

Subject: FW: Consumer has same issue as Recall 12V006, one model year later -- ODI #10457109
Date: Wednesday, August 22, 2012 3:09:04 PM

From: [REDACTED]
Sent: Wednesday, August 22, 2012 1:06 PM
To: donotreplyodi (VOLPE)
Subject: Re: Acknowledgement from NHTSA/ODI of your safety complaint

**I HAVE NOT RECIEVED ANY UPDATES ON THIS. CAN YOU TELL ME IF
 ANYTHING IS HAPPENING ?
 THANKS**

From: US DOT NHTSA <donotreplyodi@dot.gov>
To: [REDACTED]
Sent: Wednesday, May 2, 2012 8:33 AM
Subject: Acknowledgement from NHTSA/ODI of your safety complaint

Thank you for filing your safety-related complaint via our Web site or our Vehicle Safety Hotline. The ODI Number listed below will be a direct link to your complaint as soon as it is ready to view. Please allow at least two business days for approval and processing before trying to view your complaint online. You will then be able to view it and search any associated documents.

Your Confirmation number (ODI Number) is: [10457109](#)

Your complaint information will be entered into the NHTSA vehicle owner complaint database. NHTSA technical staff review this information to identify potential safety problems. While you may or may not be contacted by a NHTSA investigator to clarify the information submitted, all reports are reviewed and analyzed for potential defects trends. Also, the NHTSA complaint database provides valuable information to other consumers and to manufacturers.

If you have any questions regarding this complaint, please contact ODI:

- By phone: 1-888-327-4236 8:00AM to 10:00PM Monday-Friday
 TTY: 1-888-424-9153
 Have your ODI Number available.
 (Spanish-speaking operators available)
- By e-mail: <http://www-odi.nhtsa.dot.gov/contact.cfm>
 Indicate your ODI Number in the contact form.

Thank you,
 Office of Defects Investigation (ODI)
 National Highway Traffic Safety Administration (NHTSA)
 U.S. Department of Transportation (DOT)

Did you know you can receive real-time information about safety recalls? There are two options:

Recall notification via email: <http://www-odi.nhtsa.dot.gov/subscriptions/index.cfm?refurl=email>

Recall notification via RSS: <http://www-odi.nhtsa.dot.gov/rss/index.cfm?refurl=email>

To find out more about NHTSA, please go to the Safercar.gov website or call our Vehicle Safety Hotline toll-free at 1-888-327-4236.

Our [Privacy Policy](#) can be found at this Web page.

If you have questions regarding these emails, please go to our [Contact](#) Web page.

This is a system-generated e-mail. Do NOT respond to the sender of this e-mail.

MC
 091112
 TGW