

 <p><b>DOT Auto Safety Hotline</b>  <b>Vehicle Owner's Questionnaire</b>  <b>To Report Vehicle Safety Defects</b>  <b>1-888-DASH-2-DOT</b>  <b>(1-888-327-4236)</b>  <b>INTERNET:www.nhtsa.dot.gov/hotline</b></p>				FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received <b>JUL 26 2012</b>	Repository <input type="checkbox"/>
				15-JUN-2012	Reference No. 10461851
<b>OWNER INFORMATION (Type or Print)</b>					
Name		Address		Daytime Telephone Number	E-mail Address
City		State	Zip Code	Evening Telephone Number	
OVERTON		TX			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
<b>VEHICLE INFORMATION</b>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make	Model	Model Year
1HGEJ824XL			HONDA	CIVIC	1999
Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
June 4, 1999	Jack O Diamond			No: Cylinders	GAS
Original Owner	Dealer's City		State	Zip Code	
[initials]	Tyler		TX		
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)
Auto	<input type="checkbox"/> Cruise Control		YRS		25-JAN-2012
Incident Date(s) Dec 2012, April 1999 (good luck) May 2011, fails again					
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>					
Vehicle Component Codes: ENGINE (PWS), 116100 ELECTRICAL SYSTEM: IGNITION: SWITCH				Failure Mileage	Failure Speed
				13000	20
				13000	Any Speed
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment	Failure Location:		
		<input type="checkbox"/> Prior Repair			
Tire Component Code				Tire Failure Type:	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0	N	
<b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 1999 HONDA CIVIC. THE CONTACT STATED THAT WHILE DRIVING 20 MPH, THE VEHICLE STALLED. THE CONTACT SHIFTED THE VEHICLE INTO NEUTRAL AND COASTED TO THE SIDE OF THE ROAD. THE CONTACT RESTARTED THE VEHICLE AND THE VEHICLE FUNCTIONED NORMALLY. THE CONTACT STATED THAT THE FAILURE RECCURED SEVERAL TIMES LATER. THE VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION BUT INFORMED THE CONTACT THAT THE FAILURE COULD NOT BE DUPLICATED. THE MANUFACTURER WAS ALSO NOTIFIED OF THE FAILURE. THE MANUFACTURER ADVISED THE CONTACT THAT THE VEHICLE WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER: 02V120000 (ELECTRICAL SYSTEM:IGNITION:SWITCH) AND PROVIDED NO FURTHER ASSISTANCE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 13,000. KMJ					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					