

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

EQ-10459446-5218

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Johnson, Lajuan CTR \(NHTSA\)](#)
Subject: FW: 10459446.pdf
Date: Wednesday, June 20, 2012 11:18:57 AM
Attachments: [10459446.pdf](#)

From: Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Wednesday, June 20, 2012 9:53 AM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: 10459446.pdf

From: [REDACTED]
Sent: Wednesday, June 20, 2012 6:44 AM
To: DataQuality, DataQuality (NHTSA)
Subject: 10459446.pdf

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100330

Date Received

21-MAY-2012

Repository ☐Reference No.
10459446**OWNER INFORMATION (Type or Print)**Name Address

City LOGAN

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make
THOMAS BUILT BUSESModel
SAF-T-LINER C2Model Year
2008

Date Purchased

Dealer's Name and Telephone Number

Engine:
No: Cylinders

Fuel Type:

Original Owner
☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)
01-MAY-2012☐ Cruise Control**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 220000 SEATS

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE CONTACT HAS A FLEET THAT INCLUDES 18 MY2000-2008 THOMAS SCHOOL BUSES. ALL HAVE EXHIBITED MULTIPLE FAILURES TO PASSENGER SEATBACKS; THE SEAT PAN BECOMES DETACHED FROM THE SEAT FRAME. THE CONTACT IS CONCERNED THAT A DAMAGED SEAT MAY NOT PERFORM ITS ROLE IN COMPARTMENTALIZATION AS INTENDED BY FMVSS 222.

THE CONTACT FURTHER ALLEGED THAT SEATS WHICH HAVE RECEIVED THE REMEDY DESCRIBED IN THOMAS SERVICE BULLETIN 16A (SEATBACK PAN IS RIVETED TO SEAT FRAME) ARE NO LESS LIKELY TO FAIL AGAIN AND MANY OF THEM HAVE.

OTHER NON-THOMAS SCHOOL BUSES IN HIS FLEET DO NOT EXPERIENCE THIS PROBLEM.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.