

JUL 18 2012

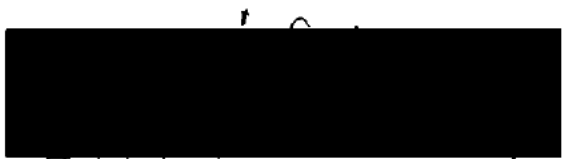
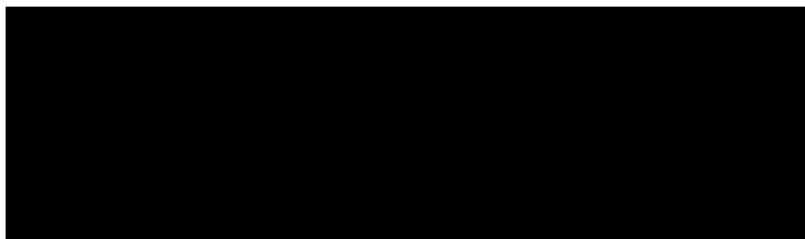
CL-10467325-6676

To whom it may concern:

I am writing this letter in regards to a 2010 Keystone Fuzion Toy hauler we purchased from Campers Inn Mocksville, NC Feb. 2011. From the moment we got this camper home and started trying to enjoy it, it has been nothing but a nightmare! The first trip we took was to Gainesville FL. When we got home from this trip we had a recall letter in the mail from the Keystone RV Company with a safety recall on our brand new RV we had just purchased. And had not even sent the first payment. Every trip we have taken with this camper something has gone wrong with it. After seven trips back to Campers Inn and they could not fix everything that was wrong with this camper, we started taking it

to Bill Plemmons RV in Rural Hall, NC. Anything and everything has gone wrong with this camper. But by now the warrenty has run out so since March 2012 we have been having to pay for anything that has had to be fixed. This camper has actually caught fire! We are sick of it and all it's problems, it is literally a death trap. We are afraid to stay in it!! We may as well have just take the \$334.00 a month we pay for this hunk of junk and flush it down the toilet. I have attached 10 invoices for repairs, a recall letter from the manufacturer and a receipt where we had to purchase a generator because the one in the camper did not work, as it was 107 degrees where we were at the time. All the times this camper has been back to Campers Inn, they never once offered to try and help us get something different. Please help us

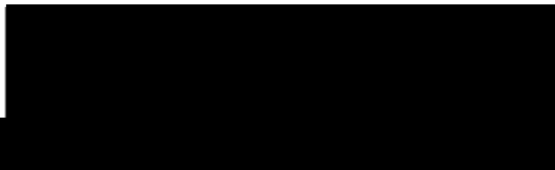
we have this camper and it is
useless!!!



Walnut Cove NC



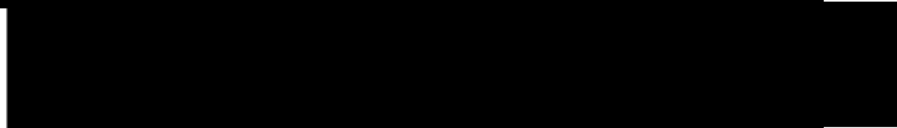
Cell:



fax:



Email:





Keystone RV Company

RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Safety Recall: 10V-594
Service Advisory: 10-153

uniform commes COO
252-608

SAFETY RECALL NOTICE

[Redacted]

Walnut Cove, NC

VIN: 4YDT26021AF [Redacted]

Dear [Redacted]

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2009 – 2011 Keystone Travel Trailers and Fifth Wheels. As a result, Keystone RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall

It has been decided if the transfer switch is not installed to the proper specifications, the elevated electrical loads associated with RV use in higher ambient temperatures may cause overheating of the lugs and degrading of the electrical connections. Specifically if the set screw on the connector lug does not have sufficient torque, it could result in increased resistance and higher temperatures on the metal lugs. This condition may result in further degradation of the electrical connections, elevated case temperatures and an increased risk of appliance and other property damage.

What we will do

Keystone representatives have been in contact with the staff at your selling dealership regarding this situation. The remedy is to inspect the transfer switch for evidence of heat damage and verify the torque of the set screws. If the inspection reveals evidence of heat damage, the switch will be replaced. The service and parts required for this corrective action will be provided at no charge to you.

What we need you to do

At your earliest convenience, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately one hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.

If you have questions

Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. If your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Keystone Customer Service by calling 1-866-425-4369.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)

Thank you for your attention and cooperation in this matter.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Sales & Service Manager

cc: National Highway Traffic Safety Administration (NHTSA)



PO Box 2000 - Goshen, IN 46527-2000
Phone: (866) 425-4369 - Fax: (866) 273-1451
www.keystonerv.com

This is a copy
 of a Receipt
 from Home Depot
 where on the
 weekend of
 June 22, 2012
 we were in Richmond
 VA and the Generator
 stopped working
 and it was only
 107 degrees this
 particular weekend!



**More saving.
 More doing.™**

JOHN ALTIERI, STORE MANAGER
 EMAIL ME AT JOHN_ALTIERI@HOMEDEPOT.COM
 4616 00006 92459 06/22/12 09:52 AM
 CASHIER JUDY - JRM518

811001011335 320Z OIL <A> 5.99
 G-OIL 320Z 10W-30 4-CYCLE ENGINE OIL
 315198 5000W HUSKY 599.00
 HOMELITE 5000W PORTBL GAS GENERATOR

SUBTOTAL 604.99
 SALES TAX 30.25
 TOTAL \$635.24
 MASTERCARD 635.24
 TA

XXXXXXXXXXXX
 AUTH CODE 008116/6063094
 P.O.#/JOB NAME: NO



4616 06 92459 06/22/2012 0592

RETURN POLICY DEFINITIONS		
POLICY ID	DAYS	POLICY EXPIRES ON
A	1	90
B	7	30

THE HOME DEPOT RESERVES THE RIGHT TO
 LIMIT / DENY RETURNS. PLEASE SEE THE
 RETURN POLICY SIGN IN STORES FOR
 DETAILS.

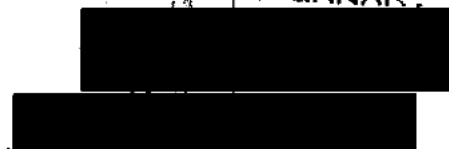
BUY ONLINE PICK-UP IN STORE
 AVAILABLE NOW ON HOMEDEPOT.COM.
 CONVENIENT, EASY AND MOST ORDERS
 READY IN LESS THAN 2 HOURS!

ENTER FOR A CHANCE
 TO WIN A \$5,000
 HOME DEPOT GIFT
 CARD!

Share Your Opinion With Us! Complete
 the brief survey about your store visit
 and enter for a chance to win at:

www.homedepot.com/opinion

COMPARTA SU OPINION EN
 UNA BREVE
 ENCUESTA PARA LA OPORT
 UNIDAD DE GANAR.



Entries must be entered by 07/22/2012.
 Entrants must be 18 or older to enter.
 See complete rules on website. No
 purchase necessary.

CAMPERS INN OF MOCKSVILLE, INC.
462 INTERSTATE DR
MOCKSVILLE NC
US
27028
336-753-0014

Received Time Jun. 28. 8:54AM

CUSTOMER WORK ORDER # 1499

Tag#: [REDACTED]
First Name: [REDACTED]
Stock Desc: 4679 2010 FUZION 260
Model: 260
Chassis#: 4YDT26021AF [REDACTED]
Serial#: [REDACTED]
Miles/Hrs:
License#:
Warranty Date: 28 FEB 11
Trim:
Date Printed: 26 JUN 12
Author: WQUEEN

Date In: 15 MAR 11
Customer Name: 80578 - [REDACTED]
Address: [REDACTED]
: WALNUT COVE, NC
Phone#(res): [REDACTED]
Phone#(bus): [REDACTED]
Cell Phone:
Promised Date:
Slip No:
Completed Date: 15 MAR 11
Invoice#:

ob # Description JOB INFORMATION

PERFORM SERVICE BULLETIN FOR THE
TRANSFER SWITCH. SEE ATTACHED PAPERWORK.

ob# LABOUR Total

INSPECT TRANSFER SWITCH -N/C-

Parts Total: 0.00
Labour Total: 0.00
Sublet Total: 0.00
Extras Total: 0.00
Work Order Total: 0.00

Customer Signature: _____

Date: 26 JUN 2012

LABOR WARRANTED FOR 90 DAYS FROM DATE OF COMPLETION.
PARTS WARRANTED BY MANUFACTURER'S WARRANTY
THANK YOU FOR STOPPING AT CAMPERS INN OF MOCKSVILLE
KOS

Had not even made first payment on camp
They did not fix it.

CAMPERS INN OF MOCKSVILLE, INC.
 462 INTERSTATE DR
 MOCKSVILLE NC
 US
 27028
 336-753-0014

Received Time Jun. 28. 8:54AM

CUSTOMER WORK ORDER # 1519

Tag#: [REDACTED]
 First Name: [REDACTED]
 Stock Desc: 4679 2010 FUZION 260
 Model: 260
 Chassis#: 4YDT26021AF [REDACTED]
 Serial#: [REDACTED]
 Miles/Hrs:
 License#:
 Warranty Date: 28 FEB 11
 Trim:
 Date Printed: 26 JUN 12
 Author: WQUEEN

Date In: 21 MAR 11
 Customer Name: 80578 - [REDACTED]
 Address: [REDACTED]
 : WALNUT COVE, NC
 Phone# (res): [REDACTED]
 Phone# (bus): [REDACTED]
 Cell Phone: [REDACTED]
 Promised Date:
 Slip No:
 Completed Date: 26 MAR 11
 Invoice#:

 Job # Description JOB INFORMATION *****

 COMPLAINT: SCREEN DOOR HAS A PUNCTURE
 CORRECTION: REPLACED SCREEN
 COMPLAINT: ROOF VENTS RAISE UP GOING DOWN THE ROAD
 CORRECTION: VENTS ARE WORKING AS DESIRED. MAY WON'T
 TO INSTALL MAX AIR COVERS.
 COMPLAINT: GENERATOR WON'T START
 MAKE
 MODEL
 SPEC
 CORRECTION: TOOK TRAILER TO CUMMINS (ONAN DEALER TO
 SERVICE GENERATOR)
 REPLACED CONTROL BOARD
 COMPLAINT: LIGHTS AT THE ENTRANCE WON'T OPERATE
 WITH THE SWITCH
 CAUSE: FOUND SWITCH BURNED OUT
 CORRECTION: REPLACED SWITCH AND BURNED OUT WIRE
 COMPLAINT: TV DOESN'T PICK UP CHANNELS, WORKS ON
 DVD NOT ANTENNA
 CAUSE: LOOSE CONNECTION FOR ANTENNA WIRE AT
 THE BOOSTER
 CORRECTION: RECONNECTED WIRE TESTED GOOD
 COMPLAINT: COURTESY WASH AND DUMP TANKS
 CORRECTION: DUMPED TANKS
 AC IN OP

 Part No Job# Description PARTS Qty Price Total *****

 15040 4 12V-IVORY (ON-ON), 1.00 W -N/C-
 23087 4 TERM-BOWMA-CRIMP 1.00 W -N/C-
 14424 1 SCREEN CHARCOAL 48 3.00 I -N/C-

Continued on page 2

2nd time back still had not made
 first payment on camper

Received Time Jun. 28. 8:54AM

Work Order : 1519

Job#	LABOUR	Total
	WINDOW SCREEN, R & R	-N/C-
	VENT, SMALL, R & R	-N/C-
	GENERATOR DIAG	-N/C-
	~ MULTIPLE CODES USED ~	-N/C-
	REPAIR TV ANTENNA	-N/C-
	A/C TROUBLESHOOT & DIAGNOSE	-N/C-

Code	Job#	Description	EXTRAS	Qty	Price	Total
	2	MISC		1.00	W	-N/C-

Parts Total: 0.00
 Labour Total: 0.00
 Sublet Total: 0.00
 Extras Total: 0.00
 Work Order Total: 0.00

Customer Signature: _____

Date: 26 JUN 2012

K2SLABOR WARRANTED FOR 90 DAYS FROM DATE OF COMPLETION.
 PARTS WARRANTED BY MANUFACTURER'S WARRANTY
 THANK YOU FOR STOPPING AT CAMPERS INN OF MOCKSVILLE
 KOS

CAMPERS INN OF MOCKSVILLE, INC.
462 INTERSTATE DR
MOCKSVILLE NC
US
27028
336-753-0014

Received Time Jun. 28. 8:54AM

CUSTOMER WORK ORDER # 1896

Tag#: 113
First Name: [REDACTED]
Stock Desc: 4679 2010 FUZION 260
Model: 260
Chassis#: 4YDT26021AF [REDACTED]
Serial#: [REDACTED]
Miles/Hrs:
License#:
Warranty Date: 28 FEB 11
Trim:
Date Printed: 26 JUN 12
Author: WQUEEN

Date In: 25 MAY 11
Customer Name: 80578 - [REDACTED]
Address: [REDACTED]
: WALNUT COVE, NC
Phone# (res): [REDACTED]
Phone# (bus): [REDACTED]
Cell Phone:
Promised Date:
Slip No:
Completed Date: 31 MAY 11
Invoice#:

JOB INFORMATION

COMPLAINT: WHEN RUNNING OFF GENSET ROOF AIR HAS TO
STAY ON LOW OR IT WILL TRIP BREAKER.
A/C WAS BOGGING DOWN THE GENSET TO
THE POINT THAT IT WOULD SHUT IT DOWN
CAUSE: CHECKED VOLTAGE ON YELLOW WIRE TO
CONTROL BOX TO THERMOSTAT WOULD LOSE
VOLTAGE AND COULD HERE RELAYS CLICKING,
COMPRESSOR WOULD SHORT CYCLE AND CAUSE
HEAD PRESSURE TO GO TO HIGH TRIP
BREAKER, TRACE WIRES FROM T-STAT TO
CONTROL BOX FOUND BLUE WIRE NOT HOOKED
UP. FOUND WHITE WIRE RAN TO CONTROL BOX
WHICH MEANS IT'S GROUNDED BUT NOTGOOD
FOR THE THERMOSTAT
CORRECTION: GROUNDED BLUE WIRE AND HOOKED UP.
TESTED GOOD
COMPLAINT: COMPARTMENT DOOR HOLD UP ON DOORSIDE
FRONT PULLED LOOSE.
CAUSE: FOUND SCREWS WERE STRIPPED OUT
CORRECTION: REMOVED STRIPPED OUT SCREWS AND
INSTALLED EXPANDABLE RIVOTS
COMPLAINT: CHECK RECEPTACLES FOR POWER
CORRECTION: COULDN'T DUPLICATE PROBLEM, WORKS AS
DESIRED
COMPLAINT: WHEN OPENING FUEL GAP IT BUILDS
PRESSUR AND BLOWS FUEL OUT E
CORRECTION: CHECKED FOR PROPER VENTALATION,
INSTRUCT CUSTOMER HOW TO USE PROPERLY

Continued on page 2

Work Order : 1896

Part No	Job#	Description	PARTS	Qty	Price	Total
1Y105956	1	TEK SCREW#8-18X1 W		5.00	W	-N/C-
3999	2	BULB-TITE RIVET 3/		2.00	W	-N/C-

Job#	LABOUR	Total
	~ MULTIPLE CODES USED ~	-N/C-
	COMPARTMENT DOOR KEY LOCK R&R	-N/C-
	RECEPTICLE IN-OP	-N/C-
	FILL FUEL TANK	-N/C-

xcode	Job#	Description	EXTRAS	Qty	Price	Total
	1	MISC		1.00	W	-N/C-

Parts Total: 0.00
 Labour Total: 0.00
 Sublet Total: 0.00
 Extras Total: 0.00
 Work Order Total: 0.00

Customer Signature: _____

Date: 26 JUN 2012

k2SLABOR WARRANTED FOR 90 DAYS FROM DATE OF COMPLETION.
 PARTS WARRANTED BY MANUFACTURER'S WARRANTY
 THANK YOU FOR STOPPING AT CAMPERS INN OF MOCKSVILLE
 kOS

CAMPERS INN OF MOCKSVILLE, INC.
462 INTERSTATE DR
MOCKSVILLE NC
US
27028
336-753-0014

Received Time Jun. 28. 8:54AM

CUSTOMER WORK ORDER # 2076

Tag#:
First Name:
Stock Desc: 4679 2010 FUZION 260
Model: 260
Chassis#: 4YDT26021AF
Serial#:
Miles/Hrs:
License#:
Warranty Date: 28 FEB 11
Trim:
Date Printed: 26 JUN 12
Author: RULE

Date In: 25 JUN 11
Customer Name: 80578 -
Address:
: WALNOT COVE, NC
Phone# (res):
Phone# (bus):
Cell Phone:
Promised Date:
Slip No:
Completed Date: 25 JUN 11
Invoice#:

ob # Description JOB INFORMATION

COMPLAINT: COMPLAINT OF NO POWER FROM GENERATOR
CAUSE: BREAKER ON GENERATOR TRIPPED, CUSTOMER
HAD EXCESSIVE LOAD ON GENERATOR---A/C,
WATER HEATER, REFER ALL ON ELECTRIC.
TURNED WATER HEATER TO GAS, GENERATOR
RAN PROPERLY

job# LABOUR Total

ROAD CALL -N/C-
Parts Total: 0.00
Labour Total: 0.00
Sublet Total: 0.00
Extras Total: 0.00
Work Order Total: 0.00

Customer Signature: _____ Date: 26 JUN 2012

SK2SLABOR WARRANTED FOR 90 DAYS FROM DATE OF COMPLETION.
PARTS WARRANTED BY MANUFACTURER'S WARRANTY
THANK YOU FOR STOPPING AT CAMPERS INN OF MOCKSVILLE
skOS

CAMPERS INN OF MOCKSVILLE, INC.
462 INTERSTATE DR
MOCKSVILLE NC
US
27028
336-753-0014

Received Time Jun. 28. 8:54AM

CUSTOMER WORK ORDER # 2307

Tag#: [REDACTED] Date In: 08 AUG 11
First Name: [REDACTED] Customer Name: 80578 - [REDACTED]
Stock Desc: 4679 2010 FUZION 260 Address: [REDACTED]
Model: 260 : WALNUT COVE, NC
Chassis#: 4YDT26021AF [REDACTED] Phone#(res): [REDACTED]
Serial#: [REDACTED] Phone#(bus): [REDACTED]
Miles/Hrs: [REDACTED] Cell Phone: [REDACTED]
License#: [REDACTED]
Warranty Date: 28 FEB 11 Promised Date:
Trim: [REDACTED] Slip No:
Date Printed: 26 JUN 12 Completed Date: 06 DEC 11
Author: RBRADLEY Invoice#:

Job # Description JOB INFORMATION

OUTSIDE SHOWER LEAKS
FUEL STATION BLOWS FUSE WHEN TURNED ON

Part No	Job#	Description	PARTS	Qty	Price	Total
7559-A		2 ATO 15 AMP		5.00	I	-N/C-
5-5-0		1 STEM & BONNET, PLA		1.00	I	-N/C-

Job#	LABOUR	Total
	Faucet, repair	-N/C-
	Repair-Seized-Fuel Station, Pump	-N/C-

CUSTOMER COMMENTS

closed work order 12-6-11, customer was advised of parts here, called
several times to notify. no response from customer 12-6-11 wq
Parts Total: 0.00
Labour Total: 0.00
Sublet Total: 0.00
Extras Total: 0.00
Work Order Total: 0.00

Customer Signature: _____ Date: 26 JUN 2012

LABOR WARRANTED FOR 90 DAYS FROM DATE OF COMPLETION.

Continued on page 2

CAMPERS INN OF MOCKSVILLE, INC.
 462 INTERSTATE DR
 MOCKSVILLE NC
 US
 27028
 336-753-0014

Received Time Jun. 28. 8:54AM

CUSTOMER WORK ORDER # 2775

Tag#:		Date In:	06 DEC 11
First Name:	[REDACTED]	Customer Name:	80578 - [REDACTED]
Stock Desc:	4679 2010 FUZION 260	Address:	[REDACTED]
Model:	260		: WALNUT COVE, NC
Chassis#:	4YDT26021AF [REDACTED]	Phone#(res):	[REDACTED]
Serial#:		Phone#(bus):	[REDACTED]
Miles/Hrs:		Cell Phone:	
License#:			
Warranty Date:	28 FEB 11	Promised Date:	07 DEC 11
Trim:		Slip No:	
Date Printed:	26 JUN 12	Completed Date:	07 DEC 11
Author:	WQUEEN	Invoice#:	195242

```
*****
ob # Description JOB INFORMATION
*****
COMPLAINT: FUEL STATION BLOWS FUSE WHEN TURNED ON
CAUSE: fuel pump
CORRECTION: replaced fuel pump reconnected fuel
lines and run wiring for pump tested ok
*****
```

```
*****
art No Job# Description PARTS Qty Price Total
*****
EY296839 1 FUEL PUMP FOR FUEL STATION 1.00 W -N/C-
*****
```

```
*****
ob# LABOUR Total
*****
FUEL FILL R&R -N/C-
*****
```

```
*****
xcode Job# Description EXTRAS Qty Price Total
*****
SN 1 SHOP SUPPLIES - NON TAXABLE 1.00 W -N/C-
*****
```

```
*****
CUSTOMER COMMENTS
*****
auth number 755413 0.70 approved 9-9-11 wq
*****
```

```
Parts Total: 0.00
Labour Total: 0.00
Sublet Total: 0.00
Extras Total: 0.00
Work Order Total: 0.00
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Continued on page 2

CAMPERS INN OF MOCKSVILLE, INC.
 462 INTERSTATE DR
 MOCKSVILLE NC
 US
 27028
 336-753-0014

Received Time Jun. 28. 8:54AM

Robert

CUSTOMER WORK ORDER #: 2845

Tag#:		Date In:	05 JAN 12
First Name:	[REDACTED]	Customer Name:	80578 - [REDACTED]
Stock Desc:	4679 2010 FUZION 260	Address:	[REDACTED]
Model:	260		: WALNUT COVE, NC
Chassis#:	4YDT26021AF [REDACTED]	Phone#(res):	[REDACTED]
Serial#:		Phone#(bus):	[REDACTED]
Miles/Hrs:		Cell Phone:	
License#:			
Warranty Date:	28 FEB 11	Promised Date:	10 JAN 12
Trim:		Slip No:	
Date Printed:	26 JUN 12	Completed Date:	17 JAN 12
Author:	WQUEEN	Invoice#:	

 Job # Description JOB INFORMATION *****
 1 COMPLAINT: PER THE CUSTOMER THE REAR TOP BUNK WAS
 INSTALLED UPSIDE DOWN, PROVIDE PICTURES
 AND REPAIR BUNK
 CAUSE: THE REAR TOP BUNK
 CORRECTION: WORKS AS DESINED

 Job# LABOUR Total *****
 1 ~ MULTIPLE CODES USED ~ -N/C-

Parts Total: 0.00
 Labour Total: 0.00
 Sublet Total: 0.00
 Extras Total: 0.00
 Work Order Total: 0.00

Customer Signature: _____ Date: 26 JUN 2012

&k2SLABOR WARRANTED FOR 90 DAYS FROM DATE OF COMPLETION.
 PARTS WARRANTED BY MANUFACTURER'S WARRANTY
 THANK YOU FOR STOPPING AT CAMPERS INN OF MOCKSVILLE
 &k0S

This was the 7th and last time we
 took it to Campers Inn. They could
 not get the camper working properly
 so we decided to take it to Bill Plemmon
 in Rural Hall N.C.



Bill Plemmons RV World
 6725 University Parkway
 Rural Hall NC USA 27045
 Phone #: (336) 377-2213
 Fax #: (866) 771-7964

Invoice Number: 1005810
 Tag Number: 8487
 Date and Time In: 5/1/2012 - 4:09 PM
 Date and Time Out: 5/2/2012 - 7:12 AM
 Promised Date - Time: 5/1/2012 - 4:09 PM
 Cashed Out Date: 5/3/2012 - 12:58 PM
 Date Appointment Initiated: 5/1/2012
 Service Advisor: (2148) Russell Carroll

1005810

██████████
 WALNUT COVE NC ██████████
 ██████████

29319

Veh Info: 10 KEYSTONE FUZION TT
 Serial Numbers: 4YDT26021AF ██████████
 In-Srv: 5/6/2011 Miles/Hrs In: ██████████ Out: ██████████ Plate #: ██████████

Repair	VIN	Requested Repair Description	Mech #	Type	Labor	Discount	Total
1	AF811233	CK FOR REFRIG INOP ON 110, ALSO NO 110 POWER IN UNIT CUSTOMER SMELLS SOMETHING BURNING CAUSE: TESTED FOUND TRANSFER SWITCH BURNED UP ABOUT TO CATCH ON FIRE, HAD TO REPLACED WITH NEW, REWIRED IN NEW AND TESTED CORRECTION: THIS CUSTOMER DID NOT PURCHASE FROM BPI AND HAD UNIT INTO SELLING DEALER SIX TIMES FOR REPAIR, IF ANY PROBLEMS WITH WARRANTY COVERAGE THERE HAS BEEN A BULLETIN OUT ON THIS UNIT THAT HIS SELLING DEALER WAS SUPPOSE TO CORRECT, ADVISE RUSS IF ANY PROBLEM WITH COVERAGE	2990	Warranty	INC	INC	INC

Repair	Part #	Description	Qty	Selling Price	Extended Discount	Extended Price
1	55-4945	AUTOMATIC TRANSFER SWITCH	1.00			INC

Pay Type	CC #	Amount	Parts Total:	Ext Price:
CASH		\$0.00	\$0.00	\$0.00
Signature: _____			Core Total:	\$0.00
I AGREE TO PAY THE ABOVE TOTAL AMOUNT			Freight Total:	\$0.00
Cashed Out By: (3135) Russell Carr			Sublet Total:	\$0.00
Cash Out Date: 5/3/2012			Labor Total:	\$0.00
Cash Drawer: B			- Labor Discount:	\$0.00
			Other Charges:	\$0.00
			Shop Supplies:	\$0.00
			Sub Total:	\$0.00
			- Parts Discount:	\$0.00
			Total:	\$0.00
			- Deductible:	\$0.00
			- Deposits:	\$0.00
			Amount Due:	\$0.00
			Amt Tendered:	\$0.00
			Chg Returned:	\$0.00

I hereby authorize the repair work herein said to be done by you, together you furnish whatever materials necessary to complete the job. I agree that you are not responsible for delays caused by unavailability of materials, damage to vehicle, loss of articles left within, fire, or theft. You are authorized to operate the vehicle whenever necessary for testing. I also agree that a mechanic left is acknowledged for the securing of the amount of money for the repairs. I have read the disclaimer separate of this document. For the wages of sin is death, but the gift of god is eternal life through Jesus Christ our Lord. Romans 6:23 () I do require a written estimate for repairs to my vehicle. I agree to a fee of \$100.00 () I do not require a written estimate for repairs to my vehicle, verbal authorization will be fine. () I do want my old parts saved. () I do not want my old parts saved. The seller disclaims all warranties expressed or implied. Vendors warrant their own products. Date vehicle dropped off: _____ Date of appointment: _____ Repair completion date: _____ Notified of Completion Time: _____ Date: _____
 Date released: _____ I/we undersigned acknowledge the foregoing as factual and thereby acknowledge receipt of completed copy.



Bill Plemmons RV World
 6725 University Parkway
 Rural Hall NC USA 27045
 Phone #: (336) 377-2213
 Fax #: (866) 771-7964

Invoice Number: 1005984
 Tag Number: 8510
 Date and Time In: 5/8/2012 - 7:58 AM
 Date and Time Out: 5/11/2012 - 10:19 AM
 Promised Date - Time: 5/8/2012 - 7:58 AM
 Cashed Out Date: 5/11/2012 - 10:19 AM
 Date Appointment Initiated: 5/8/2012
 Service Advisor: (2148) Russell Carroll

1005984

██████████
 WALNUT COVE NC ██████████
 ██████████

29319

Veh Info: 10 KEYSTONE FUZION TT
 Serial Numbers: 4YDT26021AF ██████████
 In-Srv: 5/6/2011 Miles/Hrs In: ██████████ Out: ██████████ Plate #: ██████████

Repair	VIN	Requested Repair Description	Mech #	Type	Labor	Discount	Total
1	AF811233	SERVICE GENSET CAUSE: SERVICED GENSET CK'D AIR FILTER, CLEANED AND TESTED OPERATION	2990	Retail	\$39.95	\$2.00	\$37.95
2	AF811233	CK ROOF SEALS CAUSE: CK'D ALL ROOF SEALS, SPOT SEALED A FEW AREAS AS NEEDED	2990	Retail	\$14.98	\$0.75	\$14.23
3	AF811233	SERVICE WATER HEATER CAUSE: CLEANED AND SERVICED BURNER ASSEMBLY AND CLEANED CONTACTS THEN TESTED	2990	Retail	\$59.50	\$2.98	\$56.53
4	AF811233	SERVICE REFRIG CAUSE: CLEANED BURNER ASSEMBLY AND TESTED	2990	Retail	\$59.50	\$2.98	\$56.53
5	AF811233	SERVICE AC CAUSE: CLEANED COILS AND FILTER AND TESTED	2990	Retail	\$59.50	\$2.98	\$56.53
6	AF811233	INSTALL SATELLITE FOR DISH NETWORK CAUSE: INSTALLED SATELLITE HAD TO PULL WIRES THROUGH WALL FOR 12 VOLT AND INSTALLED SPLITTER FOR ANTENNA AND SATELLITE, THEN PROGRAMMED UNIT FOR DISH SYSTEM AND TESTED	2990	Retail	\$695.00	\$34.75	\$660.25

Repair	Part #	Description	Qty	Selling Price	Extended Discount	Extended Price
1	BPP-6	KENDALL MOTOR OIL	3.00	\$4.29	\$1.29	\$11.58
6	RT8000S	SATELLITE ROADTRIP MINIMA	1.00	\$895.00	\$89.50	\$805.50
6	BPP-27	NUTS WASHERS FASTNERS ETC	5.00	\$0.25	\$0.13	\$1.12
6	38-8896	DICOR LAP SEAL 10.3 OZ WH	1.00	\$9.99	\$1.00	\$8.99
6	BPP-68	ELECTRICAL CONNECTOR RING TERM	2.00	\$0.89	\$0.18	\$1.60
6	L303120	COAX WALL PLTS	1.00	\$11.25	\$1.13	\$10.12

Pay Type	CC #	Amount
OA		\$1,826.05

Signature: _____
 I AGREE TO PAY THE ABOVE TOTAL AMOUNT
 Cashed Out By: (2148) Russell Carr
 Cash Out Date: 5/11/2012
 Cash Drawer: B

Parts Total:	\$966.82
Core Total:	\$0.00
Freight Total:	\$0.00
Sublet Total:	\$0.00
Labor Total:	\$928.44
- Labor Discount:	\$46.42
Other Charges:	\$0.00
Shop Supplies:	\$14.21
Sub Total:	\$1,863.05
- Parts Discount:	\$96.70

Ext Price:	\$1,766.35
Sales Tax:	\$59.70
Total:	\$1,826.05
- Deductible:	\$0.00
- Deposits:	\$0.00
Amount Due:	\$1,826.05

I hereby authorize the repair work herein said to be done by you, together you furnish whatever materials necessary to complete the job. I agree that you are not responsible for delays caused by unavailability of materials, damage to vehicle, loss of articles left within, fire, or theft. You are authorized to operate the vehicle wherever necessary for testing. I also agree that a mechanic lien is acknowledged for the securing of the amount of money for the repairs. I have read the disclaimer separate of this document. For the wages of sin is death, but the gift of god is eternal life through Jesus Christ our Lord. Romans 6:23() I do require a written estimate for repairs to my vehicle. I agree to a fee of \$100.00.() I do not require a written estimate for repairs to my vehicle, verbal authorization will be fine.() I do want my old parts saved.() I do not want my old parts saved. The seller disclaims all warranties expressed or implied. Vendors warrant their own products. Date vehicle dropped off: _____ Date of appointment: _____ Repair completion date: _____ Notified of Completion Time: _____ Date released: _____ I/we undersigned acknowledge the foregoing as factual and thereby acknowledge receipt of completed copy. _____ Date: _____



Bill Plemmons RV World
 6725 University Parkway
 Rural Hall NC USA 27045
 Phone #: (336) 377-2213
 Fax #: (866) 771-7964

Invoice Number: 1005984

Tag Number: 8510

Date and Time In: 5/8/2012 - 7:58 AM

Date and Time Out: 5/11/2012 - 10:19 AM

Promised Date - Time: 5/8/2012 - 7:58 AM

Cashed Out Date: 5/11/2012 - 10:19 AM

Date Appointment Initiated: 5/8/2012

Service Advisor: (2148) Russell Carroll

1005984

██████████
 WALNUT COVE NC ██████████
 ██████████

29319

Veh Info: 10 KEYSTONE FUZION TT

Serial Numbers: 4YDT26021AF ██████████

In-Srv: 5/6/2011 Miles/Hrs In: ██████████ Out: ██████████ Plate #: ██████████

QTY	Part #	Description	Unit Price	Subtotal	Tax	Total
6	SNS	SNAP N SEAL	6.00	\$1.61	\$0.97	\$8.69
6	L20018	VELCRO INDUSTRIAL STRENGTH BL	1.00	\$3.52	\$0.35	\$3.17
6	1500378	SPLITTER COAX	1.00	\$21.50	\$2.15	\$19.35

Pay Type	CC #	Amount
OA		\$1,826.05

Signature: _____
 I AGREE TO PAY THE ABOVE TOTAL AMOUNT
 Cashed Out By: (2148) Russell Carr
 Cash Out Date: 5/11/2012
 Cash Drawer: B

Parts Total:	\$966.82
Core Total:	\$0.00
Freight Total:	\$0.00
Sublet Total:	\$0.00
Labor Total:	\$928.44
- Labor Discount:	\$46.42
Other Charges:	\$0.00
Shop Supplies:	\$14.21
Sub Total:	\$1,863.05
- Parts Discount:	\$96.70

Ext Price:	\$1,766.35
Sales Tax:	\$59.70
Total:	\$1,826.05
- Deductible:	\$0.00
- Deposits:	\$0.00
Amount Due:	\$1,826.05

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 Date released: _____ Use undersigned acknowledge the foregoing as fact and thereby acknowledge receipt of completed copy.

SIGNATURE OF OWNER: _____

Printed On : 05/11/12 11:38:55 AM



Bill Plemmons RV World
 6725 University Parkway
 Rural Hall NC USA 27045
 Phone #: (336) 377-2213
 Fax #: (866) 771-7964

1006728

Invoice Number: 1006728
 Tag Number: 8581
 Date and Time In: 5/28/2012 - 10:30 AM
 Date and Time Out: 5/30/2012 - 1:57 PM
 Promised Date - Time: 5/28/2012 - 10:30 AM
 Cashed Out Date: 5/30/2012 - 1:57 PM
 Date Appointment Initiated: 5/28/2012
 Service Advisor: (2148) Russell Carroll

██████████
 WALNUT COVE NC ██████████
 ██████████

29319

Veh Info: 10 KEYSTONE FUZION TT
 Serial Numbers: 4YDT26021AF ██████████

In-Srv: 5/6/2011 Miles/Hrs In: ██████████ Out: ██████████ Plate #: ██████████

Repair	VIN	Requested Repair Description	Mech #	Type	Labor	Discount	Total
1	AF811233	CK FOR GENSET RUNNING WILL MAKE POWER THEN CUTS OFF ALL POWER TO UNIT - CUSTOMER HAS BEEN HAVING ISSUES WITH THIS FOR SOME TIME ON SEVERAL OCCASIONS, SOMETHING MUST BE DONE TO REPAIR CAUSE: TESTED ALL POWER AT GENSET OK AT 110 AND 12 VOLT AFTER ALLOWING GENSET TO RUN FOR A WHILE FOUND 12 VOLT POWER WOULD START TO DROP CK'D BATTERY FOUND LOW TESTED POWER AT CONVERTER NO OUTPUT PULLED COVER ON CONVERTER FOUND WIRE TO BATTERY LOOSE TIGHTNED WIRES AND CK'D ALL OTHERS FOR GOOD CONNECTION NOW HAVE PROPER OUTPUT, RETESTED GENSET OPERATION ALL OK - CORRECTION: CONTACTED KEYSTONE FOR WARRANTY AUTH FOR REPAIRS - DENIED COVERAGE DUE TO TIME EXPIRATION	2990	Retail	\$273.70	\$0.00	\$273.70

Repair	Part #	Description	Qty	Selling Price	Extended Discount	Extended Price
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Pay Type	CC #	Amount
OA		\$273.70

Signature: _____
 I AGREE TO PAY THE ABOVE TOTAL AMOUNT
 Cashed Out By: (2148) Russell Carr
 Cash Out Date: 5/30/2012
 Cash Drawer: B

Parts Total:	\$0.00
Core Total:	\$0.00
Freight Total:	\$0.00
Sublet Total:	\$0.00
Labor Total:	\$273.70
- Labor Discount:	\$0.00
Other Charges:	\$0.00
Shop Supplies:	\$0.00
Sub Total:	\$273.70
- Parts Discount:	\$0.00

Ext Price:	\$273.70
Sales Tax:	\$0.00
Total:	\$273.70
- Deductible:	\$0.00
- Deposits:	\$0.00
Amount Due:	\$273.70

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 Date released: _____ I/we undersigned acknowledge the foregoing as actual and thereby acknowledge receipt of completed copy.

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Walnut Cove NC

Administrator, National Highway Traffic Safety
1200 New Jersey Ave, SE.
Washington D.C. 20590