

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 16-JUL-2012 AUG 27 2012	
Repository ☐				Reference No. 10465818	
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City HAMMETT	State ID	Zip Code			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3B7HF13Z2YM		Make DODGE		Model RAM 1500	
Model Year 2000		Engine: No: Cylinders		Fuel Type:	
Date Purchased	Dealer's Name and Telephone Number				
Original Owner ☐	Dealer's City	State	Zip Code		
Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 19-JAN-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 150000 SEAT BELTS, 140000 AIR BAGS				Failure Mileage 140000	Failure Speed 50
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>					
Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2000 DODGE RAM 1500. THE CONTACT STATED THAT WHILE DRIVING 50 MPH, THE CONTACT DROVE OVER BLACK ICE CAUSING THE VEHICLE TO SPIN AROUND AND CRASH INTO A MOUNTAIN AND THEN THE GUARD RAIL. THE SEAT BELT FRACTURED AND THE AIR BAGS DID NOT DEPLOY. THE CONTACT SUSTAINED BODY, NECK AND FACE INJURIES AND WAS TRANSPORTED TO THE EMERGENCY ROOM. THE POLICE WERE NOTIFIED AND A REPORT WAS FILED. THE VEHICLE WAS DESTROYED. THE MANUFACTURER WAS NOTIFIED WHO ADVISED THAT THEY WOULD SEND A REPRESENTATIVE TO FURTHER INSPECT THE VEHICLE. THE FAILURE MILEAGE WAS 140,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

To whom it may concern.

My 2000 Ram Truck was taken to Copart at
3716 Middleton in Nampa Idaho (208) 463-4040.
I spoke to a Jennifer Or Jackie and was told Hartford
insurance would give name of person that bought
the truck.

[REDACTED]
[REDACTED]
my Policy # At Hartford- [REDACTED]
1-800-811-4832 EXT 43426



2000 DODGE RAM Recall - Campaign #01V153000

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2000 DODGE RAM RECALL - #01V153000**RECALL FOR AIR BAGS**

VEHICLE DESCRIPTION: PICKUP TRUCKS. SOUND DEADENER MATERIAL INSIDE THE STEERING WHEEL COULD BECOME DETACHED FROM THE COVER AND HOUSING. NOTE: THE RAM PICKUP TRUCKS WERE BUILT AT THE WARREN ASSEMBLY PLANT ("S" IN THE 11TH VIN POSITION) FROM MAY 16, 2000 THROUGH OCTOBER 23, 2000; ST. LOUIS NORTH ASSEMBLY PLANT ("J" IN THE 11TH VIN POSITION) FROM MAY 19, 2000 THROUGH OCTOBER 23, 2000; LAGO ALBERTO ASSEMBLY PLANT ("M" IN THE 11TH VIN POSITION) FROM MAY 23, 2000 THROUGH OCTOBER 23, 2000; AND SALTILLO ASSEMBLY PLANT ("G" IN THE 11TH VIN POSITION) FROM MAY 23, 2000 THROUGH OCTOBER 23, 2000. IMPORTANT: VEHICLES THAT HAVE ALREADY HAD THE PROPER CLOCKSPrING INSTALLED, ACCORDING TO WARRANTY RECORDS, HAVE BEEN EXCLUDED FROM THIS RECALL. IN ADDITION, 1997-2000 MODEL YEAR VEHICLES THAT HAVE HAD A SUSPECT REPLACEMENT CLOCKSPrING INSTALLED, ACCORDING TO WARRANTY RECORDS, HAVE BEEN ADDED TO THIS RECALL.

Information provided by the [National Highway Traffic Safety Administration](#).[View all complaints filed for the 2000 DODGE RAM](#)[Read review for the 2000 DODGE RAM](#)**Control Module Repair Svc**

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DODGE

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Vehicle	2000 DODGE RAM
Manufacturer	DAIMLERCHRYSLER CORPORATION
Manufactured between	5/30/2000 - 10/31/2000
Recalled on	5/18/2001
Influenced by	DAIMLERCHRYSLER CORPORATION
Owners Notified on	6/18/2001
# Affected	216,100
Recalled for	AIR BAGS

Description	VEHICLE DESCRIPTION: PICKUP TRUCKS. SOUND DEADENER MATERIAL INSIDE THE STEERING WHEEL COULD BECOME DETACHED FROM THE COVER AND HOUSING. NOTE: THE RAM PICKUP TRUCKS WERE BUILT AT THE WARREN ASSEMBLY PLANT ("S" IN THE 11TH VIN POSITION) FROM MAY 16, 2000 THROUGH OCTOBER 23, 2000; ST. LOUIS NORTH ASSEMBLY PLANT ("J" IN THE 11TH VIN POSITION) FROM MAY 19, 2000 THROUGH OCTOBER 23, 2000; LAGO ALBERTO ASSEMBLY PLANT ("M" IN THE 11TH VIN POSITION) FROM MAY 23, 2000 THROUGH OCTOBER 23, 2000; AND SALTILLO ASSEMBLY PLANT ("G" IN THE 11TH VIN POSITION) FROM MAY 23, 2000 THROUGH OCTOBER 23, 2000. IMPORTANT: VEHICLES THAT HAVE ALREADY HAD THE PROPER CLOCKSPrING INSTALLED, ACCORDING TO WARRANTY RECORDS, HAVE BEEN EXCLUDED FROM THIS RECALL. IN ADDITION, 1997-2000 MODEL YEAR VEHICLES THAT HAVE HAD A SUSPECT REPLACEMENT CLOCKSPrING INSTALLED, ACCORDING TO WARRANTY RECORDS, HAVE BEEN ADDED TO THIS RECALL.
Consequences	WHEN THIS OCCURS, THE MATERIAL COULD INTERFERE WITH THE CLOCKSPrING RIBBON AND CAUSE AN OPEN CIRCUIT. THE DRIVER AIR BAG SYSTEM WILL BECOME DISABLED, AND THE AIR BAG WARNING LAMP WILL ILLUMINATE ON THE INSTRUMENT PANEL.
Corrective action	DEALERS WILL REPLACE THE CLOCKSPrING ASSEMBLY. OWNER NOTIFICATION BEGAN JUNE 18, 2001. ALSO SOME 1997-200 MODEL YEAR VEHICLES THAT, ACCORDING TO WARRANTY RECORDS, HAVE HAD A

SUSPECT REPLACEMENT CLOCKSPrING INSTALLED, WILL ALSO BE INCLUDED IN THIS CAMPAIGN. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT DAIMLERCHRYSLER AT 1-800-853-1403.

Notes

ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

See also

[2000 DODGE RAM Recall for SUSPENSION, FRONT, CONTROL ARM, LOWER ARM](#)

[2000 DODGE RAM Recall for TRAILER HITCHES](#)

[2000 DODGE RAM Recall for SERVICE BRAKES, HYDRAULIC, FOUNDATION COMPONENTS, HOSES, LINES/PIPING, AND FITTINGS](#)

[2000 DODGE RAM Recall for ELECTRICAL SYSTEM, WIRING](#)

[2000 DODGE RAM Recall for SERVICE BRAKES, HYDRAULIC, ANTILOCK, CONTROL UNIT/MODULE](#)

Technical Service Bulletins

Feb 22, 2006 - 103700 POWER TRAIN:AUTOMATIC TRANSMISSION:TORQUE CONVERTER CATALYTIC CONVERTER WARRANTY COVERAGE CUSTOMER REMINDER LETTER. *TT

Jan 26, 2006 - 063140 ENGINE AND ENGINE COOLING:EXHAUST SYSTEM:EMISSION CONTROL:CATALYTIC CONVERTOR RATTLING SOUND FROM THE UNDERSIDE OF THE VEHICLE. CATALYTIC CONVERTER EXTENDED WARRANTY TO REPLACE THE CATALYTIC CONVERTER. *TT

May 03, 2004 - 061000 ENGINE AND ENGINE COOLING:ENGINE VACUUM PUMP SERVICE. *TT

Dec 18, 2003 - 061000 ENGINE AND ENGINE COOLING:ENGINE GENERIC CUMMINS ENGINE CONTROL MODULE (PCM) PROCEDURE. *TT THIS BULLETIN REPLACED 18-030-03. *TT THIS BULLETIN REPLACED 18-030-03A DATED 10/17/03. TO ALSO INCLUDE 2005 RAM TRUCK. *TT

Oct 23, 2003 - 061000 ENGINE AND ENGINE COOLING:ENGINE GENERIC CUMMINS ENGINE CONTROL MODULE (PCM) PROCEDURE. *TT

[View all Technical Service Bulletins](#)

[View All DODGE RAM RECALLS](#)

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Do you drive a 2000 DODGE RAM?

Just because a car has been recalled does not mean it is not a reliable car. Millions of cars get recalled every year. Recalls often involve problems that are rare but could cause a serious problem if they occur. So the risk to any given driver is often remote, even though there may be a few high-profile incidents traced to the problem.

Tell us what you think.

Your Name:

Your Comment:



Type the two words:

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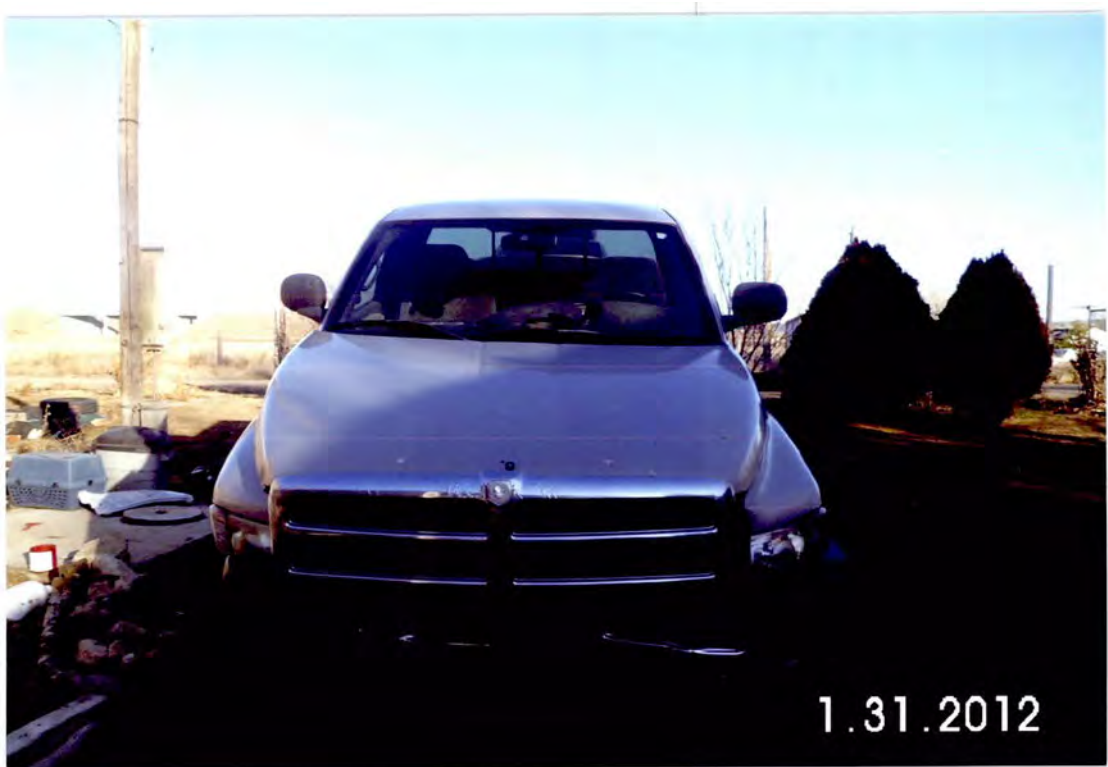








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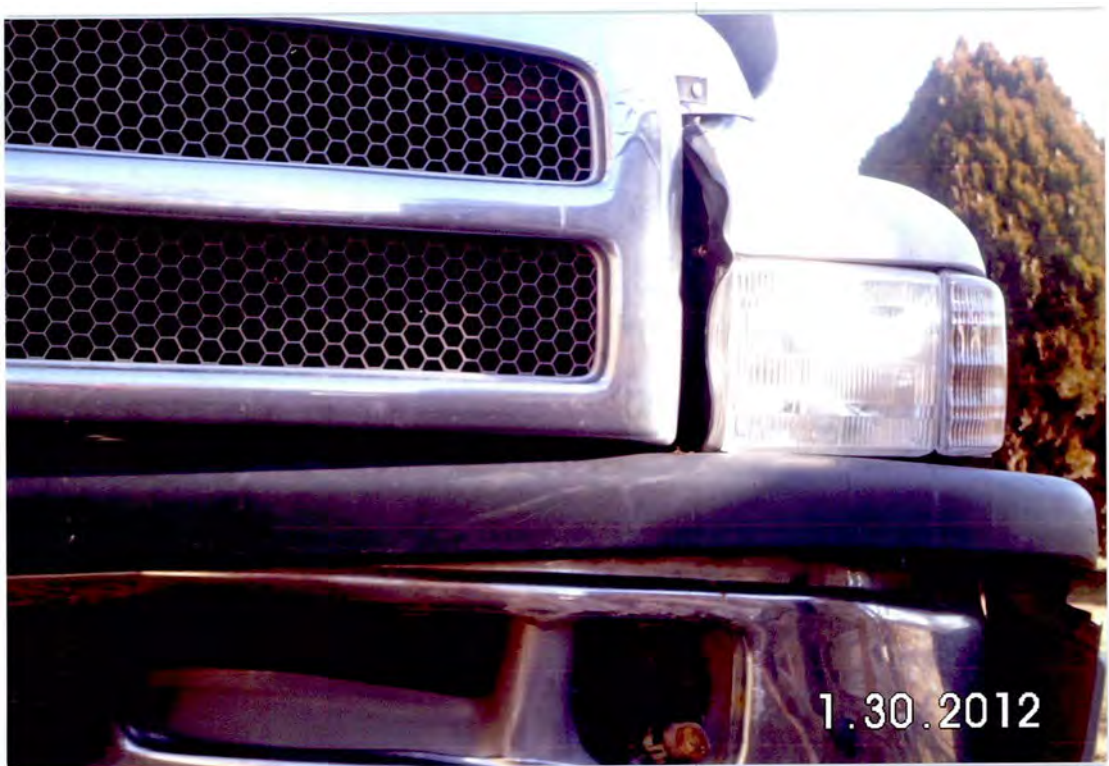
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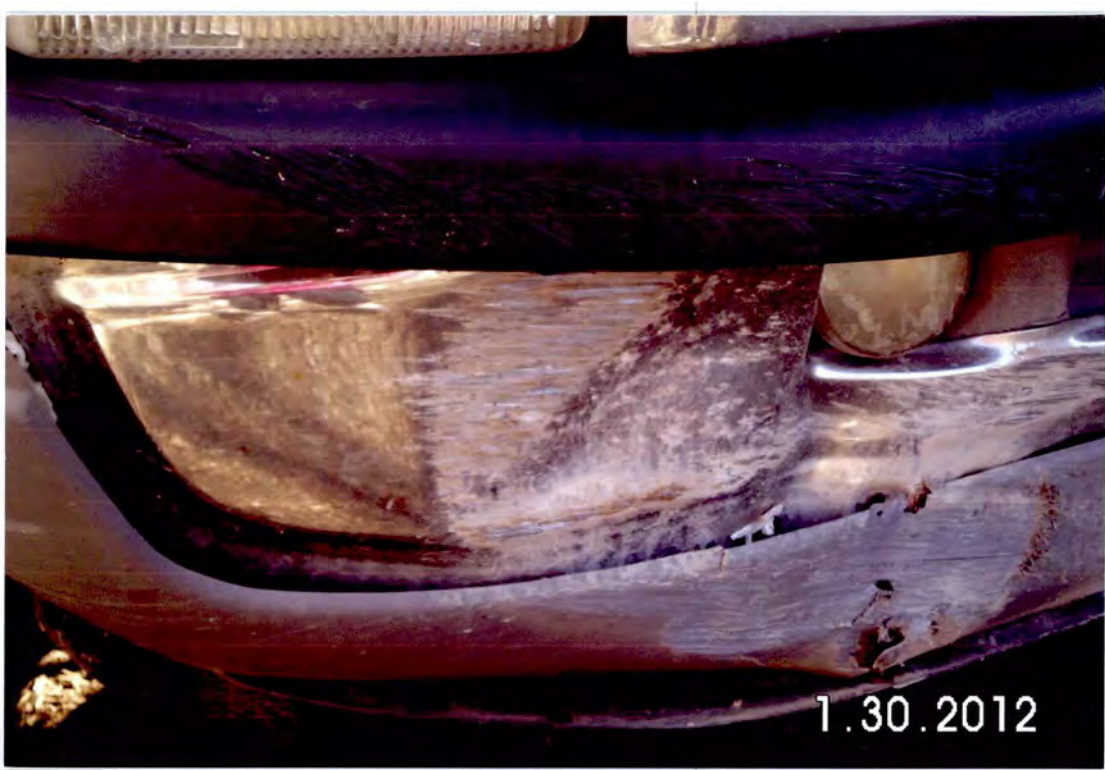


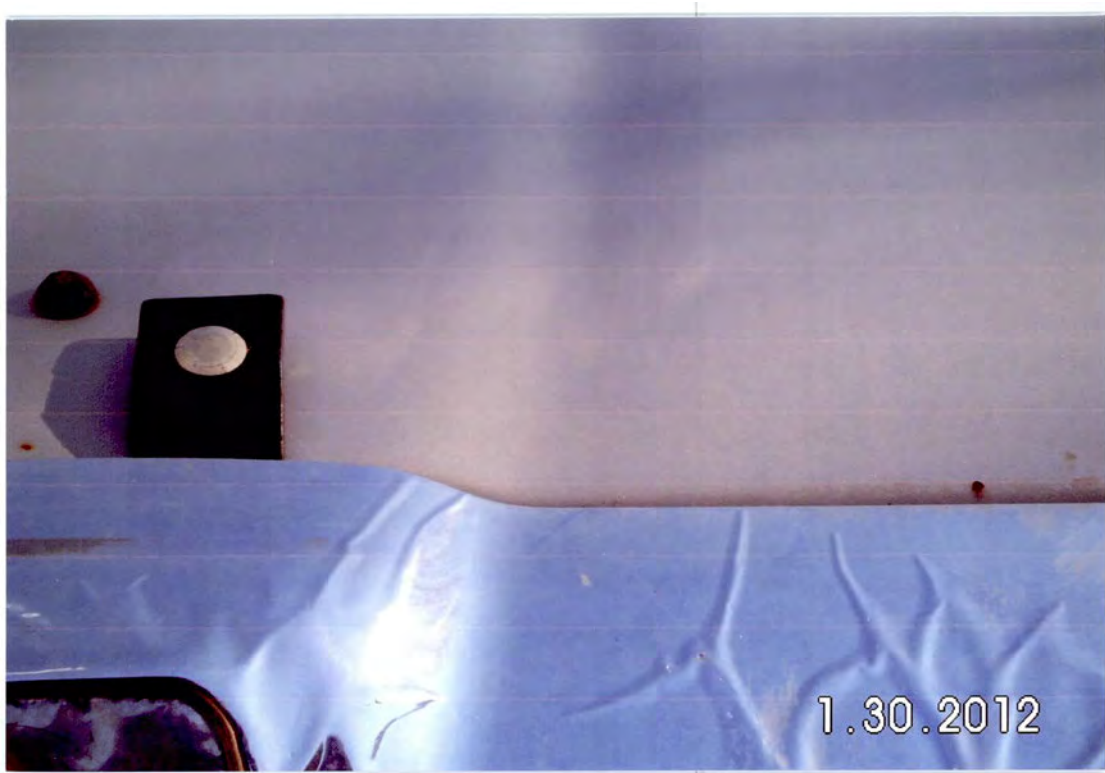
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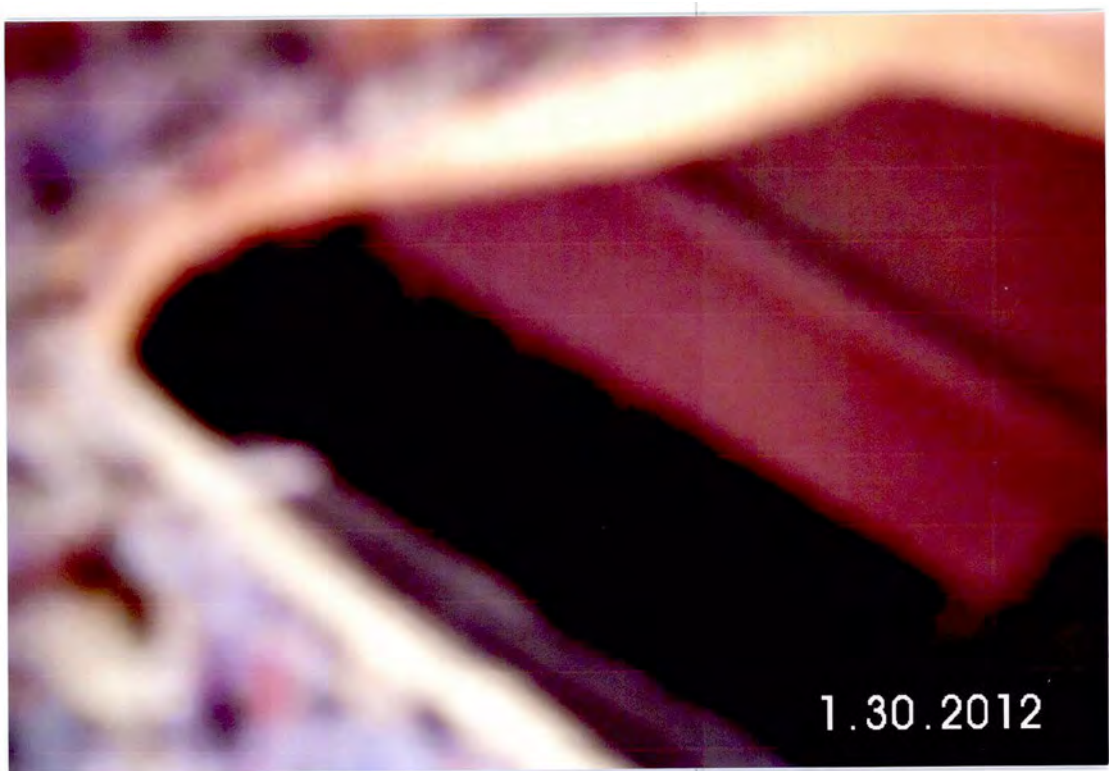
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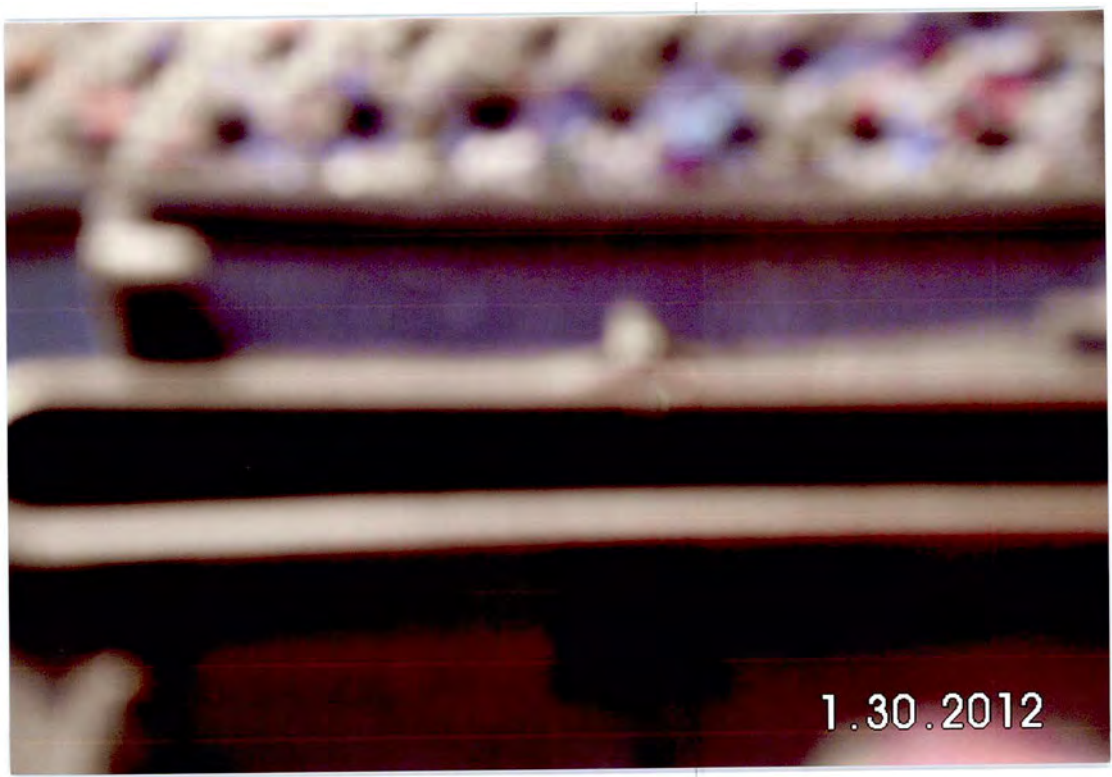




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W48-226
To: US department of Transportation
National Highway Safety Admin
Office of defect investigation NVS-210
1200 New Jersey Ave SE.
Washington DC. 20077-9382

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