

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: RE:10459944
Date: Wednesday, June 13, 2012 3:27:35 PM
Attachments: [nhtsa.pdf](#)
Importance: High

10459944-7468

-----Original Message-----


From: EVOQ (NHTSA)
Sent: Wednesday, June 13, 2012 3:10 PM
Subject: FW: RE:10459944
Importance: High

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, June 12, 2012 5:20 PM
To: EVOQ (NHTSA)
Subject: RE:10459944
Importance: High

This is in reply to reference number 10459944. Isuzu refuses to acknowledge any liability for this issue, there are thousands of these cars online with the same issue. please PLEASE help.

[REDACTED]
(mobile)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 29-MAY-2012	Repository <input type="checkbox"/>		Reference No. 10459944
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City	State	Zip Code			
CINCINNATI	OH				
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4S2CK58W2Y4		Make ISUZU	Model RODEO	Model Year 2000	
Date Purchased 6-20-2011	Dealer's Name and Telephone Number Cincinnati Used Auto Sales		Engine: No: Cylinders 4	Fuel Type: Gasoline	
Original Owner <input type="checkbox"/>	Dealer's City Beechmont AVE	State OH	Zip Code 45255		
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain 2 wheel Drive	Multiple Failure: Rotted Frame	Incident Date(s) 27-MAY-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 020000 SUSPENSION			Failure Mileage 140000 144047	Failure Speed 10	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)</i>					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2000 ISUZU RODEO. THE CONTACT WAS DRIVING 10 MPH WHEN THE VEHICLE PULLED TO THE RIGHT ABNORMALLY. THE VEHICLE WAS TAKEN TO A PRIVATE MECHANIC WHERE THE MECHANIC CONFIRMED CORROSION OF THE DRIVER'S SIDE REAR CONTROL ARM. THE MANUFACTURER WAS ALSO CONTACTED AND CONFIRMED THAT THE VIN QUALIFIED FOR REPAIRS UNDER NHTSA CAMPAIGN ID NUMBER: 10V436000 (SUSPENSION:REAR) BUT THE RECALL HAD ALREADY EXPIRED. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 140,000 - 144,047 Photos Enclosed					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					







