INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

GEORGE C. JEPSEN
ATTORNEY GENERAL

JUN 28 2012

MacKenzie Hall
110 Sherman Street
Hartford, CT 06105-2294

Office of The Attorney General
State of Connecticut

CL-10466085-7383

June 12, 2012

[redacted]
Ledyard, CT [redacted]

Dear [redacted]

This is to acknowledge receipt of your correspondence and to thank you for contacting our Office in connection with this matter.

By copy of this letter, we are forwarding your correspondence to the National Highway Transportation Safety Administration, which will follow-up with you. We sincerely apologize for any delay this transfer may cause, but the subject of your letter can best be reviewed by that agency.

Please do not hesitate to contact this Office in the future if we can be of further assistance to you.

Very truly yours,

M.G. Alonzo
Assistant Attorney General

MGA/pb
Enc.

NHTSA
Office of Objects Investigation/CRD
NVS – 216
1200 New Jersey Ave. SE
Washington, DC 20590

NM
071112
TGW

Oski, Shelley

From: ArenasCharles, Sandra
Sent: Thursday, April 05, 2012 12:45 PM
To: Alonzo, Mercedes G.
Subject: FW: Ford Diesel Engines

Here is another!!

Thank you

-----Original Message-----
From: Attorney General
Sent: Thursday, April 05, 2012 12:26 PM
To: ArenasCharles, Sandra
Subject: FW: Ford Diesel Engines

From: [redacted]
Sent: Thursday, April 05, 2012 9:23 AM
To: Attorney General
Subject: Ford Diesel Engines

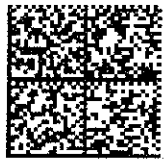
To Whom it may concern;

I own a 2004 F550 Diesel . Throughout the warranty period I had endless issues with the truck that the dealer was able to correct. Recently at 70K miles it was determined that the truck has a faulty head-gasket, and it would cost close to ten thousand dollars to repair. The truck can only run for twenty minutes before it over heats, with the Check Gages light lighting up. I have investigated and found many people are experiencing these same issue's. This engine should have lasted at 250k to 300k miles. I have seen on the internet many class action suits being brought against Ford. I have been buying Ford products all my life and am pleading with you to guide me in the right direction to solve this problem. Will the Ford company help or ignore its customers? Please advise me at [redacted] or [redacted] Ledyard, CT[redacted]

Thank You
[redacted]
Ledyard CT

State of Connecticut

ATTORNEY GENERAL
MACKENZIE HALL
110 SHERMAN STREET
HARTFORD, CONNECTICUT 06105-2294



UNITED STATES POSTAGE
PITNEY BOWES
02 1M $ 00.45⁰
0004264981 JUN 22 2012
MAILED FROM ZIP CODE 06106

NHTSA
Office of Objects Investigation/CRD
NVS - 216
1200 New Jersey Ave. SE
Washington, DC 20590