

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148			
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received AUG 23 2012 20-JUL-2012		Repository ☐ Reference No. 10466785	
				Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
OWNER INFORMATION (Type or Print)							
Name [REDACTED]				Evening Telephone Number [REDACTED]			
Address [REDACTED]				City ORLANDO State FL Zip Code [REDACTED]			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JH4KA96551C [REDACTED]				Make ACURA		Model RL	
Model Year 2001				Engine: No: Cylinders 6		Fuel Type: GAS	
Date Purchased 3-16-01		Dealer's Name and Telephone Number FOUNTAIN ACURA				Original Owner ☐	
Dealer's City ORLANDO		State FL		Zip Code 32809		Transmission Type AUTO	
☒ Antilock Brakes		☒ Cruise Control		Powertrain [REDACTED]		Multiple Failure: [REDACTED]	
Incident Date(s) 04-JAN-2012							
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 010000 STEERING						Failure Mileage 140000	
						Failure Speed [REDACTED]	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make [REDACTED]		Tire Model (Name or Number) [REDACTED]			Tire Size (Example P215/65R15) [REDACTED]		
DOT No. (Example: DOTM19ABC036) [REDACTED]		☐ Original Equipment ☐ Prior Repair		Failure Location: [REDACTED]			
Tire Component Code [REDACTED]				Tire Failure Type: [REDACTED]			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make: [REDACTED]		Date Manufactured: [REDACTED]		Model No./Name: [REDACTED]			
Seat Type: [REDACTED]		Installation System: [REDACTED]					
Child Seat Component Code: [REDACTED]		Failed Part: [REDACTED]					
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>							
Crash ☐ Yes ☒ No		Fire ☒ Yes ☐ No		Number of Persons Injured 0		Number of Deaths 0	
				Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2001 ACURA RL. THE CONTACT STATED THAT WHILE STOPPED AT A TRAFFIC LIGHT, SMOKE STARTED TO EMIT FROM THE ENGINE COMPARTMENT. THE VEHICLE WAS TAKEN TO A LOCAL MECHANIC WHO DIAGNOSED THAT THE STEERING PUMP WAS LEAKING ONTO THE CATALYTIC CONVERTER OR THE ENGINE. AS A RESULT, THE POWER STEERING PUMP AND HOSE NEEDED TO BE REPLACED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE WHO DID NOT OFFER ANY ASSISTANCE. THE VEHICLE WAS REPAIRED. THE FAILURE MILEAGE WAS 140,000 AND THE CURRENT MILEAGE WAS 145,000.							
C-REVERSE							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ACURA HAS A RECALL NOTICE 2007-2008 ACURA TL IS
THE RECALL IS RELATED TO THE DESIGN OF THE
HIGH PRESSURE POWER STEERING FLUID LINE THE
SAME DESIGN AND DEFECT EXISTS ON MY 2001
ACURA RL. FAILURE DO TO THIS DEFECT CAN NOT ONLY
CAUSE A FIRE, BUT IT MAY RESULT IN AN ACCIDENT
WHEN THE POWER STEERING FAILS IN A SHARP TURN AT
A HIGH RATE OF SPEED. ENC. 1 IS A COPY OF MY REPAIR BILL
FOR THE 2001 ACURA RL. REPAIR COST \$661.80. HONDA
SHOULD REIMBURSE ME FOR THIS DEFECT.

U.S. Department
of Transportation

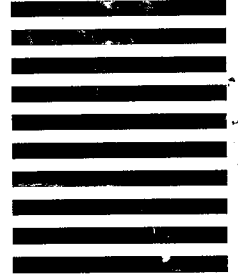
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

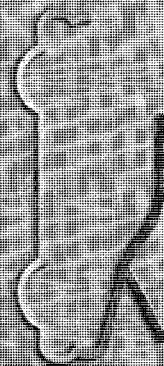
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



U.S. Department of Transportation
National Highway Traffic Safety Administration

JONES RACING**MV#00965**

Invoice

611 W Hwy 50

Clermont, FL 34711-0000

Shop Phone: (352) 394-7999

Fax: (352) 394-3371

10188

Estimate Ref #0

Date Printed: 01/19/2012

Printed Time: 12:57 pm

Hat/Ref:

Good service at competitive price.

Time Promised:

2001 ACURA RL V6 3.5L 3475CC FI GAS N C35A1

VIN: JH4KA96551C

License

Mileage In: 0

Date Written: 01/18/2012

Unit #:

Mileage Out: 0

Written By: Marie Jones

DOM: 12-00

Save Old Parts: No

Home:

Cell:

Job Name	Description	Technician	Qty	List	Extended
Job #1		Kenny			
Part	Power Steering Pump USED		1.00	125.00	125.00
Labor MEC	Work Requested - LABOR R&R USED POWER STEERING PUMP				225.00
Part	HI PRESSURE POWER STEERING HOSE		1.00	151.00	151.00
Labor MEC	Work Requested - LABOR R&R HI PRESSURE POWER STEERING HOSE				112.50

Job Total: 613.50

PLEASE READ CAREFULLY. CHECK ONE OF THE STATEMENTS BELOW AND SIGN:

I UNDERSTAND THAT, UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE IF MY FINAL BILL WILL EXCEED \$100.00.
 ----- I REQUEST A WRITTEN ESTIMATE..

----- I DO NOT REQUEST A WRITTEN ESTIMATE
 AS LONG AS THE REPAIR COST DOES NOT EXCEED
 \$_____. THE SHOP MAY NOT EXCEED THIS
 AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL

----- I DO NOT REQUEST A WRITTEN ESTIMATE.
 A _____ MONTH/ _____ MILES WARRANTY ON ALL PARTS & LABOR
 UNLESS OTHERWISE SPECIFIED.
 NO WARRANTY ON COMMERCIAL VEHICLES.
 A STORAGE FEE OF \$30.00 WILL BE APPLIED TO YOUR BILL WHICH
 ARE NOT CLAIMED 4 WORKING DAYS OF NOTIFICATION OF COMPLETION.

I HEREBY AUTHORIZE THE ABOVE REPAIR WORK TO BE DONE ALONG WITH
 THE NECESSARY MATERIAL, AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES TO OPERATE THE
 VEHICLE HEREIN DESCRIBED FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN
 IS HEREBY ACKNOWLEDGED ON THIS VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO.
 YOU WILL NOT BE RESPONSIBLE FOR LOSS OR DAMAGE TO THE VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE
 OF FIRE OR THEFT OR ANY OTHER CAUSE BEYOND YOUR CONTROL. IF IT BECOMES NECESSARY FOR YOU TO EMPLOY A COLLECTION
 AGENCY TO COLLECT THIS ACCOUNT, I THE UNDERSIGNED AGREE TO PAY FOR ALL COURT COST PLUS A REASONABLE ATTORNEY'S
 FEE AND/OR COLLECTION AGENCY FEE.
 SIGNED _____ DATE _____

I HEREBY AUTHORIZE THE ABOVE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL AND HEREBY GRANT YOU AND/OR
 YOUR EMPLOYEES PERMISSION TO OPERATE THE CAR OR TRUCK HEREIN DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE
 PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON ABOVE CAR OR TRUCK TO
 SECURE THE AMOUNT OF REPAIRS THERETO.

AUTHORIZED BY _____ DATE _____



AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., P.O. Box 2215
Torrance, CA 90509-9870

June 2012

NHTSA Recall 12V-222

IMPORTANT SAFETY RECALL NOTICE

Dear TL Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Acura has decided that a defect which relates to motor vehicle safety exists in certain 2007-2008 model year TL vehicles. Prolonged high under-hood temperatures and high power steering fluid temperatures may cause the power steering hose to deteriorate prematurely and may cause the hose to crack and leak power steering fluid. Fluid leaking onto a hot catalytic converter will generate smoke and possibly lead to an under-hood fire.

What should you do?

Call any authorized Acura dealer and make an appointment to have your vehicle repaired **at no cost to you**. The dealer will inspect your vehicle and replace the power steering hose. The complete repair process may take approximately one hour and 42 minutes; however, your vehicle will need to be at the dealer for a longer period of time. We recommend that you plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

Who to contact if you experience problems.

If you are not satisfied with the service you receive from your Acura dealer, you may write to:

American Honda Motor Co., Inc.
Acura Client Relations
Mail Stop 500-2N-7E
1919 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

You can also call the toll free Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

What if you already had your vehicle repaired for this issue.

If you previously paid to have the power steering hose replaced, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement for the eligibility requirements and the reimbursement procedure.

Lessor Information.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions.

If you have any questions about this notice, or need assistance with locating an Acura dealer, please call Acura Client Relations at 1-800-382-2238, and select option 4. You can also locate a dealer online at Acura.com.

We apologize for any inconvenience this campaign may cause you.

Sincerely,
AMERICAN HONDA MOTOR CO., INC.
Acura Automobile Division

Campaign #S39 / Service Bulletin #12-020