



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

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INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

1200 New Jersey Avenue, SE
Washington, DC 20590

July 12, 2012

NVS-216 nlm
Ref. No. 10459240

Dear [REDACTED]

Thank you for your correspondence concerning the model year (MY) 2012 Acura TL you previously owned. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We do not have authority to act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

You indicated while driving 70 mph in your MY 2012 Acura TL there was a persistent high frequency vibration which could be felt through the driver's side floor and through the accelerator pedal. Your dealer tried to remedy the problem by balancing the tires and replacing the right front tire which had a tear but the vibration continued. . Acura claimed the vibration was a characteristic of the vehicle; therefore, you traded the vehicle in for another vehicle. You want to purchase the Acura Technical Service Bulletin (TSB) that addresses the vibration problem.

We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to vibration problems in MY 2012 Acura TL vehicles. At this time, there is insufficient evidence to indicate a defect trend and thus warrant opening a safety defect investigation. However, the information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention. In addition, Acura has no TSBs that we are aware of for vibrations MY 2012 TL vehicles. We suggest that you continue to contact Acura for further information regarding the vibration and any unresolved issues.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.dot.gov/ivoq. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at www.nhtsa.dot.gov/cars/problems.

Sincerely,

A handwritten signature in black ink that reads "Randy Reid". The signature is fluid and cursive, with the first name "Randy" and last name "Reid" clearly distinguishable.

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement