

INFORMATION Redacted PURSUANT TO THE FREEDOM OF



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owners Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
MAY 30 2012

27-APR-2012

Repository ☐

Reference No.
10456663

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City TYINGSBORO State MA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1GNEK13T51J [REDACTED] Make CHEVROLET Model TAHOE Model Year 2001

Date Purchased 2005 Dealer's Name and Telephone Number [REDACTED] Engine: No: Cylinders 8 Fuel Type: Gas
Original Owner ☐ Dealer's City [REDACTED] State [REDACTED] Zip Code [REDACTED]

Transmission Type Auto ☒ Antilock Brakes ☒ Cruise Control Powertrain Multiple Failure: Incident Date(s) 19-DEC-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES; HYDRAULIC Failure Mileage 156000 Failure Speed Less than 10 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2001 CHEVROLET TAHOE. THE CONTACT STATED THE BRAKES SEEMED TO FAIL WHENEVER THEY TRIED TO STOP THE VEHICLE ON A BUMPY SURFACE. THE CONTACT STATED THE ANTI-LOCK BRAKING SYSTEM FAILED WHEN THE ROAD WAS NOT EVEN. RECALL CAMPAIGN ID NUMBER: 05V379000 (SERVICES BRAKES: HYDRAULIC ANTI-LOCK) REPAIR WAS PERFORMED IN 2005, BUT THE FAILURE RECURRED. THE CONTACT DID NOT HAVE THE VEHICLE INSPECTED, BUT STATED THE STOPPING DISTANCE AND LACK OF BRAKE RESPONSE WAS THE SAME AS IT WAS WHEN THE ORIGINAL RECALL WAS PERFORMED. THE FAILURE MILEAGE WAS 156,000 AND THE CURRENT MILEAGE WAS 157,000.

The brakes do not stop the vehicle when trying to stop when going under 10mph. It does not matter if it is a bumpy or smooth surface.
The current mileage is 158,900.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.