

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148		
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received AUG 24 2012		Repository ☐
				24-JUL-2012		Reference No. 10467212
OWNER INFORMATION (Type or Print)				Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]
Name [REDACTED]				Evening Telephone Number [REDACTED]		
Address [REDACTED]						
City PONCE		State PR	Zip Code [REDACTED]			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JS3TE044894 [REDACTED]				Make SUZUKI		Model GRAND VITARA
Date Purchased		Dealer's Name and Telephone Number			Engine: No: Cylinders	Fuel Type:
Original Owner ☐		Dealer's City		State	Zip Code	
Transmission Type		☐ Antilock Brakes	Powertrain		Multiple Failure:	
		☐ Cruise Control			Incident Date(s) 15-APR-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Code: BRAKES (PWS)					Failure Mileage 12400	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code					Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:		Model No./Name		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>						
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		Number of Deaths 0
Reported to Police ☐ Yes ☒ No						
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available):						
TL* THE CONTACT OWNS A 2009 SUZUKI GRAND VITARA. THE CONTACT STATED THAT THE ANTI-LOCK BRAKING SYSTEM WARNING LIGHT AND THE ESP OFF WARNING LIGHT WERE ILLUMINATED. THE VEHICLE WAS TAKEN TO DEALER AND INSPECTED. THE DEALER STATED THAT THE ANTI-LOCK BRAKING SYSTEM WAS FOUND DEFECTIVE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 12,400 AND THE CURRENT MILEAGE WAS 12,900.						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice:						
ATTACH ADDITIONAL SHEETS IF NECESSARY						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Tiene otro problema, El millaje, se a desaparecido de la postalla.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

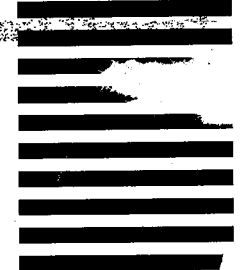
Official Business
Penalty for Private Use \$300



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15 AUG 2012 PM 2 1

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

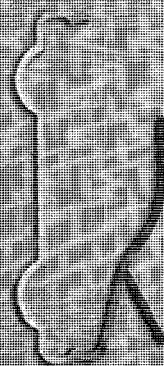
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Defects Investigation
U.S. Department of Transportation
National Highway Traffic Safety Administration