


| | | | | | |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|--------------------------------------------------------------------------------------|-----------------------|---------------------------------------------|------------------------------------------------------------------|
|  <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p> | | | | FOR AGENCY USE ONLY 100148 | |
| <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p> | | | | Date Received AUG 23 2012 20-JUL-2012 | Repository <input type="checkbox"/> Reference No. 10466815 |
| OWNER INFORMATION (Type or Print) | | | | Daytime Telephone Number | E-mail Address |
| Name | | Address | | Evening Telephone Number | |
| City CHANDLER | | State AZ | Zip Code | | |
| <p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p> | | | | | |
| VEHICLE INFORMATION | | | | | |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1MELM6538VK | | | Make MERCURY | Model MYSTIQUE | Model Year 1997 |
| Date Purchased | Dealer's Name and Telephone Number | | | Engine: No: Cylinders 4 | Fuel Type: |
| Original Owner <input type="checkbox"/> | Dealer's City | | State | Zip Code | |
| Transmission Type | <input type="checkbox"/> Antilock Brakes | Powertrain | Multiple Failure: | Incident Date(s) 13-JAN-2012 | |
| | <input type="checkbox"/> Cruise Control | | | | |
| FAILED COMPONENT(S)/PART(S) INFORMATION | | | | | |
| Vehicle Component Code: BRAKES (PWS) | | | | Failure Mileage 93000 | Failure Speed |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE | | | | | |
| Tire Make | | Tire Model (Name or Number) | | Tire Size (Example P215/65R15) | |
| DOT No. (Example: DOTM19ABC036) | | <input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair | Failure Location: | | |
| Tire Component Code | | | Tire Failure Type: | | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE | | | | | |
| Make: | | Date Manufactured: | | Model No./Name: | |
| Seat Type: | | Installation System: | | | |
| Child Seat Component Code: | | Failed Part: | | | |
| APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i> | | | | | |
| Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured 0 | Number of Deaths 0 | Reported to Police N | |
| <p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).</p> | | | | | |
| <p>TL* THE CONTACT OWNS A 1997 MERCURY MYSTIQUE. THE CONTACT STATED THAT HE NOTICED A LEAK UNDER THE VEHICLE. THE VEHICLE WAS TAKEN TO THE DEALER FOR DIAGNOSIS WHERE HE WAS INFORMED THAT THE PRESSURE CONSCIOUS REGULATING VALVE ON THE REAR DRIVER SIDE WOULD NEED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE CONTACT REFERENCED NHTSA CAMPAIGN ID NUMBER: 00V075000 (SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS) AND CONTACTED THE MANUFACTURER WHO STATED THAT THE VEHICLE WAS NOT INCLUDED IN THE RECALL. THE FAILURE AND CURRENT MILEAGES WERE 93,000.</p> | | | | | |
| <p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p> | | | | | |
| <p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p> | | | | | |

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

NUMEROUS CALLS AND CONVERSATIONS WITH FORD HEADQUARTERS & LOCAL FORD DEALERSHIP INSISTING MY CAR WAS NOT AFFECTED BY THIS RECALL. PICTURES & FORD DOCUMENTS SEEM TO SHOW OTHERWISE. THIS RECALLED PART FAILED, IT WAS NOT A PREVENTATIVE MEASURE, I WOULD LIKE FORD TO REIMBURSE ME FOR THE REPAIR (\$180.70) AND REPLACE THE EXISTING VALVE THAT IS UNDER RECALL & ON THE CAR.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

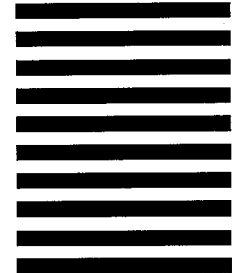
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES




BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



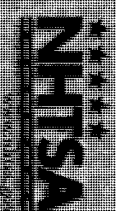
Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
**Vehicle Safety Hotline
888-327-4236**



NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
U.S. DEPARTMENT OF TRANSPORTATION
1200 NEW JERSEY AVENUE SE, WASHINGTON, DC 20077-9382

FAILED PART RETURN
REQUEST FROM EARNHARDT FORD

CUSTOMER NAME

COLOR

Red

LAST 8 OF VIN

VK

YEAR

97

MODEL

M

TAG #

LOT LOCATION

get part from

TON

THANK YOU

EAC-0057_LO

MERCURY MYSTIQUE 1997
VIN 1MELM6538VK [REDACTED]

FAILED
PART
RETURNED
AS PER
MY REQUEST



← RETURNED PART (RECALLED PART)
PCRV VALVE FROM MY REPAIR
DONE AT FORD DEALERSHIP.

DRIVERS
SIDE
REAR



← AFTER REPAIR, NEW REDESIGNED
PCRV VALVE WITH INTEGRAL
WEATHER BOOT.
(SEE ATTACHMENT)

EXISTING
PASSENGER
SIDE
REAR



← THIS IS THE PASSENGER SIDE
PCRV AS IT IS RIGHT NOW.
(RECALLED PART)

* FORD CLAIMED DURING EVERY CUSTOMER SERVICE CALL
THAT MY CAR WAS NOT AFFECTED BY THIS RECALL.



RECEIVED

09 MAR -9 AM 7:17

OFFICE
DEFECTS INVESTIGATION

L. W. Camp
Director
Automotive Safety Office
Environmental And Safety Engineering

Ford Motor Company
200 Town Center Drive
Dearborn, Michigan 48128 USA

March 1, 2000

00V-075 (2)

Mr. Kenneth Weinstein
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Dear Mr. Weinstein:

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, Defect and Noncompliance Reports, Ford Motor Company submits the following information concerning a safety-related recall action that it is initiating.

573.5 (c) (2)

Certain 1996-1998 model year Ford Contour and Mercury Mystique passenger cars built at the Kansas City and Cuautitlan Assembly Plants from April 1, 1996 through August 24, 1998 that were not equipped with the antilock brake system (ABS).

573.5 (c) (3)

Approximately 250,000 vehicles.

573.5 (c) (4)

Unknown.

573.5 (c) (5)

The subject vehicles were built with a pressure conscious reducing valve (PCRVR) in each of the rear brakes that may be subject to corrosion, and resulting malfunction, when operated in areas that use salts for road dust or ice control. If both PCRVRs malfunction, vehicle handling may be adversely affected during braking as a result of the rear wheels locking, which could potentially result in a vehicle crash.

APR 7 2000

L. W. Camp, Director
Automotive Safety and Engineering Standards Office
Ford Motor Company
Fairlane Plaza South
330 Town-Center Drive
Dearborn, MI 48126

NSA-11paw
00V-075

Dear Mr. Camp:

We have reviewed Ford Motor Company's (Ford) Defect Information Report dated March 1, 2000, submitted in accordance with 49 CFR Part 573, "Defect and Noncompliance Reports." This recall involves 250,000 Ford 1996-1998 Contour and Mercury Mystique model vehicles manufactured from April 1, 1996 through August 24, 1998, and NOT equipped with the anti-lock braking system (ABS). A pressure conscious reducing valve (PCR/V) in the rear brakes may be subject to corrosion and result in malfunction, when operated in areas that use salts for road dust or ice control. The assigned ID number for this recall campaign is 00V-075 (Ford Safety Recall No. 00S43).

Ford is responsible for the remedy of these vehicles from this day forward, regardless of vehicle age, mileage, or ownership.

Quarterly Status Reports

As stated in Part 573.6, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. As stated in your report, owner notification was expected to begin April 3, 2000. Therefore, the first quarterly report will be due by July 30, 2000.

If you have any questions concerning this matter, please contact Mrs. Pat Wallace at (202) 366-5232 or by fax at (202) 366-7882.

Sincerely,

151

Jonathan D. White, Chief
Recall Analysis Division
Office of Defects Investigation
Safety Assurance

**Safety Recall 00S03-Supplement #1
Certain 1998 through 2000 Model Year Ford Contour and Mercury Mystique Vehicles and
Certain 1999 through 2000 Model Year Cougar Vehicles –
Brake Pressure Control Reducing Valve Replacement**

OASIS

You must use OASIS to determine if a vehicle is eligible for this recall.

PLEASE NOTE

Correct all vehicles in stock before delivery. Federal law requires dealers to complete any outstanding safety recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$1,100 per vehicle.

PROMPTLY CORRECT

Promptly correct all affected vehicles on your dealer VIN list which you will receive in the Ford Dealer Consolidated Communicator (FDCC). Also, correct other eligible vehicles which are brought to your dealership.

DEALER-OWNER CONTACT

Immediately contact any affected owner whose name is not on the list. Give the owner a copy of the Owner Letter and schedule a service date.

REGIONAL CONTACT

Advise regional office if an owner:

- cannot be contacted.
- does not make a service date.

CLAIMS PREPARATION AND SUBMISSION

- enter claims using DWT.
- Refer to ACESII Manual for claims preparation and submission information.

OWNER REFUNDS

Ford Motor Company will only refund owner-paid repairs made before the date of the Owner Letter (or after the date of the Owner Letter if an emergency repair was made away from the servicing dealer.) Refer to ACESII Manual for Refund information.

RENTAL CARS

Rental vehicles are not approved for this program.

PARTS RETENTION

Follow the provisions of the Warranty and Policy Manual for "Parts Retention and Return Procedures".

REPAIR WAS DONE AND
PAID FOR AFTER FORD WAS CONTACTED
AND REFUSED MY REQUEST. PART FAILED,
LEAKED, AND NEEDED ADDITIONAL BRAKE FLUID
EVERY FEW DAYS.

00V-075.001

ATTACHMENT
PAGE 1 OF 2
SAFETY RECALL 0000

BRAKE PRESSURE CONTROL REDUCING VALVE (PCRV) REPLACEMENT

OVERVIEW

Some 1998 Model Year vehicles do not require service under this Recall Program because they are not equipped with rear-mounted pressure control reducing valves (PCRV).

When performing this Recall procedure, you will:

Affected 1998 Model Year vehicles

- Determine if the vehicle is equipped with rear-mounted PCRVs. If the vehicle is not equipped with rear-mounted PCRVs, the vehicle does not require service under this Recall Program.
- If the vehicle is equipped with rear-mounted PCRVs, proceed as follows:

Some 1998 Model Year vehicles and all 1997 to 2000 Model Year vehicles

- Replace both rear-mounted PCRVs (if equipped) with new, redesigned PCRVs. The new valves have an integral weather boot. (See Figure 1.)
- Bleed the rear brakes.

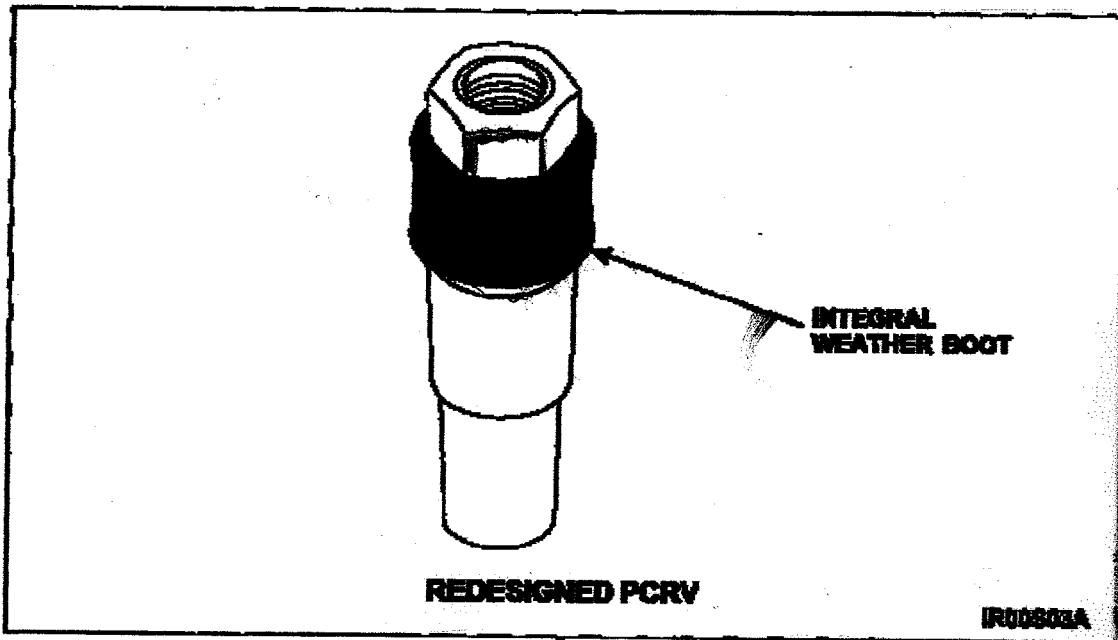


FIGURE 1

Invoice No: 445241

INVOICE



7300 W. ORCHID LN.
CHANDLER, AZ 85226
PHONE: (480) 940-4442
SCHEDULING: (480) 756-3663
77 SUZIE FAMOSO

PAGE 1

CHANDLER, AZ
Home: Bus: Cell:

SERVICE ADVISOR:

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN/ OUT | TAG | |
|-----------------|---------------------|--------------------------------------------|---------------|---------|-----------------|---------|-----------|
| RED | 97 | MERCURY MYSTIQUE | 1MELM6538VK | | 93378 93378 | T5628 | |
| IN SERVICE DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE |
| 01JAN97 | | | 12:00 12JUL12 | | 0.00 | CASH | 12JUL12 |
| R.O. OPENED | DATE CUST. NOTIFIED | OPTIONS: DLR:17G176 ENG:2.0_Liter_EFI_DOHC | | | | | |
| 16:09 11JUL12 | 14:20 12JUL12 | | | | | | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|------|-------|------|-----|-------|
|------|--------|------|------|-------|------|-----|-------|

A BRAKE FLUID LEAKS , CS FROM BRAKE PRESSURE CONTROL REDUCTION VALVE AREA AND HAD 00S03 RECALL THAT IS NOT ON OASIS AT THIS TIME, PLEASE ADVISE
BR INSPECT AND REPLACE LR BRAKE VALVE, BLEED AND RETEST
148 IAN SCEILI LIC#: 4922
C

1 PM*1*C FLUID - BRAKE
PARTS: 5.26 LABOR: 107.50 OTHER: 0.00 TOTAL LINE A: 112.76
93378 T1.0 INSPECT AND VERIFY LR BRAKE VALVE LEAKING, INSTALL CUSTOMER SUPPLIED PART AND CLEAN AREA. PRESSURIZE BRAKE SYSTEM AND CHECK FOR LEAKS, NONE FOUND. BLEED BRAKES AND VERIFY REPAIRS.

B MULTI POINT INSPECTION AND REPORT CARD 2009
99P MULTI POINT INSPECTION AND REPORT CARD
148 IAN SCEILI LIC#: 4922
C

GBATT TESTED BATTERY, TESTED GOOD
148 IAN SCEILI LIC#: 4922
C

RTIRE TIRES MEASURED AND REQUIRE IMMEDIATE ATTENTION (3/32 OR LESS)
148 IAN SCEILI LIC#: 4922
C

YBK BRAKES MEASURED AND MAY REQUIRE FUTURE ATTENTION (DISC 3MM-5MM, DRUM 1.01MM-2MM)
148 IAN SCEILI LIC#: 4922
C

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00
93378 NC MULTI POINT INSPECTION RTIRE YBK

C SEE CUSTOMER SUPPLIED PART AND LETTER IN VEHICLE AND ADVISE IO INFORMATION ONLY
148 IAN SCEILI LIC#: 4922

Join Our e-V.I.P. Club
\$10 Off
Your Next Service
Then receive by e-mail:
Exclusive Service & Parts Discounts
Warranty Updates - Recall Notices
New/Used Vehicle Specials
(See Cashier for details)

TERMS OF SALE:
DETAILS AND LIMITATIONS OF WARRANTIES, DISCLAIMER OF WARRANTIES AND EXPLANATIONS OF SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF.
BUYER AND SELLER MUTUALLY AGREE THAT ANY DISPUTE ARISING AS A RESULT OF THIS SALE WILL BE ARBITRATED UNDER THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION AND THAT THE DECISION MADE WILL BE FINAL. IT IS FURTHER AGREED THAT IN THE EVENT THIS IS A CHARGE SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT WILL BE PAID BY BUYER.
I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY MANUFACTURER'S WARRANTY.
CUSTOMER SIGNATURE
X _____

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | 107.50 |
| PARTS AMOUNT | 5.26 |
| GAS, OIL, LUBE | |
| SUBLET AMOUNT | |
| MISC. CHARGES | |
| TOTAL CHARGES | 112.76 |
| ADJUSTMENTS | |
| SALES TAX | |
| PLEASE PAY THIS AMOUNT | |

Invoice No: 445241

INVOICE

PAGE 2



7300 W. ORCHID LN.
CHANDLER, AZ 85226
PHONE: (480) 940-4442

SCHEDULING: (480) 756-3663
77 SUZIE FAMOSO

LER, AZ

Bus: [Redacted]
mail: [Redacted]

Cell:

SERVICE ADVISOR:

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN/ OUT | TAG |
|-------|------|------------------|------------------------|------------|-----------------|-------|
| RED | 97 | MERCURY MYSTIQUE | 1MELM6538VK [Redacted] | [Redacted] | 93378 93378 | T5628 |

| IN SERVICE DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE |
|-----------------|------------|------------|---------------|--------|------|---------|-----------|
| 01JAN97 | | | 12:00 12JUL12 | | 0.00 | CASH | 12JUL12 |

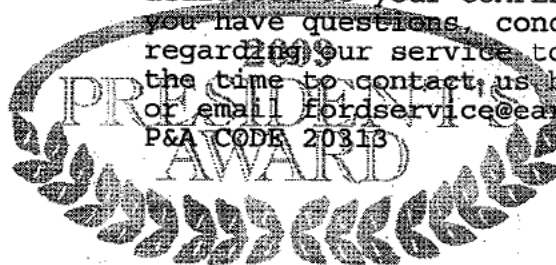
| R.O. OPENED | DATE CUST. NOTIFIED | OPTIONS: DLR:17G176 ENG:2.0_Liter_EFI_DOHC |
|---------------|---------------------|--------------------------------------------|
| 16:09 11JUL12 | 14:20 12JUL12 | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL | |
|--------------------|--------|------|------|-------|---------------|------|--------|------|
| | | | C | | | 0.00 | 0.00 | |
| PARTS: | | | | 0.00 | LABOR: | 0.00 | OTHER: | 0.00 |
| 93378 NC INFO ONLY | | | | | TOTAL LINE C: | | 0.00 | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL | |
|--------------------------|--------|------|------|-------|---------------|------|--------|------|
| | | | C | | | 0.00 | 0.00 | |
| PARTS: | | | | 0.00 | LABOR: | 0.00 | OTHER: | 0.00 |
| D COURTESY EXTERIOR WASH | | | | | TOTAL LINE D: | | 0.00 | |

CUSTOMER PAY SHOP/ENVIRO FEE FOR REPAIR ORDER 2.88

THANK YOU for choosing Earnhardt's! We are dedicated to your COMPLETE SATISFACTION. If you have questions, concerns, or compliments regarding our service to you please invest the time to contact us by phone 480-763-6285 or email Fordservice@earnhardt.com
P&A CODE 20313



Join Our e-V.I.P. Club
\$10 Off
Your Next Service
Then receive by e-mail:
Exclusive Service & Parts Discounts
Warranty Updates - Recall Notices
New/Used Vehicle Specials
(See Cashier for details)

TERMS OF SALE:
DETAILS AND LIMITATIONS OF WARRANTIES, DISCLAIMER OF WARRANTIES AND EXPLANATIONS OF SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF.

BUYER AND SELLER MUTUALLY AGREE THAT ANY DISPUTE ARISING AS A RESULT OF THIS SALE WILL BE ARBITRATED UNDER THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION AND THAT THE DECISION MADE WILL BE FINAL. IT IS FURTHER AGREED THAT IN THE EVENT THIS IS A CHARGE SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT WILL BE PAID BY BUYER.

I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE
x _____

| DESCRIPTION | TOTALS |
|------------------------|-----------|
| LABOR AMOUNT | \$ 107.50 |
| PARTS AMOUNT | \$ 5.26 |
| GAS, OIL, LUBE | \$ 0.00 |
| SUBLET AMOUNT | \$ 0.00 |
| MISC. CHARGES | \$ 2.88 |
| TOTAL CHARGES | \$ 115.64 |
| ADJUSTMENTS | \$ 0.00 |
| SALES TAX | \$ 0.71 |
| PLEASE PAY THIS AMOUNT | \$ 116.35 |

EARNHARDT

"NO BULL" SINCE 1951



FORD

7300 W. ORCHID LN. CHANDLER, AZ 85226
 FAX (480) 783-4655 • (480) 893-0000 • PARTS: 1-800-446-7193 • www.earnhardt.com

TERMS: NET 10TH E.O.M. 1 1/2% FINANCE CHARGE PER MONTH WILL BE ADDED TO ANY PAST DUE BALANCE OVER 30 DAYS. THE SELLER HEREBY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ALL IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON LABOR OR PARTS.

DISCLAIMER OF WARRANTIES

The only warranties applying to this part(s) are those which may be offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damage to property, damages for loss of use, loss of time, loss of profits or income or any other incidental damages.

| | | | | |
|---------------------------|----------------|---------------------------|---------------------------|--------------------------|
| DATE ENTERED 28 JUN 12 | YOUR ORDER NO. | DATE SHIPPED 28 JUN 12 | INVOICE DATE 28 JUN 12 | INVOICE NUMBER 285848 |
|---------------------------|----------------|---------------------------|---------------------------|--------------------------|

SOLD TO: ACCOUNT NO. C6
 SHIP TO: PAGE 1 OF 1

| | | | | |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|--------------------------|---------------|--------------------------------------|
| SHIP VIA | SLSM. JIM | B/L NO. | TERMS CASH | F.O.B. POINT CHANDLER AZ 16:19:00 |
| QUANTITY 1 | PART NO. F7RZ*2L410*CB | DESCRIPTION SNS VALVE | LIST 52.14 | NET 52.14 |
| SOP The following parts have been special ordered: | | | | |
| 1 | F7RZ*2L410*CB | VALVE - BR | | |
| | | | | |
| EARNHARDT FORD PARTS DEPARTMENT HOURS Monday-Saturday 7:00 AM - 6:00 PM SATURDAY 7:00 AM - 6:00 PM *THANK YOU FOR CHOOSING EARNHARDTS!* ***** | | | PARTS | 52.14 |
| CUSTOMER'S SIGNATURE | | | SUBLET | |
| X | | | FREIGHT | 0.00 |
| | | | SALES TAX | 4.59 |
| | | | TOTAL | \$56.73 |

NO RETURN AFTER 30 DAYS.
 NO RETURN ON ELECTRICAL OR SPECIAL ORDER PARTS.
 NO RETURN ON INSTALLED PARTS.
 15% RESTOCKING CHARGE ON RETURNABLE PARTS.
 CORES MUST BE RETURNED IN ORIGINAL PACKAGE.
x1pt1001

CUSTOMER COPY

EARNHARDT

"NO BULL"

SINCE 1951



FORD

7300 W. ORCHID LN. CHANDLER, AZ 85226
 FAX (480) 783-4655 · (480) 893-0000 · PARTS: 1-800-446-7193 · www.earnhardt.com

TERMS: NET 10TH E.O.M. 1 1/2% FINANCE CHARGE PER MONTH WILL BE ADDED TO ANY PAST DUE BALANCE OVER 30 DAYS. THE SELLER HEREBY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ALL IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON LABOR OR PARTS.

DISCLAIMER OF WARRANTIES

The only warranties applying to this part(s) are those which may be offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damage to property, damages for loss of use, loss of time, loss of profits or income or any other incidental damages.


| | | | | |
|---------------------------|-------------------------------|---------------------------|---------------------------|--------------------------|
| DATE ENTERED 02 JUL 12 | YOUR ORDER NO. 97 MYSTIQUE | DATE SHIPPED 06 JUL 12 | INVOICE DATE 06 JUL 12 | INVOICE NUMBER 286196 |
|---------------------------|-------------------------------|---------------------------|---------------------------|--------------------------|

S
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ACCOUNT NO. C5

S
H
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PAGE 1 OF 1

| | | | | | | |
|------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|-----------------------------|---------------------------|--------------------------------------|-------------|----------------|
| SHIP VIA WILL CALL | SLSM. 14 | B/L NO. [REDACTED] | TERMS CASH | F.O.B. POINT CHANDLER AZ 10:56:41 | | |
| QTY. 2 | SHIP 2 | PART NO. 0 *W700926*S437 | DESCRIPTION SOP CONNEC | LIST 3.50 | NET 3.50 | AMOUNT 7.00 |
| NOT PAID. 97 MYSTIQUE REAR NO ABS | | | | | | |
|  CASH | | | | | | |
| EARNHARDT FORD PARTS DEPARTMENT HOURS Monday-Saturday 7:00 AM - 6:00 PM SATURDAY 7:00 AM - 6:00 PM *THANK YOU FOR CHOOSING EARNHARDT'S!* ***** | | | PARTS | | 7.00 | |
| | | | SUBLET | | | |
| | | | FREIGHT | | 0.00 | |
| | | | SALES TAX | | 0.62 | |
| CUSTOMER'S SIGNATURE X | | | TOTAL | | \$7.62 | |

NO RETURN AFTER 30 DAYS.
 NO RETURN ON ELECTRICAL OR SPECIAL ORDER PARTS.
 NO RETURN ON INSTALLED PARTS.
 15% RESTOCKING CHARGE ON RETURNABLE PARTS.
 CORES MUST BE RETURNED IN ORIGINAL PACKAGE.
1991.100.1

CUSTOMER COPY