

<b>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)</b> U.S. Department of Transportation National Highway Traffic Safety Administration		FOR AGENCY USE ONLY 100148 Date Received: <b>AUG 23 2012</b> Repository: <input type="checkbox"/> Reference No.: 10466572	
<b>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects</b> 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.gov/hotline			
<b>OWNER INFORMATION (Type or Print)</b>			
Name: [REDACTED]		Daytime Telephone Number: [REDACTED]	
Address: [REDACTED]		E-mail Address: [REDACTED]	
City: NEW YORK	State: NY	Zip Code: [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
<b>VEHICLE INFORMATION</b>			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: <b>Y53EH49G933</b>		Make: SAAB	Model Year: 2003
Date Purchased: <b>2003</b>	Dealer's Name and Telephone Number:		Model: 9-5 <b>Aero</b>
Original Owner: <input checked="" type="checkbox"/>	Dealer's City:	State:	Engine: No. Cylinders: <b>4</b>
Transmission Type:	Antilock Brakes: <input checked="" type="checkbox"/>	Powertrain:	Fuel Type: <b>GAS</b>
	Cruise Control: <input type="checkbox"/>	Multiple Failure:	Incident Date(s): <b>19-JUN-2012</b>
<b>VEHICLE COMPONENT(S)/PART(S) INFORMATION</b>			
Vehicle Component Codes: 190000 TIRES, 191000 TIRES: TREAD/BELT		Failure Mileage: 5	Failure Speed:
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>			
Tire Make: <b>HANKOOK</b>	Tire Model (Name or Number): <b>HANKOOK HK #405</b>	Tire Size (Example P215/65R15): <b>225/45R17</b>	
DOT No. (Example: DOTM1A9ABC036): <b>SMRA AF # (0910)</b>	Original Equipment: <input type="checkbox"/>	Failure Location: <b>DRIVER SIDE FRONT / Passenger front</b>	
Prior Repair: <input type="checkbox"/>	Tire Failure Type: <b>TREAD SEPARATION</b>		
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury (ies).)			
Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured:	Number of Deaths:
		Reported to Police: <b>N</b>	
<b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2003 SAAB 9-5 EQUIPPED WITH HANKOOK TIRES HK#405, SIZE 225-45-17. THE DOT AND SERIAL NUMBERS WERE NOT AVAILABLE. THE CONTACT STATED THAT THE VEHICLE WAS TAKEN TO A LOCAL MECHANIC FOR ROUTINE MAINTENANCE WHEN THE TECHNICIAN ADVISED THAT THE FRONT TIRES TREAD WAS WORN PREMATURELY. THE TIRES WERE REPLACED. THE VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS <b>5 12,000 miles - Premature wear especially for essentially only highway driving at standard speeds. When Hankook called they dismissed the complaint - the tires were not warranted. The agent said they should wear between 20-40,000 m.</b>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			