

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)  
**Fogle, Brenda CTR (NHTSA)**

EQ-10455366-1356

**From:** Wells, Cynthia CTR (NHTSA)  
**Sent:** Thursday, April 26, 2012 8:02 AM  
**To:** Fogle, Brenda CTR (NHTSA)  
**Subject:** FW: ref #10455366 urgent urgent  
**Attachments:** Bad wheel 08 f350.eml; Bad wheel 08 f350 #2.eml; Bad wheel 08 f350 #3.eml; Bad wheel 08 f350 #4.eml; Bad wheel 08 f 35# 5.eml; Acknowledgement from NHTSA\_ODI of your safety complaint.eml

**Importance:** High



**Report Vehicle Safety Defects!**

[www.safercar.gov](http://www.safercar.gov)

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**From:** Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)  
**Sent:** Wednesday, April 25, 2012 3:12 PM  
**To:** Wells, Cynthia CTR (NHTSA)  
**Subject:** FW: ref #10455366 urgent urgent  
**Importance:** High

The consumer is adding more information to their ODI # #10455366.

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**From:** [REDACTED]  
**Sent:** Wednesday, April 25, 2012 2:58 PM  
**To:** DataQuality, DataQuality (NHTSA)  
**Cc:** [REDACTED]  
**Subject:** ref #10455366 urgent urgent  
**Importance:** High

I still have this wheel for "ONLY" another 4 or 5 days if you want to see it.

I baby this truck its a f 350 superduty diesel it has never been abused nor off the pavement & not a scratch on any of the wheels. I inspected all wheels, tires & checked all the air @ 65 psi just a day before our trip to Arizona. note break is by valve stem, I would have seen it! Ford is going to replace tire & wheel under "goodwill" money & then "destory" old wheel & tire so you won't have any evidence for metalurlergical tests As I caught this before tire went flat infact it still has air in it if you can belive that after seeing enclosed pictures. (5)I will up date the voq & fax it as I am computer challenged. this may be isolated or not as I found a couple on the internet but Ford claimed abuse or tire went flat & "THEN" broke wheel NOT SO NOT SO see pictures my wheel has touched nothing but the tire. also note I own Cone Automotive in Ontario Oregon for 35 years & am ASE MASTER CERTIFIED & was in tune & felt this life threatning event before it happened.

[REDACTED] Cell [REDACTED]

PS just let me know weather to hold on to wheel, OR give to Ford Dealler????.

## Fogle, Brenda CTR (NHTSA)

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**From:** donotreplyodi (VOLPE)  
**Sent:** Monday, April 16, 2012 1:37 PM  
**To:** DLC@FMTC.COM  
**Subject:** Acknowledgement from NHTSA/ODI of your safety complaint

Thank you for filing your safety-related complaint via our Web site or our Vehicle Safety Hotline. The ODI Number listed below will be a direct link to your complaint as soon as it is ready to view. Please allow at least two business days for approval and processing before trying to view your complaint online. You will then be able to view it and search any associated documents.

Your Confirmation number (ODI Number) is: [10455366](#)

Your complaint information will be entered into the NHTSA vehicle owner complaint database. NHTSA technical staff review this information to identify potential safety problems. While you may or may not be contacted by a NHTSA investigator to clarify the information submitted, all reports are reviewed and analyzed for potential defects trends. Also, the NHTSA complaint database provides valuable information to other consumers and to manufacturers.

If you have any questions regarding this complaint, please contact ODI:

- By phone: 1-888-327-4236 8:00AM to 10:00PM Monday-Friday  
TTY: 1-888-424-9153  
Have your ODI Number available.  
(Spanish-speaking operators available)
- By e-mail: <http://www-odi.nhtsa.dot.gov/contact.cfm>  
Indicate your ODI Number in the contact form.

Thank you,

Office of Defects Investigation (ODI)  
National Highway Traffic Safety Administration (NHTSA)  
U.S. Department of Transportation (DOT)

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### Did you know you can receive real-time information about safety recalls? There are two options:

Recall notification via email: <http://www-odi.nhtsa.dot.gov/subscriptions/index.cfm?refurl=email>

Recall notification via RSS: <http://www-odi.nhtsa.dot.gov/rss/index.cfm?refurl=email>

To find out more about NHTSA, please go to the [Safercar.gov](http://www.safercar.gov) website or call our Vehicle Safety Hotline toll-free at 1-888-327-4236.

Our [Privacy Policy](#) can be found at this Web page.

If you have questions regarding these emails, please go to our [Contact](#) Web page.

This is a system-generated e-mail. Do NOT respond to the sender of this e-mail.





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