



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

AUG 31 2012

23-JUL-2012

Repository

Reference No.

10466989

**OWNER INFORMATION (Type or Print)**

Name

Address

City WARSAW

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2FTFX28L8VC

Make

FORD

Model

F-250

Model Year

1997

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

8 GAS

Original Owner

Dealer's City

State

Zip Code

Transmission Type

AUTO

Antilock Brakes

Cruise Control

Powertrain

AUTO 4x4

Multiple Failure

All 4 wheels

Incident Date(s)

20-JUL-2012

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 200000 WHEELS

Failure Mileage

145318

Failure Speed

NA

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

NA

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 1997 FORD F-250. THE CONTACT STATED THAT THE VEHICLE WAS TAKEN TO AN INDEPENDENT AUTO REPAIR FACILITY FOR AN UNRELATED REPAIR WHEN THE TECHNICIAN DETECTED THAT FIVE OF THE SEVEN SPOKES ON THE FRONT DRIVER'S SIDE WHEEL WERE COMPLETELY RUSTED. THE OTHER THREE WHEELS EXHIBITED RUST HOLES AND CRACKS. THE VEHICLE HAD NOT BEEN REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE DEFECT. THE APPROXIMATE FAILURE MILEAGE WAS 145,318.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

- ① THE PROBLEM WAS FOUND AFTER THE AXLE, HUB ROTOR WAS REPLACED AT A COST OF \$1000.00 + DOLLARS COOKING FOR NOISE IN FRT. END.
- ② WE FINALLY PULLED THE BEARING RINGS FROM WHEEL 15 HAD FOUND THE RUST ISSUES REHIND THEM.
- ③ THE POTENTIAL FOR WHEEL FAILURE IS VERY REAL - I'M LUCKY WE FOUND IT BEFORE I CRASHED!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

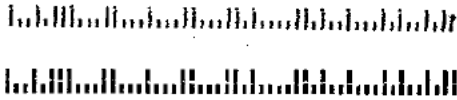


NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



**BUSINESS REPLY MAIL**  
 FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC  
 POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
 National Highway Traffic Safety Administration  
 Office of Defects Investigation, NVS-210  
 1200 New Jersey Avenue SE.  
 Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline  
888-327-4236



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

