

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148		
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 10-JUL-2012 AUG 06 2012		Repository ☐
				Reference No. 10465078		
OWNER INFORMATION (Type or Print)						
Name [REDACTED]				Daytime Telephone Number [REDACTED]		
Address [REDACTED]				E-mail Address [REDACTED]		
City PLEASANT HILL		State CA	Zip Code [REDACTED]			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4T1BE46K97U [REDACTED]				Make TOYOTA	Model CAMRY	
Date Purchased 1/1/2007		Dealer's Name and Telephone Number Toyota Walnut Creek		Engine: No: Cylinders	Model Year 2007	
Original Owner ☒	Dealer's City Walnut Creek		State CA	Zip Code 94596		
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain		Multiple Failure:		Incident Date(s) 08-JUN-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Code: VISIBILITY/WIPER (PWS)				Failure Mileage 50000	Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code				Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>						
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N		
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).						
TL* THE CONTACT OWNS A 2007 TOYOTA CAMRY. THE CONTACT STATED THAT THE DRIVER AND PASSENGER SIDE SUN VISOR WOULD NOT REMAIN SECURE IN AN UPRIGHT POSITION. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE ONLY THE DRIVER'S SIDE SUN VISOR WAS REPLACED. THE MANUFACTURER WAS NOT NOTIFIED OF THE PROBLEM. THE APPROXIMATE FAILURE MILEAGE WAS 50,000. THE VIN WAS UNAVAILABLE.						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

We have replaced sun visor (with mirror) on 6/16/11 at 54,031 miles for driver side. Now we have a problem with passenger side. I have 3 Toyotas only this car with lights have a problem from begin with around 30,000 miles. I have to pay \$236.10 to replaced the driverside. The visor with lights is heavy and does not stay up. Current mileage is 72,000 miles. I hope someone look into this problem.

	PARTS	QTY	FP	NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
TOTAL LABOR....	52.97	1		04009-04333	KIT, VISOR, LH	22.89	22.89	22.89
TOTAL PARTS....	158.08	1		74320-06312-B2	VISOR ASSY, LH	122.80	122.80	122.80
TOTAL SUBLET...	0.00							
TOTAL G.O.G....	9.54							
TOTAL MISC CHG.	0.00							
TOTAL MISC DISC	0.00							
TOTAL TAX.....	15.51							
TOTAL INVOICE \$	236.10							

JOB# 3 JOURNAL PREFIX TOCB JOB# 3 TOTAL 180.64

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

NO POSTAGE
NECESSARY
IF MAILED

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov