


INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received AUG - 8 2012 29-JUN-2012		Repository <input type="checkbox"/> Reference No. 10463579	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Zip Code	
SPRINGTOWN		TX			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
1HCGG2253WA		HONDA		ACCORD	
Date Purchased		Dealer's Name and Telephone Number		Engine:	
04-14-12				No: Cylinders	
Original Owner		Dealer's City		State	
<input type="checkbox"/>				Zip Code	
Transmission Type		Powertrain		Multiple Failure:	
Automatic		<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control		Incident Date(s)	
				14-APR-2012 June 14-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 110000 ELECTRICAL SYSTEM				Failure Mileage	
Ignition Switch				194000	
				Failure Speed	
				30 60, 40	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)					
Crash		Fire		Number of Persons Injured	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		0	
				Number of Deaths	
				0	
				Reported to Police	
				N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 1998 HONDA ACCORD EX. THE CONTACT WAS TRAVELING 30 MPH WHEN THE VEHICLE STALLED WITHOUT WARNING. THE VEHICLE WAS TAKEN TO THE DEALER WHO CONFIRMED THAT THE VEHICLE HAD ALREADY INSPECTED FOR NHTSA CAMPAIGN ID NUMBER :03V423000(ELECTRICAL SYSTEM:IGNITION:SWITCH). THE MANUFACTURER WAS ALSO CONTACTED BUT PROVIDED NO ASSISTANCE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 194,000 AND THE CURRENT MILEAGE WAS 194,700.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Appointment made with dealer June 14, 2012. No repair was made. Vehicle stalled 2 times on the way home from dealer. If outside air temperature is above 95° the vehicle stalls. Installed a new ignition switch 06-30-12, and have not had one failure since. Check invoice from O'Reilly Auto Parts.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

NORTH TEXAS POST OFFICE

DALLAS TX 75201

26 MAR 2012 PM 6 L

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

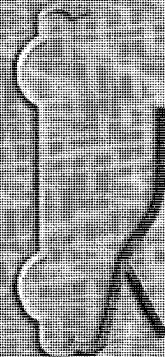
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Defect Reporting System (VDRS)
U.S. Department of Transportation
National Highway Traffic Safety Administration

O'Reilly AUTO PARTS

PROFESSIONAL PARTS PEOPLE

OFFICE P.O. BOX 1156, SPRINGFIELD, MO. 65801
PHONE (417) 862-3333



STORE PHONE # 017 523-5357
ADDRESS: 513 HIGHWAY 199 EAST
SPRINGTOWN TX 76082-2755
REMIT TO: PO BOX 9464
SPRINGFIELD MO 65801-9464

ILL TO

SHIP TO

999999

INVOICE NUMBER
INVOICE TYPE
INVOICE DATE

0866-226780
CASH SALE
5/30/11

CASH SALE
ENTER TO WIN \$5,000 BY
PROVIDING FEEDBACK AND
TAKING OUR SURVEY! 00000

CUSTOMER NO.	SPECIAL INSTRUCTIONS	SHIP VIA	CUSTOMER ORDER NO.	TIME OF ORDER	FILED BY	CHECKED BY
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QTY.	LINE	ITEM NUMBER	UNIT MEAS.	CD.	DESCRIPTION	LIST PRICE	NET PRICE	DISC %	CORE PRICE	EXTENDED PRICE
WE VALUE YOUR OPINION! ENTER TO WIN \$5000 CASH @OREILLYCARES.COM or 800-300-5904 ENTER 08661822267820. RULES AT OREILLYCARES.COM. DISPONIBLE EN ESPANOL.										
1	1	IDI 18-0639	EA		IGNITION SW	93.20	54.99			54.99
LIMITED LIFETIME WARRANTY										
VEHICLE INFORMATION AVAILABLE										
1	1	CPN GAS PROM 2012EA			GasProm2012		.00			.00
MANUFACTURER'S DEFECT WARRANTY										
TOTALS						93.20	54.99			SUB-TOTAL 54.99
CUSTOMER COPY "We appreciate your business"										MISC.
CUSTOMER SIGNATURE						CASH TEND.	60.00			TAX/FEES 4.54
						CHANGE	.47			TOTAL 59.53