

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148			
				Date Received AUG 31 2012 19-JUL-2012		Repository <input type="checkbox"/> Reference No. 10466678	
OWNER INFORMATION (Type or Print)				Daytime Telephone Number		E-mail Address	
Name				Evening Telephone Number			
Address							
City AURORA		State IL	Zip Code				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1D4HB48N34F				Make DODGE		Model DURANGO	Model Year 2004
Date Purchased 9-03-08		Dealer's Name and Telephone Number			Engine: 4.7 No: Cylinders	Fuel Type:	
Original Owner <input type="checkbox"/>		Dealer's City		State IL	Zip Code 60505	8	
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)		
	<input checked="" type="checkbox"/> Cruise Control	4x4 AWD			16-JUL-2012		
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Codes: LIGHTING (PWS), 330000 INTERIOR LIGHTING					Failure Mileage	Failure Speed	
					74000	0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment	Failure Location:				
<input type="checkbox"/> Prior Repair							
Tire Component Code				Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION							
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0		Number of Deaths 0	Reported to Police N		
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2004 DODGE DURANGO. THE CONTACT STATED THAT THE INTERIOR LIGHTS WOULD NOT SHUT OFF. THE VEHICLE WAS TAKEN TO THE DEALER. THE DEALER STATED THAT THE CLUSTER CIRCUIT NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED BUT THE INTERIOR LIGHTS CONTINUED TO ILLUMINATE IN THE VEHICLE. THE MANUFACTURER WAS CONTACTED AND THEY STATED THAT THE VEHICLE WAS REPAIRED UNDER NHTSA CAMPAIGN ID NUMBER: 03V528000 (ELECTRICAL SYSTEM: WIRING: INTERIOR/UNDER DASH) PREVIOUSLY AND THEY WOULD PROVIDE NO ADDITIONAL ASSISTANCE. THE FAILURE AND THE CURRENT MILEAGE WAS 74,000.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Interior lights wouldnt turn off, I took the bulbs out if not vehicle probably turn on fire, and driving with out the interior lights its dangerous as well. I think its unsafe and its dealers responsibility to fix it since it was a manufacturer problem, that never got fixed properly.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1388 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVE-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

NHTSA

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