

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received AUG - 8 2012 29-JUN-2012	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Evening Telephone Number	
Vero BEERO BEACH		FL		Zip Code	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number: Located at bottom of windshield on driver's side			Make		Model
1GGCS198568			ISUZU		I-280
Date Purchased		Dealer's Name and Telephone Number		Engine:	
10/12/07		Executive Suzuki		No: Cylinders	
Original Owner		Dealer's City		State	
		Leesburg		FL	
Transmission Type		Powertrain		Multiple Failure:	
Auto					
☒ Antilock Brakes		☒ Cruise Control		Incident Date(s)	
				10-DEC-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 110000 ELECTRICAL SYSTEM				Failure Mileage	
				49600	
				Failure Speed	
				0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code:				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		0	
				Number of Deaths	
				0	
				Reported to Police	
				N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2006 ISUZU I280. THE CONTACT STATED THAT THE ANTI THEFT LOCK DEVICE WOULD NOT ALLOW THE CONTACT TO START THE VEHICLE. THE CONTACT HAD TO WAIT OVER 20 MINUTES FOR THE ENGINE TO OPERATE, WHICH CAUSED THE INTERIOR LIGHTS TO DIM. THE DEALER WAS NOTIFIED OF THE ISSUE WHO OFFERED NO ASSISTANCE. THE MANUFACTURER WAS ALSO NOTIFIED WHO ADVISED THE CONTACT THAT THE VEHICLE WAS OUTSIDE OF WARRANTY AND PROVIDED NO ASSISTANCE. THE FAILURE MILEAGE WAS 49,600 AND THE CURRENT MILEAGE WAS 54,000. The truck started doing this about 6 months ago. At first I thought I had bad gasoline so I put liquid fuel conditioner in the gas tank, but it kept doing this, not starting quite regularly. Once it started, it ran fine. Reading the owners manual I found that the Passlock anti theft device would cut off the fuel and not allow the engine to start, something was tripping this device. After about a month of constant problems, I determined that the key from my wifes new Honda CRV					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

(See Back)

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

that I was carrying in my pocket was tripping it. I called my local dealer and Isuzu and they said they never heard of anything like this. I stopped carrying my wives car key and the problem lessened quite a bit. However she uses her electronic key to enter + lock her car and this sometimes trips my system. My keys are regular plastic coted Isuzu keys with no electronic buttons. I have also found that other electronic devises such as gas pumps and bank ATM's also trip it. I have been told it will cost \$600.00 or \$700.00 to correct the problem. This in my opinion is a poor product and have read on the internet of many other even worse situations that owners have encountered. This is a General Motors product by the way.

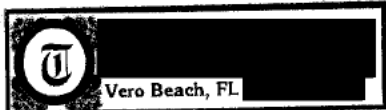
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

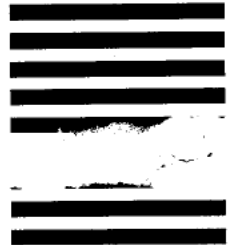
1200 New Jersey Avenue SE
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY

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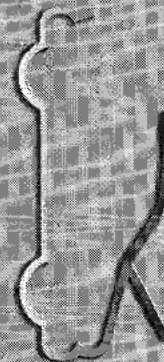
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



www.nhtsa.gov

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov