U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
23-APR-2012 JUN 04 2012	Reference No. 10456165

OWNER INFORMATION (Type or Print)

Name	[redacted]		
Address	[redacted]		
City GREENSBORO	State NC	Zip Code [redacted]	
Daytime Telephone Number [redacted]		E-mail Address [redacted]	
Evening Telephone Number [redacted]			

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1FMCU22X4TU[redacted]	FORD	EXPLORER	1996

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
3/5/97	Crown Honda 336-884-9900			No: Cylinders 6	Gasoline
Original Owner ☐	Dealer's City Greensboro	State NC	Zip Code 274		

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
AUTO	☒ Antilock Brakes ☒ Cruise Control	Automatic trans	yes same seat belt clasp problem 10/16/03	01-FEB-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 150000 SEAT BELTS	Failure Mileage	Failure Speed
Previous "same" seat belt item failure 10/16/03. Part # F57Z7861203D Replaced. Repeat failure 2/1/12.	140000	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 1996 FORD EXPLORER SPORT. THE CONTACT STATED THAT THE DRIVER SIDE SEAT BELT CLASP COULD NOT BE SECURED. THE VEHICLE WAS TAKEN TO THE DEALER WHO ADVISED THAT THE SEAT BELT NEEDED TO BE REPLACED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE WHO DID NOT OFFER ANY ASSISTANCE SINCE THERE WERE NO RECALLS RELATED TO THE FAILURE. THE FAILURE AND CURRENT MILEAGE WAS 140,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

SAFETY RESTRAINT SEAT BELT CLASP - DRIVER'S SIDE - FAILURE.
(2ND OCCURRENCE) FORD PART REPLACEMENT

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

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Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
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