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VQ-10455198-4888

This is a copy of your Report to the U.S. Consumer Product Safety Commission submitted on 3/21/2012

Incident Details

Document Number: I1230455A

Report Number: 20120321-319B5-2147469076

Report Submitted Date: 3/21/2012

Who You Are: Consumer

Incident Description: i bought my brand new 2009 scion XB. If you pay the extra \$2,000 it comes eqquipped with the pioneer GPS enabled ADIC radio. One year into having mr brand new car every light in my car has been shorted out from this radio. Including my HEADLIGHTs. Even though it shorts out the rest of my electricity the radio turns on for 30 secs and boom shuts right back off again. I have looked around online and there are over 1500 complaints about the same thing happening to others. This is where it gets good. I also bought the 5 year 100,000 mile warranty. That i paid close to 2000 dollars for. Sorry but no they dont cover that. Please help all of the people like myself who cant even see in the dark when they are driving this radio needs recalled immediatly before someone gets hurt. if you dont believe me just take a look around the internet. And when you call pioneer they tell you that everyone has this problem and they will fix it for \$230. Now if that doesnt sound like they know they are putting out a recalled product i dont know what does.

Incident Date: 9/23/2010

Product Details

Product Description: Pioneer AVic F-900 BT its black touch screen, plays dvds, GPS enabled, Bluetooth capable,also connects to wi fi. its demension are 4in x 6in. and is sold in most lexus and scion brands.

Product Category: Electronics

Product Type: Audio & Radio

Brand Name: Pioneer

Manufacturer / Importer / Private Labeler Name: Pioneer

Model Name or Number:

Serial Number:

Date Manufactured:

Manufacturer Date Code:

Manufacturer Address: Not specified

Manufacturer Website URL:

Manufacturer Phone Number:

Retailer: Scion

Retailer State: Pennslyvania

Additional Details

Purchase Date: 9/16/2009

CPSC does not guarantee the accuracy, completeness, or adequacy of the contents of the Publicly Available Consumer Product Safety Information Database on SaferProducts.gov, particularly with respect to information submitted by people outside of CPSC.

I still have the product in my possession. Yes

The product was damaged before the incident. No

The product was modified before the incident. No

Have you contacted the manufacturer? Yes

If not, do you plan to contact them? N/A

Explanation: that this happens all the time remove the radio pay \$230 and they will give it back in 4 weeks

Your Contact Information

First Name: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED] glassport, Pennsylvania, [REDACTED] United States

E-mail [REDACTED]

Phone Number: [REDACTED]

Consent

May we include your Report, including any documents or photographs that you have attached to your Report, but without your name and contact information, in CPSC's Public Database? Yes, you may include my Report with any attachments on SaferProducts.gov.

May we release your name and contact information to the product manufacturer / importer / private labeler identified in your Report? Yes, you may release my name and contact information to the product manufacturer / importer / private labeler.

I certify that I Yes

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have reviewed
the Report and
that the
information
provided in this
Report is true
and accurate to
the best of my
knowledge,
information,
and belief.

OMB Control Number 3041-0146