



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

1200 New Jersey Avenue, SE
Washington, DC 20590

July 31, 2012

[REDACTED]

Long Beach, CA [REDACTED]

Dear [REDACTED]

NVS-216 nam
Ref. No. 10466248

Thank you for your correspondence concerning your model year (MY) 2008 Kenworth T800B truck. Your correspondence was forwarded by the California New Motor Vehicle Board to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect trend may exist. We do not have authority to act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

You indicate that your MY 2008 Kenworth T800B truck is equipped to operate on a liquefied natural gas (LNG) system. You state that the LNG system is not operating properly and is leaking liquid gas. A local dealer has made several attempts to repair the LNG system but has not been successful. You feel the problems are caused by a leak in the LNG tank; however, the dealer refuses to replace the tank under warranty. At this time your truck is still not repaired; therefore, you request a recall on MY 2008 Kenworth T800B trucks equipped with LNG systems.

We reviewed our database in an effort to identify whether a safety-related defect trend exists with regard to LNG systems equipped on MY 2008 Kenworth T800B trucks. At this time there is insufficient evidence to indicate a defect trend that warrants opening a safety defect investigation. However, the information provided has been entered into our database and will be considered with future reports to identify any safety defect trends that may require our attention. For your information, the NHTSA investigation and recall process can be found on our web site at www.nhtsa.gov.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Auto Safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained from our web site.

Sincerely yours,



Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement