

DOT Auto Safety Hotline			FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline			Date Received	Repository <input type="checkbox"/>
			JUL 19 2012 31-MAY-2012	Reference No. 10460174
<b>OWNER INFORMATION (Type or Print)</b>				
Name			Daytime Telephone Number	E-mail Address
Address				
City	State	Zip Code	Evening Telephone Number	
COOL RAPIDS	MN			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>				
<b>VEHICLE INFORMATION</b>				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
1FAPF57U9WG		FORD	TAURUS	1998
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
	<input type="checkbox"/> Cruise Control			31-MAY-2007
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>				
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL		Failure Mileage	Failure Speed	
FTDZ-9A758-9A Throttle FLDZ-9A825-A Actual FORD DOES NOT MAKE PARTS ANYMORE CABLE		90000	10	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:		
	<input type="checkbox"/> Prior Repair			
Tire Component Code			Tire Failure Type:	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:	Failed Part:			
<b>APPLICABLE INCIDENT INFORMATION</b>				
<i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police
		0	0	N
<b>Narrative Description of Incident(s), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).				
TL* THE CONTACT OWNS A 1998 FORD TAURUS. THE CONTACT WAS DRIVING 10 MPH WHEN THE THROTTLE BECAME STUCK, CAUSING THE VEHICLE TO ABNORMALLY ACCELERATE WITHOUT WARNING. THE CONTACT WAS ABLE TO STOP THE VEHICLE BY SHIFTING INTO NEUTRAL AND APPLYING THE BRAKES. THE CONTACT TOOK THE VEHICLE TO A DEALER TO HAVE THE CRUISE AND THROTTLE CABLE REPLACED BUT THE DEALER DID NOT HAVE THE NECESSARY PARTS. THE DEALER LUBRICATED THE COMPONENTS BUT THAT DID NOT REMEDY THE ISSUE. THE CONTACT ALSO REPLACED THE CRUISE CONTROL MODULE BUT TO NO AVAIL. THE CONTACT HAD EXPERIENCED THE FAILURE NUMEROUS TIMES. THE FAILURE MILEAGE WAS 90,000.				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY.	
The Privacy Act of 1974 - Public Law 90-379 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				

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TO NHTSA/office of Defects Investigation

From



# 10460174

TO NHTSA  
Randy Reid  
Office of Defects Investigation Enforcement.

To Whom It May Concern:

Car 1998 Ford Taurus Wagon (Vin) 1FAFP57U9WG [REDACTED]

I purchased the car from a dealer in 2001, 79,000 miles.

When I had about 90,000 miles, I had a problem at slow speed, where the car increase speed on its own about three times, in a 2 month period. Each time the foot pedal would go down on its own, to where I had no way to control the speed, I stepped on the brake, which was very hard to do, because it wanted to go faster, the engine would make a high speed sound, I would turn the engine off and that took care of it, until the next time. The last time I almost hit a car, and I took it to the Ford dealer and they fixed it, and it never happened again, until last month, the same thing happened again, this time I put it in neutral, and would be ok. I took it to the same Ford dealer, and they told me they could not get parts for my car, they quit making the parts. They sprayed the cables hoping that would help, and it did for a couple weeks, where it happened again, almost hit a car again this time I parked It. It is unsafe to drive.

Ford is now remaking the Taurus, I believe they knew about this, and quit making this car, so they could get away from spending millions down the road.

I did check the floor mat, it wasn't even close to the foot speed. The following is the part numbers .  
F7DZ-9A758-AA Throttle cable. F6DZ-9A825-A Actuator Cable.

Everybody that has a older Taurus loves the ride and the comfort, I am stuck, I can't sell this car to anyone, because it is unsafe, I lost money on the parts, and will lose about \$3500. for the car.

Thank You For Your Time:

[REDACTED] Ref No 10460174

Coon Rapids, Mn. [REDACTED]