


INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received JUN - 6 2012 07-MAY-2012		Repository <input type="checkbox"/> Reference No. 10457631	
OWNER INFORMATION (Type or Print)							
Name				Daytime Telephone Number		E-mail Address	
Address				Evening Telephone Number			
City		State		Zip Code			
POWDER SPRINGS		GA					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model	Model Year
2CNDL13F556				CHEVROLET		EQUINOX	2005
Date Purchased		Dealer's Name and Telephone Number			Engine:		Fuel Type:
10/05		Cobb CO - CHEVROLET 770 859-0791			No: Cylinders		UNL
Original Owner		Dealer's City		State	Zip Code		
<input checked="" type="checkbox"/>		MARIETTA GA		GA			
Transmission Type		Antilock Brakes		Powertrain		Multiple Failure:	
		<input type="checkbox"/>				Incident Date(s)	
		<input type="checkbox"/>				05-MAY-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL						Failure Mileage	Failure Speed
						78000	15
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment		Failure Location:			
		<input type="checkbox"/> Prior Repair					
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash		Fire		Number of Persons Injured		Number of Deaths	Reported to Police
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		0		0	N
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2005 CHEVROLET EQUINOX. THE CONTACT WAS DRIVING 15 MPH WHEN THE VEHICLE ACCELERATED ABNORMALLY AND THE VEHICLE CRASHED INTO AN EMBANKMENT. THE VEHICLE CONTINUED TO ACCELERATE SLIGHTLY AS THE CONTACT DEPRESSED THE BRAKES. THE CONTACT WAS FINALLY ABLE TO STOP THE VEHICLE. THE FRONT FENDER OF THE VEHICLE WAS DAMAGED AND THE RADIATOR WAS BUSTED AND LEAKING. IN ADDITION, THE TRANSMISSION WAS SHIFTING EXTREMELY ROUGH. NO ONE WAS INJURED AND THE VEHICLE WAS DRIVEN TO THE CONTACT'S RESIDENCE. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE WHO STATED THAT THEY WOULD FURTHER INVESTIGATE THE ISSUE AND CONTACT HIM AT A LATER DATE. THE FAILURE MILEAGE WAS 78,000.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

CANDY APPLE CUSTOM, INC.

Workfile ID: 45cch386
Federal ID: [REDACTED]

Proudly serving you for 27 years
3225 POWDER SPRINGS ROAD, POWDER SPRINGS,
GA 30127
Phone: (770) 943-5024

Final Bill

RO Number: 9150

Customer: [REDACTED]	Insurance: -	Adjuster: [REDACTED]	Estimator: CORY SARGENT
[REDACTED]	3100 Interstate North Circle	Phone: [REDACTED]	Create Date: 5/11/2012
POWDER SPGS, GA [REDACTED]	Atlanta, GA 30339	Claim: [REDACTED]	
[REDACTED]		Loss Date: 5/5/2012	
		Deductible: 500.00	

Year: 2005	Style: 4D UTV	VIN: 2CNDL13F556 [REDACTED]	Mileage In:
Make: CHEV	Color:		Mileage Out:
Model: EQUINOX 4X2 LS	License:	Job Number:	Vehicle Out: 5/18/2012

Line	Ver	Operation	Description	Qty	Extended Price \$	Type	Labor Type	Paint
1	E01	Repair	Guaranteed Delivery Date 5-18-12					
2	E01							
3	E01		FRONT BUMPER					
4	S01	Remove/Replace	Bumper cover LS	1	355.00T	A/M	1.6 Body	1.6
5	E01		Add for Clear Coat					0.6
6	E01	Remove/Replace	Air deflector	1	113.00T	A/M	0.3 Body	
7	E01	Remove/Replace	Air deflector retainer	8	21.28T	OEM		
8	E01	Remove/Replace	Air deflector retainer nut	6	30.00T	OEM		
9	E01	Remove/Replace	Air deflector bolt	6	28.80T	OEM		
10	E01	Remove/Replace	Flex Additive	1	6.00T	Other		
11	E01		GRILLE					
12	E01	Remove/Replace	Molding	1	128.00T	A/M	0.0 Body	
13	S01	Remove/Replace	Emblem	1	22.92T	OEM	0.0 Body	
14	E01		AIR CONDITIONER & HEATER					
15	E01	Remove/Replace	Condenser	1	172.00T	A/M	0.0 Body	
16	E01	Sublet	Recharge R134 Freon	1	84.00	Other		
17	E01		COOLING					
18	E01	Remove/Replace	Radiator assy	1	223.00T	A/M	2.4 Body	
19	E01		Deduct for Overlap				(0.1) Body	
20	E01	Remove/Replace	Coolant	1	12.00T	Other		
21	S01	Remove/Replace	Radiator lower insulator	1	34.69T	OEM		
22	E01		FRONT SUSPENSION					
23	S01	Remove/Replace	Engine cradle	1	156.25T	Used	4.9 Mech	
24	E01	Remove/Replace	RT Axle assy	1	125.00T	A/M	1.2 Mech	
25	E01	Remove/Replace	LT Axle assy	1	125.00T	A/M	1.2 Mech	
26	E01	Sublet	4 Wheel Alignment	1	79.00	Other		
27	E01		FENDER					

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, PDR = Paintless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recor = Re-cored, LKQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural

Final Bill

RO Number: 9150

Vehicle: 2005 CHEV EQUINOX 4X2 LS 4D UTV 6-3.4L-FI

28	E01	Remove/Replace	RT Fender liner	1	61.00T	A/M	0.4	Body
29	E01	Remove/Replace	LT Fender liner	1	28.00T	A/M	0.4	Body
30	E01	Remove/Replace	RT Fender liner retainer	9	23.94T	OEM		
31	E01	Remove/Replace	LT Fender liner retainer	9	23.94T	OEM		
32	E01	Remove/Replace	HAZ WASTE	1	3.00T	Other		
33	S01	Sublet	Tire Mount and Balance	1	18.00	Other		

Estimate Totals	Discount \$	Markup \$	Rate \$	Total Hours	Total \$
Parts	(9.28)				1,683.54
Sublet/Miscellaneous					181.00
Labor, Body			40.00	5.0	200.00
Labor, Refinish			40.00	2.2	88.00
Labor, Mechanical			60.00	7.3	438.00
Material, Paint					61.60
Subtotal					2,652.14
Sales Tax					122.16
Grand Total					2,774.30
Deductible					(500.00)
Net Total					2,274.30

Estimate Version	Total \$
Original	2,683.56
Supplement S01	90.74

Insurance Total \$:	2,274.30
Received from Insurance \$:	0.00
Balance due from Insurance \$:	2,274.30
Customer Total \$:	500.00
Received from Customer \$:	0.00
Balance due from Customer \$:	500.00