

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

C(-10459418-1130

MAY 15 2012

MAY 5 2012

Dear Sir/MAM

ENCLOSED TWO LETTERS I WROTE PERTAINING TO THE CHINA Tires BY GOODYEAR BLOWING OUT. I SENT TO YOU PEOPLE A LETTER ABOUT THESE TIRES IN NOVEMBER 2011.

I DO BELIEVE ALL THESE TIRES SHOULD BE RECALLED AS THEY ARE DEFINITELY UNSAFE. THIS LAST BLOW OUT ALMOST WRECKED US AND RESULTED IN \$700.00 IN DAMAGE TO THE RV.

GOOD YEAR AND GOICO (MY INSURANCE) ARE TAKING CARE OF DAMAGES, MY COMPANY IS SAFETY.

I AM A RETIRED POLICE OFFICER AND A GRAD FROM NORTHWESTERN TRAFFIC INSTITUTE.

Sincerely



PLEASE acknowledge receipt. ALSO ENCLOSED COPY OF FIRST LETTER I SENT.

ML
051612
DW

[REDACTED]
To: chris@keystonerv.com;
Date: Sat, May 5, 2012 8:57:42 AM
Cc:
Subject: [REDACTED] 3400RL

THE CAMPER IS AT THE KEYSTONE DEALER IN OAKWOOD GA FOR REPAIR AFTER THE LAST BLOW OUT OF THE CHINNESE TIRES.
I BELIEVE YOU TOLD ME THAT ONE COULD UPGRADE THE TIRES TO A G LOAD RANGE IF I PAID THE DIFFERENCE. TOO LATE NOW I SUPPOSE. I SHOULD HAVE BEEN TOLD WHEN I BOUGHT THE RIG.
THEY WILL BE CHECKING THE ALIGNMENT BUT I KNOW IT IS NOT OUT OF ALIGN AS ALL TIRES SHOW NO SIGN OF IRREGULAR WEAR AND I KNOW IT WAS NOT OVER LOADED. I ALSO KNOW SOME LIGHTER KEYSTONE CAMPERS WITH THE SAME MARATHON TIRES ARE ALSO BLOWING OUT.
I THINK THE EXPERTS GOT IT WRONG.THESE TIRES ARE UNSAFE AND SHOULD NOT BE USED ON ANY CAMPER. IT SEEMS THAT AFTER 5,000 MILES IS WHEN THEY START BLOWING OUT. NOW I HAVE REPLACED ALL FOUR TIRES.ALMOST WRECKED THE LASTIME DUE TO THE BLOW OUT ON THE REAR OF DRIVERS SIDE. WAS DOING 58 MPH ON CRUISE CONTROL IN A 70 MPH ZONE.
YOU NEED ANY FURTHER INFO YOU MAY CONTACT YOUR DEALER THERE IN OAKWOOD. GET THE TIRES OFF THE RIGS.

[REDACTED]

From: [REDACTED]
To: goodyear_cr@goodyear.com;
Date: Sat, April 7, 2012 11:10:56 AM
Cc:
Subject: re-another blow out

I HAVE BLOWN ANOTHER TIRE ON MY CAMPER. IT BLEW OUT ON I-75-NORTH BOUND, MILEMARKERS BETWEEN 94 AND 95 ABOUT 5 MILES SOUTH OF CORDELE GEORGIA.

THE TIRE IS THE LAST OF THE ONES THAT CAME ON THE CAMPER WHEN I BOUGHT IT IN 09. THE SPARE IS STILL AND 08 TIRE AND I WAS WORRIED IT TOO WOULD BLOW BEFORE I GOT HOME.

I DID MAKE SURE THE PSI WAS 80 LBS BEFORE I LEFT NAPLES FLORIDA AND THERE WAS NO SIGNS AT ALL OF ANY EXCESSIVE TREAD WEAR. TIRE PROBABLY ONLY HAD ABOUT 10,000 MILES ON IT IF THAT MANY.

I HAVE CONTACTED THE GOODYEAR DEALER HERE IN ATHENS GA. FOR A NEW TIRE. THE NAME OF THE TIRE COMPANY HERE IS BASS MIMS-TELEPHONE IS 706-548-2224.

I DO BELIEVE THE TIRES ARE NOT UP TO STANDARD FOR THE WEIGHT RANGE OR THE LOAD IS TOO MUCH FOR THE E-RANGE TIRE. THE CAMPER WEIGHS 15,900 LBS AT FULL LOAD. I WAS MOST LIKELY UNDER THAT AS HAVE BEEN CAMPING 21 YRS AND AM VERY AWARE OF LOADS. I NEVER BLEW A TIRE IN THE OTHER CAMPERS I HAVE OWNED INCLUDING A 2001 MONTANA.

WOULD YOU ADVISE ME ON WHAT TO DO IN THIS MATTER.

THANKS AND WOULD LIKE IMPUT FROM GOODYEAR ON THE TIRES FOR THIS RIG. I THINK THEY SHOULD BE IN THE G LOAD RANGE BUT I NOT AN EXPERT. PLEASE REPLY.----- [REDACTED]

[REDACTED]

[REDACTED]

Naples, Florida [REDACTED]

Administrator
National Traffic Safety
Administration
400 Seventh Street S.W.
Washington, DC 20590

Dear Sir/Madam:

I purchased a 2009 Montana 3400 RL Fifth wheel RV on July 20, 2009 at Master's RV in Spartanburg, SC. The serial number on the RV is 4ydf3402239 [REDACTED]

The first long trip we took with the RV was across country from Georgia to California. On our way home I knew to get an early start from Barstow, CA in order to cross the desert before it got too hot. We were traveling on I-40.

We were 66 miles west of Needles, CA when the right front tire blew out. When we finally got the rig stopped the blown tire had done over \$1,000 in damage to the RV and wheel well areas.

Little did I know the Goodyear tires on the RV were made in China. This occurrence was when I learned about the blown tire was Chinese and made with 2 ply sidewalls and 6 ply tread area.

Not only was mine and my wife's life endangered

[REDACTED]

from this incident but we also had to deal with the desert for 3 1/2 hours while our road service with Geico got to us and put on the spare tire. We were able to get out of the desert before the heat became unbearable.

We had the damage to the RV repaired at Master's RV in Greenwood, SC since the dealer in Spartanburg had gone out of business and moved to Greenwood.

On October 27, 2011 we were in route to Naples, FL to spend the winter months. Eighty-five miles from our destination the left front tire blew out on the RV. I was able to get the rig stopped with a lot less damage than before.

Goodyear has made good both tires. The problem, in my opinion, is the tires do not have enough carrying weight to carry this RV. Each tire can only carry a load of 1650 pounds at 80 psi. That is only a total of 6600 pounds for the entire RV. The GVWR is 15,930 pounds. The tires are size 235/90 R-16 and there are 4 tires on the RV.

I am a retired police officer and a graduate of Northwestern University Traffic Institute. I would like someone to explain to me how these tires could possibly carry the load of the rig even if it was empty. Not only made in China but not enough plies in sidewalls.

Furthermore, the tires are a ~~E~~ load range tire. I have Goodyear Wranglers on my truck and have 6 plies plus carry a load of 1650 pounds. They are made in the USA and are properly plied on sidewalls.

I am quite sure all these tires should be recalled as they are a safety hazard.

One of my neighbors here in Naples had 2 of these tires to blowout on his way here just a couple of

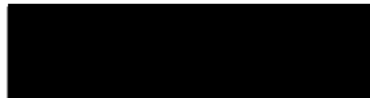
[REDACTED]

weeks ago.

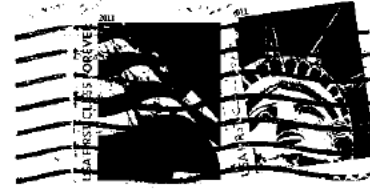
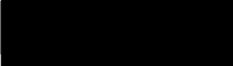
I would appreciate a reply on this matter. I am now afraid to even move the RV from the park here in Naples.

Sincerely,

[REDACTED]



ETHONS, GA



ADMINISTRATOR
 NATIONAL TRAFFIC SAFETY ADMINISTRATION
 400 SEVENTH STREET S.W.
 WASHINGTON, D.C.
 20590

