 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148 Date Received MAY 11 2012 16-APR-2012</p>		<p>Repository <input type="checkbox"/> Reference No. 10455371</p>	
<p>OWNER INFORMATION (Type or Print)</p>							
Name				Daytime Telephone Number		E-mail Address	
Address				[Redacted]		[Redacted]	
City		State	Zip Code	Evening Telephone Number		[Redacted]	
DUBUQUE		IA	[Redacted]	[Redacted]		[Redacted]	
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>							
<p>VEHICLE INFORMATION</p>							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make	Model	Model Year	
WBXPC93438W [Redacted]				BMW	X3	2008	
Date Purchased		Dealer's Name and Telephone Number			Engine:	Fuel Type:	
June 2008		Krusc / Westham			No: Cylinders	Gas	
Original Owner	Dealer's City		State	Zip Code	6		641
[X]	Dubuque IA		IA	52002			
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain		Multiple Failure:		Incident Date(s)	
9at	<input type="checkbox"/> Cruise Control					12-APR-2012	
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>							
Vehicle Component Code: 010000 STEERING					Failure Mileage	Failure Speed	
					52000	60	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment	<input type="checkbox"/> Prior Repair	Failure Location:			
Tire Component Code		Tire Failure Type:					
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</p>							
Crash	Fire	Number of Persons Injured		Number of Deaths	Reported to Police		
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				N		
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>							
<p>TL* THE CONTACT OWNS A 2008 BMW X3. THE CONTACT STATED THAT WHILE DRIVING 60 MPH, THE LATCH UNDER THE STEERING WHEEL DISENGAGED AND CAUSED THE STEERING WHEEL TO MOVE UP AND DOWN. THE CONTACT WAS ABLE TO LOCK THE STEERING WHEEL BACK INTO PLACE AND MAINTAINED CONTROL OF THE VEHICLE. THE VEHICLE WAS NOT TAKEN TO THE DEALER. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 52,000.</p> <p>Dealer appointment is scheduled. 4/12/12. need to push loose multiple times & engage. Just had air replacement and need vehicle, when is it scheduled for service.</p>							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY			
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

wife totally passed out. Have had same occurrence
one time on way to 3300. Dealer had
not heard of problem

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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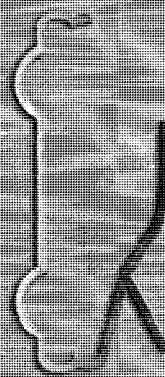
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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



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U.S. Department of Transportation
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