

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received 23-APR-2012 JUN 01 2012	Repository ☐ Reference No. 10456171
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City	State	Zip Code	Evening Telephone Number		
HELENA	MT				
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit vehicle Identification Number Located at bottom of windshield on driver's side 1FCNF53S520			Make FOREST RIVER	Model GEORGETOWN	Model Year 2003
Date Purchased 9-2002	Dealer's Name and Telephone Number Metra RV Center 406-259-2238			Engine: No: Cylinders	Fuel Type:
Original Owner ☒	Dealer's City Billings	State MT	Zip Code 59102	Ford V10	Gas
Transmission Type Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain Ford	Multiple Failure: 14 windshield	Incident Date(s) 15-OCT-2003 2002	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 130000 VISIBILITY				Failure Mileage 1000	Failure Speed 0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2003 FOREST RIVER GEORGETOWN. THE CONTACT STATED THAT THE WINDSHIELD SUDDENLY SHATTERED WHILE PARKED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT GLASS DEALER FOR THE REPLACEMENT OF THE WINDSHIELD. THE WINDSHIELD FRACTURED 14 DIFFERENT TIMES AFTER THE REPAIR. THE TECHNICIAN AT THE GLASS DEALER STATED THAT THERE MAY BE A DEFECT WITH THE FRAME AROUND THE WINDSHIELD. THE VEHICLE WAS REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 1,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

windshield was Broken when we Received it in Oct 2002 was
ordered new Delivered with Broken windshield

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

GREAT FALLS MT 594

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IN THE
UNITED STATES

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safercar.gov

**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration