



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue, SE
Washington, DC 20590

September 4, 2012

[REDACTED]
Springfield, OR [REDACTED]

Dear [REDACTED]

NVS-216 mec
Ref. No. 10462677

Thank you for your correspondence concerning your model year (MY) 2007 Toyota Camry vehicle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation.

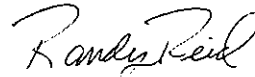
NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect trend may exist. We do not have authority to act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

You indicate that the upon entering your MY 2007 Toyota Camry vehicle, there was a smell similar to an electrical fire and anything related to the audio system was no longer working. You took your vehicle to a dealer for service. The dealer advised that a spring on the backside of trunk became loose and touched a speaker which created a short circuit and destroyed the entire audio system. You state this is a known issue and believe that Toyota should be responsible for repairing the damages. In addition, you believe the electrical burning smell could have started a fire had you not taken immediate precautions.

We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to loose springs contacting trunk speakers resulting in a short circuit and fire in MY 2007 Toyota Camry vehicles. At this time, there is insufficient evidence to indicate a defect trend that warrants opening a safety defect investigation. However, the information provided has been entered into our database and will be considered with future reports to identify any safety defect trends that may require our attention. For your information, the NHTSA investigation and recall process can be found on our web site at www.nhtsa.gov.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.dot.gov/ivoq or call the Auto Safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at www.nhtsa.gov.

Sincerely yours,

A handwritten signature in black ink that reads "Randy Reid". The signature is written in a cursive style with a large, stylized "R" and "D".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement