

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received 01-JUN-2012 JUL 09 2012		Repository ☐ Reference No. 10460306	
Name [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Address [REDACTED]		Evening Telephone Number [REDACTED]			
City LOS ANGELES	State CA	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WDBNG70J11A [REDACTED]		Make MERCEDES BENZ		Model S CLASS	
		Model Year 2001			
Date Purchased 1-16-2008	Dealer's Name and Telephone Number COACHWEST 310-609-2900		Engine: No: Cylinders 8		Fuel Type: Gas
Original Owner ☐	Dealer's City Carson	State CA	Zip Code 90746		
Transmission Type Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain		Multiple Failure: Incident Date(s) 01-JUN-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 110000 ELECTRICAL SYSTEM				Failure Mileage 134000	Failure Speed 65
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	Number of Deaths 0
Reported to Police N					
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2001 MERCEDES BENZ S CLASS. THE CONTACT WAS DRIVING 65 MPH WHEN HE NOTICED THAT THE LIGHTS ON THE INSTRUMENT PANEL FAILED AND SMOKE WAS COMING FROM THE INSTRUMENT PANEL. THE VEHICLE WAS TAKEN TO THE DEALER AND THE DEALER STATED THAT THEY NEEDED TO REPLACE THE INSTRUMENT CLUSTER MODULE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS CONTACTED AND ADVISED THAT THE VEHICLE WAS INCLUDED IN NHTSA CAMPAIGN ID NUMBER: 06V028000 (INTERIOR LIGHTING) BUT THE RECALL HAD EXPIRED. THE FAILURE AND THE CURRENT MILEAGE WAS 134,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Research revealed the investigation for the interior lighting opened on Nov 10, 2005 and closed Feb 8, 2006. There by noting the ten year period will end Feb 8, 2016. [REDACTED]

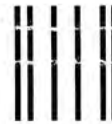
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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Penalty for Private Use \$300



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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safercar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

[Overview](#) | [Search Results](#)

1 Record(s) Displayed.

Report Date: June 1, 2012 at 05:43 PM

Search Type: **VEHICLE**Model Year : **2001**Make: **MERCEDES BENZ**Model: **S430****NHTSA Action Number:**

PE05062

Make: MERCEDES BENZ**Manufacturer :** MERCEDES-BENZ USA, LLC.**Model Year :** 2001**Component(s) :**

INTERIOR LIGHTING

Date Investigation Opened : November 10, 2005**Date Investigation Closed :** February 8, 2006**Summary:**

THE OFFICE OF DEFECTS INVESTIGATION (ODI) OPENED THIS INVESTIGATION BASED ON SEVEN REPORTS INDICATING THAT THE INSTRUMENT CLUSTERS IN MODEL YEAR (MY) 2000-2001 MERCEDES-BENZ S CLASS VEHICLES FAILED IN THAT CONSUMERS WERE UNABLE TO READ ANY OF THE GAUGES WHILE OPERATING THEIR VEHICLES AT ANY SPEED DURING THE DAY OR NIGHT. IN ITS 573 REPORT TO NHTSA DATED FEBRUARY 1, 2006, MERCEDES-BENZ USA, LLC (MERCEDES-BENZ) STATES THAT THERE ARE THREE INSTRUMENT CLUSTER FAILURE MODES THAT WOULD RESULT IN UNDESIRABLE OPERATION. THESE THREE FAILURE MODES ARE SPECIFIC TO CERTAIN DATES OF PRODUCTION (SEE BELOW) FOR THE SUBJECT VEHICLE, AND MERCEDES-BENZ IS RECALLING THOSE VEHICLES WITHIN THOSE DATES. SPECIFIC INFORMATION REGARDING THE FAILURE MODES IS DESCRIBED IN MERCEDES-BENZ'S REPORT (SEE NHTSA RECALL 06V028). THREE OF THE ODI COMPLAINTS SUBMITTED TO MERCEDES-BENZ INVOLVE VEHICLES THAT WERE PRODUCED BEFORE THE DATES OF PRODUCTION OF VEHICLES AFFECTED BY THE THREE FAILURE MODES. BASED ON REVIEW OF THOSE THREE COMPLAINTS, MERCEDES-BENZ WAS UNABLE TO IDENTIFY A RELATION OF THOSE THREE TO THE DEFECTS IDENTIFIED IN THE RECALLED VEHICLES. ALL OF THE MERCEDES-BENZ COMPLAINTS WITH VINS IDENTIFIED WERE WITHIN THE RECALL POPULATION (ONLY 2 VEHICLE VINS WERE NOT AVAILABLE TO POSITIVELY IDENTIFY VEHICLE BUILD DATE). THE RECALL POPULATION WILL INCLUDE 36,911 S CLASS AND CL CLASS MERCEDES-BENZ VEHICLES BUILT IN THE PRODUCTION DATES RANGING FROM JUNE 2000 THROUGH NOVEMBER 2000, JANUARY 2002 THROUGH APRIL 2002, AND MAY 2004 THROUGH SEPTEMBER 2004. THESE DATES OF PRODUCTION COVER VEHICLES FROM THE 2000-2002 MY AND THE 2004-2005 MY. TO CORRECT THE CONDITION, MERCEDES-BENZ WILL REPLACE ALL AFFECTED INSTRUMENT CLUSTERS WITH IMPROVED ONES THAT ARE NOT SUBJECT TO THE FAILURE MODES. MERCEDES-BENZ WILL BEGIN OWNER NOTIFICATION DURING THE 1ST QUARTER OF 2006.

NHTSA Recall Campaign Number:

06V028000

Model: S430

1200 New Jersey Avenue, SE, West Building Washington DC 20590 USA
1.888.327.4236 TTY 1.800.424.9153

