



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
**JUN - 6 2012**  
26-APR-2012

Repository   
Reference No.  
10456610

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City AUSTIN State TX Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
JM1DE1KY2C0 [REDACTED]  
Make MAZDA Model MAZDA2 SPORT MAZDA2 MANUAL MAZDA Z2 Model Year 2012  
Date Purchased 3-28-2012 Dealer's Name and Telephone Number MAZDA SOUTH (512) 462-3131 Engine: No: Cylinders Fuel Type: GASOLINE  
Original Owner [REDACTED] Dealer's City AUSTIN, TEXAS 78745 State TX Zip Code 78745  
Transmission Type STANDARD Antilock Brakes Powertrain Multiple Failure: Incident Date(s) 24-APR-2012  
 Cruise Control

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 180000:VEHICLE SPEED CONTROL Failure Mileage 300 Failure Speed

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury (ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2012 MAZDA2. THE CONTACT STATED THAT THE BRAKE AND ACCELERATOR PEDALS WERE DESIGN TOO CLOSE TOGETHER. THE CONTACT'S FOOT WAS CAUGHT BETWEEN THE BRAKE AND ACCELERATOR PEDALS SEVERAL TIMES WHILE ATTEMPTING TO RESUME ACCELERATION. THE VEHICLE WAS NOT TAKEN TO THE DEALER. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND THE CURRENT MILEAGE WAS 300.  
① THE METAL LEVER FOR THE BRAKE EXTENDS OUTWARD TOWARD THE ~~BRAKE~~ ACCELERATOR.  
② MY FOOT WAS CAUGHT UNDER THE BRAKE PEDAL ONCE AND MY HUSBAND'S FOOT WAS CAUGHT ONCE DURING THE FIRST 3 1/2 WEEKS WE OWNED THE CAR. WE MANAGED TO JERK OUR FEET OUT FROM UNDER THE PEDAL AND GET THEM ON TOP OF THE BRAKE IN TIME TO STOP THE CAR.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

③ AFTER CONTACTING YOU THE VEHICLE WAS TAKEN TO THE DEALER AND MAZDA NORTH AMERICAN OPERATIONS WAS CONTACTED. NOTHING WAS DONE TO CORRECT IT.  
④ PLEASE SEE ATTACHED PHOTO. THANK YOU. [REDACTED] MAY 22, 2012



This is a photo of the brake pedal on our new Mazda MZ2 2012. During the first 3½ weeks of owning it I was frightened to find that when I moved my foot from the accelerator to apply the brakes my foot was caught under the brake pedal. A half week later my husband had a similar thing happen to him. We did not have accidents but we could have.

The pedal is 3" from the accelerator but as this photo shows the metal part of the pedal comes off toward the right only 2½" from the accelerator. When the accelerator is depressed that metal is right in the path of a foot that is being moved to brake quickly.

After calling your NHTSA Hotline, I took the car to the dealer that had sold it to us. Their service department told me that other Mazda 2's on their lot are the same as this one.

U.S. Department  
of Transportation

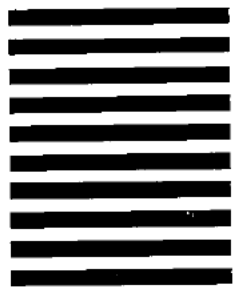
National Highway  
Traffic Safety  
Administration

1200 New Jersey Avenue SE,  
Washington, D.C. 20077-9382

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National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
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Washington, D.C. 20077-9382



Think your vehicle  
has a safety defect?



If so:  
Use the enclosed  
form to file a report.  
or visit  
[www.safercar.gov](http://www.safercar.gov)  
or call:  
Vehicle Safety Hotline  
888-327-4236

