

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Nelson, Carla CTR \(NHTSA\)](#)
Subject: FW: 2003 Chevrolet Silverado brake line failure
Date: Wednesday, July 25, 2012 7:24:06 AM
Attachments: [scan_001_brake_failure0001.pdf](#)
[scan_002_repair_bill0001.pdf](#)

Subject: FW: 2003 Chevrolet Silverado brake line failure

From: [REDACTED]
Sent: Tuesday, July 24, 2012 12:00 PM
To: DataQuality, DataQuality (NHTSA)
Subject: 2003 Chevrolet Silverado brake line failure

Hello please find attached, in the 2 documents, the information that you requested in reference to ODI #104-652-63 which was reported to you on 07/11/2012. The repair bill states that the brake line was blown out , repaired and put back into service again . I was also told at that point by the mechanic that I should consider replacing what was left of the rear brake backing plate/dust shields if I were going to keep the vehicle at a cost of approx. \$700.00 for that work, in addition to the replacing some of the other brake lines at the hourly rate for the brake line work, or trade the vehicle in before the other lines need to be replaced as they were showing severe corrosion in several areas on the truck.

Thank you for your time

[REDACTED]

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

11-JUL-2012

Repository ☐

Reference No.
10465263

OWNER INFORMATION (Type or Print)

Name

Address

City

HOCKESSIN

State

DE

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GCEK19V33E

Make

CHEVROLET

Model

SILVERADO

Model Year

2003

Date Purchased

08-11-2003

Dealer's Name and Telephone Number

NISSAN

302-575-0161

Engine: 4.8
No: Cylinders

Fuel Type:

GAS

Original Owner

☒

Dealer's City

WILMINGTON

State

DE

Zip Code

19899

8

Transmission Type

AUTO

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 Wheel Drive

Multiple Failure:

Incident Date(s)

10-JUL-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: BRAKES (PWS)

Failure Mileage
85000

Failure Speed
7

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2003 CHEVROLET SILVERADO. WHILE DRIVING APPROXIMATELY 7 MPH AT A STATE INSPECTION STATION, THE CONTACT DROVE OVER A SKID PAD FOR THE INSPECTION OF THE BRAKES AND THE BRAKE PEDAL DROPPED TO THE FLOORBOARD. THE CONTACT STATED THAT HE APPLIED THE EMERGENCY BRAKE, BUT EXPERIENCED DIFFICULTIES STOPPING THE VEHICLE. THE VEHICLE WAS INSPECTED BY AN INDEPENDENT MECHANIC. THE MECHANIC STATED THAT BRAKE FLUID WAS LEAKING BECAUSE THE BRAKE LINE HAD FRACTURED DUE TO CORROSION. ALSO, THE CONTACT STATED THAT THE EMERGENCY BRAKE'S REAR DUST SHIELD WAS CORRODED AND HAD DISINTEGRATED PRIOR TO THE BRAKE FAILURE. THE VIN WAS NOT AVAILABLE. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 85,000.

The Brake Line Front Drivers Side Ruptured.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

First State Fleet Service312 W. Basin Rd.
New Castle, DE. 19720
Phone - 302-598-9500

INVOICE

2826

Org. Est. # 001726

INVOICE

Print Date : 07/12/2012

2004 Chevrolet - Silverado 1500

4.8L, V8, VIN (V)

Lic # : [REDACTED]

Odometer In : 85379

Unit # :

Vin # : **1GCEK19V33E** [REDACTED]

Hat # :

Middletown, DE [REDACTED]

Cellular [REDACTED]

Cust ID : 292

Ref # :

Hockess W. Jr

Part Description / Number	Qty	Sale	Extended	Labor Description	Extended
Brake fluid	1.00	14.20	14.20	Brake Line is Blown	185.00
Brake line and fitting.	1.00	21.89	21.89	Replaced the left front brake pipe. Also drilled and tapped the left caliper bleeder screw and replaced.	
Shop Supplies		4.42	4.42	Bled system complete.	

[Technicians : Please Select, Technician]

[Payments -]

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

SIGNATURE.. [REDACTED]

Written By: Mick, SW

Date 07-12-2012

Time

Page 1 of 1

01.17.07 Copyright Mitchell 1 Invoic1aa

Labor:	185.00
Parts:	40.51
Sublet:	0.00

Sub:	225.51
Tax:	0.00
Total:	225.51
Bal Due:	\$225.51