

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received JUN - 5 2012 14-MAY-2012	Repository <input type="checkbox"/> Reference No. 10458424
Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline			
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	E-mail Address
Address		Evening Telephone Number	
City	State	Zip Code	
READING	PA		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
2G1WX12K249		CHEVROLET	MONTE CARLO
Model Year	Date Purchased	Dealer's Name and Telephone Number	Engine:
2004	2006	Quigley Chevrolet 610-845-7775	No: Cylinders
Original Owner	Dealer's City	State	Zip Code
<input checked="" type="checkbox"/>	BALLY	PA	19503
Fuel Type:	Transmission Type	Powertrain	Incident Date(s)
REGULAR	auto	FRONT WHEEL DRIVE	12-MAY-2012
Multiple Failure:	Antilock Brakes	Cruise Control	
	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 120000 EXTERIOR LIGHTING, 110000 ELECTRICAL SYSTEM, BRAKES (PWS)		Failure Mileage	Failure Speed
		123401	35 MPH
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:	
<input type="checkbox"/> Prior Repair			
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash	Fire	Number of Persons Injured	Number of Deaths
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0
Reported to Police	N		
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2004 CHEVROLET MONTE CARLO. THE CONTACT STATED THAT THE TRACTION CONTROL WARNING LIGHT ILLUMINATED. THE VEHICLE WAS TAKEN TO THE DEALER WHO INSPECTED THE VEHICLE. THE FAILURE WAS LOCATED AT THE TAIL LIGHT ASSEMBLY WIRES. THE TAIL LIGHT WIRING WAS WIRED INCORRECTLY AND CAUSED THE BRAKE LIGHT AND THE TRACTION CONTROL TO FAIL. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS REPAIRED. THE FAILURE AND THE CURRENT MILEAGE WAS 123,401.			
(see both)			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

During assembly at the GM factory, tail light/stop light wiring was improperly routed. On the left side the wiring harness was wrapped around a mounting bolt (but caused no problem). On the right side, the wires were pinched between the sheet metal of the car body & the housing of the tail light assembly. Over time, the insulation on the wires wore through, causing a short - and loss of brake light function. I did not realize the brake lights were not functioning. To me this is A SERIOUS SAFETY PROBLEM. Driving without brake lights could easily result in a rear-end collision. I suspect my car is not the only one improperly assembled & that others will experience this same problem.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



HARRISBURG PA 171

MAY 2012 PM 5 L

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

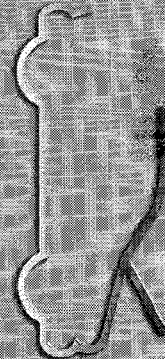
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1388 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



CUSTOMER #: 8474

210716



INVOICE

QUIGLEY CHEVROLET

326 Main Street · P.O. Box 219
Bally, PA 19503-0219
(610) 845-7775

[REDACTED] [REDACTED]
SINKING SPRINGS, PA *Reading*

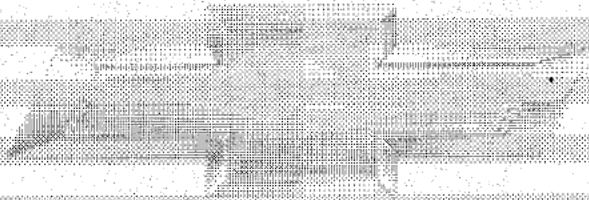
PAGE 1

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: 16 LEE O MARKS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
VICTORY-RE	04	CHEVROLET MONTE CARL	2G1WX12K249	[REDACTED]	123401/123401		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
06FEB06 DD			17:00 14MAY12		85.00	CASH	14MAY12
R.O. OPENED	READY	OPTIONS:	STK [REDACTED] ENG:3.8_LITER_SFI_OVH				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A ABS LIGHT ON
 MR CHECK STOP LAMP SWITCH-OK. CK POWER TO STOP
 LAMP SWITCH-HAD TO REPLACE FUSE-TRACE OUT
 SHORT-REPAIR WIRES AT THE RIGHT STOP
 LAMP-OK.
 10 CC1 1.50 127.50 127.50
 TP SPLICE SLEEVES 4.00 4.00



CHEVROLET

conf # 10458424
888-327-4236 US. dept. of Transport

GM CUSTOMER ASSISTANCE 800-222-1020

THE FACTORY WARRANTY CONSTITUTES ALL OF THE WARRANTIES WITH RESPECT TO THE SALE OF THIS ITEM/ITEMS. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND THE SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS ITEM/ITEMS.

DESCRIPTION	TOTALS
LABOR AMOUNT	127.50
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	4.00
TOTAL CHARGES	131.50
LESS INSURANCE	0.00
SALES TAX	7.89
PLEASE PAY THIS AMOUNT	139.39

CUSTOMER SIGNATURE