

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. § 552(B)(6)

Subject: FW: Consumer comment re 2003 Jeep Liberty stalling issue
Date: Monday, July 30, 2012 2:21:35 PM
Attachments: [image002.png](#)

From: Artemis HelpDesk (VOLPE)
Sent: Friday, July 27, 2012 3:45 PM
To:
Cc:
Subject: FW: Consumer comment re 2003 Jeep Liberty stalling issue

Based solely on the email address [REDACTED], this consumer is [REDACTED] from Atlanta, GA. He has submitted 5 VOQs since 2008:

- 10456005
- 10454407
- 10405793
- 10351817
- 10221027

The one in 2008 looks to be unrelated, but the most recent 4 all appear to be for much the same issue – a 2003 Jeep Liberty stalling problem.

MC
073112
TGW

Complaints

Complaints Search > Complaints List

Complaints Search Results

Help

Select All Deselect All Annotate

Results found: 5 | 1 - 5 Displayed

	ODI#	Consumer Name	Description	State Code	Received Date	Product and Component Information	Miles from: DC VRTC
☐	10455005		DRIVING CAR AND IT J...	GA	04/21/2012	JEEP LIBERT...	528.07 438.98
☐	10454407		COMPUTER FAILURE, EN...	GA	04/07/2012	JEEP LIBERT...	528.07 438.98
☐	10405793		2003 JEEP LIBERTY, E...	GA	06/09/2011	JEEP LIBERT...	528.07 438.98
☐	10351817		TL* THE CONTACT OWNS...	GA	08/25/2010	JEEP LIBERT...	-1 -1
☐	10271022		I HAVE A 2000 JEEP G...	GA	03/13/2008	JEEP GRAND ...	528.07 438.98

Results found: 5 | 1 - 5 Displayed

Add Indicates Deaths Indicates Injuries Fire or Crash First Prev Next Last

From:
Sent: Friday, July 27, 2012 11:24 AM
To: Artemis HelpDesk (VOLPE)
Subject: FW: Recall notice from NHTSA's Office of Defects Investigation

From: [REDACTED]
Sent: Friday, July 27, 2012 9:58 AM
To: donotreplyodi (VOLPE)
Subject: Re: Recall notice from NHTSA's Office of Defects Investigation

need to recall dangerous 2003 jeep liberty sportstops while you are driving

-----Original Message-----

From: US DOT NHTSA <donotreplyodi@dot.gov>
To: [REDACTED]
Sent: Fri, Jul 27, 2012 7:11 am
Subject: Recall notice from NHTSA's Office of Defects Investigation

You are receiving this message because you have requested to be notified if there is a safety recall regarding
 Tires from NHTSA's Office of Defects Investigation.

NHTSA Campaign ID Number: [12T019](#)

Synopsis:

Michelin is recalling certain BF Goodrich Commercial T/A A/S LRE and Uniroyal Laredo HD/H LRE tires, sizes
 LT235/85R16 120 Q and LT245/75R16 120 Q. These tires may develop a separation at the tread/belt edge.

Tread/belt separation of the tire while the vehicle is in use can result in rapid air loss which may increase the risk
 of a vehicle crash. Michelin will notify owners and replace the affected tires free of charge. The safety recall is

expected to begin on, or about, August 6, 2012. Owners may contact Michelin Consumer Care at 1-800-637-5527.

For more information for this particular recall, please go to [12T019](#).

Thank you,

Recalls Subscription Team

Office of Defects Investigation (ODI)

National Highway Traffic Safety Administration (NHTSA)

U.S. Department of Transportation (DOT)

Please follow one of these links to [update your profile](#) or [unsubscribe](#).

To file a vehicle safety-related complaint, please go online to our [File a Complaint](#) web page, or call us toll-free at 1-888-327-4236.

To find out more about NHTSA, please go to the [Safercar.gov](#) website or call our Vehicle Safety Hotline toll-free at 1-888-327-4236.

Our [Privacy Policy](#) can be found at this web page.

If you have questions regarding these e-mails, please go to the NHTSA [Contact](#) web page.

This is a system-generated e-mail. Do NOT respond to the sender of this e-mail.

Subject: FW: Consumer comment re 2003 Jeep Liberty stalling issue
Date: Monday, July 30, 2012 9:14:15 AM

From: [REDACTED]
Sent: Friday, July 27, 2012 9:58 AM
To: donotreplyodi (VOLPE)
Subject: Re: Recall notice from NHTSA's Office of Defects Investigation

need to recall dangerous 2003 jeep liberty sportstops while you are driving

-----Original Message-----

From: US DOT NHTSA <donotreplyodi@dot.gov>
To: [REDACTED]
Sent: Fri, Jul 27, 2012 7:11 am
Subject: Recall notice from NHTSA's Office of Defects Investigation