 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148 Date Received AUG - 8 2012 11-JUL-2012		Repository <input type="checkbox"/> Reference No. 10465227
OWNER INFORMATION (Type or Print)				
Name		Daytime Telephone Number		E-mail Address
Address		Evening Telephone Number		
City	State	Zip Code		
LAKE CHARLES	LA			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>				
VEHICLE INFORMATION				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
1P4GH44R0RX		PLYMOUTH	GRAND VOYAGER	1994
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
9/2004	Chrysler in N.O.		No: Cylinders	
Original Owner <input checked="" type="checkbox"/>	Dealer's City	State	Zip Code	
	New Orleans	LA	70053	
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
	<input checked="" type="checkbox"/> Cruise Control	Auto Matic	Yes	13-JUN-2011 Repair
			5 times	15 June Repair/Recd
FAILED COMPONENT(S)/PART(S) INFORMATION				
Vehicle Component Code: VISIBILITY/WIPER (PWS)			Failure Mileage	Failure Speed
			68,000	60 Miles
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	<input checked="" type="checkbox"/> Prior Repair	Failure Location: New Orleans ERDOT 2, Lake Charles in one Day	
Tire Component Code				Tire Failure Type:
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:	Failed Part:			
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police
		0	0	N
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).				
TL* THE CONTACT OWNS A 1994 PLYMOUTH VOYAGER. THE CONTACT STATED THAT SHE HAD TO REPLACE THE WINDOW SHIELD WIPER MOTOR THREE TIMES IN A ONE YEAR PERIOD. THE CONTACT FOUND NHTSA RECALL CAMPAIGN ID NUMBER: 99V189000 (VISIBILITY: WINDSHIELD WIPER/WASHER LINKAGES), WHICH DEALT WITH THE DRIVER'S SIDE PIVOT ASSEMBLY. THE CONTACT SPOKE WITH THE MANUFACTURER AND WAS INFORMED THAT THERE WAS NOTHING THAT COULD BE DONE TO REPAIR THE PROBLEM. THE FAILURE MILEAGE WAS UNKNOWN AND THE CURRENT MILEAGE WAS 68,000.				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY				
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I had problem since 2007 Replace 2008 Replace
2011 Replace & twice in 2012 Replace 3 time with
in one year each time it happen we were on
the interstate in severe weather almost was
hit by a 18 wheeler with emergency signal
on was going to slow trying to get over
when the wiper just stop working for the
third time in one year.

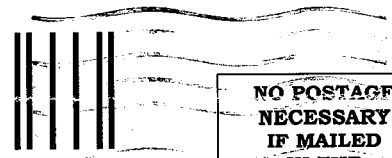
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210**
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236

NHTSA

Vehicle Complaint Center (VCC)
U.S. Department of Transportation
National Highway Traffic Safety Administration