

EQ-10465241-5196

**From:** [Wells, Cynthia CTR \(NHTSA\)](#)  
**To:** [Nelson, Carla CTR \(NHTSA\)](#)  
**Subject:** FW: odi complaint  
**Date:** Thursday, July 26, 2012 12:55:22 PM  
**Attachments:** [10465241 \(1\).pdf](#)

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**Sent:** Monday, July 23, 2012 10:33 AM  
**To:** Wells, Cynthia CTR (NHTSA)  
**Subject:** FW: odi complaint

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**From:** [REDACTED]  
**Sent:** Friday, July 20, 2012 4:36 PM  
**To:** DataQuality, DataQuality (NHTSA)  
**Subject:** odi complaint

ok

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET:www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received

11-JUL-2012

Repository ☐Reference No.  
10465241**OWNER INFORMATION (Type or Print)**Name Address City  POUGHKEEPSIEState  NYZip Code 

Daytime Telephone Number

E-mail Address

Evening Telephone Number

*The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).*

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JN8AE2KP6C9 

Make

NISSAN

Model

QUEST

Model Year

2012

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

29-MAR-2012

☐ Cruise Control**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Codes: 180000 VEHICLE SPEED CONTROL, 010000 STEERING

Failure Mileage  
100Failure Speed  
2**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2012 NISSAN QUEST. THE CONTACT WAS DRIVING APPROXIMATELY 2 MPH AND APPROACHED A TRAFFIC STOP SIGNAL. WHEN DRIVING FROM THE COMPLETE STOP, THERE WAS A DELAYED RESPONSE WITH THE ACCELERATOR PEDAL BEING ENGAGED. THE FAILURE OCCURRED SPORADICALLY. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER, WHO WAS UNABLE TO DUPLICATE THE PROBLEM OR GENERATE A TROUBLE DURING THE DIAGNOSTIC TESTING. THE MANUFACTURER WAS NOTIFIED OF THE PROBLEM. THE APPROXIMATE FAILURE MILEAGE WAS 100.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.