

<b>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)</b> DOT Auto Safety Hotline <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received <b>JUN - 1 2012</b> 02-MAY-2012 Repository <input type="checkbox"/> Reference No. 10457108	
U.S. Department of Transportation National Highway Traffic Safety Administration			
<b>OWNER INFORMATION (Type or Print)</b>			
Name		Daytime Telephone Number	
Address		E-mail Address	
City	State	Zip Code	Evening Telephone Number
NORTH ROYALTON	OH		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
<b>VEHICLE INFORMATION</b>			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
5VPSD36D893		VICTORY	VISION TOUR
Model Year		Engine:	Fuel Type:
2009		No: Cylinders	89 cc TALE
Date Purchased	Dealer's Name and Telephone Number	2	GASOLINE
09-25-08	STATE 8 MOTORCYCLES MEDINA 330-239-1950		
Original Owner	Dealer's City	State	Zip Code
<input type="checkbox"/>			
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
6 SPEED - MAN	<input checked="" type="checkbox"/> Cruise Control	KEVLAR BELT	Incident Date(s)
			05-APR-2012
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>			
Vehicle Component Code: 020000 SUSPENSION		Failure Mileage	Failure Speed
		46000	60
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DUNLOP	ELITE 3 RADIAL	180/60R16	
DOT No. (Example: DOTM19ABC036)	<input checked="" type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code			Tire Failure Type: N/A
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
<b>APPLICABLE INCIDENT INFORMATION</b>			
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)</i>			
Crash	Fire	Number of Persons Injured	Number of Deaths
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	2	2
Reported to Police		N Yes - Seion, OHIO	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS 2009 VICTORY VISION PREMIUM TOUR MOTORCYCLE. THE CONTACT WAS DRIVING 60 TO 65 MPH WHEN A BOLT IN THE REAR END DETACHED AFTER DRIVING OVER A POT HOLE. THE VEHICLE WAS TAKEN TO THE DEALER. THE DEALER STATED THAT THE REAR DRIVE BELT PULLEY AND FRONT PULLEY, ALONG WITH STRUTS, NEEDED TO BE REPLACED. THE MANUFACTURER WAS NOT NOTIFIED. THE VEHICLE WAS NOT REPAIRED AND THE VIN WAS UNKNOWN. THE FAILURE MILEAGE WAS 46,000 AND THE CURRENT MILEAGE WAS 46,200.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

THE INCIDENT IN THE ROAD WAS AT THE ROAD PAVEMENT / BRIDGE PAVEMENT JOINT  
THE BIKE HAS A GVWR OF 1414 LBS, THE BIKE WITH ALL FLUIDS IS 889 LBS, OF THE 46,000  
MILES ONLY 75-100 MILES HAVE HAD A PASSENGER AND IN MY RIDING GEAR I AM 205 LBS  
THE SWING ARM IS CAST ALUMINUM W/ RISING RATE LINKAGE, HAS 4.7" TRAVEL AND A  
SINGLE MONOTUBE AIR ADJUSTABLE SHOCK. THE MOTORCYCLE HAS BEEN REPAIRED AND  
RETURNED AND STILL HAS THE ORIGINAL AIR SHOCK SINCE THE DEALERSHIP  
DECLARED IT FINE FOR CONTINUED USE. TIRES, WHEELS, AND SUSPENSION WERE  
CHECKED & DECLARED UNHARMED. MY CONCERN IS IF I HAD EXCEEDED TO THE GVW  
ON THE BIKE AND THE BREAK WAS MORE SEVERE THE BIKE WOULD DROP

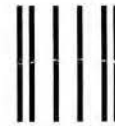
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

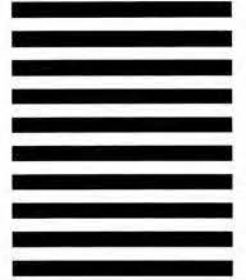
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE,  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration



# State 8 Motorcycles Medina

1609 Medina Road  
Medina, OH 44256  
330-239-1950

# Repair Order Invoice

R/O Number: 7800  
Invoice Number: 52804  
Cashier: Melissa Buchanan  
Date: 5/12/2012  
Date Promised: 4/20/2012

**Repair Order For:**

**Description:**

[REDACTED]  
[REDACTED]  
N ROYALTON, OH [REDACTED]  
[REDACTED]

**Units For This Repair Order**

**Service Writer: RONALD MCCLEARY**

Year	Make	Model	VIN/Serial No.	Plate	Key Board	Miles
2009	VICTORY	VISION	5VPSD36D893 [REDACTED]			46201

**Job: DIAG AND REPAIR DAMAGES**

Job For: 2009 VICTORY VISION TOUR 5VPSD36D893 [REDACTED]

**Description**

DIAG AND REPAIR DAMAGES

**Parts**

Part Number	Quantity	Description	Each Price	Extension
1015336	1	ASM-BIN,RH	\$330.83	\$330.83
1015335	1	ASM-BIN,LH	\$330.83	\$330.83
7517988	2	SCR-HEXHD,M10X60,0600088	\$2.51	\$5.02
7547268	1	NUT-NYLOC M10X1.5,REF	\$0.64	\$0.64
2876903	1	KIT-PUSHROD,ROCKER	\$275.69	\$275.69
3211107	1	BELT-VIC DRIVE,154T,28MM	\$274.26	\$274.26
1332399	1	ASM-SPROCKET,DRIVEN,70T	\$350.91	\$350.91
3234580	1	SPROCKET-DRIVE,33T RBL,RDM	\$110.27	\$110.27
<b>Parts Subtotal</b>				<b>\$1,678.45</b>

**Labor**

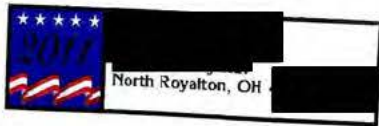
Description	Job Code	Technician	Quantity	Line Total
DIAG AND REPAIR DAMAGES		RONALD MCCLEARY	9.48 Hours	\$654.02
<b>Labor Subtotal</b>				<b>\$654.02</b>

**Recommendations**

**Resolution**

REPLACED PARTS PER LIST  
INSPECTED WHEELS & SUSPENSION  
SET REAR SHOCK TO 20 PSI  
TEST RODE BIKE

<b>Other Charges</b>	
Shop Supplies	\$19.99
<b>Job Subtotal</b>	<b>\$2,352.46</b>



CLEVELAND OH 44101

21 MAY 2012 4:46 PM



US DEPARTMENT OF TRANSPORTATION  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
OFFICE OF DEFECTS INVESTIGATION, NVS-210  
1200 NEW JERSEY AVE. SE  
WASHINGTON, D.C. 20077-9382

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