

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print)		Date Received AUG 23 2012 17-JUL-2012	
Name [REDACTED]		Repository ☐	
Address [REDACTED]		Reference No. 10466022	
City NEW ALBANY		Daytime Telephone Number [REDACTED]	
State MS		E-mail Address	
Zip Code [REDACTED]		Evening Telephone Number	
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1HFSC49G08A [REDACTED]		Make HONDA	Model VTX1800
Date Purchased 2-17-12		Model Year 2008	Fuel Type:
Dealer's Name and Telephone Number HONDA TUPELO 662-842-5523		Engine: No: Cylinders 4	
Original Owner ☒	Dealer's City TUPELO MS.	State MS	Zip Code 38801
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure: 6	Incident Date(s) 28-FEB-2012
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: ENGINE (PWS)		Failure Mileage 180	Failure Speed 75 MPH
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:		Failed Part:	
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2008 HONDA VTX18N28. THE CONTACT STATED THAT THE VEHICLE STALLED WITHOUT WARNING. THE CONTACT TOOK THE VEHICLE TO THE DEALER, WHERE THE FUEL PUMP AND INJECTORS WERE REPLACED. THE REPAIRS DID NOT CORRECT THE PROBLEM. THE CONTACT SPOKE WITH THE MANUFACTURER AND WAS ADVISED TO TAKE THE VEHICLE BACK TO THE DEALER. THE FAILURE MILEAGE WAS 170 AND THE CURRENT MILEAGE WAS 6,900.			
WITHOUT ANY WARNING JUST goes dead VERY DANGEROUS when heavy TRAFFIC AT high speeds passing other TRAFFIC?			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

PURCHASED 2-17-12
170 mi 2-23-12 CALLED DEALERSHIP
366 mi 2-28-12 PUT injectors in
665 mi 3-14-12 PUT FUEL PUMP ON
6500 mi 7-5-12 Kept 1 wk did NOTHING
7700 mi 7-23-12 IN SHOP HAS BEEN THERE 2WK

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

MEMPHIS TN 381

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UNITED STATES

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov