....	0.00
		TOTAL MISC CHG.	13.50
		TOTAL MISC DISC	0.00
		TOTAL TAX.....	8.40
		TOTAL INVOICE \$	296.80

Authorized Signature And Date
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AUTHORIZATION OF ESTIMATE:

CUSTOMER SIGNATURE
 ***** DUPLICATE INVOICE *****

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Authorized Signature
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 MONDAY - FRIDAY 6:30 AM TO 6:00 PM

MONTGOMERY COUNTY REG. NO. 01679
 DEALER CODE: 00884

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CUSTOMER NO. 866219	ADVISOR RON KAROLICK	TAD NO. 369208	INVOICE DATE 08/21/08	INVOICE NO. COCPS23595
[REDACTED]	LABOR RATE [REDACTED]	LEASAGE 11.208	COLOR WHITE/	STOCK NO.
JESSUP, MD	YEAR/MAKE/MODEL 08/FORD TRUCK/E550	DELIVERY DATE	DELIVERY MILES	
[REDACTED]	VEHICLE ID. NO. 1FDAW57888F	SELLING DEALER NO.	PRODUCTION DATE	
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 08/18/08	REPRINT# 1
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	MO: 11209	

LABOR J# 5 06FTZ1	STEERING/SUSPENSION CUSTOMER STATES FRONT END CLUNKS COULD NOT VERIFY CONCERN OF FRONT END CLUNKING DURING TURNS TRUCK WAS STUCK IN 4 WHEEL DRIVE BEFORE, ENGAGING & DISENGAGING FINE NOW	TECH(S):TR00	INTERNAL	
JOB# 5 TOTALS				
JOB# 6 CHARGES	JOB# 5 JOURNAL PREFIX COCP	JOB# 5 TOTAL	0.00	
LABOR J# 6 04FTZ	BRAKE SERVICE CUSTOMER STATES PULLING TO THE RIGHT WHEN BRAKING VEH IS LOADED UNEVENLY, OVERLOADED AND DUE TO THIS THE VEH PULLS WHILE DRIVING AND BRAKING	TECH(S):TR00	INTERNAL	
JOB# 6 TOTALS				
JOB# 7 CHARGES	JOB# 6 JOURNAL PREFIX COCP	JOB# 6 TOTAL	0.00	
LABOR J# 7 24FTZ	INTERIOR TRIM CUSTOMER STATES STEERING WHEEL IS DISCOLORED VERIFY CUST COMPLAINT OF STEERING WHEEL DISCOLORED. REPL STEERING WHEEL	TECH(S):365401 TR00	WARRANTY	
PARTS	QTY - FP - NUMBER - DESCRIPTION - UNIT - PRICE -		WARRANTY	
	1 7C3Z-3600-CB WHEEL ASY - ST 7C3Z TOTAL PARTS		0.00	
JOB# 7 TOTALS				
JOB# 8 CHARGES	JOB# 7 JOURNAL PREFIX COCP	JOB# 7 TOTAL	0.00	
LABOR J# 8 30FTZZ132P	*REPL FUEL FILTER REPLACE FUEL FILTER CUSTOMER REQUESTED REPLACED FUEL FILTER	TECH(S):365401 TR00	90.00	
PARTS	QTY - FP - NUMBER - DESCRIPTION - UNIT - PRICE -			
	1 8C3Z-9N184-A ELEMENT 8C3Z-9N184- TOTAL PARTS		57.32 57.32	
JOB# 8 TOTALS				
	LABOR PARTS		90.00 57.32	
	JOB# 8 JOURNAL PREFIX COCP	JOB# 8 TOTAL	147.32	

Authorized Signature And Date
 ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT HEREON AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)
 I certify that this vehicle has been tested or test driven when needed and that the mechanic's work was performed satisfactorily.

Authorized Signature
 All labor performed and parts replaced were necessary to perform repairs.

Ask your Service Consultant or Cashier how you can earn \$28.84 in SHEEHY VIP Bucks Today

FORD:
2008 F-Super Duty

ISSUE

2008 F-Super Duty vehicles equipped with the 6.4L diesel engine are equipped with an oxidation catalytic converter (OC) and diesel particulate filter (DPF). The function and operation of these parts may cause some customers to perceive an issue with their vehicle.

ACTION

Review the Operating Characteristics with the customer.

OPERATING CHARACTERISTICS

Diesel particulates in the exhaust are trapped by the DPF. Regeneration is the process by which exhaust temperatures are increased so the particulates are combusted.

The frequency and length of regeneration will fluctuate as both are determined by the drive cycle. For most drive conditions, regeneration frequency will vary from 100 - 600 miles (161 - 804 Km) between occurrence and last from 10 to 40 minutes. The first regeneration does not require 100 miles (161 Km) and may occur at any time. The length of regeneration is usually reduced if a constant speed above 30 MPH (48 Km/h) is maintained.

The following is a list of normal operation while the vehicle is in regeneration, and do not require repair. If you are not sure if the vehicle is in regeneration, IDS can be used to monitor the Diesel Particulate Filter (DPF) PID.

- Engine idle speed can be 1100 to 1200 RPM in park/neutral with foot off brake.

- High idle speed drops to within 50 RPM of normal idle when the brake pedal is touched, PRNDL is actuated, or clutch is actuated.
- White smoke in cold ambients is normal and the amount will be increased during regeneration.
- Powertrain power is limited to 325 horsepower (HP).
- Engine responsiveness may be slightly different than normal operation.
- During initiation of regeneration, exhaust smell may be noticed - especially on new vehicles.
- Powertrain sound will be different including air induction noise (including flutter on deceleration or engine shut down), exhaust noise, and changes in engine radiated noise.
- During regeneration, exhaust temperatures are elevated.

The following is also normal and may be observed by a technician using a diagnostic tool. It is not likely that a customer would be aware of these:

- The throttle body is only active during the regeneration process and during shutdown.
- EGR is not operating during regeneration.

WARRANTY STATUS: Information Only

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.



Ford Power Stroke® Diesel Operating, Maintenance & Care Tips

Congratulations on the purchase of your Power Stroke® or Ford Diesel Engine ESP contract. Maintained properly, this product will provide many years of strong, trouble-free service so use these maintenance and care tips for your engine. Refer to your Scheduled Maintenance Guide for a complete detailed list of your vehicle's maintenance needs.

Vehicle Service	6.0L Normal	6.0L Special*	6.4L Normal	6.4L Special*
Oil and Filter ^{1,2}	Change every 7,500 miles	Change every 5,000 miles or 200 hours	Change every 10,000 miles	Change every 5,000 miles or 200 hours
Fuel Filter Change (both) ¹	Change every 15,000 miles	Change every 10,000 miles or 400 hours	Change every 20,000 miles	Change every 10,000 miles or 400 hours
Coolant check/change ³	Check every 6 months & Initial change 105,000 miles; subsequent changes every 45,000 miles	Check every 15,000 miles or 600 hours & change every 45,000 miles or 1800 hours	Check every 6 months & Initial change 100,000 miles; subsequent changes every 50,000 miles	Check every 20,000 miles or 800 hours & change every 60,000 miles or 2400 hours
Coolant Nitrite strength check ³	Optional check every 15,000 miles or 600 hours	Check every 15,000 miles or 600 hours	Optional 20,000 miles or 800 hours	Check every 20,000 miles or 800 hours

* Special = Operating Conditions like Extensive Towing, Long Idle Time, Extended Low Speed Driving, Biodiesel Use, Off Road/Dusty Conditions

¹ Use the Right Filters

- Ford Motor Company can only attest to the quality and exact size of the filters provided by Motorcraft®. Only Motorcraft® air, fuel, and oil filters were designed specifically for the demands of the Ford Power Stroke® diesel engine. Genuine Motorcraft® filters provide superior filtration and never require adaptors.

² Use the Right Oil

- New API CJ-4 engine oil is required for 6.4L engine to meet federal emission standards. Vehicles equipped with the 6.0L engine can benefit from this same high performance oil as well. Operation of the 6.4L diesel engine requires Ultra Low Sulfur Diesel (ULSD) fuel.

³ Take Care of Your Coolant

- The coolant concentration should be maintained at 50/50 mix of coolant and distilled water. The level of coolant should be maintained at the "COLD FILL" range in the coolant reservoir. If you suspect any coolant system leaks or lack of cooling, pressure test the cooling system. Refer to your Owner Guide for additional information.
- Engine coolant system nitrite strength should be checked and serviced at the mileage or equivalent hour intervals specified by the maintenance schedule. Check coolant nitrite strength using the 3-Way Antifreeze Test Strip kit Rotunda # 328-00001 to determine if additive is required. If the nitrite strength is between 800 ppm & 300 ppm add 32 fl. oz. (946 mL) of Supplemental Coolant Additive Motorcraft VC-8 or equivalent. If nitrite strength is below 300 ppm flush & refill engine coolant (refer to Motorcraft Premium Gold Engine Coolant Change Record) – Do not add Supplemental Coolant Additive if flush & refill is required.

Take Care of your Fuel Injection System

- Diesel fuel quality is critical for reliable engine operation. Motorcraft® Cetane Booster & Performance Improver, PM-22-A (U.S.) / PM-22-B (Canada) can be added to improve fuel economy, starting ability, and reduce engine wear.
- The water separator should be drained monthly (at least) or when the "Water in Fuel Lamp" illuminates.
- Biodiesel fuel must not exceed 5% (B5). To avoid cold weather fuel gelling, add 6 oz. of Motorcraft® Anti-Gel & Performance Improver PM-23-A (U.S.) / PM-23-B (Canada) to every new tank of fuel.

Cold Start Performance

- The glow plug system operates for up to 120 seconds and is completely independent of the "Wait to Start" lamp operation. Always wait until the "Wait to Start" lamp has turned off, before cranking the engine.
- To ensure optimum cold weather starting performance, and improve cabin heating, the 120 volt engine block heater should be used during any cold weather operation. The engine block heater is required when the vehicle is to be started at temperatures below -10F (-23C).

Performance Modifications May Impact Your Powertrain

- Performance modifications may or may not be the root cause of a powertrain failure. If a non-Ford product (e.g. performance modifications, programmers, modified exhaust or air intake systems) fails or causes a Ford part to fail, the cost of the entire repair and any related damage will not be covered by the Ford New Vehicle Limited Warranty or any applicable Extended Service Plan (ESP/ESC) contract coverage.

Signing below indicates that the customer has read and understands the information above:

[Redacted Customer Name]

Customer Name

1FDAW57R88E [Redacted VIN]

Vehicle Identification Number (VIN)

[Handwritten Signature]

Dealership Representative

Customer Signature

Ford Motor Company
 Ford Customer Service Division
 P.O. Box 1904
 Dearborn, Michigan 48121



F0011886

0048



JESSUP, MD

June 2009

Hennis truck

2008 F-550 Ford Truck

Vehicle ID #: 1FDAW57R88E

09L04

As the owner of a diesel engine equipped Ford vehicle, your satisfaction is very important to us. In an effort to maximize the longevity of your engine, we want to highlight a few critical maintenance items:

- Engine oil and filter, fuel filter, and coolant strength (antifreeze and anticorrosion) are key areas to maintain.
- Vehicle maintenance intervals are different for normal versus special operating conditions.
 - Some examples of special operating conditions are extensive towing, long idle time, off road/dusty conditions or biodiesel use.

What is the issue?

Proper maintenance is essential to the longevity of your vehicle.

What should you do?

Review the following information. Make adjustments to your vehicle's maintenance schedule based upon usage.

Vehicle Service	6.0L Normal Operating Conditions	6.0L Special Operating Conditions*	6.4L Normal Operating Conditions	6.4L Special Operating Conditions*
Oil and Filter^{1,2}	Change every 7,500 miles	Change every 5,000 miles or 200 hours	Change every 10,000 miles	Change every 5,000 miles or 200 hours
Fuel Filter change (both)¹	Change every 15,000 miles	Change every 10,000 miles or 400 hours	Change every 20,000 miles	Change every 10,000 miles or 400 hours
Coolant Strength concentration check/change³	Check every 6 months & initial change 105,000 miles; subsequent changes every 45,000 miles	Check every 15,000 miles or 600 hours & change every 45,000 miles or 1800 hours	Check every 6 months & initial change 100,000 miles; subsequent changes every 50,000 miles	Check every 20,000 miles or 800 hours & change every 60,000 miles or 2400 hours
Coolant Strength nitrite strength check³	Optional check every 15,000 miles or 600 hours	Check every 15,000 miles or 600 hours	Optional check every 20,000 miles or 800 hours	Check every 20,000 miles or 800 hours

* Special Operating Conditions: Extensive Towing, Long Idle Time (check engine hours), Extended Low Speed Driving, Biodiesel Fuel Use, or Off Road/Dusty Conditions

¹Use Motorcraft® Filters

Ford Motor Company can only attest to the quality and exact size of the filters provided by Motorcraft®. Only Motorcraft® air, fuel, and oil filters were designed specifically for the demands of the Ford Power Stroke® diesel engines. Genuine Motorcraft® filters provide superior filtration and never require adaptors.

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SUMMARY HISTORY DISPLAY

3100
PAGE 1

CUSTOMER NAME [REDACTED] SERIAL NO. 1FTDAW57R89E [REDACTED]
TOTAL E/O'S 5 TOTAL SERV. DAYS 26 MAKE FT FORD TRUCK

LINE NO.	RD. NO.	DATE	MYLES.	ADV/TERM	J#	T	OPERATION CODE	DESCRIPTION
1	939265	06/15/2009	32225	A			369208	
				T	TR00	1	I 07FTZ	ENGINE
				T	TR00	2	I 07FTZ7000	DIAG OF ENGINE
				T	TR00	3	I 30FTZ299P	* MULTIPoint INS
2	813879	12/29/2008	19681	A			369208	
				T	TR01	1	W 10FTZ	ELECTRICAL
				T			363299	
				T			134223	
				T			364242	
				T			362762	
				T	134223	2	C 30FTZ299P	* MULTIPoint INS
				T	TR01	3	X 10FTZ01	CHASSIS ELEC DIA
				T	TR01	4	W 10FTZP15062	CIGAR LIGHTER
				T			363299	
				T			134223	
				T			364242	
				T			362762	
				T	TR01	5	W 07FTZ	ENGINE
				T			363299	
				T			134223	
				T			364242	
				T			362762	
				T	TR01	6	I 17FTZ	HEATING/A/C/DEFER
				T	TR01	7	W 36FTZ	FACTORY RECALL
				T			363299	
				T			134223	
				T			364242	
				T			362762	
				T	TR01	8	C 76FTZPATS	PROGRAM PATS KEY
				T			363299	
				T			134223	
				T			364242	
				T			362762	
				T	TR00	9	C 33FTZ	TRANSMISSION
				T	TR01	10	C 10FTZP13465	EXTERIOR BULBS
				T			363299	
				T			134223	
				T			364242	
				T			362762	
				T	TR00	11	C 79FTZGBATT	GREEN BATTERY
				T	TR00	12	C 79FTZGBK	GREEN BRAKES
				T	TR00	13	C 79FTZGTIRE	GREEN TIRES
				T			363299	
				T			134223	
				T			364242	
				T			362762	
				T	134223	2	C 30FTZ299P	* MULTIPoint INS
				T	TR02	3	I 07FTZ	ENGINE

3 579270 1/04/2008 17207 A

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SUMMARY HISTORY DISPLAY

3100
PAGE 2

CUSTOMER NAME [REDACTED] SERIAL NO. 1FD0M57R88 [REDACTED]
TOTAL R/O'S 5 TOTAL SERVS. DAYS 26 MAKE PT FORD TRUCK

LN#	RO.NO.	RO. DATE..	MILES.	ADV/TECH	J#	T	OPERATION CODE.	DESCRIPTION.....
				T	TR00	4	C 30FTZ22P	DIESEL OIL CHANGE
				T	TR00	5	C 79FTZGRATT	GREEN BATTERY
				T	TR00	6	C 79FTZGRK	GREEN BRAKES
				T	TR00	7	C 79FTZGTIRE	GREEN TIRES
4	549560	09/23/2008	13466	A			369208	
				T	TR00	1	W 34FTZ	AXLES
				T			365401	
				T			363299	
				T			134223	
				T			364242	
				T			362762	
				T	TR00	2	C 30FTZ299P	* MULTIPPOINT INS
				T	TR00	3	I 06FTZ	STEERING AND SU
				T	TR00	4	I 34FTZ3400	DIAG. DRVLINR/AK
				T	TR00	5	W 08FTZ	COOLING SYSTEM
				T			365401	
				T			363299	
				T			134223	
				T			364242	
				T			362762	
				T	TR00	6	C 79FTZGRATT	GREEN BATTERY
				T	TR00	7	C 79FTZGTIRE	GREEN TIRES
5	523595	08/18/2008	11209	A			369208	
				T	TR00	1	C 30FTZ22P	DIESEL OIL CHANGE
				T			365401	
				T			363299	
				T			134223	
				T			364242	
				T			362762	
				T	TR00	2	C 30FTZ299P	* MULTIPPOINT INS
				T	TR00	3	W 07FTZ	ENGINE
				T			365401	
				T			363299	
				T			134223	
				T			364242	
				T			362762	
				T	TR00	4	I 06FTZ	STEERING AND SU
				T	TR00	5	I 06FTZ1	STEERING/SUSPENS
				T	TR00	6	I 04FTZ	BRAKE SERVICE
				T	TR00	7	W 24FTZ	INTERIOR TRIM
				T			365401	
				T			363299	
				T			134223	
				T			364242	
				T			362762	
				T	TR00	8	C 30FTZ2132P	*REPL FUEL FILTER
				T			365401	
				T			363299	
				T			134223	
				T			364242	

JESSUP, MARYLAND



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