



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

1200 New Jersey Avenue, SE  
Washington, DC 20590

June 19, 2012

[REDACTED]  
Ridge Crest, CA [REDACTED]

NVS-216 nlm  
Ref. No. 10456242

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2005 Toyota Corolla. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. However, we do not have authority to act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

You indicated that while driving your MY 2005 Toyota Corolla you could not avoid crashing into a vehicle that had stopped on the road. When you applied the brakes your vehicle shut off and you lost control due to no steering or brakes. . A month after the crash you received a notification for NHTSA Safety Recall Campaign No. 10V-384 that addresses a problem with defective electronic control modules (ECM) that could cause certain MY 2005 through MY 2008 Toyota Corolla vehicles to shut off. You request that NHTSA inspect the ECM in your vehicle.

Your request to have NHTSA inspect your vehicle's ECM does not fall under our jurisdiction. We recommend that you continue to work with Toyota or a local dealer. You may need to make arrangements to have your vehicle transported to the dealer for the inspection and the recall remedy. . The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at [www.nhtsa.dot.gov](http://www.nhtsa.dot.gov). Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at [www.nhtsa.dot.gov](http://www.nhtsa.dot.gov).

Sincerely,

A handwritten signature in black ink that reads "Randy Reid". The signature is written in a cursive style with a large, stylized "R" and "D".

Randy Reid, Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement