INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository
AUG 23 2012 / 16-JUL-2012	☐
Reference No. 10465796	

OWNER INFORMATION (Type or Print)

Name	Daytime Telephone Number	E-mail Address
[redacted]	[redacted]	[redacted]
Address [redacted]	Evening Telephone Number [redacted]	
City FAR ROCKAWAY	**State** NY	**Zip Code** [redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
5J6RM4H56CL[redacted]	HONDA	CR-V	2012

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
7-2-12	Paragon HONDA 718-507-5000			No: Cylinders 4	Gasoline
Original Owner ☐	Dealer's City Woodside	State NY	Zip Code 11377		

Transmission Type			Powertrain	Multiple Failure:	Incident Date(s)
Automatic	☒ Antilock Brakes	☒ Cruise Control	2.4 Litre	Yes	12-JUL-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 110000 ELECTRICAL SYSTEM	Failure Mileage	Failure Speed
	400	0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2012 HONDA CRV. THE CONTACT STATED THAT BY PUSHING THE LOCK BUTTONS ON THE INSIDE OF THE DRIVER'S SIDE DOOR, THE ENGINE COULD BE STARTED. THE DEALER WAS NOTIFIED OF THE ISSUE BUT OFFERED NO ASSISTANCE. THE MANUFACTURER WAS NOTIFIED AND REFERRED THE CONTACT BACK TO THE DEALER. THE VEHICLE HAD NOT BEEN REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 400.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

After Purchasing my new Vehicle with dealer installed option of an auto engine Starter, the Vehicle was accidentally found out to be able to be Started by activating the lock, unlock buttons From the driver and passenger sides. If you Pushed unlock and then lock, lock, lock (3 or more times) as you did normally using the key remote as instructed by the dealership, it would activate the auto Starter, Potentially a child could do this without keys while the car is in an enclosed area. The dealer has on 7/28/12 replaced my Vehicle.

ATTACH ADDITIONAL SHEETS IF NECESSARY

I feel that this is a miswired aftermarket option being installed into CRVs

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1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

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Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
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