

 U.S. Department of Transportation National Highway Traffic Safety Administration		FOR AGENCY USE ONLY 100148	
		Date Received 19-JUL-2012 SEP 10 2012	Repository ☐ Reference No. 10466644
Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline			
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City	State	Zip Code	
FREEMONT	NH		
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
1GYEK63N55R		CADILLAC	ESCALADE
Date Purchased	Dealer's Name and Telephone Number		Model Year
			2005
Original Owner	Dealer's City	Engine:	Fuel Type:
☐		No: Cylinders	
Transmission Type	State	Zip Code	
☐ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
☐ Cruise Control			05-JUL-2012
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)		Failure Mileage	Failure Speed
		105000	0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment	Failure Location:	
	☐ Prior Repair		
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>			
Crash	Fire	Number of Persons Injured	Number of Deaths
☐ Yes ☒ No	☐ Yes ☒ No	0	0
Reported to Police		N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2005 CADILLAC ESCALADE. THE CONTACT NOTICED AN ABNORMAL FUEL ODOR. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC FOR DIAGNOSTICS. THE MECHANIC STATED THE FUEL PUMP ASSEMBLY AND MODULE WOULD HAVE TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 105,000.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

NOTICED GASOLINE ODORS WHEN ~~WE~~^{WE} TURNED OFF ENGINE. HAD VEHICLE
INSPECTED TO DETERMINE CAUSE OF FUEL ODORS. FUEL PUMP ASSEMBLY WAS FOUND
TO BE LEAKING ON THE TOP OF THE ASSEMBLY, WHERE THE FUEL WAS POOLING.
WE WERE FORTUNATE THE EXPOSED FUEL NEVER IGNITED AND CAUSE INJURY OR DEATH
TO OUR 3 YEAR OLD DAUGHTER AND FAMILY. OUR MECHANIC STATED THIS IS A COMMON
OCCURANCE DUE TO THE DESIGN OF THE FUEL TANK WHICH IS U SHAPED, THE FUEL
PUMP MOUNTS AT THE BOTTOM OF THE U WHERE IT COLLECTS SNOW, ICE AND ROAD SALT,
THEN RUSTS. ENCLOSING 2 PHOTOS OF RUSTED FUEL PUMP ASSEMBLY
INDICATING FUEL LEAK LOCATION (SOURCE)

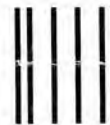
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

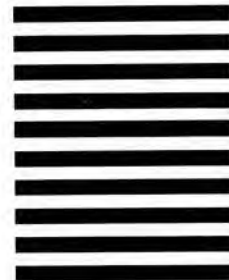
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safecar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



FREMONT MOTOR SALES LLC
280 Main St.
FREMONT, NH 03044
(603) 895-2561

NAME		[REDACTED]		DATE OF ORDER		JULY 12 2012	
ADDRESS		[REDACTED]		CITY		FREMONT NH	
HOME PHONE		BUS. PHONE		EXT.		DATE PROMISED	
CUSTOMER'S ORDER NUMBER		ORDER WRITTEN BY		LICENSE NUMBER		[REDACTED]	
MOTOR NUMBER		[REDACTED]		ODOMETER		115130	

QTY.	PART NO. AND DESCRIPTION	AMOUNT	DESCRIPTION OF WORK	AMOUNT
1	module Assembly 56621	463 30	☐ LUBE ☐ CHG.OIL ☐ OIL FILTER ☐ TUNE UP ☐ TRANS. ☐ DIFF.	463 30
1	Lock Ring 25882	12 84	ENGINE Light ON + Fuel small	
1	VENT Valve	28 90	COMPUTER TEST - EVAP LEAKS	
			INSPECT EVAP SYSTEM + Fuel	
			TANK - REMOVE Fuel TANK	337 50
			REPLACE Fuel module pump	
			Assembly + Lock Ring + EVAP	
			VENT VALVE - RESET ENGINE Light	
(MAY BE CONTINUED ON OTHER SIDE)			LITERS/GALS. OF GAS @	TOTAL LABOR
TOTAL PARTS 505 04			LITERS/QTS. OF OIL @	TOTAL PARTS
ACCESSORIES			kg/LBS. OF GREASE @	ACCESSORIES
				GAS, OIL AND GREASE
				SUBLET REPAIRS
			I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection, or delivery at my risk. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. It is also understood that you will not be held responsible for loss or damage to cars or articles left in cars in case of fire, theft or any other cause beyond your control.	EPA / WASTE DISPOSAL
				TAX
TOTAL ACCESSORIES				TOTAL

THANK YOU



Fuel was
LEAKING
FROM
THIS Hole



FREMONT, N.H.



U.S. DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMIN.
OFFICE OF DEFECTS INVESTIGATION, NVS-510
1200 NEW JERSEY AVE. SE,
WASHINGTON, D.C. 20077-9382

2007739382

