

DEC 18 2012

CL 10456242-3845

To Mr. Randy Reid, Chief.
We have a Ref. No. 10456242.
Thank you for your response.
This letter was typed up & Notorized.
I've Also had it Notorized.

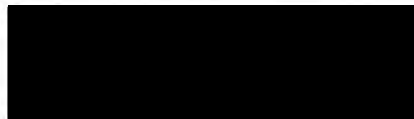
I've sent 1 of this letter to Toyota;
to a Attorney Curtis, Case # 1002142992.

I've Sent you #3 letter hoping you can
Back me up. You May Not Remember
me. But you did Mail me a Response.
Dated: June 19, 2012
Ref. No. 10456242
From: Randy Reid; Chief

Also would it be too much to Ask
if you could Contact the
State Attorney Generals Office
And ask to speak w/ Robert.

I have a Case # 439646 with them;
And I feel the two of you could
Chat. Maybe Send them a Copy
of this letter.

Thank you for being
There for me.



MC
12/20/12
PMD

[REDACTED]
Ridgecrest, CA [REDACTED]
[REDACTED]

Date: 11-30-12

To whom it may concern:

I, [REDACTED], am writing you this letter to remind you of the recall on my Toyota 2005 Corolla that was involved in an accident on October 19, 2009. After the unfortunate accident - and no it wasn't my fault, I relied on my car - my car failed me. I depended on my car to keep me from the accident, which it did not. Then I was notified by mail that the ECM was found to be bad, and to take my car to my local Toyota Dealer to have the ECM tested and to be replaced, but when I call to make an appointment to do the steps of the recall, and told the dealership that the car was involved in an accident and that I would be bringing the car on a car trailer, the Dealership told me that if I couldn't drive that car on the lot that I couldn't bring the car in. That's when I contacted you and I was told that someone would get back with me. I waited for a long time, then I called the main office and was told to call the number for recalled Toyotas and told to talk to Joyce E. Jackson, (310) 468-7446. I talked to her and she said she would get back to me. A response was sent to me on May 7, 2010 from Mrs. Jackson stating that the incident was not the result of any type of manufacture design or defect. After not getting any help from the Toyota dealer I decided to contact the State Attorney General (Vehicle Safety Hotline, 1-916-322-3360, Pamela D. Harris). Then I talked with Robert (at the same office), stating that there are laws to protect me considering I have Recall Notices. My case # is 43964.

Then on May 14, 2012 I wrote a letter to Mr. Curtis Hamilton, my attorney, reference #1002142992, stating that the company should honor anyone making a claim with a Recall Notice. No response. Then I contacted the California Dispute Settlement Program. All they told me was to get an attorney, which I can't afford. I then called Toyota back and the response was that they reopened my case #1002142992. Since then I found someone with a car trailer and I have taken my car in. The ECM was tested and failure was confirmed. I have Toyota's paper with the results and a picture of the ECM with the serial # on it. And of course when there's a recall on a part they have it stored at their dealership for your convenience. Since the accident I lost teeth because the car shut off causing no control of the car, and I hit my face on the steering wheel. I wore the bruises from the steering wheel on my chest for months. I also may need surgery on my rottercuff of my left shoulder, and for the whiplash I suffered I am seeing the doctor on a regular basis and have to take several medications for the pain. So if anyone deserves retribution, it's me. I didn't know why my vehicle failed me at the time until I received a recall letter - which was after the fact. You need to stand behind your product since I felt Toyota was a good car.

Please send a correspondence to me, thank you!

Sincerely,
[REDACTED]

BAKERSFIELD CA 933

NOIAVE CA

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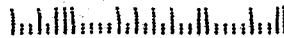


Ridgecrest, CA

Administrator of National Traffic Safety Administration

1200 New Jersey Ave. S.E.
Washington, D.C.

20590



Attn,

Randy Reid, Chief