

Form Approved: OMB No. 2127-0008

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 20-JUL-2012 AUG 20 2012	Repository ☐ Reference No. 10466805
OWNER INFORMATION (Type or Print)		Daytime Telephone Number	
Name [REDACTED]		[REDACTED]	
Address [REDACTED]		Evening Telephone Number	
City MERIDEN	State KS	Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1B3BD2FG0B [REDACTED]		Make DODGE	Model Year 2011
Date Purchased 7/1/12	Dealer's Name and Telephone Number Briggs Dodge 783 866 7227	Engine: No: Cylinders 6	Fuel Type: Gas
Original Owner ☐	Dealer's City Lawrence	State KS	Zip Code
Transmission Type Auto	☐ Antilock Brakes ☐ Cruise Control	Powertrain Auto	Multiple Failure: Incident Date(s) 14-JUL-2012
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL		Failure Mileage 39000	Failure Speed 20
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0
Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2011 DODGE AVENGER. THE CONTACT STATED THAT WHILE EXITING A DRIVEWAY AT 20 MPH, THE VEHICLE ACCELERATED INDEPENDENTLY UP TO 40 MPH. THE CONTACT DEPRESSED THE BRAKE PEDAL BUT THE VEHICLE FAILED TO SLOW DOWN OR STOP. THE CONTACT CRASHED INTO A POST. THERE WERE NO INJURIES. THE CONTACT WAS ABLE TO PLACE VEHICLE IN NEUTRAL AND TURN THE VEHICLE OFF. ONCE RESTARTED, THE FAILURE WAS RESOLVED MOMENTARILY UNTIL RECURRING. THE VEHICLE WAS TAKEN TO DEALER HOWEVER THE DEALER WAS UNABLE TO DUPLICATE FAILURE. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE HOWEVER NO ASSISTANCE WAS PROVIDED. THE CURRENT AND FAILURE MILEAGE WAS 39,000.			
INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

[REDACTED]

From: EVOQ@dot.gov
Sent: Thursday, August 02, 2012 11:53 AM
To: [REDACTED]
Subject: FW: NHTSA: Follow up to ODI Complaint: 10466805
Attachments: EVOQ EMAIL RESPONSE.doc; 10466805.pdf

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation

