



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

**MAY 16 2012**  
20-APR-2012

Repository

Reference No.  
10455839

**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
Address: [REDACTED]  
City: SEYMOUR State: MO Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address:  
Evening Telephone Number:

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 4TAPM62N1WZ [REDACTED]  
Make: TOYOTA Model: TACOMA Model Year: 1998  
Date Purchased: 3/23/2007 Dealer's Name and Telephone Number:  
Original Owner:  Dealer's City: State: Zip Code:  
Transmission Type: 5SP manual  Antilock Brakes  Cruise Control Powertrain: 4X4 Multiple Failure: NO Incident Date(s): 13-APR-2012  
Engine: 2.7 No. Cylinders: 4 Fuel Type: gas

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Codes: 020000 SUSPENSION, 162000 STRUCTURE: BODY  
Failure Mileage: 172000 Failure Speed: 0

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):  
DOT No. (Example: DOTM9A9BC036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code: Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: NONE Number of Deaths: NONE Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies):  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 1998 TOYOTA TACOMA. WHILE PARKED, THE CONTACT NOTICED THAT THE REAR FRAME WAS CORRODED AND THE REAR AXLE HAD DETACHED FROM THE FRAME. THE VEHICLE WAS NOT TAKEN TO THE DEALER FOR A DIAGNOSTIC TEST. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 172,000.  
*TOYOTA HAS a rust warranty from 2008 expires 2013, July - TOYOTA Bought Truck Back*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY  
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.