

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received AUG - 2 2012 29-JUN-2012		Repository ☐ Reference No. 10463587	
OWNER INFORMATION (Type or Print)							
Name [REDACTED]				Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Address [REDACTED]				Evening Telephone Number [REDACTED]		[REDACTED]	
City SCOTTSDALE		State AZ		Zip Code [REDACTED]		[REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1B3HB48BX8D [REDACTED]				Make DODGE		Model CALIBER	
Model Year 2008				Engine: No: Cylinders 4		Fuel Type: UNLEAD REG 87 OCTANE	
Date Purchased 9-30-08		Dealer's Name and Telephone Number CHARMAN DODGE 800-352-7472 480-949-7600				Original Owner ☒	
Dealer's City SCOT		State AZ		Zip Code 85257		[REDACTED]	
Transmission Type ☐ Antilock Brakes ☒ Cruise Control		Powertrain		Multiple Failure:		Incident Date(s) 28-JUN-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 100000 POWER TRAIN						Failure Mileage 55000	
Failure Speed 75						[REDACTED]	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code				Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:		[REDACTED]			
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		Number of Deaths 0	
Reported to Police N		[REDACTED]					
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2008 DODGE CALIBER. THE CONTACT STATED THAT WHILE DRIVING 75 MPH, THE VEHICLE DECELERATED. LOST POWER, THE TRANSMISSION WARNING LIGHT ILLUMINATED AND THE VEHICLE WOULD NOT ACCELERATE OVER 35 MPH. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND STATED TO THE CONTACT THAT THE FAILURE WAS CAUSED DUE BY THE TRANSMISSION FLUID OVERHEATING. THE VEHICLE WAS NOT TAKEN TO THE DEALER TO HAVE A DIAGNOSTIC PERFORMED. THE FAILURE AND THE CURRENT MILEAGE WAS 55,000. [REDACTED] WAS ADVISED WHEN TRANSMISSION OVERHEATS TO PULL OFF HIGHWAY FOR AN HOUR TO COOL OFF FLUID. THIS WHEN TEMP. BEHIND IS OVER 100° F. LOSING POWER ON HIGHWAY CAN BE SERIOUS IF IN A CONGESTED AREA. THIS IS A SAFETY ISSUE! [REDACTED] WONDERS HOW MANY OTHER CARS HAVE THIS PROBLEM. THERE IS NO DIPSTICK ON FLUID CONTAINER.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

012/29 # 22375880 CASE #1



CHRYSLER • DODGE • JEEP • VW
 6601 East McDowell Road
 Scottsdale, Arizona 85257
 (480) 949-7600

SERVICE DEPARTMENT HOURS
 7:00 a.m. to 6:30 p.m.
 Monday - Friday
 7:00 a.m. - 12:00 p.m. - Saturday

R/O Open Date	R/O Number
7/05/12	46131499/1
R/O Close Date	Status
7/05/12	Pre-Invoice
Mileage In	Mileage Out
56028	56029
Service Advisor / Tag #	
DAVE COLWELL/364*W*	
Vehicle Identification Number	
1B3HB48BX8D	
Delivery Date	In-Service Date
9/30/08	9/30/08
Color	License Number
STONE WHIT	

[Redacted]		Work Phone	
[Redacted]		[Redacted]	
SCOTTSDALE, AZ		Home Phone	
[Redacted]		[Redacted]	
Year	Make	Model	Body
2008	DODGE	CALIBER	SXT
780656			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - 10DO: ENGINE HEAVY LINE REPAIRS TRANS TEMP LIGHT COMES ON WITH GRADES ZONE CASE SET UP..CHANGE TRANS FLUID AS NEEDED Work performed by Dana Moyer (T34) Installed 5191185AA :FLUID: AUTOMATIC TRANSMISSION Qty: 4 TRANS OVERHEAT LIGHT , PERFORMED TRANS FLUID EXCHANGE , DROVE AND CHANGED FLUID AGAIN , FLUID NEEDED CHANGING , TEST DROVE OK TO 52886 1.3 00 TIME OK BY TINA, TIME RAN ON LINE 2 OF RO 46131499	Warranty Warranty