 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p> <p>Date Received AUG 21 2012 16-JUL-2012</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10465856</p>	
<p>OWNER INFORMATION (Type or Print)</p>							
Name				Daytime Telephone Number		E-mail Address	
Address				Evening Telephone Number			
City		State	Zip Code				
STEWARTVILLE		MN					
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>							
<p>VEHICLE INFORMATION</p>							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make	Model	Model Year	
1FTWW31P35E				FORD	F-350	2005	
Date Purchased		Dealer's Name and Telephone Number			Engine:	Fuel Type:	
5-18-05		Rochester Ford 507-288-7564			6.0 No: Cylinders	Diesel	
Original Owner		Dealer's City		State	Zip Code		
<input checked="" type="checkbox"/>		Rochester		MN	55901		
Transmission Type		<input checked="" type="checkbox"/> Antilock Brakes		Powertrain		Multiple Failure:	
Autom.		<input checked="" type="checkbox"/> Cruise Control				Yes.	
				Incident Date(s)			
				01-JAN-2006		10-04-05	
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>							
Vehicle Component Codes: FUEL/PROPULSION SYSTEM (PWS), ENGINE (PWS), 114000 ELECTRICAL SYSTEM: WIRING				Failure Mileage		Failure Speed	
High Pressure Oil Pump, Front End Seals, Fuel Injectors, Turbo Chargers, Head Gaskets, Rear Rings, EGR Valve				78000		Any + All	
				9,368			
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM9ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:			
Tire Component Code				Tire Failure Type:			
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</p>							
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Number of Persons Injured	Number of Deaths	Reported to Police	
				0	0	N	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>							
<p>TL* THE CONTACT OWNS A 2005 FORD F350 SUPER DUTY. THE CONTACT STATED THAT THE VEHICLE STALLED NUMEROUS TIMES WITHOUT WARNING WHILE DRIVING AT ANY SPEED. THE VEHICLE WAS TAKEN TO THE DEALER NUMEROUS TIMES FOR THE FAILURE. THE DEALER REPLACED THE FUEL INJECTORS, THE TURBO CHARGER WAS REPLACED FOUR TIMES, THE HEAD GASKETS, AND THE REAR END RINGS HOWEVER THE FAILURE WAS NOT CORRECTED. THE VEHICLE CONTINUED TO STALL WITHOUT WARNING AND THE ENGINE COULD NO LONGER BE STARTED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND ADVISED THE CONTACT THAT THE VEHICLE WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER: 05V270000 (ELECTRICAL SYSTEM: WIRING). THE FAILURE MILEAGE WAS 78,000 AND THE CURRENT MILEAGE WAS 175,000.</p> <p>* Engine Problems started at 9,368 miles as documented in receipts / Oct 2005 (Purchased May 2005)</p>							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY			
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>							



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Dear Consumer:

NVS-216rr

As a follow-up to your report to the Vehicle Safety Hotline (VSH), we have recorded your information on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failures(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the drivers' door or the driver's door jam. It may also be listed on a dealer repair invoice or your insurance or registration cards. When reporting a tire problem, the brand name, tire line and complete tire size should be included. Be certain to provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

We do not make your personal information (name, address, phone numbers, etc.) available to the general public. However, if we open an investigation that involves your vehicle, we will provide the manufacturer of your vehicle with a complete copy of your report. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicles or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.

Thank you for your cooperation.

Sincerely,

Randy Reid Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure: VOQ



LORI SWANSON
ATTORNEY GENERAL

STATE OF MINNESOTA
OFFICE OF THE ATTORNEY GENERAL

July 16, 2012

SUITE 1400
445 MINNESOTA STREET
ST. PAUL, MN 55101-2131
TELEPHONE: (651) 296-7575

FYI: We have also filed
a complaint with the
State of MN

[Redacted]
Stewartville, MN

Dear [Redacted]

I thank you for contacting our Office.

As you requested, I enclose a Consumer Report Form that you may complete and return to us. I appreciate receiving reports from the public, which serve two main purposes:

First, if you are having trouble resolving a consumer problem, we may be able to assist you. In many cases, we are able to contact the organization against which the complaint is filed and try to work out a resolution to the problem. We may also help identify other government agencies that may be able to help. Please indicate on the Consumer Report Form what action you would like the organization to take to resolve your dispute, and attach to the form any important documents (e.g. contracts, cancelled checks, invoices, etc.) I enclose a document entitled "How the Attorney General's Office Can Help," which has more information that you may find helpful.

Second, hearing about consumer problems also helps us to better understand activities in the marketplace that may unfairly impact our citizens. In some cases, reports from the public help us build lawsuits against organizations that have violated our state laws. In other cases, reports from citizens help us warn the public about emerging scams or problem areas.

Please send your report to us as follows:

Office of Minnesota Attorney General Lori Swanson
445 Minnesota Street, Suite 1400
St. Paul, Minnesota 55101-2131

We will contact you as soon as possible after receiving your report.

I thank you again for contacting our Office.

Sincerely,

LORI SWANSON
Attorney General
State of Minnesota

Enclosures

2, Consumer Report Form, *How the Attorney General's Office Can Help*



**Office of Minnesota Attorney General Lori Swanson
Consumer Report Form**

Suite 1400, 445 Minnesota Street
St. Paul, MN 55101

Phone: (651) 296-3353 or (800) 657-3787
TTY: (651) 297-7206 or (800) 366-4812

Your Name (Please Print) [Redacted]		Name of Company Complained About Rochester Ford	
Your Address [Redacted]		Its Address 4900 Hwy 52 N.	
Your City, State, Zip Stewartville, MN [Redacted]		Its City, State, Zip Rochester, MN 55901	
Your Day Phone (Include Area Code) [Redacted]	Your Evening Phone (Include Area Code) [Redacted]	Its Phone Number (Include Area Code) 507-288-7568	
Your Cell Phone (Include Area Code) [Redacted]		Its Contact Person Title Mike Linke General Manager	
The information you provide may be used in efforts to resolve the problem, to communicate with you, and/or to enforce applicable laws. The information may be shared with the party complained against, law enforcement agencies and consumer assistance agencies. You are not legally required to provide this information, but failure to do so may hinder efforts to resolve your problem.			
Have you contacted another agency? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> If yes, give name of agency and result: NHTSA		Have you filed a lawsuit? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Result: Not yet.	
Product/Service Involved 2005 Ford F350 Dies 6.0		Date of Purchase August 2005	Amount of Purchase \$41,411.71
What do you want the company to do? Make necessary repairs on truck so it runs properly OR replace. We would ideally like to return truck to Rochester Ford and receive a full refund.			

Explanation of Problem:

We purchased a new 2005 Ford Diesel F350 6.0 truck from Rochester Ford in July/August of 2005. This was a very expensive vehicle at \$41,411.71 and we were expecting it to run well and be safe. From the very beginning of the purchase there have been many issues with this truck and the repairs have been extremely expensive. Receipts copies are included for review for repairs only. We also have all of the maintenance records, if needed. Problems include:
 1) High Pressure Oil Pump 2) Stalls when driving
 3) Front end seals 4) Injectors 5) Turbochargers (4)
 6) Head Gaskets 7) Rear End Rings 8) EGR Valve.
 This vehicle is in-operable and has been sitting in our driveway for over 1 year. We have been

The information I have given you is true and accurate to the best of my knowledge and may be used as stated on this form.

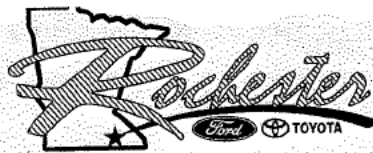
Signature [Redacted] Date 7-23-12

Please call our office at (651) 296-3353 or (800) 657-3787 with any questions. Thank you for the opportunity to assist you.

Lori Swanson
Minnesota Attorney General

patiently awaiting a recall by the manufacturer, Ford. They have many recalls for this year of truck but our VIN is not on the list.

Today I phoned Ford again and spoke w/ Brandon & Dave (Sales & Service) and they apologized and communicated that specific year with the 6.0 engine was bad but our truck was not on the recall. I requested a contact person for this complaint & was referred to the General Manager, Mike Einke. The VIN # is 1FT ~~W~~ WW31P35E [REDACTED] ^{V8, Turbo Diesel 6.0}. If we would have been educated on the Lemon Laws at an earlier time, we could have collaborated with Rochester Ford. The truck is in excellent condition body wise and trade in value is: ^{KBB} \$13,543. Private party value is at: \$18,373. Repairs have cost us: \$6,800.³⁵ We can no longer afford to repair this vehicle nor can we sell it or trade it in as it sits. It has been a nightmare of a ^{5 months old} ^{we need a reliable}



4900 Hwy 52 North
 Rochester, MN 55901
 (507) 288-7564

Stock # 59085 Date: 05/18/05 Salesperson: RANDALL DAVID RAHLF
 Buyer Name: (Last) [REDACTED] (First) [REDACTED] (Middle) [REDACTED]
 Co-Buyer Name: (Last) [REDACTED] (First) [REDACTED] (Middle) [REDACTED]
 Address: [REDACTED] City: STEWARTVILLE State: MN County: OLMSTED Zip: [REDACTED]
 Home Phone: [REDACTED] Bus. Phone: [REDACTED] Buyer DOB: [REDACTED] Co-Buyer DOB: [REDACTED]
 Buyer D.L. #: [REDACTED] Co-Buyer D.L. #: [REDACTED]
 Buyers Insurance Co.: ALLSTATE Policy #: [REDACTED] 4/23
WELLS FARGO BANK

PLEASE ENTER MY ORDER FOR: New Used Demo Lienholder Address

YEAR	MAKE	MODEL	BODY	TRANSMISSION	COLOR	INTERIOR	
2005	FORD TRUCK	F350	4X4 CREW CAB		OXFORD WHITE	RED FLINT	
VIN #	UC.#	TAB EXP DATE	STATE	MILEAGE	DELIVERED ON OR ABOUT		
1FTWW31P35E [REDACTED]		00 00		21	05/18/05		
CASH PRICE OF VEHICLE						43208.00	
FREIGHT							
DEALER INSTALLED OPTIONS							
FACTORY DISCOUNT							
ADDITIONAL EQUIPMENT/PRODUCTS						143.37	
MANUFACTURER REBATES & INCENTIVES						2000.00	
TRADE-IN DATA							
YEAR	MAKE	MODEL	BODY STYLE				
1999	CHEVROLET	HHR	46				
VIN #	[REDACTED]						
LIEN HOLDER'S NAME							
ADDRESS							
LICENSE PLATE #	LICENSE STATE	EXP DATE					
[REDACTED]		05 05					
MILEAGE NOW	TRANSMISSION						
169911							
DOES YOUR TRADE-IN HAVE A BRANDED TITLE OR INSURANCE SALVAGE HISTORY? YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>							
POLLUTION CONTROL SYSTEM DISCLOSURE (TRADE-IN VEHICLE)							
In order to comply with Minnesota Statutes, Section 325E.0951, no person may transfer a motor vehicle without providing a written disclosure to the transferee (buyer) certifying the condition of the pollution control system.							
Transferor (seller) hereby certifies, to the best of his/her knowledge, that the pollution control system on this vehicle being sold, including the restricted gasoline pipe, has not been removed, altered, or rendered inoperative.							
Seller's Signature (X) [REDACTED]							
DEALER'S DISCLAIMER OF WARRANTY							
The Dealer expressly disclaims all warranties, either express or implied on the vehicle sold, except any warranties offered and explained in Paragraphs 10 through 13 on the back of this contract. Buyer acknowledges receiving this information before the sale and further acknowledges having read and understood the provisions on the back of the contract.							
Buyer's Signature (X) [REDACTED]							
DEALER'S POLLUTION CONTROL SYSTEM DISCLOSURE (VEHICLE BEING SOLD)							
Transferor (Dealer) hereby certifies, to the best of his/her knowledge, that the pollution control system on this vehicle being sold, including the restricted gasoline pipe, has not been removed, altered, or rendered inoperative.							
TOTAL						41361.37	
LESS TRADE-IN ALLOWANCE FOR USED VEHICLE						2650.00	
TRADE DIFFERENCE						38701.37	
LICENSE PLATE	104.25	STATE & LOCAL TAXES				2515.59	
TITLE & TRANSFER FEES	20.50	FEDERAL LUXURY TAX				N/A	
LIEN RECORDING FEE	N/A	DOCUMENT ADMINISTRATIVE FEE				\$50.00	
TOTAL	XXXXXXXXXXXXXXXXXXXXXXXXXXXX					SERVICE CONTRACT	N/A
TOTAL LICENSE & FEES						124.75	
CASH SUBMITTED WITH ORDER	N/A	SUBTOTAL				41391.71	
LESS BALANCE OWING TO LIENHOLDER ON TRADE-IN	N/A	CITY EXCISE TAX				\$20.00	
TOTAL DOWN PAYMENT						N/A	
TOTAL AMOUNT DUE ON DELIVERY						41411.71	

The front and back of this CONTRACT comprise the entire CONTRACT affecting this purchase. The DEALER will not recognize any verbal agreement, or any other agreement understanding of any nature. You certify that no credit has been extended by dealer for the purchase of this motor VEHICLE. You certify that you are 18 years of age or older, and acknowledge receiving a copy of this contract.

The terms of this CONTRACT were agreed upon and the CONTRACT signed in the dealership on the date noted at top of this form. If DEALER is arranging credit for YOU, this CONTRACT is not valid until a credit disclosure is made as described in Regulation Z and you have accepted the credit extended.

NOTICE OF SALESPERSON'S LIMITED AUTHORITY. This contract is not valid unless signed and accepted by Sales Manager or Officer of Dealership.

IMPORTANT: THIS MAY BE A BINDING CONTRACT AND YOU MAY LOSE ANY DEPOSITS IF YOU DO NOT PERFORM ACCORDING TO ITS TERMS.



The front and back of this CONTRACT comprise the entire CONTRACT affecting this purchase. The DEALER will not recognize any verbal agreement, or any other agreement understanding of any nature. You certify that no credit has been extended by dealer for the purchase of this motor VEHICLE. You certify that you are 18 years of age or older, and acknowledging a copy of this contract.

The terms of this CONTRACT were agreed upon and the CONTRACT signed in the dealership on the date noted at top of this form. If DEALER is arranging credit for YOU, this CONTRACT is not valid until a credit disclosure is made as described in Regulation Z and you have accepted the credit extended.

NOTICE OF SALESPERSON'S LIMITED AUTHORITY. This contract is not valid unless signed and accepted by Sales Manager or Officer of Dealership.

IMPORTANT: THIS MAY BE A BINDING CONTRACT AND YOU MAY LOSE ANY DEPOSITS IF YOU DO NOT PERFORM ACCORDING TO ITS TERMS.

Accepted [Signature]

[Redacted Signature] Buyer's Signature Accepting terms of Contract

This ODOMETER DISCLOSURE STATEMENT and ASSIGNMENT Refers to Vehicle Being Sold

Federal and State law require that you state the mileage upon transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.

I (we), ROCHESTER FORD TOYOTA (Transferor's Name, Print), the owner(s) of the vehicle described below, certify the vehicle is free of all security interest warrant title, assign the vehicle and taxes paid to the person(s) named below and state that the odometer now reads 21 (no tenths) miles and to the best of my knowledge that it reflects the actual mileage of the vehicle, unless one of the following statements is checked.

- (1) I hereby certify to the best of my knowledge the odometer reading reflects the amount of mileage in excess of its mechanical limits.
(2) I hereby certify that the odometer reading is NOT the actual mileage.

WARNING - ODOMETER DISCREPANCY if box (1) or (2) is checked.

Form with fields: YEAR 2005, MAKE FORD TRUCK, MODEL F350, BODY TYPE 3X4 CREW CAB, VIN NO. 1FTWV31P35E, LICENSE NO., LIC. EXP. DATE 00 00, TRANSFEROR'S (SELLER) STREET ADDRESS 4900 HWY. 52 NORTH, CITY ROCHESTER, STATE MN, ZIP 55901, TRANSFEROR'S (SELLER) SIGNATURE, TRANSFEREE'S (BUYER) SIGNATURE, STATEMENT DATE 05/18/05.

This ODOMETER DISCLOSURE STATEMENT and ASSIGNMENT Refers to Vehicle Being Traded In

Federal and State law require that you state the mileage upon transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.

I (we), [Redacted] (Transferor's Name, Print), the owner(s) of the vehicle described below, certify the vehicle is free of all security interest warrant title, assign the vehicle and taxes paid to the person(s) named below and state that the odometer now reads 169911 (no tenths) miles and to the best of my knowledge that it reflects the actual mileage of the vehicle, unless one of the following statements is checked.

- (1) I hereby certify to the best of my knowledge the odometer reading reflects the amount of mileage in excess of its mechanical limits.
(2) I hereby certify that the odometer reading is NOT the actual mileage.

WARNING - ODOMETER DISCREPANCY if box (1) or (2) is checked.

Form with fields: YEAR 1999, MAKE CHEVROLET TRUCK, MODEL BLAZER, BODY TYPE LS AT V6, VIN NO. 1GNDT13W9XX, LICENSE NO., LIC. EXP. DATE 05 05, TRANSFEREE'S NAME (BUYER) PRINT ROCHESTER FORD TOYOTA, TRANSFEROR'S (SELLER) STREET ADDRESS 4900 HWY. 52 NORTH, CITY STEWARTVILLE, STATE MN, ZIP 55901, TRANSFEROR'S (SELLER) SIGNATURE, TRANSFEREE'S (BUYER) SIGNATURE, STATEMENT DATE 05/18/05.



4900 Hwy 52 North
 Rochester, MN 55901
 (507) 288-7564

74.3%

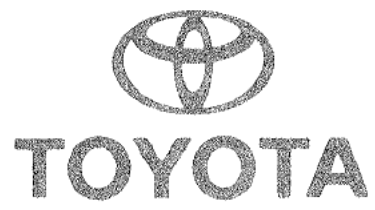


CUSTOMER NO. 94506	ADVISOR CHRISTOPHER HUGHES 2220	TAG NO. W17	INVOICE DATE 10/04/05	INVOICE NO. FOCS605342
[REDACTED] STEWARTVILLE, MN	LABOR RATE [REDACTED]	MILEAGE 9,368	COLOR OXFORD WHIT	STOCK NO. 58085
	YEAR / MAKE / MODEL 05/FORD TRUCK/F350/4X4 CREW CAB		DELIVERY DATE 05/18/05	DELIVERY MILES 21
	VEHICLE I.D. NO. 1FTWW31P35E		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 10/04/05	
COMMENTS				

LABOR & PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
J# 1 02FOZ-6.0DIESEL 6.0 DIESEL OIL CHG			TECH(S):2218	29.30	
ENGINE OIL AND FILTER-REPLACE (INCLUDES LUBE SERVICE AND 21 POINT INSPECTION) INCLUDES UP TO 14 QTS OIL. \$85.95 06					
REPLACE AIR FILTER Y OR N					
REPLACE WIPER BLADES Y OR N					
CHANGED OIL AND FILTER TECH 2218 03 SF					
REPLACE OIL & FILTER, PERFORMED 21 POINT INSPECTION-SEE ATTACHED INSPECTION SHEET FOR SPECIFIC DETAILS.					
PARTS					
JOB # 1	1	FL-2016	KIT - ELEMENT	25.80	25.80
JOB # 1	15	15-40Q	MOTOR OIL	1.99	29.85
				JOB # 1 TOTAL PARTS	56.65
				JOB # 1 TOTAL LABOR & PARTS	84.95
J# 2 01FOZ99P			FREE MULTIPOINT INSP HOURS: TECH(S):2218	0.00	
PERFORM QUALITY CARE MULTI POINT INSPECTION					
SEE SERVICE ADVISOR FOR INSPECTION RESULTS/DETAILS					
INSPECTED TECH 2218 02 SF					
PARTS					
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00
J# 3 78FOZDECLINED			SERVICE DECLINED HOURS: 0.00 TECH(S):2220	0.00	
CUSTOMER DECLINED RECOMMENDED SERVICE(S)					
ROTATE					
PARTS					
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00
J# 4+67FOZGTIRE			GREEN TIRE HOURS: TECH(S):1858	0.00	
CHECK TIRE TREAD DEPTH MEASUREMENTS FOR WEAR.					
TIRE TREAD DEPTH MEASUREMENTS WERE CHECKED AND ARE OK AT THIS TIME. TIRE TREAD DEPTHS ARE 7/32 OR GREATER.					
PARTS					
				JOB # 4 TOTAL PARTS	0.00
				JOB # 4 TOTAL LABOR & PARTS	0.00
J# 5+67FOZGBATT			GREEN BATTERY HOURS: TECH(S):1858	0.00	
CHECK BATTERY					
BATTERY GOOD					
PARTS					
				JOB # 5 TOTAL PARTS	0.00
				JOB # 5 TOTAL LABOR & PARTS	0.00

ALL PARTS NEW ORIGINAL EQUIPMENT UNLESS OTHERWISE SPECIFIED.

Any warranties on the products sold hereby are those of the manufacturer. As between this retail seller and buyer, the product is to be sold "AS IS" and the entire risk as to the quality or performance of the product is with the buyer. The seller expressly disclaims all warranties, either express or implied, including a limited warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of products. This disclaimer by this seller in no way affects the terms of the manufacturer's warranty.



THANK-YOU

Reynolds and Reynolds ERAMTSH14E CGS82215 O (05/04)



4900 Hwy 52 North
 Rochester, MN 55901
 (507) 288-7564



CUSTOMER NO. 94506	ADVISOR CHRISTOPHER HUGHES	TAG NO. 2220	W17	INVOICE DATE 10/04/05	INVOICE NO. FOCS605342
STEWARTVILLE, MN	LABOR RATE	LICENSE NO.	MILEAGE 9,368	COLOR OXFORD WHIT	STOCK NO. 58085
	YEAR / MAKE / MODEL 05/FORD TRUCK/F350/4X4 CREW CAB	DELIVERY DATE 05/18/05		DELIVERY MILES 21	
	VEHICLE I.D. NO. 1FTWW31P35E	SELLING DEALER NO.		PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 10/04/05		
COMMENTS					

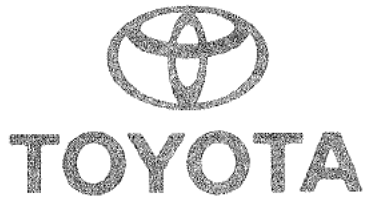
MISC	CODE	DESCRIPTION	CONTROL NO.	
JOB # 1	29	SHOP SUPPLIES ON INTERNAL WORK		1.00
JOB # 1	4	LABOR ADJUSTMENT FORD		-7.47
JOB # 1	7	PARTS ADJUST - SERVICE		-7.48
TOTAL - MISC				-13.95

ALL PARTS NEW ORIGINAL EQUIPMENT UNLESS OTHERWISE SPECIFIED.

Any warranties on the products sold hereby are those of the manufacturer. As between this retail seller and buyer, the product is to be sold "AS IS" and the entire risk as to the quality or performance of the product is with the buyer. The seller expressly disclaims all warranties, either express or implied, including an implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. This disclaimer by this seller in no way affects the terms of the manufacturer's warranty.

TECHNICIAN CERTIFICATION			
2218	AARON L STRAIN	5055	
2220	CHRISTOPHER B HUGHES	6934	
1858	SCOTT A CRANE	9704	

TOTALS		
TOTAL LABOR....		29.30
TOTAL PARTS....		55.65
TOTAL SUBLET...		0.00
TOTAL G.O.G....		0.00
TOTAL MISC CHG.		1.00
TOTAL MISC DISC		-14.95
TOTAL TAX.....		3.37
TOTAL INVOICE \$		74.37



THANK-YOU

Reynolds and Reynolds EPRINTSH14E C030215 Q (05/04)



4900 Hwy 52 North
Rochester, MN 55901
(507) 288-7564



217.35

CUSTOMER NO. 94506	ADVISOR JULIE WEMARK	TAG NO. 1566	INVOICE DATE 12/20/05	INVOICE NO. F0CS61392
STEWARTVILLE, MN	LABOR RATE	MILEAGE 15,560	COLOR OXFORD WHIT	STOCK NO. 58085
	YEAR / MAKE / MODEL 05/FORD TRUCK/F350/4X4 CREW CAB		DELIVERY DATE 05/18/05	DELIVERY MILES 21
	VEHICLE I.D. NO. 1 F T W W 3 1 P 3 5 E		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 12/20/05	
COMMENTS				

LABOR & PARTS

J# 1 02FOZ-6.0DIESEL 6.0 DIESEL OIL CHG HOURS: TECH(S):2167 29.30
 ENGINE OIL AND FILTER-REPLACE (INCLUDES LUBE SERVICE AND 21 POINT INSPECTION) INCLUDES UP TO 14 QTS OIL. \$85.95 06
 REPLACE AIR FILTER Y OR N
 REPLACE WIPER BLADES Y OR N
 CHANGED OIL AND FILTER TECH 2167 06 SF
 REPLACE OIL & FILTER, PERFORMED 21 POINT INSPECTION-SEE ATTACHED INSPECTION SHEET FOR SPECIFIC DETAILS.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	15	10-30Q	MOTOR OIL	2.50	37.50
JOB # 1	1	FL-2016	KIT - ELEMENT	25.80	25.80
				JOB # 1 TOTAL PARTS	63.30
				JOB # 1 TOTAL LABOR & PARTS	92.60

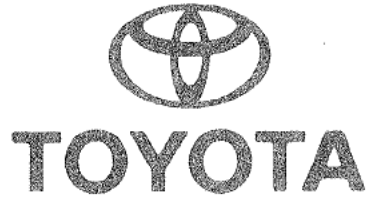
PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 2	1	FD-4604	ELEMENT	69.95	69.95
				JOB # 2 TOTAL PARTS	69.95
				JOB # 2 TOTAL LABOR & PARTS	111.95

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 4 TOTAL PARTS	0.00
				JOB # 4 TOTAL LABOR & PARTS	17.95

ALL PARTS NEW ORIGINAL EQUIPMENT UNLESS OTHERWISE SPECIFIED.

Any warranties on the products sold hereby are those of the manufacturer. As between this retail seller and buyer, the product is to be sold "AS IS" and the entire risk as to the quality or performance of the product is with the buyer. The seller expressly disclaims all warranties, either express or implied, including an implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. This disclaimer by this seller in no way affects the terms of the manufacturer's warranty.



THANK-YOU

Reynolds and Reynolds, ERANTISH14E CC032215 0 (05/04)



4900 Hwy 52 North
 Rochester, MN 55901
 (507) 288-7564



CUSTOMER NO. 94506	ADVISOR JULIE WEMARK	TAG NO. 1566	INVOICE DATE 12/20/05	INVOICE NO. FOCS61392
[REDACTED]	LABOR RATE [REDACTED]	MILEAGE 15,560	COLOR OXFORD WHIT	STOCK NO. 58085
STEWARTVILLE, MN	YEAR / MAKE / MODEL 05/FORD TRUCK/F350/4X4 CREW CAB	DELIVERY DATE 05/18/05	DELIVERY MILES 21	
	VEHICLE I.D. NO. 1 F T W W 3 1 P 3 5 E	SELLING DEALER NO.	PRODUCTION DATE	
	R.T.E. NO.	P.O. NO.	R.O. DATE 12/20/05	

COMMENTS

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
			JOB # 5 TOTAL PARTS	0.00
			JOB # 5 TOTAL LABOR & PARTS	0.00

ALL PARTS NEW ORIGINAL EQUIPMENT UNLESS OTHERWISE SPECIFIED.

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J# 6+67FOZGBK GREEN BRAKES HOURS: TECH(S):1858 0.00
 CHECK BRAKE LINING MEASUREMENTS FOR WEAR.
 BRAKE LININGS WERE CHECKED AND ARE OK AT THIS TIME. BRAKE LININGS ARE OVER 5MM (DISC) OR OVER 2MM (DRUM).

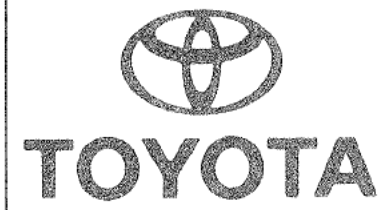
PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
			JOB # 6 TOTAL PARTS	0.00
			JOB # 6 TOTAL LABOR & PARTS	0.00

J# 7+67FOZGBATT GREEN BATTERY HOURS: TECH(S):1858 0.00
 CHECK BATTERY
 BATTERY GOOD

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
			JOB # 7 TOTAL PARTS	0.00
			JOB # 7 TOTAL LABOR & PARTS	0.00

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # 1	29	SHOP SUPPLIES ON INTERNAL WORK		1.00
JOB # 1	4	LABOR ADJUSTMENT FORD		-7.47
JOB # 1	7	PARTS ADJUST- SERVICE		-7.48
TOTAL - MISC				-13.95

TECHNICIAN CERTIFICATION			
2167	MICHAEL C NELSON	5141	
1858	SCOTT A CRANE	9704	



THANK-YOU

Reynolds and Reynolds EBRAINTS/IME CC632215 0 (05/03)



4900 Hwy 52 North
 Rochester, MN 55901
 (507) 288-7564



CUSTOMER NO. 94506	ADVISOR JULIE WEMARK	TAG NO. 1566	INVOICE DATE 12/20/05	INVOICE NO. FOCS61392
[REDACTED] STEWARTVILLE, MN	LABOR RATE	LICENSE NO. [REDACTED]	MILEAGE 15,560	COLOR OXFORD WHIT
	YEAR / MAKE / MODEL 05/FORD TRUCK/F350/4X4 CREW CAB		DELIVERY DATE 05/18/05	STOCK NO. 58085
	VEHICLE I.D. NO. 1 F T W W 3 1 P 3 5 E		SELLING DEALER NO.	DELIVERY MILES 21
	F.T.E. NO.	P.O. NO.	R.O. DATE 12/20/05	PRODUCTION DATE
	COMMENTS			

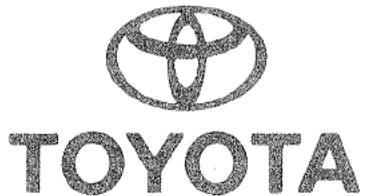
TOTALS

TOTAL LABOR....	89.25
TOTAL PARTS....	133.25
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	1.00
TOTAL MISC DISC	-14.95
TOTAL TAX.....	8.80
TOTAL INVOICE \$	217.35

ALL PARTS NEW ORIGINAL EQUIPMENT UNLESS OTHERWISE SPECIFIED.

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CUSTOMER SIGNATURE



THANK-YOU



4900 Hwy 52 Non
Rochester, MN 55901
(507) 288-7564



4365 Canal
Rochester, MN
(507) 228-1200

CUSTOMER NO. 94506	ADVISOR JASON KRUKOW	TAG NO. 2701	5592	INVOICE DATE 06/26/08	INVOICE NO. FOCS727112
[REDACTED]	LABOR RATE [REDACTED]	LICENSE NO. [REDACTED]	MILEAGE 91,938	COLOR OXFORD	STOCK NO. 58085
STEWARTVILLE, MN	YEAR / MAKE / MODEL 05/FORD TRUCK/F350/4X4 CREW CAB	DELIVERY DATE 05/18/08	DELIVERY MILES 21	SELLING DEALER NO.	PRODUCTION DATE
	VEHICLE ID NO. 1FTWW31P35E	F.T.E. NO.	P.C. NO.	P.O. DATE 06/23/08	
	COMMENTS				

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 3	1	E8TZ-4676-B	SEAL ASY - OIL	19.77	19.77
JOB # 3	1	2C3Z-4851-AB	FLANGE	66.46	66.46
JOB # 3 TOTAL PARTS					86.23
JOB # 3 TOTAL LABOR & PARTS					273.43

ALL PARTS NEW ORIGINAL EQUIPMENT UNLESS OTHERWISE SPECIFIED.

J# 4-31FOZ1 ENGINE REPAIR HOURS: 0.50 TECH(S):2299 52.00
C/S PLEASE REPLACE HIGH PRESSURE OIL COUPLING WHILE ENGINE WAS APART REPLACED THE HIGH PRESSURE COUPLE ON THE BACK OF THE HIGH PRESSURE PUMP NEW PART IS AN UPDATED DESIGN TECH 2299 05 HK

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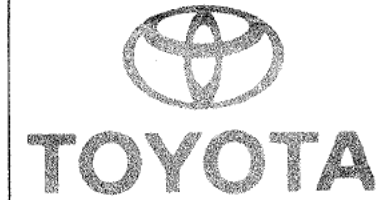
PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 4	1	VC-7-B	ANTI-FREEZE	18.07	18.07
JOB # 4 TOTAL PARTS					18.07
JOB # 4 TOTAL LABOR & PARTS					70.07

MISC	CODE	DESCRIPTION	CONTROL NO.	
JOB # A	42	HAZ/WASTE/FEE		2.50
JOB # A	1	SHOP SUPPLIES		23.92
JOB # 1	2	SUB DED W/TAX		100.00
JOB # 1	3	ADD DED NO TAX		126.42
TOTAL - MISC				126.42

COMMENTS
DELETED OPERATION(S)
33FOZ1 DIFFERENTIAL REPAIR

TECHNICIAN CERTIFICATION
2299 JOHN LINK 2142

TOTALS		
TOTAL LABOR....		239.20
TOTAL PARTS....		104.30
TOTAL SUBLET....		0.00
TOTAL G.O.G....		0.00
TOTAL MISC CHG.		126.42
TOTAL MISC DISC		0.00
TOTAL TAX.....		7.30
TOTAL INVOICE \$		477.22



THANK-YOU

CUSTOMER SIGNATURE

Key-Link and Reynolds EFAINTSIME C0660020 0 (03/07)



4900 Hwy 52 North
 Rochester, MN 55901
 (507) 288-7564



CUSTOMER NO 94506	ADVISOR JULIE WEMARK	1566	TAG NO 2232	INVOICE DATE 06/02/06	INVOICE NO F0CS631953
	LABOR RATE		MILEAGE 31,484	COLOR OXFORD WHIT	STOCK NO 58085
STEWARTVILLE, MN	YEAR / MAKE / MODEL 05/FORD TRUCK/F350/4X4 CREW CAB			DELIVERY DATE 05/18/05	DELIVERY MILES 21
	VEHICLE I.D. NO 1FTWW31P35E			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.			DATE 06/02/06	
COMMENTS					

LABOR & PARTS

J# 1 07FOZABS ABS DIAGNOSIS HOURS: TECH(S):2167
 CUSTOMER STATES THE ABS LITE IS ON INTERMITTANTLY
 FOUND CODES C1175 AND C1236 IN MEMORY FOUND TSB 6 7 6 CHECKE
 WIRING ALL OK CHECKED TONE RING GAP OK FOUND NICKS ON TONE
 WHEEL ORDERED TONE RING SENSOR AND PIGTAIL TECH 2167 HK

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	0	E7TZ-4B409-A	RING		WARRANTY
PART ON SPECIAL ORDER					
** QUANTITY 1 IS SPECIAL ORDERED **					
JOB # 1	0	WPT-830	WIRE ASY		WARRANTY
PART ON SPECIAL ORDER					
** QUANTITY 1 IS SPECIAL ORDERED **					
JOB # 1	0	DY-1073	SENSOR ASY - T		WARRANTY
PART ON SPECIAL ORDER					
** QUANTITY 1 IS SPECIAL ORDERED **					
JOB # 1	1	XL-3	ADDITIVE - OIL		WARRANTY
JOB # 1	3	XY-75W140-QL	OIL - REAR AXL		WARRANTY
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

ALL PARTS NEW ORIGINAL
 EQUIPMENT UNLESS
 OTHERWISE SPECIFIED.

All warranties on this vehicle and items sold hereby are those of the manufacturer. As provided, the dealer sells this used product as to the best of his ability and the dealer does to the best of his ability and performance of the product. The dealer expressly discloses all known defects of the product, including any implied warranties, for the purpose of this particular purpose, and the dealer makes no other warranties or other promise to return or any other conditions with the sale of this product. The conditions of the dealer may affect the terms of the manufacturer's warranty.

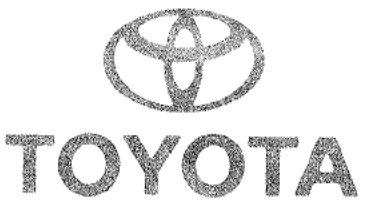
J# 2 32FOZ TRANSMISSION REPAIR HOURS: TECH(S):2167
 CUSTOMER STATES THE TRANSMISSION IS SLIPPING WHEN PUTTING
 INTO REVERSE

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
					JOB # 2 TOTAL PARTS 0.00
					JOB # 2 TOTAL LABOR & PARTS 0.00



J# 3 50FOZ DRIVEABILITY CONCERN HOURS: TECH(S):2167
 CUSTOMER STATES THE VEHICLE HAS NO POWER WONT GO OVER 20MPHS
 VERIFIED CONCERN CHECKED CODES FOUND P0299 P0478 IN MEMORY
 TEST DROVE FOUND BOOST AT 29PSI AND VGT AT 15% TURBO VANES
 STICKING REPLACED TURBO AND RETEST BOOSTED 26 PSI OK CLEARED
 CODES TECH 2167 HK

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 3	1	5C3Z-6K682-CA	TURBOCHARGER A		WARRANTY
JOB # 3	-1	5C3Z-6K682-CA	CORE RETURN		WARRANTY
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00



J# 4 39FOZ MISC. HOURS: TECH(S):2167
 CUSTOMER STATES THE BLACK LETTERING ON THE F350 BADGES
 LARIET

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 4	0	5C3Z-16720-NA	NAME PLATE		WARRANTY
PART ON SPECIAL ORDER					
** QUANTITY 2 IS SPECIAL ORDERED **					

THANK-YOU



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CUSTOMER NO 94506	ADVISOR JULIE WEMARK	TAG NO 1566	INVOICE DATE 06/02/06	INVOICE NO FOCS63195
[REDACTED]	LABOR RATE [REDACTED]	SALES TAX 31,484	COLOR OXFORD WHIT	STOCK NO 58085
STEWARTVILLE, MN [REDACTED]	YEAR / MAKE / MODEL 05/FORD TRUCK/F350/4X4 CREW CAB	DELIVERY DATE 05/18/05	DELIVERY MILES 21	
	VEHICLE I.D. NO. 1 F T W W 3 1 P 3 5 E	SELLING DEALER NO.	PRODUCTION DATE	
	P.T.E. NO.		P.O. DATE 06/02/06	
COMMENTS				

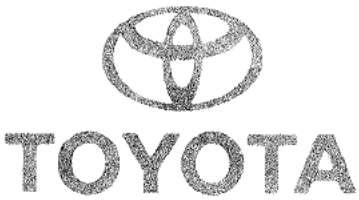
PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 4	0	5C3Z-9942528-CA	NAME PLATE		
PART ON SPECIAL ORDER					
** QUANTITY 1 IS SPECIAL ORDERED **					
				JOB # 4 TOTAL PARTS	0.00
				JOB # 4 TOTAL LABOR & PARTS	0.00

ALL PARTS NEW ORIGINAL EQUIPMENT UNLESS OTHERWISE SPECIFIED.

Any warranties on the vehicle sold hereby are those of the manufacturer. As between the seller and buyer, this invoice is to be sold "AS IS" and the buyer agrees to the quality of performance of the product. The seller expressly disclaims all warranties, whether express or implied, including a implied warranty of merchantability or fitness for a particular purpose, and the manufacturer's assurance, for advertising and other reasons to assure the buyer's safety in connection with the sale of this product. This document by the seller in no way affects the terms of the manufacturer's warranty.

TECHNICIAN CERTIFICATION
 2167 MICHAEL C NELSON 5141

TOTALS		
TOTAL LABOR....		0.00
TOTAL PARTS....		0.00
TOTAL SUBLET....		0.00
TOTAL G.O.G....		0.00
TOTAL MISC CHG.		0.00
TOTAL MISC DISC		0.00
TOTAL TAX.....		0.00
TOTAL INVOICE \$		0.00



THANK-YOU

CUSTOMER SIGNATURE

Reynolds and Reynolds, EPAIN/ST/ME, CCR02215 O, (05/04)

08/06/2012
15:29:21

HISTORY LISTING

3030
PAGE 1

CUSTOMER NAME : [REDACTED] SERIAL NO. : 1FTWW31P35E [REDACTED]

R.O NO. : 727112 R.O DATE : 06/23/2008 R.O TYPE : S
MILEAGE : 91938 ADVISOR NO. : 2701

JOB NUMBER : 1 OPERATION 51FOZ OP. DESC. CK ENGINE LIGHT ON
SALE TYPE : W TECHNICIAN NO(S). 2299
COMPLAINT : C/S ON COLD START RUNS WITH LACK OF POWER AND HEAVY WHITE
SMOKE. 2 GALLONS LOW ON COOLANT YESTERDAY--DIAGNOSE AND
ADVISE

CAUSE : TESTED VEHICLE FOR CONCERN VEHICLE STARTED HARD AND RAN A
LITTLE ROUGH CHECKED FOR CODES AND HAS P0404 IN MEMORY FOUND
CORRECTION : TSB 7 21 9 FOR EGR VALVE REPLACEMENT REPLACED VALVE AND
CLEARED CODES PERFORMED COOLING SYSTEM TEST FOR COOLANT LOSS
FOUND TSB 8 11 3 FOR DIAGNOSTICS PERFORMED PRESSURE TEST AND
TESTED THE EGR COOLER OFF THE VEHICLE THE EGR COOLER ALSO
FAILED THE TEST REPLACED THE OIL COOLER ALSO REASSEMBLED
THE ENGINE AND TESTED FOR POSSIBLE CYLINDER HEAD GASKET
LEAKAGE FOUND THAT UNDER HEAVY LOAD THE COOLING SYSTEM
PRESSURE WOULD STILL CLIMB TOO HIGH DISASSEMBLED THE ENGINE
AND REPLACED THE CYLINDER HEAD GASKETS REASSEMBLED THE
ENGINE AND CHANGED OIL AND FILTER TOPPED THE COOLANT AND
TEST DROVE TECH 2299 HK

WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO.
[REDACTED] 081103E [REDACTED] 081103B
[REDACTED] 081103A

JOB NUMBER : 2 OPERATION 01FOZ99P OP. DESC. FREE MULTIPOINT INSP
SALE TYPE : I TECHNICIAN NO(S). 2299
COMPLAINT : PERFORM QUALITY CARE MULTI POINT INSPECTION
SEE SERVICE ADVISOR FOR INSPECTION RESULTS/DETAILS
CAUSE : COMPLETED INSPECTION TECH 2299 02 HK

JOB NUMBER : 3 OPERATION 33FOZ OP. DESC. DIFFERENTIAL REPAIR
SALE TYPE : C TECHNICIAN NO(S). 2299
COMPLAINT : C/S PLEASE REPLACE LEAKING REAR PINION SEAL
CAUSE : REPLACED THE REAR PINION SEAL WHEN THE FLANGE WAS REMOVED
FOUND THAT IT HAD A SEVERE WEAR GROOVE IN IT REPLACED THE
CORRECTION : FLANGE ALSO TECH 2299 1.8 HK

JOB NUMBER : 4 OPERATION 31FOZ1 OP. DESC. ENGINE REPAIR
SALE TYPE : C TECHNICIAN NO(S). 2299
COMPLAINT : C/S PLEASE REPLACE HIGH PRESSURE OIL COUPLING
CAUSE : WHILE ENGINE WAS APART REPLACED THE HIGH PRESSURE COUPLE ON
THE BACK OF THE HIGH PRESSURE PUMP NEW PART IS AN UPDATED
CORRECTION : DESIGN TECH 2299 05 HK

R.O NO. : 656401 R.O DATE : 01/02/2007 R.O TYPE : S
MILEAGE : 47686 ADVISOR NO. : 78040

08/06/2012
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HISTORY LISTING

303C
PAGE 2

JOB NUMBER : 1 OPERATION 02FOZ-6.0DIESEL OP. DESC. 6.0L DIESEL OIL CHG
SALE TYPE : C TECHNICIAN NO(S). 2196
COMPLAINT : ENGINE OIL AND FILTER-REPLACE (INCLUDES LUBE SERVICE AND 21
POINT INSPECTION) INCLUDES UP TO 15 QTS OIL \$126.80 06
REPLACE AIR FILTER Y OR N
PLEASE REPLACE WIPER BLADES IF NEEDED Y OR N
CAUSE : CHANGED OIL AND FILTER DONE TECH 2196 06 LD
CORRECTION : REPLACE OIL & FILTER, PERFORMED 21 POINT INSPECTION-SEE

JOB NUMBER : 2 OPERATION 01FOZ99P OP. DESC. FREE MULTIPOINT INSP
SALE TYPE : I TECHNICIAN NO(S). 2196
COMPLAINT : PERFORM QUALITY CARE MULTI POINT INSPECTION
SEE SERVICE ADVISOR FOR INSPECTION RESULTS/DETAILS

JOB NUMBER : 3 OPERATION 67FOZGTIRE OP. DESC. GREEN TIRE
SALE TYPE : C TECHNICIAN NO(S). 1858
COMPLAINT : CHECK TIRE TREAD DEPTH MEASUREMENTS FOR WEAR.
CAUSE : TIRE TREAD DEPTH MEASUREMENTS WERE CHECKED AND ARE OK AT
THIS TIME. TIRE TREAD DEPTHS ARE 7/32 OR GREATER.

JOB NUMBER : 4 OPERATION 67FOZGBATT OP. DESC. GREEN BATTERY
SALE TYPE : C TECHNICIAN NO(S). 2196
COMPLAINT : CHECK BATTERY
CAUSE : BATTERY GOOD

COMMENTS : WAIT

R.O NO. : 631953 R.O DATE : 06/02/2006 R.O TYPE : S
MILEAGE : 31484 ADVISOR NO. : 1566

JOB NUMBER : 1 OPERATION 07FOZABS OP. DESC. ABS DIAGNOSIS
SALE TYPE : W TECHNICIAN NO(S). 2167
COMPLAINT : CUSTOMER STATES THE ABS LITE IS ON INTERMITTANTLY
CAUSE : FOUND CODES C1175 AND C1236 IN MEMORY FOUND TSB 6 7 6 CHECKE
WIRING ALL OK CHECKED TONE RING GAP OK FOUND NICKS ON TONE
CORRECTION : WHEEL ORDERED TONE RING SENSOR AND PIGTAIL TECH 2167 HK
INSTALLED NEW TONE RING SENSOR AND PIGTAIL AND CLEARED 3
CODES TECH 2167 HK

WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO.
[REDACTED] MT060706

JOB NUMBER : 2 OPERATION 32FOZ OP. DESC. TRANSMISSION REPAIR
SALE TYPE : W TECHNICIAN NO(S). 2167
COMPLAINT : CUSTOMER STATES THE TRANSMISSION IS SLIPPING WHEN PUTTING
INTO REVERSE

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HISTORY LISTING

3030
PAGE 3

JOB NUMBER : 3 OPERATION 50FOZ OP. DESC. DRIVEABILITY CONCERN
SALE TYPE : W TECHNICIAN NO(S). 2167
COMPLAINT : CUSTOMER STATES THE VEHICLE HAS NO POWER WONT GO OVER 20MPHS
CAUSE : VERIFIED CONCERN CHECKED CODES FOUND P0299 P0478 IN MEMORY
TEST DROVE FOUND BOOST AT 29PSI AND VGT AT 15% TURBO VANES
CORRECTION : STICKING REPLACED TURBO AND RETEST BOOSTED 26 PSI OK CLEARED
CODES TECH 2167 HK

WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO.
[REDACTED] 9438A [REDACTED] 6005F13
6005F12 6005F1
6005F

JOB NUMBER : 4 OPERATION 39FOZ OP. DESC. MISC.
SALE TYPE : W TECHNICIAN NO(S). 2167
COMPLAINT : CUSTOMER STATES THE BLACK LETTERING ON THE F350 BADGES
LARIET
CAUSE : REPLACED ALL THREE BADGES TECH 2167 HK

WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO.
[REDACTED] MT16720

COMMENTS : RETURNED RO TO JULIE 06-06-06 SB

R.O NO. : 629642 R.O DATE : 05/12/2006 R.O TYPE : S
MILEAGE : 29142 ADVISOR NO. : 1488

JOB NUMBER : 1 OPERATION 02FOZ-6.0DIESEL OP. DESC. 6.0L DIESEL OIL CHG
SALE TYPE : C TECHNICIAN NO(S). 1105
COMPLAINT : ENGINE OIL AND FILTER-REPLACE (INCLUDES LUBE SERVICE AND 21
POINT INSPECTION) INCLUDES UP TO 15 QTS OIL \$126.80 06
REPLACE AIR FILTER Y OR N
PLEASE REPLACE WIPER BLADES IF NEEDED Y OR N
CAUSE : CHANGED OIL AND FILTER TECH 1105 .6 JES
CORRECTION : REPLACE OIL & FILTER, PERFORMED 21 POINT INSPECTION-SEE

JOB NUMBER : 2 OPERATION 16FOZ6.0DIESEL OP. DESC. FUEL FILTER
SALE TYPE : C TECHNICIAN NO(S). 1105
COMPLAINT : FUEL FILTER REPLACEMENT \$111.95 06
CAUSE : REPLACED FILTERS DRAINED WATER TECH 1105 06 HK
CORRECTION : REPLACED FUEL FILTER

JOB NUMBER : 3 OPERATION 39FOZWIPERBLADE OP. DESC. WIPERBLADESPREMIUM
SALE TYPE : C TECHNICIAN NO(S). 1105
COMPLAINT : REPLACE WINDSHIELD WIPERS PREMIUM \$25.90 A PAIR
FRT-----REAR-----ALL-----
CAUSE : REPLACED WIPER BLADES TECH 1105 HK

JOB NUMBER : 4 OPERATION 01FOZ99P OP. DESC. FREE MULTIPOINT INSP

08/06/2012
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HISTORY LISTING

3030
PAGE 4

SALE TYPE : C TECHNICIAN NO(S). 1105
COMPLAINT : PERFORM QUALITY CARE MULTI POINT INSPECTION
 : SEE SERVICE ADVISOR FOR INSPECTION RESULTS/DETAILS
CAUSE : INSPECTED TECH 1105 JES

JOB NUMBER : 5 OPERATION 67FOZYTIRE OP. DESC. YELLOW TIRE
SALE TYPE : C TECHNICIAN NO(S). 1858
COMPLAINT : CHECK TIRE TREAD DEPTH MEASUREMENTS FOR WEAR.
CAUSE : TIRE TREAD DEPTHS WERE CHECKED AND MAY REQUIRE FUTURE
 ATTENTION. TIRE TREAD DEPTHS ARE 4/32 TO 6/32.

JOB NUMBER : 6 OPERATION 67FOZGBATT OP. DESC. GREEN BATTERY
SALE TYPE : C TECHNICIAN NO(S). 1105
COMPLAINT : CHECK BATTERY
CAUSE : BATTERY GOOD

COMMENTS : WAIT

R.O NO. : 621500 R.O DATE : 03/03/2006 R.O TYPE : S
 MILEAGE : 23301 ADVISOR NO. : 1566

JOB NUMBER : 1 OPERATION 02FOZ-6.0DIESEL OP. DESC. 6.0L DIESEL OIL CHG
SALE TYPE : C TECHNICIAN NO(S). 2167
COMPLAINT : ENGINE OIL AND FILTER-REPLACE (INCLUDES LUBE SERVICE AND 21
 POINT INSPECTION) INCLUDES UP TO 15 QTS OIL \$126.80 06
 REPLACE AIR FILTER Y OR N
 PLEASE REPLACE WIPER BLADES IF NEEDED Y OR N
CAUSE : DONE TECH 2167 06 LD
CORRECTION : REPLACE OIL & FILTER, PERFORMED 21 POINT INSPECTION-SEE

JOB NUMBER : 2 OPERATION 01FOZ99P OP. DESC. FREE MULTIPOINT INSP
SALE TYPE : C TECHNICIAN NO(S). 2167
COMPLAINT : PERFORM QUALITY CARE MULTI POINT INSPECTION
 : SEE SERVICE ADVISOR FOR INSPECTION RESULTS/DETAILS

JOB NUMBER : 3 OPERATION 40FOZ OP. DESC. SERVICE CAMPAIGN
SALE TYPE : W TECHNICIAN NO(S). 2167
COMPLAINT : RECALL 05B35 REPROGRAM
CAUSE : RECAL PCM DONE TEH 2167 0 LD

WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO.
 : [REDACTED] 05B35B

JOB NUMBER : 4 OPERATION 41FOZ OP. DESC. CAMPAIGN
SALE TYPE : W TECHNICIAN NO(S). 2167
COMPLAINT : RECALL 05B32 DEGAS BOTTLE
CAUSE : APPLY LABEL TO BOTTLE DONE TECH 2167 LD

08/06/2012
15:29:21

HISTORY LISTING

3030
PAGE 5

WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO.
 : [REDACTED] 05B32B

JOB NUMBER : 5 OPERATION 67FOZGTIRE OP. DESC. GREEN TIRE
SALE TYPE : C TECHNICIAN NO(S). 1858
COMPLAINT : CHECK TIRE TREAD DEPTH MEASUREMENTS FOR WEAR.
CAUSE : TIRE TREAD DEPTH MEASUREMENTS WERE CHECKED AND ARE OK AT
THIS TIME. TIRE TREAD DEPTHS ARE 7/32 OR GREATER.

JOB NUMBER : 6 OPERATION 67FOZGBATT OP. DESC. GREEN BATTERY
SALE TYPE : C TECHNICIAN NO(S). 2167
COMPLAINT : CHECK BATTERY
CAUSE : BATTERY GOOD

PURGED ROS : R.O NO. R.O.DATE MILEAGE
 613921 12/20/2005 15560
 605342 10/04/2005 9368
 599251 08/11/2005 5964
 588760 05/18/2005 21
 586331 04/26/2005 2



4900 Hwy 52 North
 Rochester, MN 55901
 (507) 288-7564



CUSTOMER NO	94506	ADVISOR	SHANE PALKOVICH	1488	TAG NO	4764	INVOICE DATE	05/12/06	INVOICE NO	FOCS62964
		LABOR RATE			MILEAGE	29,142	COLOR	OXFORD WHIT	STOCK NO	58085
	STEWARTVILLE, MN	YEAR / MAKE / MODEL	05/FORD TRUCK/F350/4X4 CREW CAB			DELIVERY DATE	05/18/05	DELIVERY MILES	21	
		VEHICLE I.D. NO.	1 F T W W 3 1 P 3 5 E			SELLING DEALER NO.	PRODUCTION DATE			
		F.T.E. NO.	P.O. NO.		R.O. DATE		05/12/06			
COMMENTS										

LABOR & PARTS
 J# 1 02FOZ-6.0DIESEL 6.0 DIESEL OIL CHG HOURS: TECH(S):1105 29.30
 ENGINE OIL AND FILTER-REPLACE (INCLUDES LUBE SERVICE AND 21
 POINT INSPECTION) INCLUDES UP TO 14 QTS OIL \$92.60 06
 REPLACE AIR FILTER Y OR N
 PLEASE REPLACE WIPER BLADES IF NEEDED Y OR N
 CHANGED OIL AND FILTER TECH 1105 .6 JES
 REPLACE OIL & FILTER, PERFORMED 21 POINT INSPECTION-SEE
 ATTACHED INSPECTION SHEET FOR SPECIFIC DETAILS.

**ALL PARTS NEW ORIGINAL
 EQUIPMENT UNLESS
 OTHERWISE SPECIFIED.**

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PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	FL-2016	KIT - ELEMENT	25.80	25.80
JOB # 1	15	15-40Q	MOTOR OIL	2.50	37.50
JOB # 1 TOTAL PARTS					63.30
JOB # 1 TOTAL LABOR & PARTS					92.60

J# 2 16FOZ6.0DIESEL FUEL FILTER HOURS: TECH(S):1105 42.00
 FUEL FILTER REPLACEMENT \$111.95 06
 REPLACED FILTERS DRAINED WATER TECH 1105 06 HK
 REPLACED FUEL FILTER

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 2	1	FD-4604	ELEMENT	69.95	69.95
JOB # 2 TOTAL PARTS					69.95
JOB # 2 TOTAL LABOR & PARTS					111.95

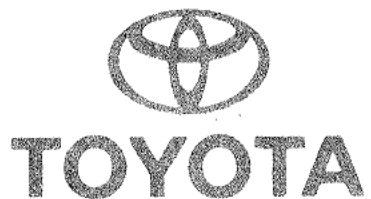
J# 3 39FOZWIPERBLADE WIPERBLADES HOURS: TECH(S):1105 0.00
 REPLACE WINDSHIELD WIPERS
 FRT-----REAR-----ALL-----
 REPLACED WIPER BLADES TECH 1105 HK

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 3	2	WW-2023	BLADE ASY - WI	12.95	25.90
JOB # 3 TOTAL PARTS					25.90
JOB # 3 TOTAL LABOR & PARTS					25.90

J# 4 01FOZ99P FREE MULTIPOINT INSP HOURS: TECH(S):1105 0.00
 PERFORM QUALITY CARE MULTI POINT INSPECTION
 SEE SERVICE ADVISOR FOR INSPECTION RESULTS/DETAILS
 INSPECTED TECH 1105 JES

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 4 TOTAL PARTS					0.00
JOB # 4 TOTAL LABOR & PARTS					0.00

J# 5 67FOZYTYRE YELLOW TIRE HOURS: TECH(S):1858 0.00
 CHECK TIRE TREAD DEPTH MEASUREMENTS FOR WEAR.
 TIRE TREAD DEPTHS WERE CHECKED AND MAY REQUIRE FUTURE
 ATTENTION. TIRE TREAD DEPTHS ARE 4/32 TO 6/32.



THANK-YOU

ItzySmith and Reynolds, EDWARDS/BIHE, CCG2015 0 (05/04)



4900 Hwy 52 North
 Rochester, MN 55901
 (507) 288-7564



CUSTOMER NO. 94506	ADVISOR SHANE PALKOVICH	1488	TAG NO. 4764	INVOICE DATE 05/12/06	INVOICE NO. F0CS629642
[REDACTED]	LABOR RATE [REDACTED]		MILEAGE 29,142	COLOR OXFORD WHIT	STOCK NO. 58085
STEWARTVILLE, MN	YEAR / MAKE / MODEL 05/FORD TRUCK/F350/4X4 CREW CAB			DELIVERY DATE 05/18/05	DELIVERY MILES 21
	VEHICLE I.D. NO. 1FTWW31P35E			SELLING DEALER NO. [REDACTED]	PRODUCTION DATE [REDACTED]
	F.T.E. NO. [REDACTED]		P.O. NO. [REDACTED]	R.O. DATE 05/12/06	
	COMMENTS [REDACTED]				

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
			JOB # 5 TOTAL PARTS	0.00
			JOB # 5 TOTAL LABOR & PARTS	0.00
J# 6+67FOZGBATT		GREEN BATTERY	HOURS: TECH(S):1105	0.00

ALL PARTS NEW ORIGINAL EQUIPMENT UNLESS OTHERWISE SPECIFIED.

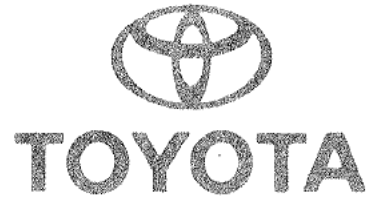
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PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
			JOB # 6 TOTAL PARTS	0.00
			JOB # 6 TOTAL LABOR & PARTS	0.00

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # 1	29	SHOP SUPPLIES ON INTERNAL WORK		1.00
		TOTAL - MISC		1.00

COMMENTS	TECHNICIAN CERTIFICATION		
WAIT	1105	BRIAN M MCNALLAN	2151
	1858	SCOTT A CRANE	9704

TOTALS		
	TOTAL LABOR....	71.30
	TOTAL PARTS....	159.15
	TOTAL SUBLET...	0.00
	TOTAL G.O.G....	0.00
	TOTAL MISC CHG.	1.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	11.14
	TOTAL INVOICE \$	242.59



THANK-YOU

CUSTOMER SIGNATURE _____



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 Rochester, MN 55901
 (507) 288-7564



CUSTOMER NO. 94506	ADVISOR JULIE WEMARK	TAG NO. 1566	INVOICE DATE 03/03/06	INVOICE NO. F0CS62150C
[REDACTED]	LABOR RATE [REDACTED]	MILEAGE 23,301	COLOR OXFORD WHIT	STOCK NO. 58085
STEWARTVILLE, MN	YEAR / MAKE / MODEL 05/FORD TRUCK/F350/4X4 CREW CAB	DELIVERY DATE 05/18/05	DELIVERY MILES 21	
	VEHICLE ID. NO. 1FTWW31P35E	SELLING DEALER NO.	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 03/03/06	
	COMMENTS			

LABOR & PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	TOTAL
J# 1 02FOZ 6.0DIESEL 6.0 DIESEL OIL CHG ENGINE OIL AND FILTER-REPLACE (INCLUDES LUBE SERVICE AND 21 POINT INSPECTION) INCLUDES UP TO 14 QTS OIL \$92.60 06 REPLACE AIR FILTER Y OR N DONE TECH 2167 06 LD REPLACE OIL & FILTER, PERFORMED 21 POINT INSPECTION-SEE ATTACHED INSPECTION SHEET FOR SPECIFIC DETAILS.				29.30	29.30
PARTS					
JOB # 1	1	FL-2016	KIT - ELEMENT	25.80	25.80
JOB # 1	15	10-30Q	MOTOR OIL	2.50	37.50
JOB # 1 TOTAL PARTS				63.30	63.30
JOB # 1 TOTAL LABOR & PARTS				92.60	92.60
J# 2 01FOZ99P FREE MULTIPPOINT INSP PERFORM QUALITY CARE MULTI POINT INSPECTION SEE SERVICE ADVISOR FOR INSPECTION RESULTS/DETAILS				0.00	0.00
PARTS					
JOB # 2 TOTAL PARTS				0.00	0.00
JOB # 2 TOTAL LABOR & PARTS				0.00	0.00
J# 3 40FOZ SERVICE CAMPAIGN RECALL 05B35 REPROGRAM RECAL PCM DONE TEH 2167 0 LD				WARRANTY	0.00
PARTS					
JOB # 3 TOTAL PARTS				0.00	0.00
JOB # 3 TOTAL LABOR & PARTS				0.00	0.00
J# 4 41FOZ CAMPAIGN RECALL 05B32 DEGAS BOTTLE APPLY LABEL TO BOTTLE DONE TECH 2167 LD				WARRANTY	0.00
PARTS					
JOB # 4 TOTAL PARTS				0.00	0.00
JOB # 4 TOTAL LABOR & PARTS				0.00	0.00
J# 5+67FOZGTIRE GREEN TIRE CHECK TIRE TREAD DEPTH MEASUREMENTS FOR WEAR. TIRE TREAD DEPTH MEASUREMENTS WERE CHECKED AND ARE OK AT THIS TIME. TIRE TREAD DEPTHS ARE 7/32 OR GREATER.				1858	0.00
PARTS					
JOB # 5 TOTAL PARTS				0.00	0.00
JOB # 5 TOTAL LABOR & PARTS				0.00	0.00
J# 6+67FOZGBATT GREEN BATTERY CHECK BATTERY				2167	0.00

ALL PARTS NEW ORIGINAL EQUIPMENT UNLESS OTHERWISE SPECIFIED.

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PAID
 7490



TOYOTA

THANK-YOU

Reynolds and Reynolds EBARTIS14E CC52215 C (05/04)



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 (507) 288-7564



CUSTOMER NO. 94506	ADVISOR JULIE WEMARK	TAG NO. 1566	INVOICE DATE 03/03/06	INVOICE NO. FOCS621504
[REDACTED]	LABOR RATE [REDACTED]	MILEAGE 23,301	COLOR OXFORD WHIT	STOCK NO. 58085
STEWARTVILLE, MN	YEAR / MAKE / MODEL 05/FORD TRUCK/F350/4X4 CREW CAB		DELIVERY DATE 05/18/05	DELIVERY MILES 21
	VEHICLE I.D. NO. 1FTWW31P35E		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 03/03/06	
COMMENTS				

BATTERY GOOD

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
			JOB # 6 TOTAL PARTS	0.00
			JOB # 6 TOTAL LABOR & PARTS	0.00

ALL PARTS NEW ORIGINAL
 EQUIPMENT UNLESS
 OTHERWISE SPECIFIED.

MISC	CODE	DESCRIPTION	CONTROL NO	UNIT PRICE
JOB # 1	29	SHOP SUPPLIES ON INTERNAL WORK		1.00
JOB # 1	4	LABOR ADJUSTMENT FORD		-7.47
JOB # 1	7	PARTS ADJUST SERVICE		-7.48
TOTAL - MISC				-13.95

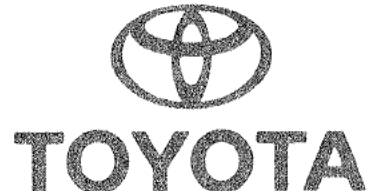
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TECHNICIAN CERTIFICATION	CONTROL NO	DESCRIPTION	CONTROL NO
2167	5141	MICHAEL C NELSON	5141
1858	9704	SCOTT A CRANE	9704

TOTALS	UNIT PRICE
TOTAL LABOR	29.30
TOTAL PARTS	63.30
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	1.00
TOTAL MISC DISC	-14.95
TOTAL TAX	3.90
TOTAL INVOICE \$	82.55



CUSTOMER SIGNATURE



THANK-YOU



4900 Hwy 52 North
 Rochester, MN 55901
 (507) 288-7564



CUSTOMER NO. 94506	ADVISOR SAL SOR	TAG NO. 78040 W8	INVOICE DATE 01/02/07	INVOICE NO. FOCS65640
[REDACTED]	LABOR RATE	MILEAGE 47,686	COLOR OXFORD WHIT	STOCK NO. 58085
STEWARTVILLE, MN	YEAR / MAKE / MODEL 05/FORD TRUCK/F350/4X4 CREW CAB	DELIVERY DATE 05/18/05	DELIVERY MILES 21	PRODUCTION DATE
	VEHICLE I.D. NO. 1FTWW31P35E	SELLING DEALER NO.		
	F.T.E. NO.	P.O. NO.	R.O. DATE 01/02/07	
COMMENTS				

LABOR & PARTS

J# 1 02F0Z-6.0DIESEL 6.0 DIESEL OIL CHG HOURS: TECH(S):2196 29.30
 ENGINE OIL AND FILTER-REPLACE (INCLUDES LUBE SERVICE AND 21 POINT INSPECTION) INCLUDES UP TO 14 QTS OIL \$92.60 06
 REPLACE AIR FILTER Y OR N
 PLEASE REPLACE WIPER BLADES IF NEEDED Y OR N
 CHANGED OIL AND FILTER DONE TECH 2196 06 LD
 REPLACE OIL & FILTER, PERFORMED 21 POINT INSPECTION-SEE ATTACHED INSPECTION SHEET FOR SPECIFIC DETAILS.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
JOB # 1 1 FL-2016 KIT - ELEMENT 25.80	25.80
JOB # 1 15 10-30Q MOTOR OIL 2.50	37.50
	JOB # 1 TOTAL PARTS 63.30
	JOB # 1 TOTAL LABOR & PARTS 92.60

J# 2 01F0Z99P FREE MULTIPOINT INSP HOURS: TECH(S):2196 INTERNAL
 PERFORM QUALITY CARE MULTI POINT INSPECTION
 SEE SERVICE ADVISOR FOR INSPECTION RESULTS/DETAILS

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
	JOB # 2 TOTAL PARTS 0.00
	JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3+67F0Z6TIRE GREEN TIRE HOURS: TECH(S):1858 0.00
 CHECK TIRE TREAD DEPTH MEASUREMENTS FOR WEAR.
 TIRE TREAD DEPTH MEASUREMENTS WERE CHECKED AND ARE OK AT THIS TIME. TIRE TREAD DEPTHS ARE 7/32 OR GREATER.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
	JOB # 3 TOTAL PARTS 0.00
	JOB # 3 TOTAL LABOR & PARTS 0.00

J# 4+67F0ZGBATT GREEN BATTERY HOURS: TECH(S):2196 0.00
 CHECK BATTERY
 BATTERY GOOD

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
	JOB # 4 TOTAL PARTS 0.00
	JOB # 4 TOTAL LABOR & PARTS 0.00

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----

JOB # 1 29 SHOP SUPPLIES ON INTERNAL WORK		1.00
	TOTAL - MISC	1.00



COMMENTS
 WAIT

TECHNICIAN CERTIFICATION

2196	BRANDON L KLOSS	5593
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ALL PARTS NEW ORIGINAL EQUIPMENT UNLESS OTHERWISE SPECIFIED.

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TOYOTA

THANK-YOU

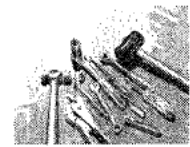
Reynolds and Reynolds EPRINTS/IME CC69215 0 (08/04)

REPAIR ORDER *NO 3464*



STEVE'S AUTO & TRUCK REPAIR

211 S. Main
Stewartville, MN 55976
Phone (507) 533-8914



Paid ✓ # 1602

PARTS		
QTY	PART# / DESCRIPTION	AMOUNT
4	LT 275/70 R18 Toyo	958.24
	<i>Open Country All Tires</i>	
4	Valve stems	6.00
4	Tire disposal	16.00
1	oil filter	19.95
1	oil filter disposal	1.50
1	fuel filter set	73.21
TOTAL PARTS & ACCESSORIES		1080.40
QTY	ACCESSORIES	AMOUNT
TOTAL SUBLET		
QTY	GAS, OIL, ETC.	AMOUNT
	Gas	
15	Oil <i>Rotella T 15/40</i>	52.50
	Grease	
TOTAL GAS, OIL, ETC.		

Name: [REDACTED] Date: *12-14-07* Home Phone: [REDACTED]
 Address: [REDACTED] Work Phone: [REDACTED]
 City: *Stewartville* State: *Mn* Written By: *Steve*
 Year: *05* Make: *Ford* Model: *F350*
 VIN: [REDACTED] Prod Date: [REDACTED] Mileage: *16273*
 INSTRUCTIONS: SAVE OLD PARTS YES NO PHONE WHEN READY YES NO Promised For AM PM

OPERATOR	FLAT RATE	DESCRIPTION	AMOUNT
		<i>Maint + Balance 4 tires</i>	<i>60.00</i>
		<i>Replace fuel filters</i>	<i>59.50</i>
TOTAL			

ESTIMATE AMOUNT: [REDACTED]
 ADD'L AUTH. AMOUNT: [REDACTED]
 REVISED ESTIMATE: [REDACTED]
 DATE: _____ TIME: _____
 APPROVED BY: _____
 IN PERSON PHONE

NOT RESPONSIBLE FOR ANY PERSONAL ITEMS LEFT IN VEHICLE
 I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate the above vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on the above vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control. STORAGE WILL BE CHARGED FORTY-EIGHT HOURS AFTER REPAIRS ARE COMPLETED. IN THE EVENT LEGAL ACTION IS NECESSARY TO ENFORCE THIS CONTRACT, I WILL PAY REASONABLE ATTORNEY'S FEES AND COURT COSTS.
 SIGNED X _____
 Terms: STRICTLY CASH Unless Arrangements Made.
 I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE (SIGNATURE OR INITIALS)

OPERATION	LABOR
<input checked="" type="checkbox"/> Lubrication	
<input checked="" type="checkbox"/> Change Oil	<i>10.00</i>
Change Trans.	
Change Diff.	
Front End Align.	
Pack Wheel Bearings	
Adjust Brakes	
Adjust Clutch	
Rotate Tires	
Wash	
Polish	
_____ Mile Inspection	
Other	
Mechanical Labor	<i>119.50</i>
Other Labor	<i>10.00</i>
Parts & Accessories	<i>1080.40</i>
Sublet	
Gas, Oil, Etc.	<i>52.50</i>
Shop Supplies	<i>5.00</i>
<i>Shipping</i>	<i>45.00</i>
SUB TOTAL	<i>1312.40</i>
TAX	<i>73.64</i>
TOTAL	<i>1386.04</i>

REPAIR ORDER

NR 4783



STEVE'S AUTO & TRUCK REPAIR

211 S. Main
Stewartville, MN 55976
Phone (507) 533-8914



Taid ✓ # 8266

PARTS		
QTY	PART# / DESCRIPTION	AMOUNT
1	oil filter	1.75
1	oil filter disc	1.50

Name: [Redacted] Date: 5-30-08 Home Phone: [Redacted]
 Address: [Redacted] Work Phone: [Redacted]
 City: Stewartville State: Mn Written By: [Redacted]
 Year: 05 Make: Ford Model: F350 License: [Redacted]
 VIN: [Redacted] Prod Date: [Redacted] Mileage: 88774
 INSTRUCTIONS: SAVE OLD PARTS YES NO PHONE WHEN READY YES NO Promised For: [Redacted] AM/PM

✓	OPERATION	LABOR
	Lubrication	
✓	Change Oil	10.00
	Change Trans.	
	Change Diff.	
	Front End Align.	
	Pack Wheel Bearings	
	Adjust Brakes	
	Adjust Clutch	
	Rotate Tires	
	Wash	
	Polish	
	_____ Mile Inspection	
	Other	

OPERATOR	FLAT RATE	DESCRIPTION	AMOUNT
		Replace front brake pads (Certero) rear pads	75.00

QTY	ACCESSORIES	AMOUNT
		19.95

TOTAL PARTS & ACCESSORIES		
QTY	SUBLET	AMOUNT
TOTAL SUBLET		
QTY	GAS, OIL, ETC.	AMOUNT
	Gas	
15	Oil 15/40 Rotella T	56.25
	Grease	
	TOTAL GAS, OIL, ETC.	

ESTIMATE AMOUNT: [Redacted]
 ADD'L AUTH. AMOUNT: [Redacted]
 REVISED ESTIMATE: [Redacted]
 DATE: _____ TIME: _____
 APPROVED BY: _____
 IN PERSON PHONE

NOT RESPONSIBLE FOR ANY PERSONAL ITEMS LEFT IN VEHICLE
 I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate the above vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on the above vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control. STORAGE WILL BE CHARGED FORTY-EIGHT HOURS AFTER REPAIRS ARE COMPLETED. IN THE EVENT LEGAL ACTION IS NECESSARY TO ENFORCE THIS CONTRACT, I WILL PAY REASONABLE ATTORNEY'S FEES AND COURT COSTS.
 SIGNED X _____
 Terms: STRICTLY CASH Unless Arrangements Made.
 I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE _____ (SIGNATURE OR INITIALS)

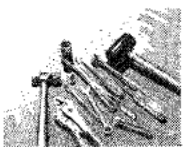
Mechanical Labor	75.00
Other Labor	10.00
Parts & Accessories	19.95
Sublet	
Gas, Oil, Etc.	56.25
Shop Supplies	5.00
SUB TOTAL	165.70
TAX	4.92
TOTAL	170.62

paid v# 2008

REPAIR ORDER No 5022



STEVE'S AUTO & TRUCK REPAIR
 211 S. Main
 Stewartville, MN 55976
 Phone (507) 533-8914



✓	OPERATION	LABOR
	Lubrication	
	Change Oil	
	Change Trans.	
	Change Diff.	
	Front End Align.	
	Pack Wheel Bearings	
	Adjust Brakes	
	Adjust Clutch	
	Rotate Tires	
	Wash	
	Polish	
	_____ Mile Inspection	
	Other	

PARTS		
QTY	PART# / DESCRIPTION	AMOUNT
1	fuel filter	6.50
1	fuel filter	8.75
1	fuel filter	10.95
2	fuel injectors	63.00

Name: [Redacted] Date: 1-15-09 Home Phone: [Redacted]
 Address: [Redacted] Work Phone: [Redacted]
 City: Stewartville State: MN Written By: [Redacted]
 Year: 05 Make: Ford Model: F350 License: [Redacted]
 VIN: [Redacted] Prod Date: [Redacted] Mileage: 104071
 INSTRUCTIONS: SAVE OLD PARTS YES NO PHONE WHEN READY YES NO Promised For AM PM

05782510

OPERATOR	FLAT RATE	DESCRIPTION	AMOUNT
		Check for loss of power - turned in if gelled up.	
		Added fuel supplement is changed fuel filters. Power engine. Low on power and was at out of fuel after about 4 minutes of run time. Dumped tank to check for obstruction. None.	320.00
		Found 2 bad fuel injectors at 2000k. Replaced fuel injectors. Test drive ok.	

7750

7750

7750

7750

QTY	ACCESSORIES	AMOUNT
		75.00

TOTAL PARTS & ACCESSORIES

QTY	SUBLET	AMOUNT

TOTAL SUBLET

QTY	GAS, OIL, ETC.	AMOUNT
	Gas	
	Oil	
	Grease	
	TOTAL GAS, OIL, ETC.	

ESTIMATE AMOUNT: [Redacted]
 ADD'L AUTH. AMOUNT: [Redacted]
 REVISED ESTIMATE: [Redacted]
 DATE: _____ TIME: _____
 APPROVED BY: _____
 IN PERSON PHONE

NOT RESPONSIBLE FOR ANY PERSONAL ITEMS LEFT IN VEHICLE
 I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate the above vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on the above vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control. STORAGE WILL BE CHARGED FORTY-EIGHT HOURS AFTER REPAIRS ARE COMPLETED. IN THE EVENT LEGAL ACTION IS NECESSARY TO ENFORCE THIS CONTRACT, I WILL PAY REASONABLE ATTORNEY'S FEES AND COURT COSTS.
 SIGNED X _____
 Terms: STRICTLY CASH Unless Arrangements Made.
 I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE (SIGNATURE OR INITIALS)

Mechanical Labor	320.00
Other Labor	
Parts & Accessories	733.22
Sublet	
Gas, Oil, Etc.	
Shop Supplies	10.00
Towing	75.00
SUB TOTAL	1191.22
TAX	47.99
TOTAL	1191.21

REPAIR ORDER



STEVE'S AUTO & TRUCK REPAIR

211 S. Main
Stewartville, MN 55976
Phone (507) 533-8914



paid ✓ # 218

PARTS		
QTY	PART# / DESCRIPTION	AMOUNT
2	LT 225/70R18 Tires	460.44
2	Valve stems	3.00
2	Hub caps	8.00
TOTAL PARTS & ACCESSORIES		431.44
ACCESSORIES		
QTY	ACCESSORIES	AMOUNT
TOTAL ACCESSORIES		
GAS, OIL, ETC.		
QTY	GAS, OIL, ETC.	AMOUNT
	Gas	
	Oil	
	Grease	
TOTAL GAS, OIL, ETC.		

Name: [Redacted] Date: 5-23-09 Home Phone: [Redacted]
 Address: [Redacted] Work Phone: [Redacted]
 City: Stewartville State: Mn Written By: Steve
 Year: 05 Make: Ford Model: F350
 VIN: [Redacted] Prod Date: [Redacted] Mileage: 110167
 INSTRUCTIONS: SAVE OLD PARTS YES NO PHONE WHEN READY YES NO Promised For AM PM

OPERATOR	FLAT RATE	DESCRIPTION	AMOUNT
		Maint a Balance of tires - Rotate fronts to rear.	30.00
TOTAL PARTS & ACCESSORIES			431.44

ESTIMATE AMOUNT: [Redacted]
 ADD'L AUTH. AMOUNT: [Redacted]
 REVISED ESTIMATE: [Redacted]
 DATE: _____ TIME: _____
 APPROVED BY: _____
 IN PERSON PHONE

NOT RESPONSIBLE FOR ANY PERSONAL ITEMS LEFT IN VEHICLE
 I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate the above vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on the above vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control. STORAGE WILL BE CHARGED FORTY-EIGHT HOURS AFTER REPAIRS ARE COMPLETED. IN THE EVENT LEGAL ACTION IS NECESSARY TO ENFORCE THIS CONTRACT, I WILL PAY REASONABLE ATTORNEY'S FEES AND COURT COSTS.
 SIGNED X _____
 Terms: STRICTLY CASH Unless Arrangements Made.
 I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE _____ (SIGNATURE OR INITIALS)

Mechanical Labor	30.00
Other Labor	
Parts & Accessories	431.44
Sublet	
Gas, Oil, Etc.	
Shop Supplies	
SUB TOTAL	461.44
TAX	28.05
TOTAL	489.49

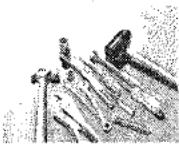
Paid ✓ # 2199

REPAIR ORDER



STEVE'S AUTO & TRUCK REPAIR

211 S. Main
Stewartville, MN 55976
Phone (507) 533-8914



OPERATION	LABOR
Lubrication	
Change Oil	
Change Trans.	
Change Diff.	
Front End Align.	
Pack Wheel Bearings	
Adjust Brakes	
Adjust Clutch	
Rotate Tires	
Wash	
Polish	
_____ Mile Inspection	
Other	

PARTS		
QTY	PART# / DESCRIPTION	AMOUNT
2	NTP65 Kothner	219.90

Name: [Redacted] Date: 5-27-09 Home Phone: _____
 Address: _____ Work Phone: _____
 City: Stewartville State: Mn Zip: [Redacted] Written By: Steve
 Year: _____ Make: _____ Model: _____ License: _____
 VIN: _____ Prod Date: _____ Mileage: _____
 INSTRUCTIONS: SAVE OLD PARTS YES NO PHONE WHEN READY YES NO Promised For _____ AM _____ PM

OPERATOR	FLAT RATE	DESCRIPTION	AMOUNT
		Carry out	

QTY	ACCESSORIES	AMOUNT

TOTAL PARTS & ACCESSORIES

QTY	SUBLET	AMOUNT

TOTAL SUBLET

QTY	GAS, OIL, ETC.	AMOUNT
	Gas	
	Oil	
	Grease	
	TOTAL GAS, OIL, ETC.	

ESTIMATE AMOUNT _____
 ADD'L AUTH. AMOUNT _____
 REVISED ESTIMATE _____
 DATE: _____ TIME: _____
 APPROVED BY: _____
 IN PERSON PHONE

NOT RESPONSIBLE FOR ANY PERSONAL ITEMS LEFT IN VEHICLE
 I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate the above vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on the above vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control. STORAGE WILL BE CHARGED FORTY-EIGHT HOURS AFTER REPAIRS ARE COMPLETED. IN THE EVENT LEGAL ACTION IS NECESSARY TO ENFORCE THIS CONTRACT, I WILL PAY REASONABLE ATTORNEY'S FEES AND COURT COSTS.
 SIGNED X _____
 Terms: STRICTLY CASH Unless Arrangements Made.
 I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE _____ (SIGNATURE OR INITIALS)

Mechanical Labor	
Other Labor	
Parts & Accessories	219.90
Sublet	
Gas, Oil, Etc.	
Shop Supplies	
SUB TOTAL	219.90
TAX	14.30
TOTAL	234.20

NO 6024

Part # 2596

REPAIR ORDER



STEVE'S AUTO & TRUCK REPAIR

211 S. Main
Stewartville, MN 55976
Phone (507) 533-8914



PARTS		
QTY	PART# / DESCRIPTION	AMOUNT
1	caliper	21.17
1	rotor	95.10
1	brake pad	72.86
	brake fluid	6.00
	Spray brake cleaner	5.95
TOTAL PARTS & ACCESSORIES		250.35
ACCESSORIES		
QTY	ACCESSORIES	AMOUNT
TOTAL SUBLET		
GAS, OIL, ETC.		
QTY	GAS, OIL, ETC.	AMOUNT
	Gas	
	Oil	
	Grease	

Name: [Redacted] Date: 10-07-09 Home Phone: [Redacted]
 Address: [Redacted] Work Phone: [Redacted]
 City: Stewartville State: MN Zip: [Redacted] Written By: Steve
 Year: 05 Make: Ford Model: F350 License: [Redacted]
 VIN: [Redacted] Prod Date: [Redacted] Mileage: 119295
 INSTRUCTIONS: SAVE OLD PARTS YES NO PHONE WHEN READY YES NO Promised For AM PM

OPERATION	LABOR
Lubrication	
Change Oil	
Change Trans.	
Change Diff.	
Front End Align.	
Pack Wheel Bearings	
Adjust Brakes	
Adjust Clutch	
Rotate Tires	
Wash	
Polish	
_____ Mile Inspection	
Other	

OPERATOR	FLAT RATE	DESCRIPTION	AMOUNT
		Replace right neg. Brake Caliper and rotor. Replace rear brake pads. Bleed brakes.	124.00
TOTAL PARTS & ACCESSORIES			250.35

ESTIMATE AMOUNT: [Redacted]
 ADD'L AUTH. AMOUNT: [Redacted]
 REVISED ESTIMATE: [Redacted]
 DATE: _____ TIME: _____
 APPROVED BY: _____
 IN PERSON PHONE

NOT RESPONSIBLE FOR ANY PERSONAL ITEMS LEFT IN VEHICLE
 I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate the above vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on the above vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control. STORAGE WILL BE CHARGED FORTY-EIGHT HOURS AFTER REPAIRS ARE COMPLETED. IN THE EVENT LEGAL ACTION IS NECESSARY TO ENFORCE THIS CONTRACT, I WILL PAY REASONABLE ATTORNEY'S FEES AND COURT COSTS.
 SIGNED X _____
 Terms: STRICTLY CASH Unless Arrangements Made.
 I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE (SIGNATURE OR INITIALS)

Mechanical Labor	124.00
Other Labor	
Parts & Accessories	250.35
Sublet	
Gas, Oil, Etc.	
Shop Supplies	10.00
SUB TOTAL	384.35
TAX	11.22

[REDACTED]
Stewartville, MN [REDACTED]



U.S. Department of Transportation
National Highway Traffic Safety
Administration

1200 New Jersey Ave. S.E.

Washington, DC 20590

Attn: Randy Reid