

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received MAY 30 2012 25-APR-2012		Repository ☐ Reference No. 10456437			
		OWNER INFORMATION (Type or Print)		Daytime Telephone Number Evening Telephone Number		E-mail Address			
Name		Address		City		State		Zip Code	
				DIANA		TX			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).									
VEHICLE INFORMATION									
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model		Model Year	
5GRGN23U23H				HUMMER		H2 SUT		2003	
Date Purchased		Dealer's Name and Telephone Number				Engine:		Fuel Type:	
						No: Cylinders			
Original Owner		Dealer's City		State		Zip Code			
Transmission Type		☐ Antilock Brakes		Powertrain		Multiple Failure:		Incident Date(s)	
		☐ Cruise Control						08-FEB-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION									
Vehicle Component Code: 130000 VISIBILITY						Failure Mileage		Failure Speed	
						74000		55	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE									
Tire Make			Tire Model (Name or Number)			Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM19ABC036)			☐ Original Equipment ☐ Prior Repair			Failure Location:			
Tire Component Code						Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE									
Make:			Date Manufactured:			Model No./Name:			
Seat Type:			Installation System:						
Child Seat Component Code:			Failed Part:						
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)									
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured		Number of Deaths		Reported to Police	
								N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).									
TL* THE CONTACT OWNS A 2003 HUMMER H2. THE CONTACT STATED THAT WHILE DRIVING 55 MPH, THE WINDSHIELD WIPERS ACTIVATED ON THERE OWN. THE CONTACT'S HUSBAND HAD TO REMOVE THE FUSES TO STOP THE WINDSHIELD WIPERS. THE VEHICLE WAS TAKEN TO THE DEALER FOR A DIAGNOSIS. THE DEALER STATED THAT THEY HAD TO REPLACE THE WINDSHIELD WIPER MOTOR. THE VEHICLE WAS REPAIRED. THE CONTACT MADE AN UNSUCCESSFUL ATTEMPT AT NOTIFYING THE MANUFACTURER. THE FAILURE MILEAGE WAS 74,000 AND CURRENT MILEAGE WAS 74,400.									
Letter enclosed, Thank-you									
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY									
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.									

To Whom it may Concern,

May 16, 2012

In February of 2012, the windshield wipers on our H-2 (2003) went crazy. Going down the road they come on! No, we did not turn them on nor need them, making a funny motor noise! my husband pulled fuse — Then when it would rain he would have to put fuse back in to make it work. I could not use my H-2 because I could not take-out or put fuse back in (was too hard!!)

One evening we went out of town — Coming home a storm blew in — going down interstate in our H-2 with NO wipers. When my husband put fuse in they would No work, making this a Very Dangerous and long trip home!! What should of taken little over hour to get home it took over 4 1/2! Dangerous, This happened several time getting caught out with no wipers (Thank God my husband was driving everytime)

We had several people tell us about a recall on H-2 ~~2003~~ 2003 wiper motors — We took our Hummer to local Chev. dealer where they told us our motor was bad, which it had to be replaced with new one! yes we had it fixed (ouch!) Checking into this it said our H-2 was not in the recall? Could you PLEASE check into that — It's Not a H-2 2003 Hummer Wiper Motor — A Wiper motor on Any H-2 '03" PLEASE Help us on that ONE!!! →

this recall should Honor Our
Wiper motor!

Thank-you for your Time,

